



State of Vermont

AGENCY OF HUMAN SERVICES

OFFICE OF THE SECRETARY
208 Hurricane Lane, Suite #103
Williston, Vermont 05495-2069

December 30, 2015

Attached is the Vermont Agency for Human Services' (AHS) cost allocation plan amendment, effective October 1, 2015, with required certifications.

This cost allocation plan (CAP) amendment contains no major structural or operating changes.

In this submission, we continue our efforts to improve our narrative format, content and design to provide more efficient and effective presentation to our federal partners. Many obsolete codes are being removed and we are adding consistent numbering and language for SWICAP and AHS allocated costs across the Departments.

Please contact Jill Gould at (802)-871-3255 or Jill.Gould@Vermont.gov if you have any questions.

Sincerely,

Hal Cohen
Secretary
Agency of Human Services

cc: AHS Department Financial and CAP staff



State of Vermont Agency of Human Services

Cost Allocation Plan

Effective as of October 1, 2015

* With the October 1, 2005 implementation, of the Global Commitment to Health 1115 Waiver, all administrative costs allocated to the Global Commitment Waiver are now claimed at the program rate and reported on line 49 of the CMS-64. Those Program Codes with the asterisk are affected by Global Commitment. The Global Commitment Waiver was renewed on January 1, 2015.

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I. CERTIFICATIONS

CERTIFICATION OF OUTSIDE COSTS

I hereby certify that wherever costs are claimed for services provided by a governmental agency outside the State of Vermont Agency of Human Services that they will be supported by a written agreement that includes at a minimum: (i) the specific services(s) being purchased; (ii) the basis upon which the billing will be made by the provider agency (e.g., time reports, number of homes inspected, etc.); and (iii) a stipulation that the billing will be based on the actual costs incurred, except where the cost involved are specifically addressed in the State of Vermont Agency of Human Services Public Assistance cost allocation plan. The person signing the certifications must have at least a high level understanding of the plan and its purpose.

I declare that the foregoing is true and correct.

Vermont Agency of Human Services
Government Unit

Signature

Sarah Clark
Name of Official

Agency Chief Financial Officer
Title

December 30, 2015
Date of Execution

State and Local Cost Allocation Plans

CERTIFICATION OF PUBLIC ASSISTANCE COST ALLOCATION PLAN

This is to certify that, in accordance with 45 CFR 95.507(a)(8) I have reviewed the cost allocation plan submitted herewith and to the best of my knowledge and belief:

- (1) The information contained in this cost allocation plan is prepared in conformance with the Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards, effective December 26, 2014.
- (2) The costs are accorded consistent treatment through the application of generally accepted accounting principles appropriate to the circumstances.
- (3) An adequate accounting and statistical system exists to support claims that will be made under this cost allocation plan.
- (4) The information provided in support of the proposed cost allocation plan is accurate.

I declare that the foregoing is true and correct.

Vermont Agency of Human Services
Government Unit

Signature

Sarah Clark
Name of Official

Agency Chief Financial Officer
Title

December 30, 2015
Date of Execution

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II. COST IMPACT STATEMENT

All changes in the Cost Allocation Plan are identified in red. The cost impacts, by category, are as follows.

Category 1 – Programs in this category are administrative updates used to accurately reflect costs to federal benefiting programs across AHS. Overall there will be no federal effect with these new programs

Category 2 – Programs in this category are used to identify new Federal Grants.

Category 3 – Programs in this category are new or have been updated but have no material federal impact

Category 4 – Program codes in this category are being moved from one Organizational Unit category (Cost Center) to another with no changes in funding.

Category 5 – Program codes in this category have an impact on federal funding

Category 6 – Updates in narrative wording only with no change in actual allocation method.

Category 7 – Deleted program. Program has expired or been terminated.

All changes in the Cost Allocation Plan are identified in red. The cost impacts, by category are as follows:

Secretary's Office (AHSCO)

Category 3 – Programs in this category are new or have been updated but have no material federal impact

Program Code	Program Name	Description	Allocation Method
37966	SerVermont – Administration – General Funds	Administrative cost for staff to support community based initiatives in education, public safety, health, and the environment.	Direct to State General Funds
37005	Vermont State Colleges – Vermont Interactive Technologies	Costs associated with the Vermont State Colleges – Vermont Interactive Technologies Grant	Direct to MCO – VSC VIT

Category 6 – Updates in narrative wording only with no change in actual allocation method.

Program Code	Program Name	Description	Allocation Method
37030	Budget Services Unit	Performs budget over sight and monitoring agency wide	Quarterly results of Budget Services Unit Time Study Positions Across AHS
37110*	Healthcare Health Care Operations, Compliance and Improvement	Support staff provides assistance for the Division.	Quarterly enrollment for GC, CHIP, and all other

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Program Code	Program Name	Description	Allocation Method
	Support Staff		benefiting programs
37172	General Operating Expenses – State Funded	Routine operating expenses that are not allocable to federal programs	Direct to State General Funds
37415	Rent Rental Expenses – Brattleboro	Rental Expenses for Brattleboro Offices	Direct to Administrative Funds
37420	Rent Rental Expenses – Middlebury	Rental Expenses for Middlebury Offices	Direct to Administrative Funds
37425	Rent Rental Expenses – Morrisville	Rental Expenses for Morrisville Offices	Direct to Administrative Funds
37428	Rent Rental Expenses – Randolph	Rental Expenses for Randolph Offices	Direct to Administrative Funds
37430	Rent Rental Expenses – Rutland – Merchants Row	Rental Expenses for Rutland Offices	Direct to Administrative Funds
37431	Rent Rental Expenses – Berlin	Rental Expenses for the IT unit located in Berlin	Direct to Administrative Funds
37433	Rent Rental Expenses – Hartford	Rental Expenses for Hartford Offices	Direct to Administrative Funds
37434	Rent Rental Expenses – Winooski	Rental Expenses for Winooski Offices	Direct to Administrative Funds
37435	Rent/Janitorial Rental Expenses – Burlington	Rental Expenses for Burlington Offices	Direct to Administrative Funds
37436	Rent Rental Expenses – Williston	Rental Expenses for Williston Offices	Direct to Administrative Funds
37437	Rent Rental Expenses – Montpelier	Rental Expenses for the Montpelier Offices	Direct to Administrative Funds
37445	Rent/Utilities/Tax Rental Expenses – St. Johnsbury	Rental Expenses for St. Johnsbury Offices	Direct to Administrative Funds
37460	Rent Rental Expenses – St. Albans	Rental Expenses for St. Albans Offices	Direct to Administrative Funds
37470	Janitorial Rental Expenses – Middlebury	Janitorial Rental Expenses for Middlebury Offices	Direct to Administrative Funds
37485	Utilities Rental Expenses – White River Junction	Utility Rental Expenses for White River Junction Offices	Direct to Administrative Funds
37486	Rent Rental Expenses – White River Junction	Rental Expenses for White River Junction Offices	Direct to Administrative Funds
37487	Rent Rental Expenses – Williston 289	Rental Expenses for offices at Williston 289	Direct to Administrative Funds
37488	Rent Rental Expenses – Williston 291	Rental Expenses for offices at Williston 291	Direct to Administrative Funds
37700*	Health Care Administration: Actuarial	Contractual payments for the PMPM limit actuarial certification	Direct to Global Commitment – Admin
37709	Global Commitment Payments	Expenses out of AHS Global Commitment appropriation	Direct to Global Commitment – Program Payments

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Program Code	Program Name	Description	Allocation Method
37717	IE HC 90/10 Staff	Staff work related to Health Enterprise Integrated Eligibility DDI and IV&V	Direct to CMS-E&E (90/10) CMS-E&E/VIEWS DDI (90%)
41640	ICD-10 Staff Costs	Conversations or work associated with the ICD-10 planning	Direct to ICD-10 IAPD (90%)
41642	MMIS – DDI Staff	Staff work associated with the development of the MMIS	Direct to CMS-MMIS/MES – DDI (90%)
41693	HIT: Implementation & Operations Staff	Staff Expenses related to Health Enterprise HIT HIE, EHR, and Public Health Development and Implementation	Direct to CMS-HIT IAPD (90%)
41701	Exchange Level 2 IT Staff and Operating	IT Salary and Operating costs related to the Level 2 OCIO Exchange Grant	Direct to Exchange Level 2 (100%)
41704	Exchange Level 2 Non-IT Staff and Operating	Non-IT Salary and Operating costs related to the Level 2 OCIO Exchange Grant	Direct to Exchange Level 2 (100%)
41772	CAQH ACA Staff	Staff expenses related to CAQH ACA IAPD	Direct to ACA CAQH ACA IAPD (90%)
41774	T-MSIS Staff	Staff expenses related to T-MSIS IAPD	Direct to T-MSIS IAPD (90%)
42016*	Health Care Administration: EQRO	Contractual payments for the External Quality Review of Global Commitment	Direct to Global Commitment – Admin
42020	211 Contract – MCO Investment	Contract for call center services for health care.	Direct to GC MCO – 2-1-1 Grant Investment
42021	211 Contract – General Fund	Contract for call center services for human services referrals	Direct to State General Funds

Category 7 – Deleted program. Program has expired or been terminated.

Program Code	Program Name	Description	Allocation Method
37320	CAP Replacement	Costs associated with replacing the Cost Allocation Plan program	Positions Across AHS
32004	Training	Costs associated with training of staff.	Positions Across AHS
37465	Security – Burlington	Security Expenses for Burlington Offices	Direct to Administrative Funds

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Department for Children and Families (DCF)

Category 3 – Programs in this category are new or have been updated but have no material federal impact

Program Code	Program Code Name	Description	Allocation Method
38141	Behavioral Interventions for Child Support Services (BICS) Grant	To test and evaluate proposed behavioral interventions aimed at positively impacting child support collections for Vermont families.	Direct to BICS Title IV-D
41313	Fair Hearing 3SQRS	This code is used to track charges for 3Squares Fair Hearings.	Direct to SNAP Administration Fair Hearings
41280	Reach Up Case Management & Reach Up E&T General Admin	This code is used for staff salaries and operating costs associated with District office self-support personnel for TANF Reach Up Case Management and Employment and Training programs. Reach Up Case Managers provide support services, counseling and job search assistance to clients seeking employment opportunities.	Reach Up Time Study* Total salaries across RU Case Manager District staff
41281	Reach Up E&T	This code is used for staff salaries and operating costs associated with District office self-support personnel for Employment and Training programs. Reach Up Case Managers provide support services, counseling and job search assistance to clients seeking employment opportunities.	Total E&T salaries across RU Case Manager District staff
40640	Adoption Incentive	Expenditures allowable for Title IV-E Adoption Incentive	Direct to Adoption Incentive
41162	Jobs for Independence (JFI)	This code is used for staff	Direct to JFI Award

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	Award Pilot Project	salaries and operating costs associated with the of the JFI pilot program.	
41282	Reach Up Case Management	This code is used for staff salaries and operating costs associated with District office self-support personnel for Reach Up Case Management programs. Reach Up Case Managers provide support services, counseling and job search assistance to clients seeking employment opportunities.	Total RU CM salaries across RU Case Manager District staff
41285	Reach Up Case Manager Supervisors	This code is used for staff salaries and operating costs associated with District office supervisory personnel, who plan, assign and review the work of social workers for TANF Reach Case Management and Employment and Training programs.	Reach Up Time Study* Total salaries across RU Case Manager District staff
40067*	Residential Licensing and Special Investigations Unit General Admin	This code is used for all salary and operating costs for general admin activities in the RLSI (Residential Licensing & Special Investigation) Unit. RLSI staff meetings, general training and paid leave are all coded here.	Total salaries across the Residential Licensing & Special Investigations Unit
40068	Special Investigations	This code is used for salary and operating cost related to investigations of child abuse and neglect in all facilities regulated by the department.	Direct to TANF
40069*	Residential Licensing	This code is used for salary and operating cost related to licensing foster homes and residential programs.	Quarterly Count of Eligible Cases Across Title IV-E & , Global Commitment, & State Fund

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41167*	Qual Assurance Supervisor	Quality Assurance Supervisors supervise staff in the quality control unit who review cases involving Health Care and 3Squares. This includes detailed analysis of sample cases to ensure actions are valid, analyzing delivery and payment system for potential problems, and recommendations for improvements, including conducting trainings to address common errors.	Staff supervised within the Quality Assurance Unit Total salaries across the Quality Assurance Unit
41170*	Quality Control Program Chief	The Quality Control Program Director supervises the Fraud & Quality Assurance Units. All costs associated with the Quality Control Director are coded here.	Total salaries Head Count Across Fraud Unit and the Quality Assurance Unit

Category 4 – Program codes in this category are being moved or have been added from one Organizational Unit category (Cost Center) to another with no changes in funding.

Program Code	Program Code Name	Description	Allocation Method
41310	RU - Employment Training	Provision of program activities and case management to Reach Up participants.	Direct to SNAP Employment and Training (cost matched by the State at 50%)

Category 6 – Updates in narrative wording only with no change in actual allocation method.

Program Code	Program Code Name	Description	Allocation Method
40442	DCF FSD Legal Staff	Lawyers and support staff responsible for working with the court system on behalf of children on DCF's caseload.	Title IV-E Foster Care Eligibility Rate
41155	Reach Up (RU) Operations	This code is used for staff salaries and operating costs associated with the Welfare-to-Work Director and staff who administer the Reach Up programs,	Economic Case Count Across Reach Up (TANF and State Fund)

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		including the case management and financial assistance components of Reach Up. The Director acts as project manager for such endeavors as state welfare reform, TANF reauthorization, and program redesign.	
40500	Child Support Services General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within Family Services Child Support.	Direct to State Funded
1000 0 .1*	Statewide Indirect Cost Allocation Plan (SWICAP) – DCF	DCF allocation of Statewide Indirect Costs.	Total Salaries Across All DCF Staff (not including fringe)
1000 0 .2*	AHS Secretary's Office Audit Unit	DCF allocation of AHS Secretary's Office costs DCF allocation of costs related to Audit expenses	Total Salaries Across All DCF Staff (not including fringe).
1000 0 .3*	Financial Statement and Internal Control Audit Expenses AHS Secretary's Office	DCF allocation of costs related to Statewide Audit and Internal Control Audit expenses DCF allocation of AHS Secretary's Office costs	Total Salaries Across All DCF Staff (not including fringe)
1000 0 .4*	AHS – Information Technology (IT)	DCF allocation of costs related to AHS Information Technology expenses.	Total Salaries Across All DCF Staff (not including fringe)
1000 0 .35*	Financial Statement and Internal Control Audit Expenses	DCF allocation of costs related to Statewide Audit and Internal Control Audit expenses	Total Salaries Across All DCF Staff (not including fringe)
1000 0 .76*	Human Services Board	DCF allocation of Human Service Board costs.	Quarterly Case Count Across Human Services Board by DCF Divisions within each division, costs are allocated based on salaries.
1000 0 .108*	Field Service Directors-AHS Policy	DCF allocation of Field Service Directors costs	Total Salaries Across All DCF Staff (not including fringe)
1000 0 .1461*	Human Services Board CDD	DCF allocation of Human	Total Salaries Across

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		Service Board costs.	Child Development
1000 0.1562 *	Human Services Board FSD	DCF allocation of Human Service Board costs.	Total Salaries Across Family Services (including Field Staff)
1000 0.1663 *	Human Services Board ESD	DCF allocation of Human Service Board costs.	Total Salaries Across Economic Services (including field staff)
1000 0.1864	Human Services Board OCS	DCF allocation of Human Service Board costs.	Direct to Title IV-D
40500	Economic Services General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within Family Economic Services.	Direct to State Funded
40500	Office of Economic Opportunity (OEO) General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within OEO Family Services.	Direct to State Funded
40500	Disability Determination Services (DDS) General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within DDS Family Services.	Direct to State Funded
40500	Child Development General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within Child Development Family Services.	Direct to State Funded
40500	Administrative Services General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within Administrative Family Services.	Direct to State Funded
41618	HSE PMO - Staff	This code is used for staff salaries and operating costs associated with HSE activities, specific to allocation with Level 2 grant. Shared component design and development	Per Negotiated PMO allocation of HSE sources 90/10 and 100% FFP
41701	Exchange level 2 IT Staff and Operating	This code is used for IT staff salaries and operating costs associated with the Level 2 CCIIO Exchange Grant.	Direct to Exchange Level 2

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Category 7 – Deleted program. Program has expired or been terminated.

10000.31	Financial Statement and Internal Control Audit Expense—IV-D	DCF allocation of costs related to Title IV-D audit.	Direct to Title IV-D
10000.5	Legal Aid—Temporary Assistance for Needy Families (TANF)	DCF allocation of Legal Aid costs directed attributable to TANF.	Direct to TANF
10000.6	Legal Aid—Social Security Block Grant (SSBG)	DCF allocation of Legal Aid costs directed attributable to SSBG.	Direct to SSBG
10000.11	DCF Grant	Allocation of costs related to the DCF TANF grant.	Direct to TANF
10000.12	SSBG Audit	DCF allocation of costs related to SSBG audit	Direct to SSBG
10000.13	Human Services Board Supplemental Nutrition Assistance Program (SNAP)	DCF allocation of Human Service Board costs.	Direct to SNAP Administration
10000.17	Human Services Board Low Income Home Energy Assistance Program (LIHEAP)	DCF allocation of Human Service Board costs.	Direct to LIHEAP
44250	GMP Weatherization	Provide Low Income Weatherization services to residents of the “CVPS Legacy Area”	Direct to GMP Weatherization

Department of Disabilities, Aging and Independent Living (DAIL)

Category 1 – Programs in this category are administrative updates used to accurately reflect costs to federal benefiting programs across AHS. Overall there will be no federal effect with these new programs

Program Code	Program Code Name	Description	Allocation Method
1000.1*	SWICAP	DAIL allocation of Statewide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
1000.2*	AHS Audit Unit	DAIL allocation of costs related to the AHS Audit Unit	Total Salaries Across DAIL less Attendant Services Salaries
1000.3*	AHS Secretary’s Office	DAIL allocation of costs related to the AHS Secretary’s Office	Total Salaries Across DAIL less Attendant Services Salaries
1000.4*	AHS Information Technology	DAIL allocation of costs related to AHS Information Technology	Total Salaries Across DAIL less Attendant Services Salaries

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1000.5*	Financial Statement and Internal Controls Audit	DAIL allocation of costs related to the Single Audit – Financial Statement and Internal Controls	Total Salaries Across DAIL less Attendant Services Salaries
1000.6*	Human Services Board	DAIL allocation of costs related to the Human Services Board	Total Salaries Across DAIL less Attendant Services Salaries
1000.7*	Human Resources Investigations Unit	DAIL allocation of costs related to the Human Resources Investigations Unit	Total Salaries Across DAIL less Attendant Services Salaries
1000.8*	AHS Policy	DAIL allocation of costs related to AHS Policy	Total Salaries Across DAIL less Attendant Services Salaries
88888*	Equipment	Expenses related to equipment	Total Cost of Program Funds Expended in Quarter

Category 3 – Programs in this category are new or have been updated but have no material federal impact

Program Code	Program Code Name	Description	Allocation Method
43695	Assistive Technology - DPS Equipment Distribution Program	MOU with DPS; expenses related to the administration of the AT Equipment Distribution Program, per V.S.A. §218a	Direct to Equipment Distribution Program
43702	EAP – Jobs for Independence Pilot	MOU with DCF (SNAP); expenses related to Federal Grant for employment pilot	Direct to EAP Jobs for Independence Pilot

Category 6 – Updates in narrative wording only with no change in actual allocation method.

Program Code	Program Code Name	Description	Allocation Method
43030*	ASD Managers and Support Staff	Managers and support staff in the Adult Services Division	Total Salaries Across ASD (Method M) Method M – Percent of Salary Dollars Directly Charged (Managers' & support staff salaries, fringe, and

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			operating expenses will be aggregated and allocated to all direct program charges in the quarter based upon an aggregate percentage of salary dollars directly charged in their unit.)
43070*	ASD Division Director and Support Staff	Expenses associated with the Division Director and Administrative Staff who have broad responsibilities for programs operated within the division.	Total Costs Across ASD (Method A2) Method A2—Ratio of Total Direct Program Funds Expended in Quarter (Salary & Expenses of Division Director and Administrative Staff are allocated based on a ratio of total costs in each division.)
43050	Attendant Services Program	Staff and expenses related to administering the Attendant Services Program, a program providing attendants to elderly persons and persons with disabilities who manage their own care.	Allocated to Title III-E, State Fund and Global Commitment Administration based on client count (Method O) Method O—Persons Served in Quarter By ASD (Allocated among Title III-E, General Fund, and Global Commitment Admin 50% based upon the persons served in the quarter.)
43952	1115 LTC Waiver extra admin - 50%	New costs incurred for the purpose of implementing the 1115 LTC Waiver	Direct to Medicaid 50% Global Commitment Administration
43953	1115 LTC Waiver extra admin - 75% SMP	Time and travel of the LTC Nursing Staff for new activities pertaining to the LTC Section 1115 Medicaid Waiver. These activities are limited to: assessing the necessity for and adequacy of services, including level of care determination and utilization review;	Direct to Medicaid 75% Global Commitment Administration

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		consulting with staff, providers and other agencies regarding the necessity for and adequacy of medical care and services; and furnishing professional medical opinions.	
43020*	Division Director and Staff	Expenses associated with the Division Director, the Casework Supervisor and Administrative Secretary who have broad responsibilities for programs operated within the division.	<p>Total Costs Across DBVI (Method A2)</p> <p>Method A2—Ratio of Total Direct Program Funds Expended in Quarter (Blind and Visually Impaired)</p> <p>(Cost of staff and associated operating that oversee grants programs are allocated on the ratio of total cost of program funds expended during the quarter. This treatment allocates a share of indirect cost to all benefiting grant programs, regardless of whether the individual grant actually provides funding for this indirect cost.)</p>
43020*	Division Director and Staff	Expenses associated with the Division Director, the Program Services Chief, Rehabilitation Coordinator, Systems Developer II, Administrative Secretary, and clerical support staff who have broad responsibilities for programs operated within the division.	<p>Total Costs Across VR (Method A2)</p> <p>Method A2—Ratio of Total Direct Program Funds Expended in Quarter (Voc Rehab)</p> <p>(Cost of staff and associated operating that oversee grants programs are allocated on the ratio of total cost of program funds expended. This treatment allocates a share of indirect cost to all benefiting grant programs, regardless of whether the individual grant actually provides</p>

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			funding for this indirect cost.)
43290	Regional Support Staff and General Operating Costs	Expenses incurred by the regional and district offices that support all activities within the region. This includes regional manager salaries and expenses; support staff salaries and expenses; and operating bills not directly attributable to an activity.	Total Costs Across VR (Method R) Method R—Ratio of Total Direct Program Funds Expended in Quarter by Regional Staff (Voc Rehab) (Statewide VR Regional managers, support staff, and operating expenses will be allocated based upon the percentage of statewide regional office personal services and operating direct charged expenses charged to activities.)
43020*	Director, Nurse Survey & Staff	Expenses associated with the Division Director and Administrative Staff who have broad responsibilities for programs operated within the division.	Total Salaries Across DLP (Method J) Method J—Salary & Expenses in Quarter—Director of Division of Licensing and Protection and Staff (Time and expenses of Director and staff are allocated to all division programs based on salary costs in the quarter.)
43070*	Director and Administrative Support	Expenses for the Division director and administrative support that supports entire division.	Total Salaries Across DLP (Method I) Method I—Salary & Expenses in Quarter—Director of Division of Licensing and Protection (Time and expenses of Director and secretarial support for the Division are allocated to all division programs based on salary costs in the

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			quarter.)
43100*	Public Safety Fire Prevention	Expenses for staff of the Division of Fire Safety that work with the Survey and Certification staff on the licensure of facilities.	Total Salaries Across DLP programs that require facility inspections (Method H) Method H—Allocated based on total costs of survey work to programs that require facility engineering.
43120	Certification of Home Health Agencies	Costs incurred in the survey of Vermont Home Health Agencies to ensure compliance with all federal regulations related to HHA	Allocation Between Medicare (XVIII Funds), Medicaid (XIX Funds), and General State Funds based on CMS directive
43170*	LTC – Multi, Licensure of Nursing Facilities	Expenses incurred in the surveys, follow-up visits, occurring in nursing facilities that are federally certified for participation in the Title XVIII & XIX program.	Allocation between Medicare (XVIII Funds) and Medicaid (XIX Funds) based on dually certified facilities. XVIII and XIX, based on Homes Certification per Surveys and Certification Policies (for Nursing Homes).
43270*	Minimum Data Set (MDS)	Cost associated with information technology and reporting associated with the administration of the federally mandated nursing home Minimum Data Set.	Allocation between Medicare (XVIII Funds), Medicaid (XIX Funds) and State Fund based on CMS directive Allocation between XVIII, XIX, and State based on Surveys and Certification (for Nursing Homes) (Costs are allocated in accordance with survey and certification procedure based on the licensure of nursing homes.)
43320	Health Care Facilities Training Nursing Facilities	Covers expenses incurred by staff in attending in-services, conferences, and workshops related to the enforcement of federal	Direct to Medicare (XVIII Funds) Title XVIII Non-SNF & Medicare XVIII LTC

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		regulations in certified facilities.	
43340*	Nursing Home Complaints	Expenses related to nursing home complaints	Allocation between Medicare (XVIII Funds) and Medicaid (XIX Funds) based on dually certified facilities. XVIII, XIX, and State based on licensure of nursing homes.
43030*	DDSD Managers and Support Staff	Managers and support staff in the Developmental Disabilities Services Division	Total Salaries Across DDSD (Method M) Method M—Percent of Salary Dollars Directly Charged (Managers' & support staff salaries, fringe, and operating expenses will be aggregated and allocated to all direct program charges in the quarter based upon an aggregate percentage of salary dollars directly charged in their unit.)
43070*	DDSD Division Director and Support Staff	Expenses associated with the Division Director and Administrative Staff who have broad responsibilities for programs operated within the division.	Total Costs Across DDSD (Method A2) Method A2—Ratio of Total Direct Program Funds Expended in Quarter (Salary & Expenses of Division Director and Administrative Staff are allocated based on a ratio of total costs in each division.)

Category 7 – Deleted program. Program has expired or been terminated.

Program Code	Program Code Name	Description	Allocation Method
10000*	SWICAP	DAIL Allocation of State Wide Indirect Costs. (Department level indirect costs, Statewide	Total Salaries Across DAIL less Attendant Services Salaries

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		costs (including Single Audit), and Agency costs are allocated to each division based on their share of Department wide salary costs excluding the Attendant Service Program salaries. Costs are allocated at the divisional level based on total cost.)	
10002*	Attorney General's Office	DAIL Allocation of Attorney General's Office	Total Salaries Across DAIL less Attendant Services Salaries
11111*	AHS Indirect Cost	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
37070*	Computer Services Unit	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
33333*	Secretary's Office	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
37200*	Single State Audit	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
37220*	Human Services Board	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
37240*	Field Services	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
37250*	Human Resources Investigations	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
37703	VHC Open Enrollment	Volunteered staff time working on VHC. Costs to be reimbursed by DVHA.	Direct to VHC
37991	SIM Grant	Staff work related to the SIM Grant.	Direct to SIM Grant
39166	Bioterrorism Prepare Info	Costs related to the Bioterrorism Grant	Direct to Bioterrorism Preparedness Grant
41499	MMIS—T&TA (Advanced Planning Document)	Conversations or work that is related to MMIS Technical Assistance efforts. Costs coded here are based on positive reporting by employees.	Direct to MMIS—T&TA
43902	MFP—ADRC	Expenses related to the	Direct to MFP Grant

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		federal Money Follows the Person grant.	
37711*	DUALS Project	Expenses related to DUAL Medicaid/Medicare project	Direct to DUALS
43060*	Case Management	State staff time and expenses related to training program for case managers. Recipients of training are staff from the Area Agencies on Aging and Home Health Agencies.	Method P—Divided between Title III—E and Global Commitment Admin 50%
43810	Robert Wood Johnson	Private Grant for housing related expenses	Direct to Robert Wood Johnson Grant
43951	CMS CSRE System Change	Expenses related to the CMS CSRE System Change Grant	Direct to CMS CSRE System Change
43956	Senior Center Earmark	Costs associated with the Senior Center Grant	Direct to Senior Center Grant
43981	Nursing Home Diversion Grant	Expenses related to the Nursing Home Diversion Grant	Direct to Nursing Home Diversion Grant
43986	MIPPA MEA—AAA	MIPPA Medicare Enrollment Assistance—AAA	Direct to MIPPA MEA—AAA
43987	MIPPA MEA—ADRC	MIPPA Medicare Enrollment Assistance—ADRC	Direct to MIPPA MEA—ADRC
43988	MIPPA 2007 LIS/MSP Outreach	MIPPA 2007 Outreach (AAA and ADRC split)	Direct to MIPPA 2007 LIS/MSP Outreach
43989	MIPPA 2008 LIS/MSP Outreach	MIPPA 2008 Outreach (Medicare beneficiary I&A other)	Direct to MIPPA 2008 LIS/MSP Outreach
43996*	Robert Wood Johnson Cash and Counseling Grant	Expenses related to the RWJ Cash and Counseling Grant	Direct to RWJ Cash and Counseling which is funded 50% Global Commitment Admin and 50% RWJ funds
43969	VT TBI Fund	Expenses related to TBI special fund.	Direct to VT TBI Fund—21994
43965	TBI—Vets Info & Referral Grant	Expenses related to the TBI—Vets Info & Referral Grant	Direct to TBI—Vets Info & Referral Grant
43991	Senior Community Service Employment Program	Federal Grant related to employment services for elders	Direct to Senior Community Service Employment Program
44444*	NATCEP Registry and Administration	Costs incurred in the administration of	Allocation between XVIII and NATCEP

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		federally mandated nurse aide training and competency program and maintenance of registry.	Admin & Registry based on Certified and Participating Facilities (for NATCEP Admin) (Expenditures for administration and Nurse Aid Registry are allocated to the Medicare portion of Survey and Certification and Medicaid Administration based on the number of participating facilities certified for Medicare and Medicaid programs.)
55551*	Consultants	Expenses related to Consultants	Total Cost of Program Funds Expended in Quarter
66661*	Subcontracts	Expenses related to subcontracts	Total Cost of Program Funds Expended in Quarter
77771*	Workers Compensation	Expenses related to Workers Compensation	Total Cost of Program Funds Expended in Quarter
88881*	Liability Insurance	Expenses related to liability insurance	Total Cost of Program Funds Expended in Quarter
66662*	Equipment	Expenses related to equipment	Total Cost of Program Funds Expended in Quarter

Department of Vermont Health Access (DVHA)

Category 1 – Programs in this category are administrative updates used to accurately reflect costs to federal benefiting programs across AHS. Overall there will be no federal effect with these new programs

Program Code	Program Name	Description	Allocation Method
1000.3*	AHS- Secretary's Office	DVHA Allocation of costs related to the AHS Secretary's Office	Total h Hours a Across a All p Program e Codes
4002.1*	Field Services	DVHA Allocation of Field Services Costs	Total hours across all program
1000.4*	AHS Information Technology	DVHA allocation of costs related to AHS	Total h Hours a Across a All p Program e Codes

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		Information Technology	
1000.5*	Financial Statement and Internal Controls	DVHA allocation of costs related to the Single Audit – Financial Statement and Internal Controls	Total h Hours a Across a All p Program e Codes
1005.1*	AAG's	DVHA Allocation of Attorney General's Office Costs	Total hours across all program

Category 3 – Programs in this category are new or have been updated but have no material federal impact

Program Code	Program Name	Description	Allocation Method
1000.2	AHS – Audit Unit	DVHA Allocation of costs related to the AHS Audit Unit	Total Hours Across All Program Codes
1000.7*	Human Resources Investigations Unit	DVHA Allocation of the costs associated with the Human Resources Investigations Unit	Total Hours Across All Program Codes
1000.8	AHS Policy	DVHA Allocation of Field Services Costs	Total Hours Across All Program Codes

Category 6 – Updates in narrative wording only with no change in actual allocation method.

Program Code	Program Name	Description	Allocation Method
37998	YR 2 SIM testing- Staff	Direct Staff and operating costs that are related to SIMS activities for YR 2 Testing Activities and approved Carryover Activities are coded here	Direct to SIM Grant
41050*	Enrollment Broker Services	Benefits counseling enrollment outreach and member services	Quarterly e combined C ase C ount A cross A HS and V HC Enrollment for Global Commitment, CHIP, Designated State Health Programs (DSHP) and QHP
41486*	Commissioner's Office	Operations and oversight of DVHA units in both operations and the administration of the State of Vermont's public health care programs; Act as	Total h Hours a Across a All p Program e Codes

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		Chief Liaison to and directs staff interaction with administration, legislature, AHS central office and departments, other state agencies, the media and federal entities.	
41495*	Policy and Reporting	Represents DVHA in a variety of venues and furnishes required reports for the state and federal governments. Also responsible for maintaining and revising when necessary the Vermont Medicaid State Plan, the Vermont Medicaid Rules and Procedures and the Vermont Health Access Program rules and procedures. Coordination and management of the administrative process of responding to requests for non-covered services by beneficiaries as well as representing DVHA at fair hearings.	Total hHours aAcross aAll pProgram eCodes
41497*	Administrative Services	Responsible for fiscal and operational activities, including budget items, AR, AP, payroll and expenses, contract and grant monitoring, federal reporting, cost allocation and overall human resources and building maintenance.	Total hHours aAcross aAll pProgram eCodes
41778*	VHC Operations Contract	Cost associated with VHC Maintenance and Operations related contract expenses	Quarterly ecombined Case Count Across AHS and VHC Enrollment for Global Commitment, CHIP, Designated State Health Programs (DSHP) and QHP
41779*	VHC Operations Staff	Cost associated with VHC Maintenance and Operations related staff and operating expenses	Quarterly ecombined Case Count Across AHS and VHC Enrollment for Global Commitment,

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			CHIP, Designated State Health Programs (DSHP) and QHP
41780	VHC Medicaid elig and enroll - contract	Cost associated with VHC Medicaid eligibility and enrollment related contract expenses, eligible for 75% match are coded here	Quarterly combined Case Count Across AHS and VHC Enrollment for Global Commitment, CHIP, Designated State Health Programs (DSHP) and QHP
41601	Medicaid	Healthcare related expenditures as identified on the MMIS quarterly expenditure reports	Actual Charges Incurred for Total Costs Across Global Commitment, Other Benefiting Programs (41601.115) (.116) Direct to MCO Investments (.117) Based on CMS Invoice Billing
41761	HSE Infstet Infrastructure Staff w/ Lvl 1C	Staff Expenses related to Health Enterprise shared component design and development	Per Negotiated PMO allocation of HSE sources

Category 7 – Deleted program. Program has expired or been terminated.

Program Code	Program Name	Description	Allocation Method
41470	State Only Expenses	Healthcare related expenditures as identified on the MMIS quarterly expenditure reports	Direct to State Funds
1000.6*	Human Services Board	DVHA Allocation of the costs associated with the Human Services Board	Total Hours Across All Program Codes

Vermont Department of Health (VDH)

Category 1 – Programs in this category are administrative updates used to accurately reflect costs to federal benefiting programs across AHS. Overall there will be no federal effect with these new programs

Program Code	Program Name	Description	Allocation Method
1000.1*	SWICAP	VDH allocation of Statewide Indirect Costs	Relative Share of Department Salaries Total Salaries Across VDH

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1000.2*	AHS Audit Unit	VDH allocation of costs related to the AHS Audit Unit	Relative Share of Department Salaries Total Salaries Across VDH
1000.3*	AHS Secretary's Office	VDH allocation of costs related to the AHS Secretary's Office	Relative Share of Department Salaries Total Salaries Across VDH
1000.4*	AHS Information Technology	VDH allocation of costs related to AHS Information Technology	Relative Share of Department Salaries Total Salaries Across VDH
1000.5*	Financial Statement and Internal Controls Audit	VDH allocation of costs related to the Single Audit - Financial Statement and Internal Controls	Relative Share of Department Salaries Total Salaries Across VDH
1000.6*	Human Services Board	VDH allocation of costs related to the Human Services Board*	Relative Share of Department Salaries Total Salaries Across VDH
1000.7*	Human Resources Investigations Unit	VDH allocation of costs related to the Human Resources Investigations Unit	Relative Share of Department Salaries Total Salaries Across VDH
1000.8*	AHS Policy	VDH allocation of costs related to AHS Policy	Total Salaries Across VDH

Category 2 – Programs in this category are used to identify new Federal Grants.

Program Code	Program. Name	Description	Allocation Method
39543	Hospital Preparedness Program Ebola	All costs associated with a program to support hospitals and other health care entities in preparing for Ebola public health emergencies	Direct to Hospital Preparedness Program Ebola
39141	Support for Public Drinking Water Programs (SPDWP)	All costs of those activities to improve drinking water program efficacy.	Direct to Support for Public Drinking Water Programs (SPDWP)
39156	National Retail Food Regulatory Program Standards (NRFRRPS)	All costs of those activities to advance conformance with the elements of retail standards.	Direct to National Retail Food Regulatory Program Standards (NRFRRPS)
39831*	Other Opiate Initiatives	Services supporting	Allocated to Substance

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	Medication Assisted Treatment	opiate treatment other than direct medication assisted therapy. All costs associated with a program to expand/enhance treatment service systems and recovery support services to individuals with opioid use disorders.	Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding. Direct to Medication Assisted Treatment
39886	Partnerships for Success III Community	All community costs associated with a program to reduce underage drinking, prescription drug misuse & abuse, and marijuana use among 12-25 year olds.	Direct to Partnerships for Success III
39887	Partnerships for Success III State	All state costs associated with a program to reduce underage drinking, prescription drug misuse & abuse, and marijuana use among 12-25 year olds.	Direct to Partnerships for Success III
39895*	Other Opiate Addiction Related Services Prescription Drug Overdose Prevention	Provides specification for opiate services that are not direct treatment services. All costs associated with a program to enhance efforts to prevent overdose deaths related to prescription opioids.	Allocated to Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding. Direct to Prescription Drug Overdose Prevention

Category 3 – Programs in this category are new or have been updated but have no material federal impact

Program Code	Program Name	Description	Allocation Method
39626*	Tobacco Countermarketing - GC Investment	Costs associated with tobacco countermarketing activities	Direct to Global Commitment Investment
39641	Public Health Actions - Obesity (1305)	All costs associated with obesity prevention	Direct to Public Health Actions (1305)
39012	Organ Donation	All costs of grants from the Department of health related to organ donation.	Direct to Organ Donation.

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Category 6 – Updates in narrative wording only with no change in actual allocation method.

Program Code	Program Name	Description	Allocation Method
39531*	CHAMPPS (Coordinated Healthy Activity, Motivation, and Prevention Programs)	Grants payments to community organizations to support the Coordinated Healthy Activity, Motivation and Prevention Programs (CHAMPPS)	Direct to CHAMPPS (Global Commitment Investment)
39539*	Vermont Loan Repayment	Costs associated with grants to support educational loan repayment to health care professionals.	Direct to Vermont Loan Repayment MCO Investments Global Commitment Investment.
41639	ICD-10 Contractual Costs	Contractual work associated with the ICD-10 planning & Implementation	Direct to CMS ICD-10-IAPD
39189	Siren MOU with DPS	All costs associated with the SIREN project funded by the VT Dept. of Public Safety	Direct to IDT SIREN. Siren MOU with DPS
39231*	Vermont Vaccine Purchasing Program	All costs associated with Providing vaccines for all Vermonters	Allocated to Global Commitment Investment and Vermont Vaccine Purchasing Program based on Medicaid Eligibility Rate for Adults (GC MCO Investment and Vermont Vaccine Purchasing Program)
39345	CSTE – Avian Flu Trainings	All costs associated with avian influenza rapid response trainings conducted under agreement with the Council of State and Territorial Epidemiologists.	Direct to CSTE Avian Flu
39553*	Family Planning	Costs associated with grants and contracts for the family planning program funded by General Funds.	Direct to Global Commitment Family Planning MCO Investments
39554*	Family Planning Look-alike	Grant payments in support of the family planning Medicaid initiative	Direct to Global Commitment Family Planning (MCO

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			Investment(s)
39599*	Renal Disease	Payments made to the Vermont Kidney Association for Renal Patient Fund.	Direct to Renal Disease MCO Global Commitment Investments
39896*	Public Inebriate Services, Challenges for Change, Global Commitment	Crisis intervention for Mental Health and substance abuse issues; non-categorical case mgt; development of a detoxification bed program	Direct to Global Commitment MCO Investment

Department of Mental Health (DMH)

There are no changes or Cost impacts for the DMH section of the narrative

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III. AMENDMENT TABLE

DCA Code		Quarter Ending	Status	App Letter Date
0540	16-1	9/30/2015	Pending	
0540	90	6/29/2015	Pending	
0540	89	3/31/2015	Pending	
0540	88	12/31/2014	Approved	12/21/2015
0540	87	9/30/2014	Approved	12/15/2015
0540	86	6/30/2014	Approved	7/20/2015
0540	85	3/31/2014	Approved	7/16/2015
0540	84	12/31/2013	Approved	9/3/2014
0540	83	9/30/2013	Approved	7/15/2015
0540	82	6/30/2013	Approved	7/14/2015
0540	81	3/31/2013	Approved	3/14/2014
0540	80	12/31/2012	Approved	11/25/2014
0540	79	9/30/2012	Approved	12/9/2014
0540	78	6/30/2012	Approved	6/26/2013
0540	77	3/31/2012	Approved	2/10/2015
0540	76	12/31/2011	Approved	7/12/2012
0540	75	9/30/2011	Approved	4/24/2012
0540	74	6/30/2011	Approved	6/5/2012
0540	73	3/31/2011	Approved	12/21/2011
0540	72	12/31/2010	Approved	9/22/2011
0540	71	9/30/2010	Approved	3/15/2011
0540	70	6/30/2010	Approved	11/23/2010
0540	69	3/31/2010	Approved	7/29/2010
0540	68	12/31/2009	Approved	5/4/2010
0540	67	9/30/2009	Approved	3/15/2010
0540	66	6/30/2009	Approved	11/10/2009
0540	65	3/31/2009	Approved	7/27/2009
0540	64	12/31/2008	Approved	2/26/2009
0540	63	9/30/2008	Approved	2/6/2009
0540	62	6/30/2008	Approved	10/30/2008
0540	61	3/31/2008	Approved	5/27/2008
0540	60	12/31/2007	Approved	5/1/2008
0540	59	9/30/2007	Approved	3/13/2008
0540	58	6/30/2007	Approved	1/31/2008
0540	57	3/31/2007	Approved	1/29/2008
0540	56	12/31/2006	Approved	12/4/2007
0540	55	9/30/2006	Approved	8/13/2007
0540	54	6/30/2006	Approved	7/18/2007
0540	53	3/31/2006	Approved	7/12/2007

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0540	52	12/31/2005	Approved	7/10/2007
0540	51	9/30/2005	Approved	9/12/2006
0540	50	6/30/2005	Approved	9/11/2006
0540	49	3/31/2005	Approved	9/8/2006
0540	48	12/31/2004	Approved	3/8/2006
0540	47	9/30/2004	Approved	2/28/2006

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IV. INTRODUCTION

The Vermont Agency of Human Services (AHS) mission is to improve the conditions and well-being of Vermonters and protect those who cannot protect themselves. Whether helping a family access health care or child care, protecting a young child from abuse, supporting youth and adults through addiction and recovery, providing essential health promotion and disease prevention services, reaching out to elder Vermonters in need of at-home or nursing home assistance, enabling individuals with disabilities to have greater independence, or supporting victims and rehabilitating offenders, AHS serves Vermonters with compassion, dedication, and professionalism. AHS has operated since 1969 to serve as the umbrella organization for all human service activities within state government.

The Departments under AHS are: Department of Children and Family Services (DCF), Department of Disabilities, Aging and Independent Living (DAIL), Department of Vermont Health Access (DVHA), Vermont Department of Health (VDH), Department of Mental Health (DMH), and the Department of Corrections (DOC). Appropriate costs allocated as benefitting the Secretary's Office are further reallocated across all other agency-specific benefitting objectives, as described throughout this narrative.

For the administration of the CAP, AHS and the Departments use a web-based software tool to calculate the quarterly CAP results. AHS and each of the Departments have their own unique version of the application to run their costs through the software. Effective 7/1/2015, AHS switched to the web-based, proprietary cost allocation software, AlloCAP™; therefore, the quarter ending 9/30/2015 is the first quarter that will be processed using the software. The software was configured specific to the needs of AHS and each of the Departments' expenditures to appropriately allocate costs as described in the CAP narrative herein. The AlloCAP™ software is hosted on the vendor's server; the vendor is Public Consulting Group, Inc. (PCG). AHS is responsible for processing the CAP and does so at the close of each quarter using the vendor's software.

AlloCAP™ allows the user to import quarterly expenditure data. The data is coded according to the codes assigned to the costs in the state's accounting system and utilized to identify costs in the CAP narrative. These common cost pools are then applied against the appropriate statistics for allocation purposes, as described in the rest of this CAP narrative. Statistics allocate cost pools (Program Codes) using a four step-down methodology. Cost pools and assigned allocation statistics are identified further in this CAP narrative. Statistics used include time study results, total cost methodologies, case counts, position counts, etc. Through AlloCAP™, AHS and the Departments also have access to reports that describe where the money gets allocated to, which allocation methods are used for each cost pool, and what statistics are assigned for each allocation method.

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V. ACRONYM LIST

AAA.....	Area Agency on Aging
AABD.....	Aid to the Aged, Blind, & Disabled
AAG.....	Assistant Attorney General
ABLES.....	Adult Blood Lead Epidemiology Surveillance
ABAWD	Able-Bodied Adults without Dependents
ABD.....	Aged, Blind and Disabled
ACA.....	Affordable Care Act
ACCESS.....	The computer software system used by DCF and DVHA to track program eligibility information as well as economic services and child support activity
ACCS.....	Assistive Community Care Services
ACF	Administration for Children & Families
ADAP.....	Alcohol and Drug Abuse Programs
ADRC	Aging and Disability Resource Center Program
ADO.....	St. Albans District Office
ADPC.....	Application Document Processing Center
AHC.....	Arbour Health Care
AHCPR.....	Agency for Health Care Policy & Research
AHECs.....	Area Health Education Center
AHERA	Asbestos Hazard Emergency Response Act
AHS	Agency of Human Services
AHSCO.....	Agency of Human Services Central Office
AIDS.....	Acquired Immunodeficiency Syndrome
ALF.....	American Legacy Foundation
AMAP.....	Aids Medication Assistance Program
AoA	Agency of Administration
AoA	Administration on Aging
APD	Advance Planning Document
ARRA	American Recovery and Reinvestment Act
ASD	Adult Services Division
ASP.....	Attendant Services Program
AT.....	Assistive Technology
BDO.....	Burlington District Office
BFIS.....	Building Bright Futures Information System
BICS	Behavioral Intervention in Child Support Services
BO.....	Business Office
BOND	Grant from the University of Massachusetts Medical School for Social Security Demonstration
BPS.....	Benefits Programs Specialist
BR.....	Brattleboro Retreat
BRACE.....	Building Resilience Against Climate Change Effects in VT
C4C.....	Challenges For Change
CAP.....	Cost Allocation Plan
CAPTA	Child Abuse Prevention and Treatment Act
CAQH.....	Committee for Affordable Quality Healthcare
CBCAP.....	Community Based Child Abuse Prevention
CC.....	Care Coordination
CCDF.....	Child Care Development Fund
CCFAP.....	Child Care Financial Assistance Program

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CCMP	Chronic Care Management Program
CDC	Centers for Disease Control and Prevention
CDD	Child Development Division
CECH	Clinicians Enhancing Child Health
CFC	Choices for Care
CFDA	Catalog of Federal Domestic Assistance
CFR	Code of Federal Regulations
CHAMPPS	Coordinated Healthy Activity, Motivation, and Prevention Programs
CHIP	Children's Health Insurance Program
CIS	Children's Integrated Services
CIT	Central Information Technology
CM	Case Management
CMHI	Child Mental Health Initiative
CME	Continuing Medical Education
CMS	Centers for Medicare & Medicaid Services (formerly HCFA)
CNCS	Corporation for National and Community Service
CPU	Central Processing Unit
CRASH	Drinking Driver Rehabilitation Program
CRI	Cities Readiness Initiative
CRT	Community Rehabilitation & Treatment
CSBG	Community Services Block Grant
CSHN	Children with Special Health Needs
CSRE	Comprehensive Systems Reform Effort
CSTE	Council of State and Territorial Epidemiologist
CVPS	Central Vermont Power Systems
DAs	Designated Agencies
DAIL	Department of Disabilities, Aging and Independent Living
DBA	Division for the Blind and Visually Impaired
DBVI	Division for the Blind and Visually Impaired
DCF	Department for Children and Families
DD	Disability Determination
DDC	Developmental Disabilities Council
DDI	Design, Development & Implementation
DDS	Disability Determination Services
DDS	Developmental Disabilities Services
DDRP	Drunk Driver Rehabilitation Program
DDS	Disability Determination Services (part of DCF)
DDSD	Developmental Disabilities Services Division
DHHS	Department of Health & Human Services (United States)
DII	Department of Information and Innovation
DLP	Division of Licensing and Protection
DMH	Department of Mental Health Services
DO	District Office
DOC	Department of Corrections
DOE	Department of Education
DOE	Department of Energy
DOH	Department of Health
DPS	Department of Public Safety
DS	Developmental Services
DSH	Disproportionate Share Hospital

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DUALS	State Demonstrations to Integrate Care for Dual Eligible Individuals
DUR	Drug Utilization Review (Board)
DVHA	Department of Vermont Health Access
EA	Emergency Assistance
EAP	Employee Assistance Program
EBCP	Enterprise Business Capability Platform
EBT	Electronic Benefit Transfer
ECCS	Early Childhood Comprehensive Systems
ECFMH	Early Childhood and Family Mental Health
EDI	Electronic Data Interchange
EDS	Electronic Data Systems Corporation (now Hewlett Packard)
E&E	Eligibility and Enrollment
EFT	Electronic Funds Transfer
EHR	Electronic Health Record
EI	Early Intervention
ELC	Epidemiology and Laboratory Capacity
ELC	Early Learning Challenge
EMS	Emergency Medical Services
EP	Essential Person
EPSDT	Early & Periodic Screening, Diagnosis & Treatment
EQR	External Quality Review
EQRO	External Quality Review Organization
ESD	Economic Services Division (of the DCF)
E&T	Employment and Training
FAHC	Fletcher Allen Health Center
FEMA	Federal Emergency Management Agency
FFP	Federal Financial Participation
FFY	Federal Fiscal Year
FICA	Federal Insurance Contribution Act
FMAP	Federal Medicaid Assistance Participation
FPL	Federal Poverty Level
FSD	Family Services Division
FTE	Full Time Equivalent
FQHC	Federally Qualified Health Center
GA	General Assistance
GC	Global Commitment for Health 1115 Waiver
GCI	Global Commitment Investment
GF	General Fund
GMP	Green Mountain Power, Inc.
GMPCC	Green Mountain Psychiatric Care Center
HAEU	Health Access Eligibility Unit
HCCVT	Healthy Child Care Vermont
HBKF	Healthy Babies, Kinds and Families
HC	Health Care
HCR	Health Care Reform
HDC	Hospital Data Council
HDO	Hartford District Office
HHA	Home Health Agency
HHS	Health and Human Services
HIE	Health Information Exchange

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HIV	Human Immunodeficiency Virus
HIPAA	Health Insurance Portability & Accountability Act
HIT	Health Information Technology
HMIS	Housing Management Information System
HP	Hewlett Packard (Formerly EDS)
HPDP	Health Promotion and Disease Prevention
HR	Human Resources
HRSA	Health Resources and Services Administration
HSB	Human Services Board
HSE	Health Services Enterprise
HUD	Housing and Urban Development
IAPD	Implementation Advance Planning Document
ICD	International Classification of Diseases
ICF	Intermediate Care Facility
IDA	Individual Development Account
IDT	Interdepartmental Transfer
IE	Integrated Eligibility
IFS	Integrated family Services
IGA	Intergovernmental Agreements
IID	Individuals with Intellectual Disabilities
ILEHP	Interdisciplinary Leadership Education for Health Professionals
IT	Information Technology
IV&V	Independent Verification and Validation
JAIBG	Juvenile Accountability Incentive Block Grant
JDO	St. Johnsbury District Office
JFI	Jobs for Independence
JJDP	Juvenile Justice and Delinquency Prevention
LAUNCH	Linking Actions for Unmet Needs in Children's Health
LDO	Brattleboro District Office
LIHEAP	Low-Income Home Energy Assistance Program
LIS/MSP	Low Income Subsidy/Medicare Savings Program
LTC	Long-Term Care
MAB	Medicaid Advisory Board
MAC	School Based Medicaid Administration Claiming
MAGI	Modified Adjusted Gross Income
MAP	Medicaid Assistance Program
MAPIR	Medical Assistance Provider Incentive Repository
MCE	Managed Care Entity
MCH	Maternal and Child Health
MCO	Managed Care Organization (Investments)
MDO	Barre District Office
MDS	Minimum Data Set
MEA	Medicare Enrollment Assistance
MES	Medicaid Enterprise System
MFP	Money Follows the Person
MH	Mental Health
MHBG	Mental Health Block Grant
MIPPA	Medicare Patients and Providers Act
MIS	Management Information System
MKT	Market

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MMA.....	Medicare Modernization Act
MMIS.....	Medicaid Management Information System
MOE.....	Maintenance of Effort
MOU.....	Memorandum of Understanding
MTCR.....	Middlesex Therapeutic Community Residence
NATAC.....	Nursing Assistant Testing and Competency
NATCP.....	Nurse Assistance Training and Competency
NFS.....	Nursing and Family Support
NICU.....	Newborn Intensive Care Unit
NOA.....	Notice of Award
NSIP.....	Nutrition Service Incentive Program
OAA.....	Older Americans Act
OADP.....	Operation Advance Planning Document
OASIS.....	Outcome and Assessment Information Set
OCCIIO.....	Office of Consumer and Insurance Oversight
OCS.....	Office of Child Support
OEO.....	Office of Economic Opportunity
OLH.....	Office of Local Health
OMB.....	Office of Budget and Management
ONC.....	Office of National Coordinator
OOJJP.....	Office of Juvenile Justice and Delinquency Prevention
OR.....	Outreach
PASARR.....	Pre-Admission Screen and Resident Review
PASRR.....	Pre-Admission Screening and Record Review
PATH.....	Department of Prevention, Assistance, Transition, & Health Access
PCAP.....	Public Assistance Cost Allocation Plan
PCG.....	Public Consulting Group, Inc.
PERM.....	Payment Error Rate Measurement
PETS.....	Pre-Employment Transition Services
PHEP.....	Public Health Emergency Preparedness
PHHS.....	Preventive Health and Health Services Block Grant
PMPM.....	Per Member Per Month
PMO.....	Project Management Office
PNMI.....	Private Non-Medical Institution
PSI.....	Patient Safety Initiative
PT.....	Physical Therapy
QA.....	Quality Assurance
QI.....	Quality Initiatives
RMA.....	Refugee Medical Assistance
RMTS.....	Random Moment Time Study
RRMC.....	Rutland Regional Medical Center
RU.....	Reach Up Program
RWJ.....	Robert Wood Johnson
SAMHSA.....	Substance Abuse and Mental Health Services Administration
S&C.....	Survey and Certification
SA.....	Substance Abuse
SAP.....	Student Assistance Programs
SAPT.....	Substance Abuse Prevention and Treatment
SBIRT.....	Screening, Brief Intervention, and Referral to Treatment
SCHIP.....	State Children's Health Insurance Plan

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SE.....	Supported Employment
SED.....	Serious Emotional Disturbance
SIM.....	State Innovative Model
SIREN.....	Statewide Incident Reporting Network for Emergency Medical Services
SDO.....	Springfield District Office
SEOW.....	State Epidemiological Outcomes Workgroup
SERC.....	Sustainable Energy Resources for Consumers
SFI.....	Serious Functional Impairment
SFY.....	State Fiscal Year
SNAP.....	Supplemental Nutrition Assistance Program
SNF.....	Skilled Nursing Facility
SOA.....	Service Oriented Architecture
SPA.....	State Plan Amendment
SPE.....	Strategic Prevention Enhancement
SPF.....	Strategic Prevention Framework
SMP.....	Skilled Medical Professional
SPMP.....	Skilled Professional Medical Professionals
SRS.....	(Department of) Social & Rehabilitative Services
SSA.....	Social Security Administration
SSA.....	Specialized Service Agency
SSBG.....	Social Services Block Grant
SSF.....	Solely State Funded
SSI.....	Supplemental Security Income
SSMIS.....	Social Services Management Information System
SRR.....	Secure Residential Recovery
ST.....	Speech Therapy
STD.....	Sexually transmitted Disease
SUA.....	State Unit on Aging
SWICAP.....	State Wide Indirect Cost Allocation Plan
T&TA.....	Training and Technical Assistance
TANF.....	Temporary Assistance for Needy Families (Reach Up in VT)
TB.....	Tuberculosis
TBI.....	Traumatic Brain Injury
TDO.....	Bennington District Office
THMs.....	Trihalomethanes
T-MSIS.....	Transformed Medicaid Statistical Information System
TTI.....	Transformation Transfer Initiative
UMASS.....	University of Massachusetts
USDA.....	United States Department of Agriculture
UVM.....	University of Vermont
VADIC.....	Vermont Alcohol and Drug Information Clearinghouse
VCHIP.....	Vermont Child Health Improvement Project
VCHRYP.....	Vermont Coalition of Runaway and Homeless Youth Program
VDH.....	Vermont Department of Health
VDO.....	Morrisville District Office
VDOL.....	Vermont Department of Labor
VHC.....	Vermont Health Connect
VHCIP.....	Vermont Health Care Innovation Project
VIEWS.....	Vermont Integrated Eligibility Workflow System

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VISION.....	Vermont’s Integrated Solution for Information and Organizational Needs – the statewide accounting system
VISTA	Volunteers In Service To America
VLA.....	Vermont Legal Aid
VLITE.....	Vermont Low Income Trust for Electricity
VOCs	Volatile Organic Compounds
VPCH.....	Vermont Psychiatric Care Hospital
VPQHC.....	VT Program for Quality in Health Care
VR.....	Vocational Rehabilitation
VRERP	Vermont Radiological Emergency Response Plan
VSA.....	Vermont Statutes Annotated
VSH.....	Vermont State Hospital
VSNIPI.....	Vermont Spay and Neuter Incentive Program
VT.....	Vermont
VTracks	CDC Vaccine Tracking System
WIC	Women Infants and Children
WTF.....	Weatherization Trust Fund
WX.....	Weatherization
YDO.....	Middlebury District Office
YR.....	Year
ZDO.....	State Office/Central Office (Waterbury)

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VI. ADVANCE PLANNING DOCUMENTS AND MEMORANDUM OF UNDERSTANDING

Document ID	Name	Description	Approving Entity	Type	Submitted (S) Revised (R) Date	Approval Date
AHS-1	Eligibility OAPD	Maintenance and Operations for Vermont Health Connect Eligibility Determinations	CMS-E&E	OAPD	S 3/16/15 R 6/25/15	S 5/15/15 R 9/22/15
AHS-2	EBCP	HSE Platform (Infrastructure, Hosting, Security) and VHC DDI	CMS E&E	IAPD	S 10/31/14 R 2/9/15	S 12/23/14 R 4/9/15
AHS-3	HITECH	HIE Expansion, EHRIP Operations (Program and Audit), HIT funded SMHP activities, and HSE PMI allocation	CMS-HIT	IAPD	S 9/29/14 R 2/9/15	S 10/6/14 R 5/13/15
AHS-4	E&E	Integrated Eligibility Program, VHC E&E DDI, and HSE PMO allocation	CMS-E&E	IAPD	S 12/2/14 R 2/9/15	S 12/23/14 R Pending
AHS-5	MMIS	MMIS Replacement Program (PBM, Care Mgt, Core Ops, Specialized Program,) MAPIR, and HSE PMO allocation	CMS-MMIS	IAPD	S 12/2/14 R 7/23/15	S 12/29/14 R Pending
DCF-1	OCS	Child Support Enforcement System - ACCESS	ACF-OCS	OAPDU		
DCF-2	SSMIS	Vermont Child Welfare Information Technology System	ACF-	OAPDU	6/24/14	
DVHA-1	ICD-10	Health Insurance Portability and Accountability Act ICD-10 Modifications	CMS - MMIS	IAPD PAPD	S xx/xx/xx R 4/1/12	S 12/16/11 R 8/1/12
DVHA-2	T-MSIS	Transformed Medicaid Statistical Information System	CMS-MMIS	APD	S 8/22/13 R 10/3/13	R 11/13/13
DVHA-3	ACA-CAQH	Operating Rules Section 1104 of the Patient Protection and Affordable Care Act	CMS-MMIS	IAPD	S 11/1/14	S 5/13/13
VDH	Ceres	Implementation of State Agency Model management information system and conversion of food benefit delivery from home delivery to eWIC.	USDA-FNS	IAPD	S 3/30/2012 R 6/6/2012	6/19/2012

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Secretary's Office (AHSCO)

ID	Department	Name	Description
SW-2	All	DHR Allocation	Costs for Costs of Human Resource Department – FTE Count
SW-3	All	DII SLA	Costs for Service Level Agreement between AHS and Department of Information and Innovation – number of PC's and users
SW-4	All	Fee For Space	Costs for Space occupied in State Owned Buildings - Square Footage
IGA – 6	DOE	School Based Health Services	Effective and Efficient administration and recovery of costs related provision of School Based health Services to Medicaid eligible Children
Refugee	VDH	Refugee Health Program	Maintain and enhance a system for addressing the health needs of newly arriving refugees
03400-VHCIP-AOA-02	AOA	State Innovation Models	Cost for staffing, operating and contract expenditures pursuant to the SIM grant
03400-VHCIP-GMCB-02	GMCB	State Innovation Models	Costs for staffing and contract expenditures pursuant to the SIM grant
03400-VHCIP-VTDDC	DDC	State Innovation Models	Costs for staffing and contract expenditures pursuant to the SIM grant
MOU-VSC VIT-FY16	Vermont State Colleges	Vermont Interactive Technologies (VIT)	Costs to conclude the operations of VIT's program.
03400-VHCIP-DAIL-02	DAIL	State Innovation Models	Cost for staffing, operating and contract expenditures pursuant to the SIM grant

Department for Children and Family Services (DCF)

ID	Department	Name	Description
27372	VT Department of Labor (VDOL)	Miscellaneous Grants	Contract#27372: Reimburse Dept. Housing. & Comm. Develop for share of sponsorship of housing needs assessment
26141	Office of VT Health Access (DVHA)	Other Contr and 3rd Pty Serv	Contract #26141: Reimburse DVHA for expenses related to task ORDR 4 of Contract #26141 between DVHA & PHPG.
03440-MOU-VDH	Health (VDH)	Miscellaneous Grant	03440-MOU-VDH Nutrition Education

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ID	Department	Name	Description
03440-10098	Disabilities Aging and Independent Living (DAIL)	AAA SNAP Outreach DAIL	MOU 03440-10098 SNAP Outreach Services
03440-10082	Disabilities Aging and Independent Living (DAIL)	SSI Refunds	MOU 03440-10082: DAIL/VR assists GA applicants w/ SSI applications & employment services
03440-00002	Environmental Conservation (DEC)	Home Heating Fuel Asst Prog	MOU 03440-00002: Low Income Home Htg Oil tanks-crisis fuel tank replacement
03440- ABAWD	VT Department of Labor (VDOL)	Job Start T & TA	MOU 03440-ABAWD: To Provide comprehensive employment services to Able-Bodied Adults Without Dependents (ABAWD) who are participants of the 3Squares VT program.
03440-10033	Disabilities Aging and Independent Living (DAIL)	Employment Services	03440-10033. Creative Workforce Solutions (CWS) employment services for Reach Up participants
FSD-1	Disabilities Aging and Independent Living (DAIL)	Miscellaneous Grants	Jobs Program: (Jump on Board for Success) Program to improve community functioning and employment outcomes of at risk transition-aged youth to secure paid employment & community supports
FSD-2	Fish & Wildlife	Other Gr, Awds, Schlshps&Loans	Camp for Kids: Camp fund for scholarships – Green Mtn Conservation Camp – Lake Bomoseen
FSD-3	Forest, Parks & Recreation	Fam Preservation- Support	Family Park Passes: Pays for family passes
FSD-4	Health (VDH)	Sub Care-Spec Contracted	Valley Vista: Reimburse VDH for FSD kids staying @Valley Vista @ PNMI Rate for Room & Board
03440-20393	Judiciary (Office of Court Administrator)	JAIBG	MOU 03440-20393: Reimburse VT Judiciary Office of Court admin for FSD expenditures
03440-20394	Judiciary (Office of Court Administrator)	JAIBG	MOU 03440-20394: Reimburse VT Judiciary Office of Court admin for FSD expenditures
03440-20407- CJA	Office of the Defender General	Children's Justice	MOU 03440-20407-CJA: One day training for lawyers representing children & parents in abuse and neglect truancy and delinquency cases

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ID	Department	Name	Description
			in Vermont
03440-20433-CJA	Vermont Center for Crime Victim Services (VCCVS)	Children's Justice	MOU 03440-20433-CJA: Training for state's attorneys, victim advocate and allied professionals on the investigation and prosecution of human trafficking
03440-20426-CJA15	Office of Court Administrator	Children's Justice	MOU 03440-20426-CJA15: Guardian And Litem professional development project national casa conference support
03440-20431-CJA	Office of Court Administrator	Children's Justice	MOU 03440-20431-CJA: Guardian Ad Litem professional development project national casa conference support
03440-20423-MOU-JJDP	State's Attorneys and Sheriffs	Juvenile Justice Delinquency	MOU 03440-20423-MOU-JJDP: Reduction of youth referred to criminal division
02160-14	Vermont Center for Crime Victim Services (VCCVS)	Domestic Violence	MOU 02160-14Rural-03440: Rural Sexual Assault, Domestic Violence, Dating Violence and Stalking Assistance Program
OCS-1	VT Department of Labor (VDOL)	Other Contr and 3rd Pty Serv	New Hire Program: Reimbursement of expenses on the new hire program
OCS-2	Disabilities Aging and Independent Living (DAIL)	Other Contr and 3rd Pty Serv	Work 4 Kids Pilot: To offer employment services and support to individuals who are delinquent in child support payments
OCS-3	Judiciary (Office of Court Administrator)	Family Court Transfer	MOU Cooperative Agreement: Court fees to resolve parentage, child support and medical support court cases and ensure compliance with court orders
Woodside-1	Vermont Agency of Education	Woodside Title 1 Neglected and Delinquent	MOU Cooperative Agreement: Provide supplemental educational services to youth in Woodside Juvenile Rehabilitation Center

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Department for Disabilities, Aging, and Independent Living (DAIL)

ID	Department	Name	Description
03440-10098-15-MOU	DCF	3SquaresVT (3SVT)	Strengthening participation in the 3SqauresVT outreach program
DAIL-1	AHS	VT Senior Corps Program (RSVP)	Administration and coordination of activities to develop, implement and operate the VT RSVP program
DAIL-2	DCF & DVHA	VT Enhanced Options Counseling Medicaid Reimbursement Pilot	Development, implementation, operation, monitoring and evaluation of the ADRC Medicaid Reimbursement Pilot Project
DAIL-3	AOA	Invest EAP	Farm First Program services for dairy producers and eligible dependents, administered by Invest EAP
DAIL-4	DHR	Invest EAP	Providing Employee Assistance program services for State of Vermont employees and eligible dependents
DAIL-5	DPS	Fire Safety	Facilitation and safety of residents and the public in facilities and to coordinate the fire safety and licensing activities of the respective departments
DAIL-6	SOS	VT Board of Nursing	Ensuring a standard of education and competency of nursing assistants who seek to be, or are employed in, Vermont
DAIL-7	VHCB	Home Access Program	Administration and operations for the VT Center for Independent Living Home Access Program

Department for Vermont Health Access

ID	Department	Name	Description
IGA - DAIL	DVHA	Global Commitment Waiver IGA	This IGA specifies the responsibilities of DVHA and DAIL under Vermont's Section 1115 waiver, with DVHA as the Public MCO (Managed Care Organization)
IGA - DCF	DVHA	Global Commitment Waiver IGA	This IGA specifies the responsibilities of DVHA and DCF under Vermont's Section 1115 waiver, with DVHA as the Public MCO (Managed Care Organization)
IGA - VDH	DVHA	Global Commitment Waiver IGA	This IGA specifies the responsibilities of DVHA and VDH under Vermont's Section 1115 waiver, with DVHA as the Public MCO (Managed Care Organization)
IGA -	DVHA	Global Commitment	This IGA specifies the responsibilities of

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ID	Department	Name	Description
DMH		Waiver IGA	DVHA and DMH under Vermont's Section 1115 waiver, with DVHA as the Public MCO (Managed Care Organization)
DVHA - 1	DVHA	Vermont Veterans Home	MCE Investment is Care and Support Services
DVHA - 2	DVHA	Vermont Agency of Agriculture, Food, and Markets	MCE Investment in Public Health
DVHA - 3	DVHA	Vermont State Colleges	MCE Investment in Professional Health Training
DVHA - 4	DVHA	Department of Corrections	MCE Investments in substance abuse and domestic violence programs for targeted DOC populations
DVHA - 5	DVHA	UVM and State Agricultural College	MCE Investments in Vermont physician training programs
03410-1003-13	DVHA	Green Mountain Care Board Exchange MOU	GMCB's role of establishing Health Benefit Exchange
03410-1006-13	DVHA	Department of Children and Families Exchange MOU	DCF's role of establishing Health Benefit Exchange
03420-6586	DVHA	VDH, Alcohol and Drug Abuse Program (ADAP)	supporting the capacity of advance primary care practices and community health teams to better serve individuals with substance use and co-occurring disorders
03410-13-15	DVHA	Department of Aging and Independent Living	InvestEAP-SIM
03410-17-15	DVHA	Department of Human Resources	Senior Management Training and Development
Contract #25199	DVHA	UVM and State Agricultural College	UVM is responsible for the non-federal share of Graduate Medical Education (GME) payments

Vermont Department of Health

ID	Department	Name	Description
6624	Office of the Court Administrator	Drug Courts	Drug Treatment Court infrastructure in Chittenden, Rutland, Washington and Franklin Counties.
6619	Dept. of Corrections	HIV Tests	HIV oral Fluid Tests
6604	Dept. of Agriculture	Rabies Hotline	Rabies Hotline
6603	UVM Dept. of Mathematics &	Interns	Allows VDH HP statistics to obtain 2-3 interns per academic year up to 10 hrs. per

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ID	Department	Name	Description
	Statistics		week per Intern.
6586	Dept. of VT Health Access	Substance abuse and co-occurring disorders	Support the capacity of advanced primary care practices and community health teams to better serve individuals with substance use or co-occurring disorders.
6581	Natural Resources	Public water disinfectant hazards	To determine if a permit for the use of a new type of disinfectant for a public water system will result in a health effect that is likely to constitute a public health hazard.
6578	DCF	Farm to Family	Support production, processing and redemption cost related to Farm to Family program coupons for the Ladies First program participants.
6566	DVHA	Medication Assisted Treatment	Federal grant writing proposals for Medication Assisted treatment – prescription drug & Opioid Addiction.
6529	DCF	Asthma	Asthma Education and referrals
6525	VT. Dept. of Environmental Conservation	Public water contamination	How to jointly respond with VDH to certain conservation contamination incidents at a VT public water systems.
6523	VT. Dept. of Environmental Conservation	Hazardous site investigations	Provide technical review of hazardous site investigation work plans and investigate reports with a focus on human health risk for two sites, St. Albans and Lyndonville.
03520	Attorney General	Legal Services	Provides legal services
6468	VT. Dept. of Environmental Conservation	Public Water systems	Public water systems. Regulations and hazardous site cleanups.
02140-1315-3701	Public Safety	SIREN	To support one full time staff member at VDH who will implement and manage the SIREN program.
03440-MOU-VDH-15-NE	DCF	SNAP Education	Development and implementation of Vermont's supplemental nutrition assistance program education.
6436	Public Safety	Child Passenger Safety	Childhood passenger Safety program. Correct car set and seat belt use for children.
6435	Public Safety	Child Passenger Safety	Childhood passenger Safety program. Correct car set and seat belt use for children.
6103	Education	Physical activity	Support for the trainings and implementation of physical activity and physical education programs to youth.
6427	Education	Smoking prevention	Youth tobacco prevention education and activities.
6417	VTC Nursing	Clinical experience	To enable a specified number of students to

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ID	Department	Name	Description
			obtain clinical experience in public health nursing.
6360	DCF	Prevent Child Abuse	Prevent child abuse in VT and to coordinate and deliver nurturing parent program's statewide.

Department of Mental Health

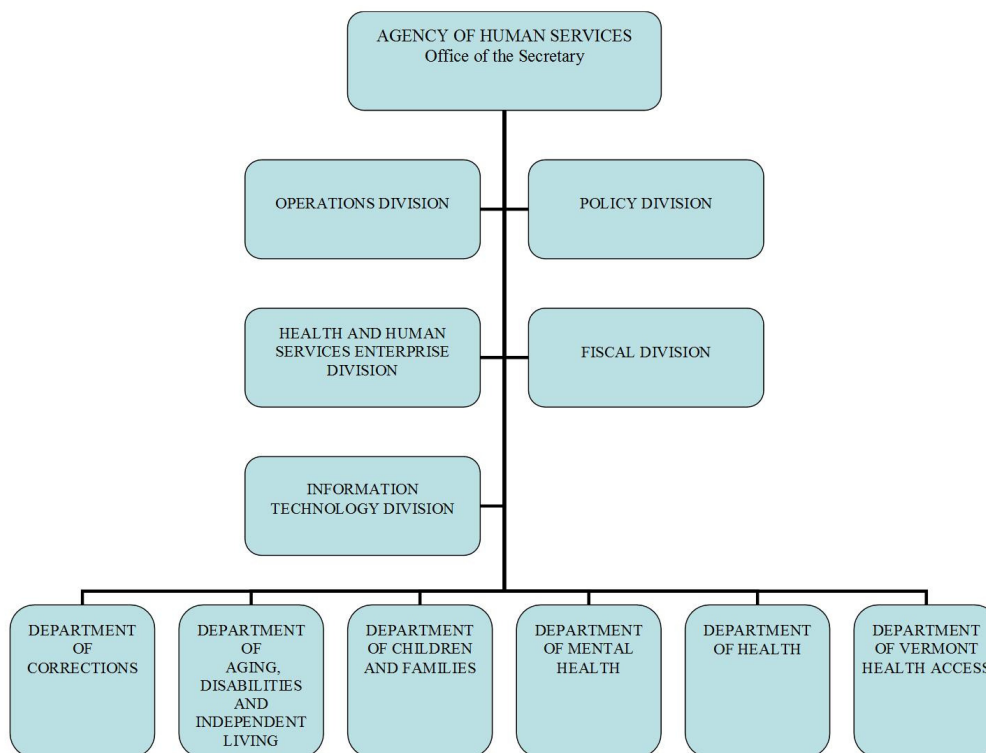
ID	Department	Name	Description
DMH - DAIL-1	DAIL	Eldercare	Funding for contracts between CVCOADA's/DAIL
DMH-DAIL -2	DAIL	CRT	MH-DS funding agreement for CRT client
DMH-DAIL -3	DAIL	HC ARCH Bundle	DAIL funding that is in the DMH bundle payments
DMH-DAIL -4	DAIL	DS Waiver Children	DS/MH Waiver joint funding agreements
DMH-DAIL -5	DAIL	Guardianship Evaluations	MH reimbursement for evaluations paid for by DAIL
DMH-DAIL -6	DAIL	DS Waiver Adult	DS/MH Waiver joint funding agreements
DMH-DAIL & DCF & DVHA-1	DAIL & DCF & DVHA	Bundle CSAC	DAIL & DCF & DVHA funding that is in the DMH bundle payments
DMH-DAIL & DCF & DVHA & VDH-1	DAIL & DCF & DVHA & VDH	Bundle NCSS	DAIL & DCF & DVHA & VDH funding that is in the DMH bundle payments
DMH-DAIL & DCF & DOC-1	DAIL & DCF & DOC	JOBS	DAIL, DCF and DOC funding for the Jump On Board for Success program that is billed through DMH (part of this is the NCSS bundled rate and part of it dates back to many years ago)
DMH-DAIL & DCF-1	DAIL & DCF	VT Federation of Families	Inter Agency Support Team funding for VFF contract for LIT Parent Representatives
DMH-DCF -1	DCF	ISB	DCF funding for kids in DCF custody who have an Individual Service Budget and are billed through DMH
DMH-DCF -2	DCF	Waivers	DCF funding for kids who are on DCF Waivers and are billed through DMH
DMH-DCF -3	DCF	Bundle PCC	DCF funding that is in the DMH bundle payments
DMH-	DCF	Bundle NFI	NFI funding that is in the DMH bundle

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ID	Department	Name	Description
DCF -4			payments
DMH- DCF -5	DCF	PNMI Park Street	Joint funding with DCF for a child at Park Street PNMI facility at Howard Center
DMH- DVHA - 1	DVHA	CPCS/CHASS Respite	DVHA funding for the Non-Categorical program that is billed through DMH
DMH- DVHA - 2	DVHA	Community Health Center	Funding from DVHA to pay for Community Health Center grant

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VII. AGENCY-WIDE ORGANIZATIONAL CHART



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VIII. FEDERAL CFDA NUMBERS

CFDA#	Federal Agency	Program Title
10.551	USDA-FNS	SNAP Food Stamps (Cash)
10.551	USDA-FNS	SNAP Food Stamps (EBT)
10.557	USDA-FNS	Special Supplemental Nutrition Program for Women, Infants, and Children
10.561	USDA-FNS	State Administrative Matching Grants for Food Stamp Program
10.565	USDA-FNS	Commodity Supplemental Food Program
10.568	USDA-FNS	Emergency Food Assistance Program (Administrative Costs)
10.572	USDA-FNS	WIC Farmers' Market Nutrition Program (FMNP)
10.576	USDA-FNS	Senior Farmers Market Nutrition Program
10.578	USDA-FNS	WIC Grants to State
10.596	USDA-FNS	JFI E&T Cluster
14.231	HUD	Emergency Shelter Grants Program
16.523	DOJ-JJDP	Juvenile Accountability Incentive Block Grants
16.540	DOJ-JJDP	Juvenile Justice and Delinquency Prevention - Allocation to States
16.606	DOJ-BJA	State Criminal Alien Assistance Program (SCAAP)
16.727	DOJ-JJDP	Enforcing Underage Drinking Laws Program
16.735	DOJ-BJA	Protecting Inmates and Safeguarding Communities (PREA -Prison Rape Elimination Act)
16.740	DOJ-BJA	Statewide Automated Victim Information Notification (SAVIN)
16.754	DOJ	Prescription Drug Monitoring - Enhanced
16.812	DOJ	Second Chance Act Prisoner Reentry Initiative
17.235	DOL	Senior Community Service Employment Program (SCSEP)
17.261	DOL	WIA Pilots, Demonstrations, and Research Projects
66.032	EPA-OAR	State Indoor Radon Grants
66.701	EPA-OECA	Toxic Substance Compliance Monitoring Cooperative Agreements
66.707	EPA-OPPTS	TSCA Title IV State Lead Grants - Certification of Lead-Based Paint Professionals
81.042	Energy	ARRA-Weatherization Assistance for Low - Income Persons
81.042	Energy	Weatherization Assistance for Low - Income Persons
84.126	DOE-OSERS	Rehabilitation Services - Vocational Rehabilitation Grants to States
84.169	DOE-OSERS	Independent Living - State Grants

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84.177	DOE-OSERS	Rehabilitation Services - Independent Living Services for Older Individuals Who are Blind
84.181	DOE-OSERS	Special Education - Grants for Infants and Families with Disabilities
84.186	DOE-OESE	Safe and Drug-Free Schools and Communities - State Grants
84.187	DOE-OSERS	Supported Employment Services for Individuals with Severe Disabilities
84.224	DOE-OSERS	Assistive Technology
84.265	DOE-OSERS	Rehabilitation Training - State Vocational Rehabilitation Unit In-Service Training
84.412	DOE-OSERS	Race to the Top - Early Learning Challenge
93.041	DHHS-AOA	Special Programs for the Aging - Title VII, Chapter 3 - Programs for Prevention of Elder Abuse, Neglect, and Exploitation
93.042	DHHS-AOA	Special Programs for the Aging - Title VII, Chapter2 - Long Term Care Ombudsman Services for Older Individuals
93.043	DHHS-AOA	Special Programs for the Aging-Title III, Part F - Disease Prevention and Health Promotion Services
93.044	DHHS-AOA	Special Programs for the Aging - Title III, Part B - Grants for Supportive Services and Senior Centers
93.045	DHHS-AOA	Special Programs for the Aging - Title III, Part C -Nutrition Services
93.048	DHHS-AOA	Special Programs for the Aging - Title IV - Training, Research and Discretionary Projects
93.051	DHHS-AOA	Alzheimer's Disease Demonstration Grants to States
93.052	DHHS-AOA	National Family Caregiver Support
93.053	DHHS-AOA	Nutrition Services Incentive
93.069	DHHS-CDC	Public Health Emergency Preparedness
93.070	DHHS-CDC	Environmental Public Health and Emergency Response
93.071	DHHS-CDC	Medicare Enrollment Assistance Program MIPPA
93.074	DHHS-CDC	Hospital Preparedness Program and Public Health Emergency Preparedness Aligned Cooperative Agreements
93.079	DHHS-CDC	Cooperative Agreements to Promote Adolescent Health through School-Based HIV/STD Prevention and School-Based Surveillance
93.092	DHHS-ACF	Affordable Care Act (ACA) Personal Responsibility Education Program
93.103	DHHS-FDA	Food and Drug Administration Research
93.104	DHHS-SAMHSA	Comprehensive Community Mental Health Services for Children with Serious Emotional Disturbances (SED)

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93.110	DHHS-HRSA	Maternal and Child Health Federal Consolidated Programs
93.116	DHHS-CDC	Project Grants and Cooperative Agreements for Tuberculosis Control Programs
93.127	DHHS-HRSA	Emergency Medical Services for Children
93.130	DHHS-HRSA	Primary Care Services - Resource Coordination and Development
93.136	DHHS-CDC	Injury Prevention and Control Research and State and Community Based Programs
93.150	DHHS-SAMHSA	Projects for Assistance in Transition from Homelessness (PATH)
93.165	DHHS-HRSA	Grants to States for Loan Repayment Program
93.217	DHHS-OPA	Family Planning - Services
93.241	DHHS-HRSA	State Rural Hospital Flexibility Program
93.243	DHHS-SAMHSA	Substance Abuse and Mental Health Services - Projects of Regional and National Significance
93.251	DHHS-HRSA	Universal Newborn Hearing Screening
93.268	DHHS-CDC	Immunization Grants
93.268	DHHS-CDC	Immunization Grants
93.270	DHHS-CDC	Adult Viral Hepatitis Prevention and Control
93.283	DHHS-CDC	Centers for Disease Control and Prevention - Investigations and Technical Assistance
93.296	DHHS-OS	State Partnership Grant Program to Improve Minority Health
93.301	DHHS-HRSA	Small Rural Hospital Improvement Grants
93.324	DHHS-ACL	State Health Insurance Assistance Program
93.336	DHHS-CDC	Behavioral Risk Factor Surveillance System
93.500	DHHS-OS	Pregnancy Assistance Fund Program
93.505	DHHS-HRSA	ACA Home Visiting Program
93.507	DHHS-CDC	Strengthening Public Health Infrastructure for Improved Health Outcomes
93.517	DHHS-AOA	Affordable Care Act – Aging and Disability Resource Center
93.520	DHHS-CDC	ACA – Communities Putting Prevention to Work
93.521	DHHS-CDC	The Affordable Care Act: Building Epidemiology, Laboratory, and Health Information Systems Capacity in the Epidemiology and Laboratory Capacity for Infectious Disease (ELC) and Emerging Infections Program (EIP) Cooperative Agreements
93.525	DHHS-OS	State Planning and Establishment Grants for the Affordable Care Act (ACA)'s Exchanges
93.531	DHHS-CDC	Community Transformation Grants
93.538	DHHS-CDC	ACA National Environmental Public Health Tracking Program
93.539	DHHS-CDC	Prevention and Public Health Fund Affordable Care Act - Immunization Program

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93.544	DHHS-CDC	Coordinated Chronic Disease Prevention and Health Promotion Program
93.550	DHHS-ACF	Transitional Living for Homeless Youth
93.556	DHHS-ACF	Promoting Safe and Stable Families
93.558	DHHS-ACF	Temporary Assistance for Needy Families
93.563	DHHS-ACF	Child Support Enforcement
93.564	DHHS-ACF	BICS
93.566	DHHS-ACF	Refugee and Entrant Assistance - State Administered Programs
93.568	DHHS-ACF	Low-Income Home Energy Assistance
93.569	DHHS-ACF	Community Services Block Grant
93.575	DHHS-ACF	Child Care and Development Block Grant
93.576	DHHS-ACF	Refugee and Entrant Assistance - Discretionary Grants
93.590	DHHS-ACF	Community - Based Family Resource and Support Grants
93.596	DHHS-ACF	Child Care Mandatory and Matching Funds of the Child Care and Development Fund
93.597	DHHS-ACF	Grants to States for Access and Visitation Programs
93.599	DHHS-ACF	Chafee Education and Training Vouchers Program (ETV)
93.600	DHHS-ACF	Head Start
93.609	DHHS-CMS	ACA Medicaid Adult Quality Measures
93.624	DHHS-CMS	ACA State Innovation Models
93.630	DHHS-ACF	Developmental Disabilities Basic Support and Advocacy Grants
93.643	DHHS-ACF	Children's Justice Grants to States
93.645	DHHS-ACF	Child Welfare Services - State Grants
93.658	DHHS-ACF	Foster Care - Title IV-E
93.659	DHHS-ACF	Adoption Assistance
93.667	DHHS-ACF	Social Services Block Grant
93.669	DHHS-ACF	Child A&N
93.671	DHHS-ACF	Family Violence Prevention and Services
93.674	DHHS-ACF	Chafee Foster Care Independent Living
93.716	DHHS-ACF	ARRA - Temporary Assistance for Needy Families (TANF) Supplement
93.719	DHHS-OS	ARRA - State Grants to Promote Health Information Technology
93.733	DHHS-CDC	Capacity Building Assistance to Strengthen Public Health Immunization Infrastructure and Performance
93.753	DHHS-CDC	Child Lead Poisoning Prevention Surveillance
93.767	DHHS-CMS	State Children's Insurance Program
93.767	DHHS-CMS	State Children's Insurance Program
93.777	DHHS-CMS	State Survey and Certification of Health Care Providers and Suppliers
93.778	DHHS-CMS	Medical Assistance Program

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93.779	DHHS-CMS	Centers for Medicare and Medicaid Services (CMS) Research, Demonstrations and Evaluations
93.791	DHHS-CMS	Money Follows the Person Demonstration
93.815	DHHS-CMS	Domestic Ebola Supplement to the Epidemiology and Laboratory Capacity for Infection Diseases
93.889	DHHS-OS	Bioterrorism Hospital Preparedness Program
93.912	DHHS-HRSA	Rural Health Care Services Outreach
93.913	DHHS-HRSA	Grants to States for Operation of Offices of Rural Health
93.917	DHHS-HRSA	HIV Care Formula Grants
93.940	DHHS-CDC	HIV Prevention Activities - Health Department Based
93.944	DHHS-CDC	Human Immunodeficiency Virus (HIV)/Acquired Immunodeficiency Virus Syndrome (AIDS) Surveillance
93.945	DHHS-CDC	Assistance Programs for Chronic Disease Prevention and Control
93.946	DHHS-CDC	Cooperative Agreements to Support State-Based Safe Motherhood and Infant Health Initiative Programs
93.958	DHHS-SAMHSA	Block Grants for Community Mental Health Services
93.959	DHHS-SAMHSA	Block Grants for Prevention and Treatment of Substance Abuse
93.977	DHHS-CDC	Preventive Health Services - Sexually Transmitted Disease Control Grants
93.991	DHHS-CDC	Preventive Health and Health Services Block Grant
93.994	DHHS-HRSA	Maternal and Child Health Services Block Grant to the States
94.003	CNCS	State Commissions
94.006	CNCS	AmeriCorps
94.007	CNCS	Planning and Program Development Grants
94.009	CNCS	Training and Technical Assistance
94.013	CNCS	AmeriCorps-Volunteers in Service to America (VISTA)
96.001	SSA	Social Security - Disability Insurance
96.008	SSA	Work Incentives P&A Grant

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IX. COST ALLOCATION METHODOLOGIES AND DEPARTMENTAL ORGANIZATIONAL CHARTS

This Narrative is organized by Department

AHS Secretary's Office

I. Introduction

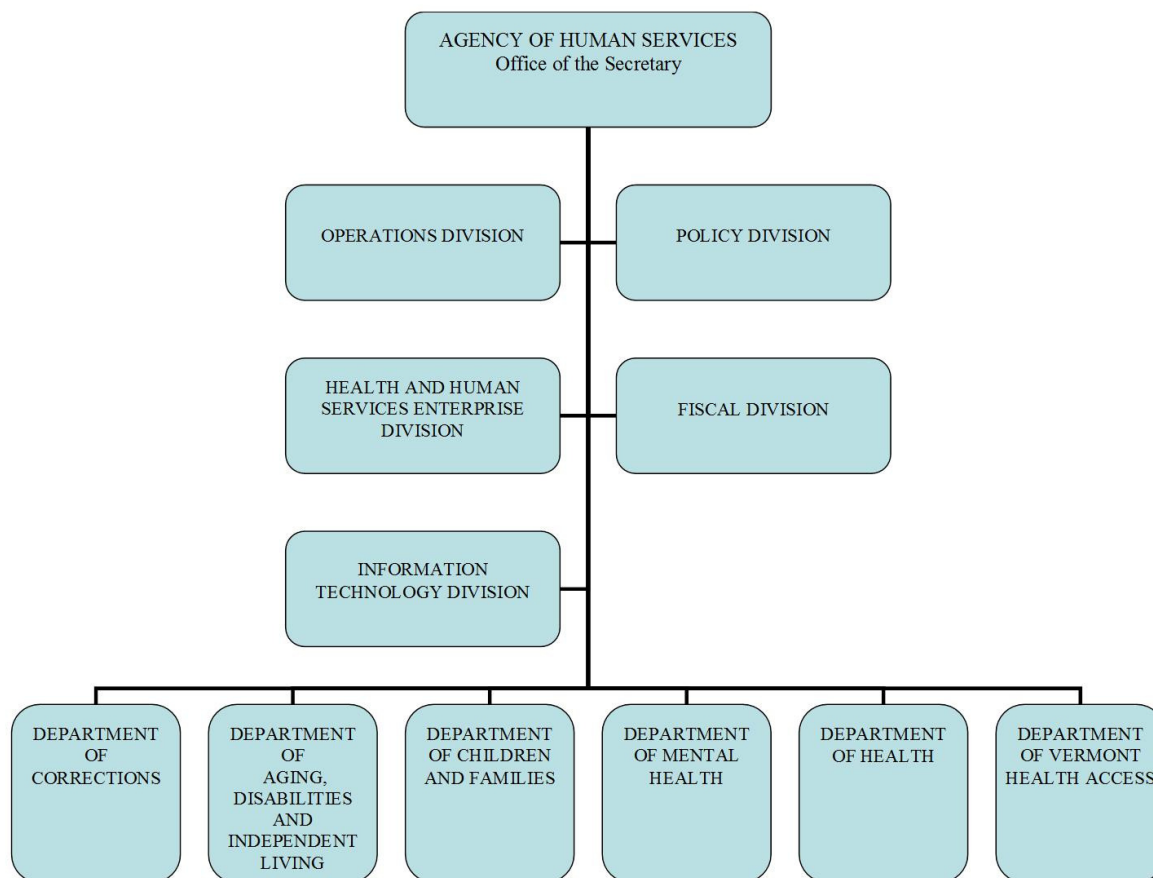
The following narrative represents the cost allocation plan (CAP) for the State of Vermont, Agency of Human Services (AHS). For purposes of this narrative, AHS is also referred to as the "Office of the Secretary", as it is the Secretary's Office, which through its six member Departments and a network of community partners and providers, is responsible for the implementation and delivery of all human service programs within the state. Each Department has a distinct area of focus and responsibility and contributes to the creation and sustenance of an entire system of human service supports. As a single entity, the Agency builds a continuum of care that protects and supports vulnerable Vermonters, addresses individual, family and regional crises as they arise, develops and promotes whole population approaches to physical and behavioral health works to build economic self-sufficiency and keeps Vermont communities safe. The Departments are Department of Children and Family Services (DCF); Department of Disabilities, Aging and Independent Living (DAIL); Department of Vermont Health Access (DVHA); the Vermont Department of Health (VDH); Department of Mental Health (DMH) and the Department of Corrections (COR). Appropriate costs allocated as benefitting the Secretary's Office are further reallocated across all other agency-specific benefitting objectives.

The Agency of Human Services strives to improve the health and well-being of Vermonters today and tomorrow and to protect those among us who are unable to protect themselves. In carrying out this mission, the Agency vision to ensure this is to:

- The reduction of the impacts of poverty in our state and the creation of pathways out of poverty
- The promotion of health, well-being and safety in our communities
- An enhanced focus on accountability and effectiveness in achieving our goals
- The assurance of high quality health care for all Vermonters

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II. Organizational Chart



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III. Secretary's Office Cost Allocation Methodologies

Organizational Unit 1: Indirect Cost Allocations

Nature and Extent of Services: The Agency of Human Services Secretary's Office is assessed costs from the State of Vermont, Agency of Administration who negotiates the annual State Wide Indirect Cost Allocation Plan (SWICAP) with the Federal Government. The approved statewide indirect costs applicable to AHS are included in the CAP and allocated to the appropriate benefiting objectives.

Program Code	Program Code Name	Description	Allocation Method
10000.1	SWICAP- AHS	AHS Allocation of State Wide Indirect Costs	Direct to AHS
10000.2	SWICAP- DAIL	DAIL Allocation of State Wide Indirect Costs	Direct to DAIL
10000.3	SWICAP- DOC	DOC Allocation of State Wide Indirect Costs	Direct to DOC
10000.4	SWICAP- VDH	VDH Allocation of State Wide Indirect Costs	Direct to VDH
10000.5	SWICAP- DVHA	DVHA Allocation of State Wide Indirect Costs	Direct to DVHA
10000.6	SWICAP- DCF	DCF Allocation of State Wide Indirect Costs	Direct to DCF
10000.7	SWICAP- DMH	DMH Allocation of State Wide Indirect Costs	Direct to DMH

Organizational Unit 2: Secretary's Office

Nature and Extent of Services: The Secretary's Office for the Agency of Human Services oversees the operations of the Agency (including the General Counsel, Integrated Family Services and Administrative Support), its Divisions, and Departments.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37095	DMH Business Administrator	Costs associated with DMH Specific Work	Direct to DMH
37210*	Secretary's Office Staff	Costs associated with the Office of the AHS Secretary and Staff	Positions Across AHS
37260	Integrated Family Services (IFS)	Operating costs related to Integrated Family Services	Direct to Administrative Funds
37320	CAP Replacement	Costs associated with replacing the Cost Allocation Plan program	Positions Across AHS

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Organizational Unit 3: Operations Division

Nature and Extent of Services: The Chief Operations Officer oversees many of the day to day activities of the Secretary's Office, at the direction of the Agency deputy secretary. The duties can vary considerably from working to improve operational efficiency, problem solving and handling logistics to acting as EEO and ADA Officer for the agency. This wide range of responsibilities includes the following Secretary's Office units/operations:

~~Contracts and Grants—Contracts and Grants manager is responsible for reviewing and approving all AHS Contracts and Grants for the Agency of Human Services~~

Developmental Disabilities Council – The Vermont Developmental Disabilities Council is a state-wide board led by people with developmental disabilities and their families. It is charged with conducting comprehensive review and analysis of services & supports in Vermont, and informing the Governor and other policymakers about issues impacting the lives of individuals with developmental disabilities.

Emergency Management – The Director of Emergency Management directs all aspects of activities for State Support Function 6 (mass care, emergency assistance, housing and human services) and coordinates with all AHS Departments to meet the Agency's responsibilities for all-hazards emergency response.

Facilities – Facilities manages all of the spaces that AHS occupies in both State-owned property and leased space.

Human Services Board – The Board is a citizen's panel consisting of seven members. Its duties are to act as a fair hearing board for appeals brought by individuals who are aggrieved by decisions or policies of departments and programs within the Agency of Human Services.

Investigations Unit – The Agency of Human Services' Investigations Unit is a specialized unit responsible for conducting the Agency's labor investigations.

The Tobacco Evaluation and Review Board – This board works in partnership with AHS and VDH in establishing the annual budget, program criteria and policy development, and review and evaluation of the tobacco prevention and treatment programs.

Workforce Development – Workforce development provides resources, programs, and training including leadership development, new employee orientation, and process improvement. Included in this effort is engaging the workforce in professional development, continuous improvement and organizational and cultural change.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
32004	Training	Costs associated with training of staff.	Positions Across AHS
37005	Vermont State Colleges – Vermont Interactive Technologies	Costs associated with the Vermont State Colleges – Vermont Interactive Technologies Grant	Direct to MCO – VSC VIT
37050	Operational Services	Costs associated with Operational Services	Positions Across AHS
37190*	Legal Services – Vermont Legal Aid	The Agency contracts annually with VT Legal Aid to provide	Quarterly update based on caseload data

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Program Code	Program Code Name	Description	Allocation Method
		legal advice and representation to low income persons, such as representation in administrative proceedings before the Human Services Board, and other administrative and judicial proceedings	provided by VT Legal Aid
37220*	Human Services Board	This unit conducts fair hearings regarding clients who feel that they have been disadvantaged within the Agency of Human Services system.	Quarterly update based on Case Count of Results of Human Services Board fair hearings.
37250	Human Resources Investigation Staff	Investigation of Personnel Issues	Quarterly update based on Case Count of Results of HR Investigations case count
37650	DDC Administration	Administrative costs associated with the Developmental Disabilities Council.	Direct to Developmental Disabilities Council
37651	DDC Steering Committee	Costs associated with the Developmental Disabilities Council Steering Committee.	Direct to Developmental Disabilities Council
37654	DDC Grants	Sub-grants used in the Developmental Disabilities Council Program.	Direct to Developmental Disabilities Council
37900	Tobacco Evaluation and Review Board	The purpose of this board is to recommend an annual budget, program criteria and policy initiatives, and for review and evaluation of Vermont's Comprehensive Tobacco Control Program.	Direct to Tobacco Funds
37961	SerVermont – Competitive grant	National and Community Service Act of 1990 for community based initiatives	Direct to CNCS AmeriCorps Competitive Grant
37962	SerVermont – Formula grant	National and Community Service Act of 1990 for community based initiatives	Direct to CNCS AmeriCorps Formula Grant
37964	SerVermont – Keurig	Keurig funding to support projects to improve the water quality of Lake Champlain.	Direct to Keurig Grant
37965	SerVermont – Administrative	Administrative cost for staff to support community based initiatives in education, public safety, health, and the environment.	Direct to CNCS AmeriCorps Operations Grant
37966	SerVermont – Administration – General Funds	Administrative cost for staff to support community based	Direct to State General Funds

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Program Code	Program Code Name	Description	Allocation Method
		initiatives in education, public safety, health, and the environment.	
37968	SerVermont – CNCS Withholding	Administrative time for administering the competitive and formula grants	Direct to CNCS Withholding
37969	SerVermont – Volunteers in Service to America (VISTA) Supervision	VISTA provides full-time members to nonprofit, faith-based and other community organizations, and public agencies to create and expand programs that bring low-income individuals and communities out of poverty.	Direct to VISTA

Organizational Unit 4: Policy Division

Nature and Extent of Services: The Policy Division is responsible overseeing the direction of policy and planning efforts across the Agency of Human Services and its six departments. Work involves a wide range of complex policy initiatives across the spectrum of health and human services and ensuring a coordinated and integrated approach to policy development, strategic planning and direction setting, and direction setting for Agency priorities and the development, implementation and support of a culture of performance accountability. The division is responsible in defining scope, direction and priorities for AHS major legislative projects and planning.

The AHS Director of Housing oversees the stable, safe, affordable housing that is critical to all of the clients of the Agency of Human Services.

The State Refugee Office director is a federally mandated position (45 CFR 400.2) and directs the US Resettlement Program for the state, in compliance with federal statutes and regulations.

Field Services which has broad responsibility for the operations of all Agency of Human Services functions within each region. Regional Field Directors are charged with assuring the optimal functioning of the Agency, oversight of district offices and mobilization of the local community to design and implement a human services system which contributes to the health and well-being of all Vermonters.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37530	Refugee Social Services	Funding to provide employability services to refugees	Direct to Refugee Social Services Grant
37531	State Refugee Administration	Costs associated with the coordinator for administration of the federal refugee programs	Direct to Refugee Cash and Medical Assistance (CMA) Grant
37532	Refugee School Impact	Funding to Vermont schools for refugee children.	Direct to Refugee School Impact Grant

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Program Code	Program Code Name	Description	Allocation Method
37534	Refugee Elders Collaborative	Funding to provide services to older refugees	Direct to Refugee Elders Grant
37535	Refugee Discretionary Targeted Assistance	Funding to provide youth employment services to refugees	Direct to Refugee Discretionary Targeted Assistance Grant
37536	Refugee Formula Targeted Assistance	Funding to provide social services to refugees	Direct to Refugee Formula Targeted Assistance Grant
40450*	AHS Policy	Costs associated with the Policy Division staff salaries and benefits.	Positions Across AHS Non-Institutional Staff
41002*	Service Coordination	Sub-grants to provide service coordination for families and individuals referred through the State as short term or temporary lead case management.	Positions Across Non-Institutional AHS Staff
41003*	Direct Service Dollars	Sub-grants to provide direct supports and create community collaborations for individuals and families in need throughout the state.	Positions Across Non-Institutional AHS Staff
42020	211 Contract – MCO Investment	Contract for call center services for health care.	Direct to GC MCO – 2-1-1 Grant Investment
42021	211 Contract – General Fund	Contract for call center services for human services referrals	Direct to State General Funds

Organizational Unit 5: Health and Human Services Enterprise Division

Nature and Extent of Services: The Health and Human Services Enterprise Division (HSE) is a multi-year, multi-phased portfolio of programs that are aimed at reshaping and enhancing business processes, improving public/private sector partnerships, optimizing information management and modernizing the IT environment, which will result in an end-to-end transformation of the customer experience.

The Health Care Operations, Compliance & Improvement unit serves to ensure that health care operational, compliance and improvement initiatives that cross multiple departments are planned and implemented consistently and effectively. Medicaid policy development and interpretation for eligibility and coverage including the Global Commitment to Health Waiver, Medicaid State Plan and Children's Health Insurance Program; administers grievances, appeals and fair hearings; processes public records requests; directs quality improvement activities, and oversight of compliance activities.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37101*	Health Care Operations, Compliance and Improvement Staff	Project work assigned by the AHS Secretary's Office.	Quarterly enrollment for GC, CHIP, and all other benefiting programs
37110*	Healthcare Health Care Operations,	Support staff provides	Quarterly enrollment for

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	Compliance and Improvement Support Staff	assistance for the Division.	GC, CHIP, and all other benefiting programs
37195	Waterbury Change Management	Costs associated with Waterbury Change Management	Direct to Waterbury Change Management
37730*	Medicaid Policy Unit	Costs associated with Medicaid Policy	Quarterly enrollment for GC, CHIP, and all other benefiting programs
41618	HSE PMO—Staff	Staff Expenses related to Health Enterprise shared component design and development	Per Negotiated PMO allocation of HSE sources

Organizational Unit 6: Fiscal Division of Administrative Services

Nature and Extent of Services: Fiscal Operations coordinates the development of the Agency's budget to ensure that departmental programs reflect the Governor's priorities and are in compliance with legislative requirements. The Unit develops financial status reports and manages Global Commitment funds state-wide, including associated federal reporting and fiscal compliance under the State's 1115 waiver. The Fiscal Unit also coordinates all federal block grant and statewide single audit functions, updates the federal cost allocation plans and manages the receipt and reconciliation of federal funds per year. In addition, the Unit **is responsible for reviewing and approving all AHS contracts and grants for the Agency of Human Services** and works to coordinate the financial interests of the Health & Human Services Enterprise (HSE).

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37010*	Staff Accountant – AHS – Operations Financial Staff	Financial staff assigned directly to Secretary's Office fiscal duties; responsibilities include budget development & monitoring, preparation of quarterly cost allocation, all financial reports, and fiscal support to grant programs administered through the Secretary's Office.	Total Salaries across all Secretary's Office staff.
37011*	Audit Unit	Costs associated with monitoring A133 audit issues and with monitoring the agreements with sub-recipients throughout the Agency.	Quarterly results of the Audit Unit Time Study
37013*	Medicaid Unit	Costs associated with monitoring and reporting of the health care expenses and revenues statewide	Quarterly enrollment for GC, CHIP, and all other benefiting programs

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Program Code	Program Code Name	Description	Allocation Method
37020	Federal Funds Management Unit	This unit's primary responsibility is the management and accountability of federal funds. Duties performed within this unit include the development and preparation of Agency cost allocation & indirect cost plans, federal expenditure reporting, cash management of federal funds, and compliance with federal regulations.	Quarterly results of Federal Funds Management Unit Financial AHS Time Study
37021*	Fiscal Analysis & Development	Oversees Medicaid reporting and budget staff	Total salaries of the Budget Services Unit, Medicaid Unit, SIM Grant Financial Manager and Race to the Top ELC Grant Manager.
37030	Budget Services Unit	Performs budget over sight and monitoring agency wide	Quarterly results of Budget Services Unit Time Study Positions Across AHS
37040*	Agency Chief Fiscal Officer	As the chief fiscal officer, this position has oversight and responsibility for all Agency fiscal matters. This includes direct supervision of the Federal Funds Management Unit and the Budget Services Unit, as well as continual interaction with the departmental business managers. This position is an integral member in the establishment of Agency-wide budget priorities and budget presentation to the State legislature.	Total salaries of Fiscal Division staff
37170*	General Operating Expenses	Routine operating expenses that are not identifiable to a specific funding source are allocated to the various programs and departments.	Positions Across AHS
37172	General Operating Expenses – State Funded	Routine operating expenses that are not allocable to federal programs	Direct to State General Funds
37180*	Misc. Grants and Contracts	Grants and contracts managed by the Secretary's Office	Positions Across AHS

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Program Code	Program Code Name	Description	Allocation Method
37120	Single Audit-State Auditor's Office Financial Statement and Internal Controls along with OMB A-133 Compliance Reviews	AHS-CO The Secretary's Office is responsible for payment of that portion of the contract which is applicable to the entire Agency of Human Services (as determined by the Auditor's office).	Direct to departments based on State Auditor's Office invoice.
37308*	Division of Rate Setting	Costs for the entire Rate Setting Unit	Direct to Global Commitment – Admin
37415	Rent Rental Expenses – Brattleboro	Rental Expenses for Brattleboro Offices	Direct to Administrative Funds
37420	Rent Rental Expenses – Middlebury	Rental Expenses for Middlebury Offices	Direct to Administrative Funds
37425	Rent Rental Expenses – Morrisville	Rental Expenses for Morrisville Offices	Direct to Administrative Funds
37428	Rent Rental Expenses – Randolph	Rental Expenses for Randolph Offices	Direct to Administrative Funds
37430	Rent Rental Expenses – Rutland – Merchants Row	Rental Expenses for Rutland Offices	Direct to Administrative Funds
37431	Rent Rental Expenses – Berlin	Rental Expenses for the IT unit located in Berlin	Direct to Administrative Funds
37433	Rent Rental Expenses – Hartford	Rental Expenses for Hartford Offices	Direct to Administrative Funds
37434	Rent Rental Expenses – Winooski	Rental Expenses for Winooski Offices	Direct to Administrative Funds
37435	Rent/Janitorial Rental Expenses – Burlington	Rental Expenses for Burlington Offices	Direct to Administrative Funds
37436	Rent Rental Expenses – Williston	Rental Expenses for Williston Offices	Direct to Administrative Funds
37437	Rent Rental Expenses – Montpelier	Rental Expenses for the Montpelier Offices	Direct to Administrative Funds
37445	Rent/Utilities/Tax Rental Expenses – St. Johnsbury	Rental Expenses for St. Johnsbury Offices	Direct to Administrative Funds
37460	Rent Rental Expenses – St. Albans	Rental Expenses for St. Albans Offices	Direct to Administrative Funds
37465	Security—Burlington	Security Expenses for Burlington Offices	Direct to Administrative Funds
37470	Janitorial Rental Expenses – Middlebury	Janitorial Rental Expenses for Middlebury Offices	Direct to Administrative Funds
37485	Utilities Rental Expenses – White River Junction	Utility Rental Expenses for White River Junction Offices	Direct to Administrative Funds
37486	Rent Rental Expenses – White River Junction	Rental Expenses for White River Junction Offices	Direct to Administrative Funds
37487	Rent Rental Expenses – Williston 289	Rental Expenses for offices at Williston 289	Direct to Administrative Funds
37488	Rent Rental Expenses – Williston 291	Rental Expenses for offices at Williston 291	Direct to Administrative Funds

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Program Code	Program Code Name	Description	Allocation Method
37490	Departmental Operating Expenses	Expenses for the Secretary's Central Office	Direct to Administrative Funds
37700*	Health Care Administration: Actuarial	Contractual payments for the PMPM limit actuarial certification	Direct to Global Commitment – Admin
37709	Global Commitment Payments	Expenses out of AHS Global Commitment appropriation	Direct to Global Commitment – Program Payments
37988	SIMS YR 2 Testing – Contracts	Contractual expenses related to SIM	Direct to SIM Grant
37990	SIMS YR 1 Testing – Contracts	Contractual expenses related to SIM	Direct to SIM Grant
37991	SIMS YR 1 Testing – Staff	Non-IT Salary and Operating costs related to the SIM Grant	Direct to SIM Grant
37992	SIMS YR 1 Testing – Financial Manager	Financial staff position assigned directly to the SIM Grant	Direct to SIM Grant
37993	SIMS YR 2 Testing – Financial Manager	Financial staff position assigned directly to the SIM Grant	Direct to SIM Grant
37995	Race to the Top ELC Grant	Costs associated with the Race to the Top Early Learning Challenge Grant	Direct to Race to the Top Grant
37997	Race to the Top ELC Grant – Financial Manager	Financial staff position assigned directly to the Race to the Top Early Learning Challenge Grant	Direct to Race to the Top Grant
37998	SIMS YR 2 Testing – Staff	Non-IT Salary and Operating costs related to the SIM Grant	Direct to SIM Grant
42016*	Health Care Administration: EQRO	Contractual payments for the External Quality Review of Global Commitment	Direct to Global Commitment – Admin

Organizational Unit 7: Information Technology

Nature and Extent of Services: The Information Technology Division provides project management, business analysis, IT procurement, applications management, enterprise content management, solution development and data services to the entire Agency. Its goal, in collaboration with the Department of Information and Innovation, is to plan, develop, implement, and maintain information technology and infrastructure to support the strategic goals of the Agency.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37070*	IT General	Costs associated with IT non-direct project activities related to the Secretary's Office general functions and all leave time	Position across AHS Secretary's Office

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Program Code	Program Code Name	Description	Allocation Method
37071	IT Technical Support	Costs associated with temporary IT technical staff	Positions across AHS Secretary's Office
37072*	IT Management	Costs associated with IT management & operating costs	Total salaries across IT Division
37073*	IT Agency General Staff Costs	Projects and support that benefit all of AHS and have an agency-wide impact	Positions across AHS
37185	IT Staff DCF Costs	Staff costs solely for work on DCF projects or assistance to DCF staff	Direct to DCF
37186	IT Staff DAIL Costs	Staff costs solely for work on D-DAIL projects or assistance to DAIL staff	Direct to DAIL
37187	IT Staff DVHA Costs	Staff costs solely for work on DVHA projects or assistance to DVHA staff	Direct to DVHA
37188	IT Staff VDH Costs	Staff costs solely for work on VDH projects or assistance to VDH staff	Direct to VDH
37189	IT Staff DMH Costs	Staff costs solely for work on DMH projects or assistance to DMH staff	Direct to DMH
37191	IT Staff DOC Costs	Staff costs solely for work on DOC projects or assistance to DOC staff	Direct to DOC
37192	IT Staff HSB Costs	Staff costs solely for work on Human Services Board projects or assistance to Human Services Board staff	Direct to Human Services Board
37193	IT Staff RS Costs	Staff costs solely for work on Rate Setting projects or assistance to Rate Setting staff	Direct to Rate Setting
37194	IT Staff DDC Costs	Staff costs solely for work on Developmental Disability Council projects or assistance to DD Council staff	Direct to DD Council
37717	IE HC 90/10 Staff	Staff work related to Health Enterprise Integrated Eligibility DDI and IV&V	Direct to CMS-E&E (90/10) CMS-E&E/VIEWS DDI (90%)
41607	VHC/MAGI – E&E – Staff	Staff work related to Health Enterprise Eligibility and Enrollment system, DDI and IV&V	Per Approved E&E IAPD
41612	EBCP Staff L2	Staff expenses associated with the Enterprise Business Capability Platform	Per Approved EBCP IAPD

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Program Code	Program Code Name	Description	Allocation Method
41618	HSE PMO – Staff	Staff Expenses related to Health Enterprise shared component design and development	Per Negotiated PMO allocation of HSE sources
41640	ICD-10 Staff Costs	Conversations or work associated with the ICD-10 planning	Direct to ICD-10 IAPD (90%)
41642	MMIS – DDI Staff	Staff work associated with the development of the MMIS	Direct to CMS-MMIS/MES – DDI (90%)
41693	HIT: Implementation & Operations Staff	Staff Expenses related to Health Enterprise HIT HIE, EHR, and Public Health Development and Implementation	Direct to CMS-HIT IAPD (90%)
41701	Exchange Level 2 IT Staff and Operating	IT Salary and Operating costs related to the Level 2 OCIO Exchange Grant	Direct to Exchange Level 2 (100%)
41704	Exchange Level 2 Non-IT Staff and Operating	Non-IT Salary and Operating costs related to the Level 2 OCIO Exchange Grant	Direct to Exchange Level 2 (100%)
41772	CAQH ACA Staff	Staff expenses related to CAQH ACA IAPD	Direct to ACA CAQH ACA IAPD (90%)
41774	T-MSIS Staff	Staff expenses related to T-MSIS IAPD	Direct to T-MSIS IAPD (90%)

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Department of Children and Family Services (DCF)

I. Introduction

The following narrative and supporting schedules represent the public assistance cost allocation plan for the State of Vermont, Agency of Human Services (AHS), Department for Children and Family Services (DCF). DCF is the “single state agency” for the Title IV-E, Title IV-B, Title IV-D, Temporary Assistance to Needy Families (TANF), and Food Stamps programs. DCF is also responsible for all Global Commitment (GC) eligibility processes performed in Vermont.

It is the mission of DCF to promote the social, emotional, physical, and economic well being and safety of Vermont’s children and families. This work is done through the provision of protective, developmental, therapeutic, probation, economic, and other support services for children and families in partnership with schools, businesses, community leaders, service providers, families, and youths statewide.

The major Divisions and Offices within DCF are the Child Development Division (CDD), the Office of Child Support (OCS), the Family Services Division (FSD), Economic Services Division (ESD), Disability Determination Services (DDS), and the Office of Economic Opportunity (OEO).

Within this document, we have included an overview of DCF’s organizational structure and a list of the specific functions performed by DCF, referred to as plan departments or cost pools, and the allocation method for each function. Please note that cost pools are developed based on VISION program codes. VISION is the State of Vermont’s accounting system.

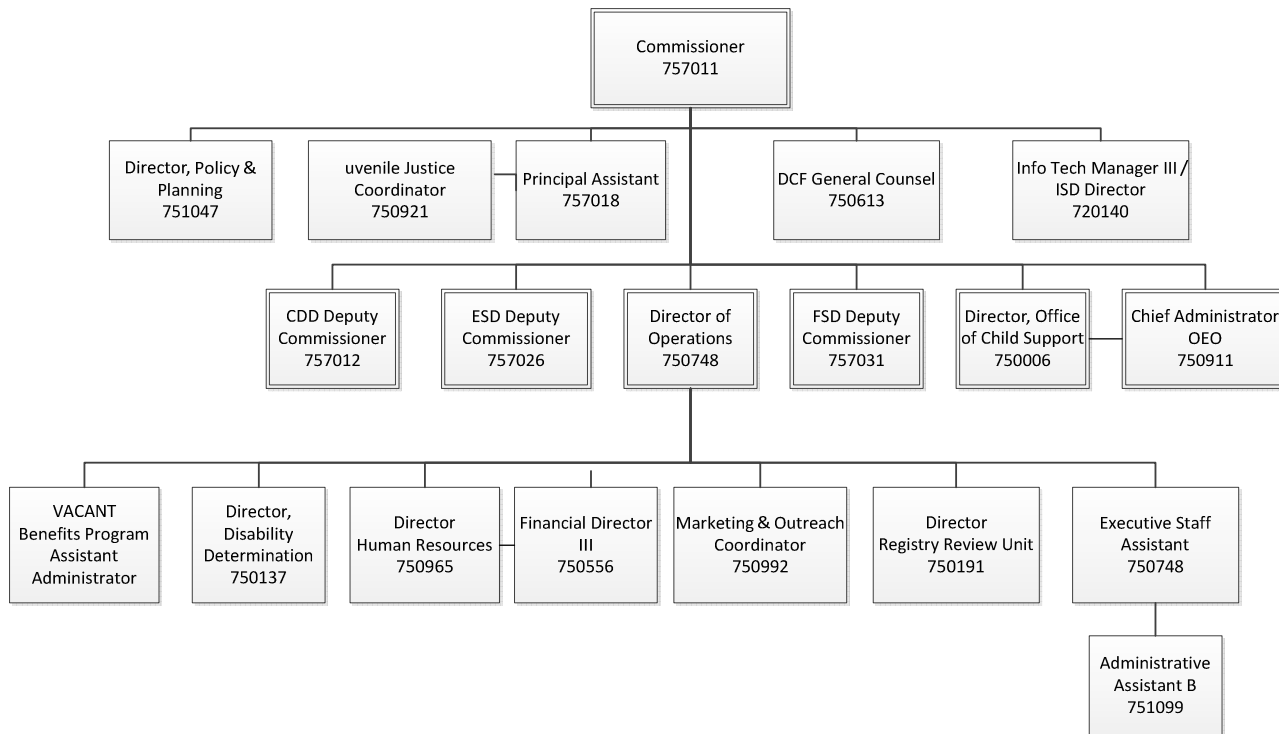
* With the October 1, 2005 implementation, of the Global Commitment to Health 1115 Waiver, all administrative costs allocated to the Global Commitment Waiver are now claimed at the program rate and reported on line 49 of the CMS-64. Those Program Codes with the asterisk are affected by Global Commitment. The Global Commitment Waiver was renewed on January 1, 2015.

II. DCF Organizational Charts

Department for Children and Families

Office of the Commissioner	
	Indirect Cost Allocation
	Administration & Support
	Information Technology
	Family Services
	Economic Services
	Child Support Services
	Economic Opportunity
	Disability Determination
	Child Development

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Updated: 08/25/2015
 Commissioner's Office

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III. DCF Cost Allocation Methodologies

Organizational Unit 1: Indirect Cost Allocations

DCF is assessed costs from both the State of Vermont, called the SWICAP, and the Agency of Human Services Central Office, for activities performed on its behalf.

Program Code	Program Code Name	Description	Allocation Method
1000 0 .1*	Statewide Indirect Cost Allocation Plan (SWICAP) – DCF	DCF allocation of Statewide Indirect Costs.	Total Salaries Across All DCF Staff (not including fringe)
1000 0 .2*	AHS Secretary's Office Audit Unit	DCF allocation of AHS Secretary's Office costs DCF allocation of costs related to Audit expenses	Total Salaries Across All DCF Staff (not including fringe).
1000 0 .3*	Financial Statement and Internal Control Audit Expenses AHS Secretary's Office	DCF allocation of costs related to Statewide Audit and Internal Control Audit expenses DCF allocation of AHS Secretary's Office costs	Total Salaries Across All DCF Staff (not including fringe)
10000.31	Financial Statement and Internal Control Audit Expense—IV-D	DCF allocation of costs related to Title IV-D audit.	Direct to Title IV-D
1000 0 .4*	AHS – Information Technology (IT)	DCF allocation of costs related to AHS Information Technology expenses.	Total Salaries Across All DCF Staff (not including fringe)
1000 0 .35*	Financial Statement and Internal Control Audit Expenses	DCF allocation of costs related to Statewide Audit and Internal Control Audit expenses	Total Salaries Across All DCF Staff (not including fringe)
10000.5	Legal Aid—Temporary Assistance for Needy Families (TANF)	DCF allocation of Legal Aid costs directed attributable to TANF.	Direct to TANF
10000.6	Legal Aid—Social Security Block Grant (SSBG)	DCF allocation of Legal Aid costs directed attributable to SSBG.	Direct to SSBG

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10000.76*	Human Services Board	DCF allocation of Human Service Board costs.	Quarterly Case Count Across Human Services Board by DCF Divisions within each division, costs are allocated based on salaries.
10000.8*	Attorney General's Office	DCF allocation of Attorney General's Office costs.	Total Salaries Across All DCF Staff (not including fringe)
10000.97*	Human Resources Investigation Staff	DCF allocation of Human Resources Investigation Staff	Total Salaries Across All DCF Staff (not including fringe)
10000.108*	Field Service Directors-AHS Policy	DCF allocation of Field Service Directors costs	Total Salaries Across All DCF Staff (not including fringe)
10000.11	DCF Grant	Allocation of costs related to the DCF TANE grant.	Direct to TANE
10000.12	SSBG Audit	DCF allocation of costs related to SSBG audit	Direct to SSBG
10000.13	Human Services Board Supplemental Nutrition Assistance Program (SNAP)	DCF allocation of Human Service Board costs.	Direct to SNAP Administration
10000.1461*	Human Services Board CDD	DCF allocation of Human Service Board costs.	Total Salaries Across Child Development
10000.1562*	Human Services Board FSD	DCF allocation of Human Service Board costs.	Total Salaries Across Family Services (including Field Staff)
10000.1663*	Human Services Board ESD	DCF allocation of Human Service Board costs.	Total Salaries Across Economic Services (including field staff)
10000.17	Human Services Board Low Income Home Energy Assistance Program (LIHEAP)	DCF allocation of Human Service Board costs.	Direct to LIHEAP
10000.1864	Human Services Board OCS	DCF allocation of Human Service Board costs.	Direct to Title IV-D

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Organizational Unit 2: Administrative Services

Administrative Services support all operations and programs at DCF. Tasks performed include overseeing and supporting all DCF activities, managing and coordinating across Divisions and Offices, managing resources, and handling communication with providers, partners, citizens of Vermont, and other stakeholders in the community.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37717	Integrated Eligibility Health Care (IEHC) 90/10 Staff	This code is used for staff salaries and operating costs associated with Health Enterprise Integrated Eligibility DDI and Independent Verification and Validation (IV&V).	Direct to CMS-Eligibility & Enrollment (E&E) (90/10)
40430*	Human Resources	This code is used for all Human Resource staff dedicated to the ongoing oversight and management of DCF staffing.	Total Salaries Across All DCF Staff (not including fringe)
40441	DCF Special Assistant Staff Attorney	Legal Staff whose duties include: developing, managing and executing litigation plans in complex cases; preparing the preparation of pleadings and motion papers; representing the State, state officials, and state employees at motion hearings; trial presentation in complex civil litigation; representing the State in settlement and mediation proceedings and appeals.	Direct to State Fund
40500	Administrative Services General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within Administrative Family Services.	Direct to State Funded
40777*	Benefits Paid on Termination	All costs associated with accrued vacation hours, personal time, comp time, and unemployment	Total Salaries Across All DCF Staff (not including fringe)

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		compensation, paid at the time of employment termination with the State of Vermont, are coded here.	
41020*	DCF Commissioner's Office Staff	The Commissioner's Office is responsible for overseeing all DCF activities. Commissioner's Office Staff work with all Divisions of DCF, liaison with external partners, manage cross-divisional contracts, and coordinate internal projects between Divisions. The Commissioner's Office is also responsible for providing professional development opportunities to all DCF staff, overseeing policy and policy changes, preparing the Department's budget, and handling all legislative and media matters, including marketing.	Total Salaries Across All DCF Staff (not including fringe)
41260*	Business Office	The Business Office is responsible for managing all fiscal activities for DCF. Functions include managing accounts payable, accounts receivable, contracts, grants, payroll, budgets (preparation and tracking), cash receipts, and client benefit financial processing. The Business Office also prepares the quarterly cost allocation plan results and monitors the Department's sub-recipients	Total Salaries Across All DCF Staff (not including fringe)
41294*	Legal Counsel	Legal Counsel staff	Total Salaries

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		function in support of the Commissioner's Office to provide legal advice, represent the Department in the Legislature, write rules, propose statutes, and answer legal questions. The Office of Child Support has its own legal counsel staff.	Across All DCF Staff excluding OCS (not including fringe)
41607	VHC/MAGI - E&E - Staff	This code is used for staff salaries and operating costs associated with Health Enterprise Eligibility and Enrollment DDI and IV&V.	Per Approved E&E Implementation Advanced Planning Document (IAPD) 90/10 and 100%
41618	HSE PMO - Staff	This code is used for staff salaries and operating costs associated with Health Services Enterprise (HSE) Program Management Office activities, specific to the Level 2 grant.	Per Negotiated Project Management Office (PMO) allocation of HSE Sources
41640	International Classification of Diseases (ICD-10) Staff Costs	This code is used for staff salaries and operating costs associated with the ICD-10 planning.	Direct to ICD-10 IAPD 90/10
41642	Medicaid Management Information System (MMIS)-DDI Staff	This code is used for staff salaries and operating costs associated with the design, development, and implementation of the Medicaid Management Information System (MMIS).	Direct to CMS-MMIS
41777	Registry Review Unit	The Registry Review Unit is the intermediate administrative appeal system for Family Services Division decisions to substantiate child abuse and neglect. Staff in this unit include	Direct to State Funds

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		the director, contracted staff, and administrative support staff. These staff process appeals related to foster care license revocation or denial and appeals of placement changes, listen to appeals cases across the state, and manages the state's Child Abuse Registry.	
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Organizational Unit 3: Information Systems Division

The DCF Information Services Division (ISD) is responsible for all information technology (IT) systems and equipment, ~~that~~ maintain connectivity, provide desktop support, develop technical standards, manage email systems, develop and support agency wide information systems, including web applications, oversee procurement and budget processes, spearhead strategic planning, maintain statewide perspective, schedule system upgrades, oversee agency strategy, and manage large-scale initiatives.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37717	Integrated Eligibility Health Care (IEHC) 90/10 Staff	This code is used for staff salaries and operating costs associated with Health Enterprise Integrated Eligibility DDI and Independent Verification and Validation (IV&V).	Direct to CMS-Eligibility & Enrollment (E&E) (90/10)
37995	Race to the Top (RTT) Early Learning Challenge (ELC)	This code is used for staff salaries and operating costs associated with the Race to the Top Early Learning Challenge Grant.	Direct to Race to the Top Grant
38090	Data Processing & IT costs	Costs from the State's central data processing facility and information technology costs, for both hardware and software that directly support the Title IV-D program.	Direct to Title IV-D

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40075*	Family Services IT Costs	Costs associated with hardware and software purchases specific to FSD.	Total Salaries Across Family Services (including Field Staff)
40900	IT Interdepartmental Transfers	Costs associated with interdepartmental agreements.	Direct to Interdepartmental Agreements
40106	Child Development (Child Care) System Development Costs	This code is used for all operating costs associated with development of system and hardware or software costs specifically used by CDD. Contractual costs are also coded here.	Quarterly Child Subsidy Case Count
41025	ACCESS OCS	This code is used for all salary and operating costs for IT Operations, specifically associated with the Title IV-D program or on behalf of OCS projects, staff, or systems.	Direct to Title IV-D
41032*	DCF Information Services Costs Excluding DDS	Vermont Department of Information and Innovation (DII) costs associated with supporting-DCF functions, including PC's, networks, databases, and servers, are coded here. These costs are in support of all Divisions and Offices in DCF except for DDS.	Total Salaries Across DCF (excluding DDS; not including fringe)
41033*	ACCESS ESD	This code is used for all salary and operating costs associated with IT Operations for ESD only. This includes supporting and managing IT projects specifically on behalf	Case Count Across Economic Services (Duplicated)

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		of ESD staff or systems.	
41034*	General ACCESS Maintenance (normally used only by the Database Administrator (DBAs))	This code is used for all salary and operating costs for IT Operations associated with general ACCESS system maintenance, support, and ongoing operations. Costs specifically associated with one of the ACCESS user Divisions are not coded here.	Central Processing Unit (CPU) Usage Commands
41035*	Central Computer Charges (CIT) for ACCESS/FAMIS	Data processing costs and mainframe charges specifically associated with ACCESS/FAMIS are coded here. These costs are determined by DII and account for OCS and ESD system usage.	Central Processing Unit (CPU) Usage Commands
41037*	Social Services Management Information System (SSMIS) (FSD, FSDNet, Youth Assessment and Screening Instrument (YASI))	This code is used for all salary and operating costs associated with IT Operations for FSD only. This includes supporting and managing IT projects specifically on behalf of FSD staff or systems.	Total Salaries Across Family Services Division Operational Staff Using the System (including Social Workers, Centralized Intake Staff, and Residential Licensing Staff)
41038*	DCF IT Admin	This code is used for all salary and operating costs for general IT Operations. ISD staff meetings, overall administration, and other ISD oversight activities are all coded here.	Total Salaries Across the Information Technology Department

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41045	Bright Futures Information System (BFIS) (CDD, CIS, etc.)	This code is used for all salary and operating costs associated with IT Operations specifically supporting CDD staff and system needs.	Quarterly Child Subsidy Duplicated Case Count
41607	VHC/MAGI - E&E - Staff	This code is used for staff salaries and operating costs associated with Health Enterprise Eligibility and Enrollment DDI and IV&V.	Per Approved E&E Implementation Advanced Planning Document (IAPD) 90/10 and 100%
41618	HSE PMO - Staff	This code is used for staff salaries and operating costs associated with Health Services Enterprise (HSE) Program Management Office activities, specific to the Level 2 grant.	Per Negotiated Project Management Office (PMO) allocation of HSE sources
41640	International Classification of Diseases (ICD-10) Staff Costs	This code is used for staff salaries and operating costs associated with the ICD-10 planning.	Direct to ICD-10 IAPD 90/10
41642	Medicaid Management Information System (MMIS)- DDI Staff	This code is used for staff salaries and operating costs associated with the design, development, and implementation of the Medicaid Management Information System (MMIS).	Direct to CMS-MMIS

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41701	Exchange Level 2 IT Staff	This code is used for staff salaries and operating costs associated with the Level 2 Center for Consumer Information and Insurance Oversight (CCIO) Exchange Grant.	Direct to Exchange Level 2
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Organizational Unit 4: Family Services Division

The Division of Family Services administers juvenile justice services, including the Woodside facility and administers child welfare services, including foster care and adoptive services.

Detailed explanation of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37510	Juvenile Accountability Incentive Block Grant (JAIBG)	Grant expenditures associated with JAIBG.	Direct to JAIBG
37511	Juvenile Accountability Incentive Block Grant (JAIBG)	Admin Cost Associated with JAIBG.	Direct to JAIBG
37512	Juvenile Accountability Incentive Block Grant (JAIBG)	Interest earned on funds drawn in for JAIBG	Direct to JAIBG
37515	Balanced and Restorative Justice	Costs associated with Balanced and Restorative Justice	Direct to State Fund
37640	Sexual Assault Education and Prevention	Program related to prevention of sexual assault. These costs are allowed through VDG via earmark funds they receive in their PHHS Block Grant specific to the prevention of sexual assault.	Direct to VDH
37675	Access and Visitation	Access and Visitation Program provides non-custodial parents with access and visitation to their children.	Direct to Title IV-D - Access and Visitation
37676	Access and Visitation - Administration	Administration costs for the Access and Visitation Program provides non-custodial parents with access & visitation to their children.	Direct to Title IV-D - Access and Visitation
40010	Social Workers	Costs directly associated with social workers. Social workers	Quarterly results of Family Services

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		provide direct services to child welfare clients including case management, child abuse/neglect investigations, and eligibility determination. The Program being charged are State Funds, Tanf, TCM (GC) and Title IV-E	Time Study
40015	Social Worker District Supervisors	Supervisory personnel who plan, assign and review the work of district office Assessment & Ongoing Social Workers. The programs being charged are State Funds, Tanf, TCM (GC), and Title IV-E.	Quarterly results of the Family Services Time Study
40025	Centralized Intake Unit	Social workers in centralized intake receive and document calls from mandated reporters and other citizens who are concerned that a child is being abused or neglected. Supervisory staff make the initial decision about whether to assign a district office social workers to conduct an assessment.	Direct to TANF
40030*	Resource Coordinators	Resource Coordinators recruit and train foster parents and other residential service providers and facilitate the placement of children in those settings.	Quarterly Count of Eligible Cases Across Title IV-E ,Global Commitment, & State Fund
40040	Adoption & Guardianship Services	The Adoption Unit manages all aspects of the adoption and guardianship subsidy programs, including post-adoption services.	Title IV-E Adoption Assistance Rate and Title IV-E Guardianship Rate
40050*	Family Services District Directors and Staff	All administrative costs (personal service costs and operating expenses) incurred in the district office other than those associated with social workers, resource coordinators and adoption workers. The District Director and Staff manage the office and provide administrative support and supervision to the field staff.	Total Salaries Across Field Staff (within Family Services)

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40060*	Emergency Services Program	The Emergency Services unit provides emergency services at all times that a district office is not open. An 800 number hot line is staffed with social workers who attempt to resolve crises over the phone, using foster parents, sheriffs, and other community resources to manage particular situations.	Quarterly Count of Eligible Cases Across Title IV-E & ,Global Commitment, & State Fund
40065*	Residential Licensing and Special Investigations Unit	The Residential Licensing and Special Investigation Unit licenses foster homes and residential programs, and conducts investigations of child abuse and neglect in all facilities regulated by the department.	Quarterly Count of Eligible Cases Across Title IV-E & ,Global Commitment, & State Fund
40067*	Residential Licensing and Special Investigations Unit General Admin	This code is used for all salary and operating costs for general admin activities in the RLSI (Residential Licensing & Special Investigation) Unit. RLSI staff meetings, general training and paid leave are all coded here.	Total salaries across the Residential Licensing & Special Investigations Unit
40068	Special Investigations	This code is used for salary and operating cost related to investigations of child abuse and neglect in all facilities regulated by the department.	Direct to TANF
40069*	Residential Licensing	This code is used for salary and operating cost related to licensing foster homes and residential programs.	Quarterly Count of Eligible Cases Across Title IV-E & ,Global Commitment, & State Fund
40075*	Family Services Deputy Commissioner's Office	Costs Associated with the administration of the Division, including activities related to Planning policy and Quality Assurance.	Total Salaries Across Family Services (including Field Staff)

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40085*	System of Care and Revenue Enhancement Unit	The System of Care Unit oversees the contracted system of care, which includes foster care, kinship care, residential care, and family-based services. The Revenue Enhancement Unit prepares, executes and monitors all grants and contracts.	Quarterly Count of Eligible Cases Across Title IV-E & ,Global Commitment, & State Fund
40090	UVM Social Work Students	Social Worker Students participating in the University of Vermont program.	Direct to Title IV-E Training (75%) (claimed using a Title IV-E eligibility rate across Adoption Assistance and Foster Care)
40200	Woodside - Admin	Personal services and operating expenses directly associated with the operation of the Woodside Juvenile Treatment Facility.	Total salaries across Woodside
40210	Woodside – Treatment	Costs associated with the treatment services provided by the Woodside Juvenile Treatment Facility	Total Global Commitment eligible population compared to total population
40220	Woodside – Education	Costs associated with the education services provided by the Woodside Juvenile Treatment Facility	Direct to Woodside
40400	FSD Act 1	Sexual Violence and Abuse Prevention activity per S.13	Direct to State Fund
40420	Extended Foster Care Support	Cost associated with extending foster care support past the age of 18.	Direct to State Fund
40425	Homeless Rural Youth	Federal grant to provide services for non-system homeless youth and youth aging out of foster care.	Direct to Homeless Rural Youth
40437	Title V Community Grants	Office of Juvenile Justice Programs (OJJP) grants using Title V funding	Direct to Juvenile Justice Delinquency Prevention (JJDP)
40439	Youth Justice Services-Council Costs.	Cost associated with the Juvenile Justice Delinquency Prevention Grant	Direct to JJDP
40440	Youth Justice Services	Costs associated with the Youth Justice Delinquency Prevention Program.	Direct to JJDP
40442	DCF FSD Legal Staff	Lawyers and support staff responsible for working with the court system on behalf of	Title IV-E Foster Care Eligibility Rate

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		children on DCF's caseload.	
40500	Family Services General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within Family Services.	Direct to State Fund
40502	Nurturing Parent Program	Education programs that teach at-risk parents how to understand their children's developmental needs and behaviors, positively communicate with them and manage stress to create health, nurturing homes.	Direct to Managed Care Organization (MCO) – Prevent Child Abuse Vermont: Nurturing Parent
40503	Lamoille Valley Community Justice Project	To provide health-focused case management, referral, outreach and wrap services to children of incarcerated parents.	Direct to MCO – Lamoille Valley Community Justice Project
40510	Child Abuse Prevention and Treatment Act (CAPTA)	Costs associated with administration of CAPTA.	Direct to CAPTA (Child Abuse and Neglect)
40530.1	Family Services Title IV-E Maintenance Payments	Title IV-E eligible program expenditures including foster care, subsidized adoptions, training, transportation.	Direct to Title IV-E Foster Care Maintenance Payments
40530.2	Case Review Services/Foster Parent Recruitment	Title IV-E eligible program expenditures including foster care, subsidized adoptions, training, transportation.	Title IV-E Foster Care Eligibility Rate
40530.3	Foster Parent Trainings	Title IV-E eligible program expenditures including foster care, subsidized adoptions, training, transportation.	Title IV-E Foster Care Eligibility Rate (IV-E Training)
40530.5	Training University of Vermont (UVM) students in Social Worker studies (degree program)	Title IV-E eligible program expenditures including foster care, subsidized adoptions, training, transportation.	Direct to Title IV-E Foster Care Training (75%) (claimed using a Title IV-E eligibility rate across Adoption Assistance and Foster Care, with State match provided by UVM)

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40530.6	Title IV-E Short Term Training	Title IV-E eligible program expenditures including foster care, subsidized adoptions, training, transportation.	Direct to Title IV-E – Training
40530.8	Subsidized Adoptions	Adoption Assistance payments made on behalf of Title IV-E eligible children	Direct to Title IV-E Adoption Assistance Payments
40530.9	Training UVM students in Social Worker studies Adoption (degree program)	Title IV-E adoption training expenditures	Direct to Title IV-E Foster Care Training (75%) (claimed using a Title IV-E eligibility rate across Adoption Assistance and Foster Care, with State match provided by UVM)
40531	IV-E Eligibility Determination	Staff handle all aspect of determining children's eligibility for Title IV-E	Direct to Title IV-E (Eligibility Determination)
40535	Permanent Guardianship	Guardianship Assistance paid on behalf of Title IV-E eligible children	Direct to Permanent Guardianship
40550	Title IV-E Independent Living	Costs associated with administration of Independent Living program.	Direct to Title IV-E Independent Living
40551	Title IV-E Educational Training Vouchers (ETV)	Costs associated with Title IV-E Educational Training grant - EVT program	Direct to Title IV-E ETV
40555	Family Services - SSBG	Direct payments to foster parents and group homes.	Direct to SSBG
40556	SSBG TANF Transfer	To track expenditures for the TANF transfer to SSBG	Direct to SSBG
40560	Children's Justice	Costs associated with administration of Children's Justice Grant.	Direct to Children's Justice Grant
40590	Family Preservation	Costs associated with Family Preservation Grant.	Direct to Family Preservation IV-B Part 2
40610	Domestic Violence Unit	Costs associated with staff administering the Domestic Violence Grant.	Direct to Domestic Violence Grants
40631	Family Services - TANF	Direct payments to foster parents and group homes.	Direct to TANF
40640	Adoption Incentive	Expenditures allowable for Title IV-E Adoption Incentive	Direct to Adoption Incentive
40700	Family Services	Direct payments to group homes and treatment providers.	Direct to Global Commitment - Program

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40701*	Global Commitment	Cost associated with Medicaid administration.	Direct to Global Commitment -Admin
40702	MCO Investment Medical Sub Care	Costs directly associated with sub care treatment	Direct to MCO – Residential Care for Youth/Substitute Care
40710	G/C Performance Contracts	Cost associated with Abusive Head Trauma Prevention performance contracts	Direct to MCO - Prevent Child Abuse Vermont: Abusive Head Trauma Prevention
40712	Vermont Coalition of Runaway Homeless Youth Program (VCRHYP) Performance Grants	Programmatic expenses associated with VCRHYP	Direct To Global Commitment - Program
40900	Interdepartmental Transfers	Costs associated with interdepartmental agreements.	Direct to Interdepartmental Agreements
41602	Children's Health Insurance Program (CHIP) Costs	CHIP eligible costs in the VCHRYP program	Direct to CHIP - Program
41777	Family Services General Fund	This code is used for This code is used for staff, operating, direct and miscellaneous non-federal expenditures within Family Services.	Direct to State Fund

Organizational Unit 5: Economic Services

The Economic Services Division (ESD) manages the 3Squares Program (SNAP program), Welfare-to-Work (Reach Up), Home Heating Assistance, General and Emergency Assistance, the Essential Person program (AABD), Choices for Care Waiver, and Health Care eligibility (Global Commitment and Children's Health Insurance Program (CHIP)).

Program Code	Program Code Name	Description	Allocation Method
37716	IE HC 90/10 Contracts	Contractual Expenses related to Health Enterprise Integrated Eligibility DDI and IV&V are coded here.	Direct to CMS-E&E (90/10)
37717	Integrated Eligibility Health Care (IEHC) (IE HC)90/10 Staff	This code is used for staff salaries and operating costs associated with Health Enterprise Integrated Eligibility DDI and IV&V.	Direct to CMS-E&E (90/10)

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39705	Vermont Spay Neuter Incentive Program (VSNIP)	The VSNIP is an incentive program to encourage sterilization of dogs and cats in order to reduce the population of unwanted companion animals and protect public health and safety. All costs associated with VSNIP are coded here.	Direct to VSNIP
39725	Women, Infants, and Children (WIC)- General Administration	This code is used for staff salaries and operating costs associated with the production and distribution of WIC EBT cards. Both staff costs and vendor related charges are coded here.	Direct to WIC - General Admin
40500	Economic Services General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within Family Economic Services.	Direct to State Funded
40680	Aging and Disability Resource Center (ADRC) Med Reimb Pilot	This code is used for staff salaries and operating costs associated with the ADRC Medicaid Reimbursement Pilot.	Direct to ADRC Med Pilot
40703	MCO Investments Lund Residential	MCO costs related to Lund residential services	Direct to MCO – MCO Lund Home
40705*	Health Care – Citizenship	Costs associated with verifying citizenship of applicants for health care eligibility	Direct to Global Commitment - Admin
41075*	Health Care Policy Analyst	All costs associated with the Health Care Policy Analyst assists the Economic Services Policy, Planning, and Evaluation Director in the planning,	Quarterly combined AHS and VHC Enrollment for Claims GC, CHIP, & Designated State Health Programs (DSHP), and

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		development, and continuing assessment of Health Care programs, are coded here.	Qualified Health Plan
41110*	General Admin - Global Commitment & CHIP	Costs related to CHIP & Global Commitment premiums and other related administrative costs.	Quarterly number of paid claims for GC, CHIP, and All Other benefiting Programs
41141*	Long Term Care	This code is used for staff salaries and operating costs associated with processing long term care eligibility, including Operations and Quality Assurance staff.	Direct to Global Commitment - Admin
41143*	PERM (Payment Error Rate Measurement)	This code is used for contractual costs associated with complying with the federal mandate for PERM.	Direct to Global Commitment - Admin
41144*	ESD Health Care Admin LTC	This code is used for staff salaries and operating costs associated with LTC administrative and operating cost associated with training and operating staff.	Direct to Global Commitment - Admin
41150*	Health Care Eligibility	This code is used for Health Access Eligibility Unit (HAEU) staff salaries and operating costs associated with providing health care eligibility for Health Access programs-. HAEU staff participate in a random moment time study (RMTS). The benefitting programs are State funds,	Quarterly Results of HAEU RMTS

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		Eligibility and Staffing enhanced funds (75%), GC admin, and CHIP admin	
41151*	ESD Health Care Administration	This code is used for staff salaries and operating costs associated with training and operating staff. The benefitting programs are State funds, GC admin, and CHIP admin	Quarterly Results of HAEU RMTS
41152*	Health Access Eligibility Unit (HAEU) Supervisors & Admin Staff	This code is used for staff salaries and operating costs associated with administrative staff and supervisory personnel, who plan, assign and review the work of the HAEU staff performing health care eligibility for Health Access programs. The benefitting programs are State funds, Eligibility and Staffing Enhanced funds (75%), GC admin, and CHIP admin	Quarterly Results of HAEU RMTS
41155	Reach Up (RU) Operations	This code is used for staff salaries and operating costs associated with the Welfare-to-Work Director and staff who administer the Reach Up programs, including the case management and financial assistance components of Reach Up. The Director acts as project manager for such endeavors as state welfare reform,	Economic Case Count Across Reach Up (TANF and State Fund)

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		TANF reauthorization, and program redesign.	
41161	Jobs for Independence (JFI) Implementation	This code is used for staff salaries and operating costs associated with the implementation of the JFI pilot program.	Direct to State Fund
41162	Jobs for Independence (JFI) Award Pilot Project	This code is used for staff salaries and operating costs associated with the of the JFI pilot program.	Direct to JFI Award
41166*	Qual Assurance Health Spec	This code is used for staff salaries and operating costs associated with staff who conduct quality control involving Health Care. This includes detailed analysis of sample cases to ensure actions are valid, analyzing delivery and payment system for potential problems and recommending improvements.	Actual Cases Reviewed by Quarter for CHIP & GC
41167*	Qual Assurance Supervisor	Quality Assurance Supervisors supervise staff in the quality control unit who review cases involving Health Care and 3Squares. This includes detailed analysis of sample cases to ensure actions are valid, analyzing delivery and payment system for potential problems, and recommendations for improvements, including conducting trainings to address common errors.	Staff supervised within the Quality Assurance Unit Total salaries across the Quality Assurance Unit
41168	Eligibility Quality Assurance Spec	This code is used for staff who conduct	Economic Case Count Across Reach

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		quality assurance involving Financial Eligibility Specialists work	Up (TANF and State Fund)
41170*	Quality Control Program Chief	The Quality Control Program Director supervises the Fraud & Quality Assurance Units. All costs associated with the Quality Control Director are coded here.	Total salaries Head Count Across Fraud Unit and the Quality Assurance Unit
41176	SNAP Eligibility Work	This code is used for staff salaries and operating costs associated with district office personnel who interview and input data on applications to establish eligibility and determine continuing eligibility of clients by review of applications, interviews, correspondence and other sources for the SNAP Program.	Direct to SNAP Certification
41180*	Quality Control/Treasury Offset Program Staff	This code is used for staff salaries and operating costs associated with quality control work involving SNAP; and Global Commitment programs. The program staff perform detailed analysis of sample cases to insure actions were valid and work on the Treasury Offset Program for SNAP.	Total Hours Reported by Program for TANF, SNAP,& GC
41181	SNAP New Investment	This code is used for contractual and operating costs associated with tracking the expense for the SNAP new	Direct to New Investment

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		investment project.	
41182	Able-Bodied Adults Without Dependents (ABAWD) New Investment	This code is used for staff salaries and operating costs associated with tracking the expense for the ABAWD new investment project.	Direct to State Fund
41183	Cash Penalty	This code is used for costs associated with tracking the expenses for audit cash penalties.	Direct To State Fund
41185*	Financial Eligibility Specialists/Interviewers/Call Center Agents	This code is used for staff salaries and operating costs associated with District office personnel who interview and input data on new applications to establish eligibility and determine continuing eligibility of clients by review of applications, interviews, correspondence and other sources for the TANF, LIHEAP, Global Commitment, General Fund, AABD and SNAP programs. Benefit Programs Specialists (BPS) participate in an RMTS.	Quarterly Results of the Economic Assistance BPS RMTS
41190*	Regional Managers/Economic Resource System & Economic Services Supervisors	This code is used for staff salaries and operating costs associated with District office supervisory personnel, who plan, assign and review the work of eligibility specialists.	Quarterly Results of the Economic Assistance BPS RMTS
41195	Aid to the Aged, Blind, and Disabled	General administrative expenses that are direct charged to	Direct to AABD

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		AABD are coded here.	
41200*	Economic Services District Directors and Support Staff	This code is used for staff salaries and operating costs associated with District office directors who manage the day-to-day operations of welfare district offices. District Directors are responsible for implementation of all assigned welfare programs according to Federal and State regulations and procedures. This Cost center includes Case Aides and supporting clerical staff.	Total Salaries Across Field Staff (within Economic Services)
41207*	Application Document Processing Center (ADPC) ESD Programs	This code is used for staff salaries and operating costs associated with the ADPC that provides administrative support services for ESD programs.	Duplicated Case Count Across Economic Services
41208*	ADPC VHC Health Care	This code is used for staff salaries and operating costs associated with the Application Document Processing Center that provides administrative support services for VHC Health Care.	Quarterly VHC Enrollment for Global Commitment, CHIP, Designated State Health Programs (DSHP) and QHP
41209*	ADPC Administration	This code is used for staff salaries and operating costs associated with the Application Document Processing Center that provides administrative support services for ESD programs and VHC Health Care.	Total-Salaries Across the ADPC

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41210	LIHEAP Benefits Program Staff	This code is used for staff salaries and operating costs associated with running the Home Heating Program.	Direct to Home Heating Program/LIHEAP
41211*	Economic Services Deputy Commissioner, Administrative Services Director, Operations Director and Support Staff	The Economic Services Deputy Commissioner is responsible for overseeing all of the Economic Services Division activities, including Support Staff that provide training and administrative support for all Economic Services programs. Costs associated with the Process and Performance, Quality Control and Fraud Units, which focus on data and policy analysis and case reviews for all Economic Services programs, are also coded here. The Commissioner's Office also supports the Economic Services Division with a Business Applications Support Unit (BASU), which liaisons between ESD business teams and ASD to ensure all systems, particularly ACCESS and VHC, are in proper working order and that cases get fixed in a timely manner so that Vermonters receive their benefits appropriately. All costs associated with	Total-Salaries Across Economic Services (including field services)

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		the Economics Services Deputy Commissioner's Office and staff are coded here.	
41212	Benefit Programs Administrator	This code is used for staff salaries and operating costs associated with supervising Home Heating Staff, Benefit Programs Support Staff and Systems Operations – Specialists.	Total-Salaries Across Heating
41220	SNAP Medical Exams	Medical exams requested by Field Operations Staff as part of eligibility determination.	Direct to SNAP Administration
41240	Town Services Officers	Town Services Officers are Department appointed personnel in towns throughout the state who are compensated for time and expenses. Officers may issue vendor authorizations (purchase orders) to clients with immediate need, may transport clients to and from emergency services. All costs associated with Town Services Officers are coded here.	Total Cost Across EA and GA (allocated to TANF and State Fund)
41245	State Supplement Program – Social Security Administration (SSA)	This code is used for staff salaries and operating costs associated with processing SSI checks as charged by the SSA	Direct to AABD
41250	Electronic Benefit Transfer (EBT) Financial Services	Contract costs for EBT financial services related directly to SNAP are coded here.	Direct to SNAP Admin

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41252	EBT Farmers Market (MKT)	Costs associated with the POS equipment for farmers MKT are coded here.	Direct to EBT Farmers MKT
41255	EBT Financial Services	Contract costs for the EBT financial services related directly to TANF are coded here.	Direct to TANF
41261	EBT Financial Administrator	EBT Financial Administrator acts as deputy to EBT project director in management of EBT contract. Coordinates benefit delivery and develops procedures for Field Operations Staff. Provides customer services to advocacy groups, the banking community, grocery stores, and other groups. Collaboratively trains new workers and EBT liaisons. All costs associated with the EBT Financial Administrator are coded here.	Case Count Across TANF, SNAP Benefits Issued, Fuel, and WIC
41270	TANF General Administration	General administrative costs to be direct charged to TANF, including but not limited to expenditures related to meetings to be directly billed are billed here.	Direct to TANF
41271	Policy Analyst – Reach Up,	This code is used for staff salaries and operating costs associated with the policy analyst who specializes in TANF and/or RU planning, development, and assessment.	Direct to TANF

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41275*	Fraud Investigators	Fraud Investigators and Staff investigate possible client fraud in all ESD programs, and assists attorney general and state attorney offices in preparation and prosecution of civil and criminal cases. All costs associated with Fraud Investigators are coded here.	Quarterly Count of Case By Program
41280	Reach Up Case Management & Reach Up E&T General Admin	This code is used for staff salaries and operating costs associated with District office self-support personnel for TANF Reach Up Case Management and Employment and Training programs. Reach Up Case Managers provide support services, counseling and job search assistance to clients seeking employment opportunities.	Reach Up Time Study* Total salaries across RU Case Manager District staff
41281	Reach Up E&T	This code is used for staff salaries and operating costs associated with District office self-support personnel for Employment and Training programs. Reach Up Case Managers provide support services, counseling and job search assistance to clients seeking employment opportunities.	Total E&T salaries across RU Case Manager District staff
41282	Reach Up Case Management	This code is used for staff salaries and operating costs	Total RU CM salaries across RU Case Manager

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		associated with District office self-support personnel for Reach Up Case Management programs. Reach Up Case Managers provide support services, counseling and job search assistance to clients seeking employment opportunities.	District staff
41285	Reach Up Case Manager Supervisors	This code is used for staff salaries and operating costs associated with District office supervisory personnel, who plan, assign and review the work of social workers for TANF Reach Case Management and Employment and Training programs.	Reach Up Time Study * Total salaries across RU Case Manager District staff
41290	General Assistance Administration	General administrative costs related to providing GA services are coded here.	Total Cost Across EA and GA (allocated to TANF and State Fund)
*Per Corrective Action Plan between 3 Squares Vermont and the U.S. DHHS Food and Nutrition Services, dated 10/28/15, results from the 06/30/15 quarter are reused for the 09/30/15 quarter			
41293*	Legal Division Administrative Staff for Economic Services Division	This code is used for staff salaries and operating costs associated with administrative staff.	Quarterly Results of the Legal Time Study
41295*	Legal Division for Economic Services	This code is used for staff salaries and operating costs associated with Attorneys and law clerk who represent the department in lawsuits and other legal matter especially regarding	Quarterly Results of the Legal Time Study

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		interpretation of Federal regulations pertaining to client rights. The staff also review department contractual agreements.	
41300	Home Heating General Administration	General administrative costs to be direct charged to Home Heating, including but not limited to specific project related expenditures to be direct charges are coded here.	Direct to Home Heating Program/LIHEAP
41305	SNAP General Administration	This code is used for staff salaries and operating costs associated with the General administrative costs to be direct charged to SNAP benefits, including but not limited to, specific project related expenditures to be direct charged are coded here.	Direct to SNAP Administration
41306	SNAP Program Coordinator	SNAP Program Coordinator provides coordination and administrative services to Nutrition Education and the Farm to Family programs. All costs associated with the SNAP Program Coordinator are coded here.	Quarterly Percentage of Program Coordinators hours by Program
41310	RU - Employment Training	Provision of program activities and case management to Reach Up participants.	Direct to SNAP Employment and Training (cost matched by the State at 50%)

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41311	RU - Employment Training - (E&T 100%)	This code is used for staff salaries and operating costs associated with the provision of program activities and case management to Reach Up participants.	ESD Reach Up E&T Case Count
41313	Fair Hearing 3SQRS	This code is used to track charges for 3Squares Fair Hearings.	Direct to SNAP Administration Fair Hearings
41314	Job Retention Support Services <90 days	This code is used for costs associated with support payments for job retention up to the first 90 days of employment following participation in an employment and training activity, as authorized by Food, Conservation, & Energy Act of 2008.	Direct to SNAP Employment & Training
41315	SNAP Outreach	This code is used for costs associated with providing SNAP outreach services to eligible low-income persons.	Direct to SNAP Outreach
41316	SNAP Outreach	This code is used for costs associated with providing SNAP outreach services to eligible low-income persons. Private match provided by sub-recipients.	Direct to SNAP Outreach
41320	SNAP Nutrition Education	This code is used for costs associated with providing nutrition education services to food stamp recipients and applicants and to other eligible low-income persons.	Direct to SNAP Nutrition Education
41321	SNAP Nutrition Education 100%	This code is used for	Direct to SNAP

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	Matched	costs associated with providing nutrition education services to SNAP recipients and applicants and to other eligible low-income persons.	Nutrition Education
41330	Reach Up Verification and Documentation Support	This code is used for staff salaries and operating costs associated with the provision of program activities and case management to Reach Up participants and a Teen Parent Education Program for eligible teens.	Direct to TANF
41335	Reach Up Case Management - Job Start	Provision of program activities and case management to Reach Up participants and a Teen Parent Education Program for eligible teens.	Direct to SNAP Employment and Training
41336	United States Department of Agriculture (USDA) E&T 50% Fed/50% Other Entity Match	This code is used for costs associated with the provision of program activities and case management to Reach Up participants. This code is used for cost where the 50% match is paid by an entity other than the State.	Direct to Employment & Training (This code is used for cost where the 50% match is paid by an entity other than the State)
41340	Reach Up Transportation	This code is used for administrative costs associated with program for used car donation.	Direct to TANF
41343	Reach Up Post-Secondary Education	This code is used for costs associated with the provision of program activities and case management to Reach Up participants and a Teen Parent Education Program for eligible teens.	Direct to State Fund

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41345	SNAP Employment and Training Transportation	This code is used for costs related to transportation to related services.	Direct to SNAP Employment & Training
41360	Farm to Family - Non-WIC	This code is used for programmatic costs associated with Farm to Family Program.	Direct to Farm to Family Non-WIC
41361	Farm to Family - Senior Coupons	This code is used for programmatic costs associated with Farm to Family Program.	Direct to Farm to Family Senior Coupons
41362	Farm to Family - WIC	This code is used for programmatic costs associated with Farm to Family Program.	Direct to Farm to Family WIC
41363	Farm To Family Ladies First	This code is used for programmatic costs associated with Farm to Family Program.	Direct to Farm to Family
41365	Farm to Family Administration	This code is used for operating costs associated with vouchers used at farmers markets.	Direct to Farm to Family Administration
41370	DCF - Child Nutrition – Clinicians Enhancing Child Health (CECH)	This code is used for costs associated with supporting Child Nutrition Program services that cannot be funded with SNAP outreach money.	Direct to State Fund
41401	Reach Up Basic Assistance/Shelter	This code is used for costs associated with Reach Up benefits.	Direct to TANF
41411	Reach Up (Unemployed Parents)	This code is used for the direct cost of cash assistance payments.	Direct to State Fund
41415	RU Support Services – State Only	This code is used for the direct cost of cash assistance payments.	Direct to State Fund
41417	Reach Up Basic Assistance/Solely State Funded (SSF)	This code is used for the direct cost of cash assistance payments.	Direct to State Fund
41419	RU Lund – Private Nonmedical Institutions (PNMI)/ Substance Abuse (SA) LUND GC Cost	This code is used for treatment cost paid to the Lund Center	Direct to GC - Program
41421	Reach Up Program Costs	This code is used for the direct cost of cash assistance payments.	Direct to TANF

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41431	Reach Up Support Services	This code is used for the direct cost of cash assistance payments.	Direct to TANF
41432	Reach First	This code is used for assistance paid to a family the first four months of Reach Up eligibility	Direct to TANF
41433	Reach Ahead	This code is used for food assistance for client coming off Reach Up and going to work. These costs are considered Maintenance of Effort (MOE).	Direct to TANF-MOE
41451	Supportive Services – Medical Transportation	This code is used for the direct cost of cash assistance payments.	Direct to TANF
41456	Getting Ready for Work	This code is used for the direct cost of cash assistance payments.	Direct to TANF
41458	Disposals	This code is used for the direct cost of cash assistance payments.	Direct to State Fund
41461	Single Parent – State Only	This code is used for the direct cost of cash assistance payments.	Direct to State Fund
41462	Two Parents – State Only	This code is used for the direct cost of cash assistance payments.	Direct to State Fund
41467	Two Parents over 60 month limit	This code is used for payments paid by State after the 60 month limit	Direct to State Fund
41468	Single Parent over 60 month limit	This code is used for payments paid by State after the 60 month limit	Direct to State Fund
41471	Absence and Incapacity	This code is used for the direct cost of cash assistance payments.	Direct to TANF
41472	Cash Assistance Payments (Post Secondary Education)	This code is used for the direct cost of cash assistance payments.	Direct to State Fund
41473	Incapacity	This code is used for the direct cost of cash assistance payments.	Direct to TANF
41475	Job Retention	This code is used for the direct cost of cash	Direct to TANF

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		assistance payments.	
41476	Two Parents Not Meeting Work Requirements	This code is used for the direct cost of cash assistance payments.	Direct to TANF
41477	Social Rehab Services	This code is used for the direct cost of cash assistance payments.	Direct to TANF
41478	Childcare/Caretaker Deferment	This code is used for the direct cost of cash assistance payments.	Direct to State Fund
41479	Single Parent Working	This code is used for the direct cost of cash assistance payments.	Direct to TANF
41480	Single Parent not Meeting Work	This code is used for the direct cost of cash assistance payments.	Direct to TANF
41481	Cash Assistance Payments (minor parent not living with parent)	This code is used for the direct cost of cash assistance payments.	Direct to State Fund
41484	Absence	This code is used for the direct cost of cash assistance payments.	Direct to TANF
41485	Two Parent Working	This code is used for the direct cost of cash assistance payments.	Direct to TANF
41501**	State Supplement Program – AABD-EP-Supplemental Security Income (SSI)	This code is used for AABD-Essential Persons-SSI payments .	Direct to MCO – Essential Person Program
41502	State Supplement Program – AABD- SSA	This code is used for AABD – State Supplement benefits – SSI payments.	Direct to AABD
41532	Home Heating Subsidies – Supplement Fuel Benefits	This code is used for the cost of direct assistance to families.	Direct to Home Heating Program/LIHEAP
41533	Home Heating Subsidies – Emergency Fuel Benefits	This code is used for the cost of direct assistance to families.	Direct to Home Heating Program/LIHEAP
41542	SNAP Payments – Over 65 no SSI	This code is used for the direct cost of food stamps given to eligible clients.	Direct to SNAP Cashout
41544	SNAP Payments – Over 65 with SSI	This code is used for the direct cost of food stamps given to eligible clients.	Direct to SNAP Cashout
41546	SNAP Payments – With SSI Disability	This code is used for the direct cost of food stamps given to	Direct to SNAP Cashout

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		eligible clients.	
41555	SNAP State Exchange	This code is used for costs associated with travel expenditures for meetings and conferences relating to the administration of the Food Stamps Program.	Direct to State Fund
41607	VHC/MAGI - E&E - Staff	This code is used for staff salaries and operating costs associated with Health Enterprise Eligibility and Enrollment DDI and IV&V.	Per Approved E&E IAPD 90/10 and 100% FFP
41609	VHC/MAGI - E&E - Contracts	Contractual Expenses related to Health Enterprise Eligibility and Enrollment DDI and IV&V are coded here.	Per Approved E&E IAPD 90/10 and 100% FFP
41618	HSE PMO - Staff	This code is used for staff salaries and operating costs associated with HSE activities, specific to allocation with Level 2 grant. Shared component design and development	Per Negotiated PMO allocation of HSE sources 90/10 and 100% FFP
41631	Gearwar	This code is used for programmatic costs associated with Gearwar	Direct to State Fund
41639	ICD-10 - Contractual Costs	Contractor expenses - associated with the ICD-10 planning are coded here.	Direct to ICD-10 IAPD 90/10
41640	ICD-10 Staff Costs	This code is used for staff salaries and operating costs associated with the ICD-10 planning.	Direct to ICD-10 IAPD 90/10

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41642	MMIS- DDI Staff	This code is used for staff salaries and operating costs associated with the development of the MMIS.	Direct to CMS-MMIS
41701	Exchange level 2 IT Staff and Operating	This code is used for IT staff salaries and operating costs associated with the Level 2 CCIIO Exchange Grant.	Direct to Exchange Level 2
41706	Exchange level 2 Non-IT-Contracts	This code is used for Non-IT Consulting and contractual costs related to the Level 2 CCIIO Exchange Grant.	Direct to Exchange Level 2
41712	General Assistance – Direct Payments for General Assistance	This code is used for the direct costs related to providing GA services.	Direct to State Fund
41714	General Assistance –Direct Payments for a household with children	This code is used for the direct costs related to providing GA services.	Direct to State Fund
41716	General Assistance – Direct payments for pending SSI cases	This code is used for the direct costs related to providing GA services.	Direct to State Fund
41721	GA Emergency Assistance	This code is used for the direct costs related to providing Emergency Assistance.	Direct to TANF
41722	GA/GA Dental	This code is used for the direct costs related to providing Emergency Assistance.	Direct to MCO – General Assistance (GA) Medical Expenses

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41726	GA Pharmacy	This code is used for the direct costs related to providing Emergency Assistance.	Direct to MCO - GA Medical Expenses
41727	GA Abortions	This code is used for the direct costs related to providing Emergency Assistance.	Direct to State Fund
41728	GA Vision/Physician	This code is used for the direct costs related to providing Emergency Assistance.	Direct to MCO – GA Medical Expenses
41729	C4C Community Initiative – HOPE & GA Front Door Grants	This code is used for the direct costs related to providing Emergency Assistance.	Direct to MCO - Challenges for Change: DCF -
41762	VHC/MAGI-E&E-Cont-1C	Contractual Expenses related to Health Enterprise Eligibility and Enrollment DDI and IV&V are coded here.	Per Approved E&E IAPD 90/10 and 100% FFP
41777	Economic Services General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within Economic Services.	Direct to State Fund
44235	VT Gas program	This code is used for costs associated with the VT GAS Utility discount program.	Direct to VT Gas Utility Eligibility

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44245	Vermont Low Income Trust for Electricity (VLITE)	This code is used for costs associated with VLITE grant to Weatherization.	Direct to VLITE
44340	LIHEAP Outreach	This code is used for costs associated with providing outreach activities for the Fuel Assistance program to include public information on the fuel program, transportation and referral activities to local Fuel Assistance program offices to assure access to program benefits.	Direct to Home Heating Program/LIHEAP
44345	Utility Eligibility	This code is used for costs associated with GMP expenditures in administrative appropriation	Direct to Utility Eligibility

Organizational Unit 6: Office of Child Support

The Office of Child Support (OCS) establishes and enforces child support court orders, locates missing parents, and ensures the steady flow of economic support to Vermont children. Detailed explanation of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
38010	Administration	Unit is responsible for the entire Vermont Office of Child Support program. This includes providing support for all facets of child support operations, including policy and procedures; developing goals, standards, and performance measures; technological functions; business functions; training; administrative support; legal supervision; legislation; strategic planning; and management.	Total Salaries Across OCS
38020	Cash Receipts Unit	This unit performs child support accounting functions as well as billing activities (bills are sent to non-custodial parents and employers) and the maintenance	Quarterly Case Count Across IV-D and Non-IV-D

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		of arrearage information on child support cases. This unit performs all payment receipting and disbursement functions for public assistance and non-public assistance cases.	
38030	Customer Service Unit	This unit responds to telephone inquiries involving child support and researches complex issues for customers calling OCS. This allows field operations staff time to be attentive to the establishment, modification, and the enforcement functions for customers in the continued process of collecting child support for families.	Quarterly Customer Contacts Across IV-D and Non-IV-D
38040	Records Center	This unit receives all court orders and enters data from the court order into the mainframe computer. All applications for child support services come to this unit and this data is entered as well. The unit stores and controls all case files and hard copy documents for legal actions in Field Operations, Cash Receipts, Registry, Customer Service, Interstate, Intercept, Legal, and the Administration Units.	Quarterly Case Count Across IV-D and Non-IV-D
38050	Program Development	This unit is responsible for the planning, coordination, and development of policies, procedures, and state plan for the IV-D program.	Direct to Title IV-D
38060	Interstate Central Registry	This unit provides support for processing all actions necessary to establish, modify, and enforce child support orders when the custodial or non-custodial parent is out of state. The unit also houses the Parent Locator function that finds absent parents. The Parent Locator service searches and locates parents in order to secure child support for families.	Direct to Title IV-D
38070	Legal	Costs incurred by the legal unit	Direct to Title IV-D

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		including sheriff services, recording fees, etc. This cost pool does not include family court cost, staff attorney or paralegal positions.	
38075	Family Court Costs	The Office of Child Support will reimburse the Court Administrators Office for total IV-D expenditures less applicable court fees. Reimbursement will be based on the number of Motions, Petitions, And Requests (MPRS) in a county and at the individual rates calculated for each county.	Direct to Title IV-D
38080	Paternity Testing	Costs in this cost pool are for Contracts with private laboratories for genetic and other blood tests for use in paternity determination.	Direct to Title IV-D
38100	Intercept Unit	This unit is responsible for administrative child support enforcement remedies. Such remedies include liens, administrative wage withholding, administrative arrears increase, bank match, Federal and State Tax Offset, and license suspension.	Direct to Title IV-D
38110	Training	This unit includes the Training Coordinator who provides court, computer, policy, procedure, and other IV-D training opportunities for OCS staff. In addition, training related travel and overtime will be charged to this unit during employee training.	Direct to Title IV-D
38141	Behavioral Interventions for Child Support Services (BICS) Grant	To test and evaluate proposed behavioral interventions aimed at positively impacting child support collections for Vermont families.	Direct to BICS Title IV-D
38150	Employer Services Unit	This unit acts as a liaison between OCS and Vermont employer providing customer services directly to employers regarding availability of health insurance, wages withholding garnishments and new hire reporting	Direct to Title IV-D

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38210	OCS Regional Director and Staff	These units establish, modify, and enforce child support orders for TANF cases and in instances where the custodial parent has applied for OCS services.	Direct to Title IV-D
40500	Child Support Services General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within Family Services Child Support .	Direct to State Funded
41777	Child Support General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within Child Support	Direct to State Fund

Organizational Unit 7: Office of Economic Opportunity (OEO)

This office seeks to increase the self-sufficiency of Vermonters and strengthen Vermont communities. OEO provides program and grants management, resource identification and development, training, technical assistance, and advocacy for community-based organizations in a manner that fosters creativity and innovation.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
40500	Office of Economic Opportunity (OEO) General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within OEO Family Services .	Direct to State Funded
41310	RU - Employment Training	Provision of program activities and case management to Reach Up participants.	Direct to SNAP Employment and Training (cost matched by the State at 50%)
41729	Challenges for Change (C4C) Community Initiative	Direct Costs related to providing Emergency Assistance	Direct to MCO – Challenges for Change: DCF
41777	Office of Economic Opportunity (OEO) General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within OEO	Direct to State Fund
44100	OEO Administration	State funded portion of costs to oversee all OEO functions and provides supervision to office staff.	Direct to State Fund
44200	Weatherization	State funded portion statewide program that	Direct to Weatherization (state

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		works to reduce energy costs for low-income families, particularly for the elderly, people with disabilities, & children.	funded)
44210	Department of Energy (DOE) Weatherization	Federal funded portion statewide program that works to reduce energy costs for low-income families, particularly for the elderly, people with disabilities, & children.	Direct to Weatherization (federally funded)
44220	Emergency Heating System Grant Program	Special (State) funds, provides resources to allow the replacement and repair of unsafe heating systems.	Direct to Weatherization (state funded)
44240	DOE Weatherization (WX) & Weatherization Trust Fund (WTF)	Costs associated with salary and operations using both DOE WX & WTF funding	Direct to Weatherization (state funded)
44250	GMP Weatherization	Provide Low Income Weatherization services to residents of the "CVPS Legacy Area"	Direct to GMP Weatherization
44300	Community Services Block Grant (CSBG - Discretionary)	Federal funds-The primary goal is to eliminate poverty and provide training and technical assistance.	Direct to CSBG
44305	CSBG Administration	Administrative costs associated with CSBG.	Direct to CSBG
44310	CSBG	Federal funded, with a goal to eliminate poverty. Funds are used to provide a range of services and activities having measurable and potentially major impact on causes of poverty in the community or those areas of the community where poverty is a particularly acute problem.	Direct to CSBG
44350	Individual Development Account (IDA)	State funded, to provide financial literacy training and matched savings accounts for low-income Vermonters seeking home ownership, further education or to start their own business.	Direct to IDA
44450	Homeless Assistance	State funded for the homeless and Emergency	Direct to State Funded

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		Shelter Grant	
44460	Emergency Solutions Program	Federal and state funded, provides funds for operating expenses of brick and mortar shelters and supportive services for the homeless and those at risk of homelessness.	Direct to Emergency Solutions Program
44461	Department of Housing and Urban Development (HUD) Operations	Operations cost associated with the HUD Grant	Direct to Emergency Solutions Program
44462	HUD Essential Social Services	Social Services cost associated with the HUD Grant	Direct to Emergency Solutions Program
44463	HUD Prevention	Prevention cost associated with the HUD Grant	Direct to Emergency Solutions Program
44464	HUD Rapid Re-Housing	Rapid Re-Housing cost association with the HUD grant.	Direct to Emergency Solutions Program
44465	HUD HMIS Data Collection	HMIS Data Collection cost associated with the HUD grant.	Direct to Emergency Solutions Program
44600	Job Start Training and Technical Assistance (T & TA)	State funded to provide training, education, advice and other help to lower income people interested in starting maintaining, or expanding small businesses. The program is designed to help participants assess the feasibility of their ideas, develop business plans, acquire appropriate skills, and secure necessary financing from Job Start or other sources.	Direct to Job Start Program

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Organizational Unit 8: Disability Determination Services (DDS)

The division consists of professional disability examiners who work with part-time medical doctors representing a number of medical specialties. These professionals are supported by case clericals and an administrative unit. Besides salaries, principal expenditures are fees to pay for evidence from applicant's treating sources and fees for consultative medical examinations arranged by the DDS with doctors around the state when critical medical evidence is not available from treating sources.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
40225	Disability Determinations Director and Staff	Oversees all professional disability examiners who work with part-time medical doctors representing a number of medical specialties. Also oversees their support staff, which consists of case clericals and an administrative unit.	Direct to Social Security
40226	DD Clerical	Administrative costs (personal service costs and operating expenses) of the clerical unit that provides supports to the Director, Claims Examiners and Adjudicators of the Disability Determination Services Unit.	Direct to Social Security
40227	DD Examiners	DDS collects medical and vocational evidence on each applicant sufficient to apply the above definition, interpreted by the Social Security Administration policy manual.	Direct to Social Security
40228	DD – Medical Consultants	Cost of contracted staff to conduct disability determinations.	Direct to Social Security
40229	DD Information Technology	Technology supports specifically related to DDS.	Direct to Social Security IT
40500	Disability Determination Services (DDS) General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within DDS Family Services .	Direct to State Funded
41100	DDS Medical Exams	Review of medical evidence records necessary for Global Commitment eligibility determinations.	Direct to Social Security

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41777	Disability Determination Services (DDS) General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within DDS	Direct to State Fund
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Organizational Unit 9: Child Development Division (CDD)

The Child Development Division ensures a statewide system that promotes and supports safe, accessible, quality childcare for Vermont families

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37540	Building Bright Futures Direct Services (formerly Success by Six Program)	Costs for direct services to Building Bright Futures Program	Direct to Building Bright Futures Direct Services
37560	Parent Child Centers	Costs associated with Parent Child Centers.	Direct to State Fund
37610	Community Based Child Abuse Prevention Grant (CBCAP)	Costs associated with CBCAP grants.	Direct to CBCAP
37611	CBCAP-Administration	Administrative costs associated with CBCAP grants.	Direct to CBCAP
37660	Children's Trust Fund Grant	Costs associated with Children's Trust Fund Grant.	Direct to Children's Trust Fund Grant
37661	Children's Trust Fund Grant/JJDP	Costs associated with Children's Trust Fund Grant but charged to JJDP grants.	Direct to JJDP
37662	Children's Trust Fund Grant/Tax Check	Costs associated with Children's Trust Fund Grant/Tax Check Off.	Direct to Children's Trust Fund Grant
37670	Head Start Collaboration	To promote school readiness by enhancing the social and cognitive development of low-income children, including children on federally recognized reservations and children of migratory farm workers.	Direct to Head Start Collaborative Grant
37995	Race to the Top ELC Grant	Costs associated with the Race to the Top Early Learning Challenge Grant	Direct to Race to the Top Grant
39600	Early Intervention (EI, formerly Family Infant and Toddler Program)	Programmatic Costs associated with the Infant and Toddler Program.	Direct to Family Infant and Toddler Program
39601*	Family Infant and Toddler	Administrative Costs	Direct to Global

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	Program – Admin Costs	associated with the Infant and Toddler Program.	Commitment - Admin
39750.1*	Nursing and Family Support (NFS) – Skilled Professional Medical Personnel (SPMP)	Staff costs associated with administering the NFS program for skilled medical professionals.	Direct to Global Commitment - Admin
39750.2*	NFS Grant	Programmatic Costs associated with the NFS Program.	Direct to Global Commitment - Admin
39751*	NFS – Non-SPMP	Staff costs associated with administering the NFS program.	Direct to Global Commitment - Admin
39763	Early Childhood Comp Systems (ECCS)	Federal funded early childhood program.	Direct to ECCS
40100*	Child Development Division Staff	Personal services and operating expenses associated with Child Care Services Division Staff, including Deputy Commissioner, whose activities are defined as administrative by the Child Care and Development Fund regulations. This includes Division Director, Program Supervisors, Program Monitors, and clerical and administrative support for the childcare program. Also includes the Assistant Attorney General assigned to Child Care Development.	Total Salaries Across Child Development
40105	Child Development Division Licensing, Child Care Financial Assistance Program (CCFAP), Operations Service Staff	Personal services and operating expenses for, CDD licensing, CCFAP, Operations.	Quarterly Child Subsidy Case Count
40175	Strengthening Families	The primary goal of these grants is to ensure affordable, high quality comprehensive early health and developmental care and education programs for children and families.	Direct to MCO – Strengthening Families

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40500	Child Development General Fund	This code is used for staff, operating, direct and miscellaneous non-federal expenditures within Child Development Family Services .	Direct to State Funded
40530.7	Child Development Subsidy	IV-E eligible program expenditures for child subsidy payments	Direct to Title IV-E Child Development
40540	Family Support Daycare Program	Administrative costs associated with Family Support Daycare Program	Direct to Title IV-B Child Welfare Services
40556	SSBG TANF Transfer	To track expenditures for the TANF transfer to SSBG	Direct to SSBG
40570	Child Care Development Fund (CCDF) - Discretionary	Administrative costs associated with administrative of CCDF.	Direct to CCDF – Discretionary
40575	Child Care Quality Improvement	Training and support for child care workers/teachers in licensed centers, funded by the Vermont Department of Labor (VDOL) grant.	Direct to VDOL grant
40600	CCDF– Mandatory and Matching	Administrative costs associated with administrative of CCDF.	Direct to CCDF– Mandatory/Matching
40615	Bright Futures	Costs associated with the Bright Futures Infrastructure Program	Direct to State Fund
40631	Child Development – TANF	Payments for Transportation and Subsidy eligibility.	Direct To TANF
40633	Child Development - TANF- MOE Only	Child subsidy payments	Direct to TANF MOE
40707	GC Early Childhood & Family Mental Health (ECFMH) Program Staff	Program staff working on the ECFMH program	Direct to ECFMH
40708	CIS EI	To support the work of CIS EI	Direct to MCO – CIS EI
40711	Children’s Integrated Services	Programmatic expenses associated with CIS grants.	Direct to Global Commitment - Program
40713	Therapeutic Child Care - Bonus	Rate differential paid for children with special needs to providers with special training.	Direct to MCO - Therapeutic Child Care
41602	CHIP Costs	CHIP eligible costs in CIS.	Direct to CHIP - Program
41777	Child Development General Fund	This code is used for staff, operating, direct and	Direct to State Fund

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		miscellaneous non-federal expenditures within Child Development	
42501*	ECFMH-Administrative	Administrative costs associated with ECFMH	Direct to Global Commitment - Admin

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Department of **Disabilities**, Aging and Independent Living (DAIL)

I. Introduction

The following narrative and supporting schedules represent the public assistance cost allocation plan (PCAP) for the State of Vermont, Agency of Human Services (AHS), Department of Disabilities, Aging and Independent Living (DAIL). DAIL is responsible for administering Title III funded programming, Section 110 programming, and developmental disabilities case management services for the State of Vermont.

DAIL Mission Statement

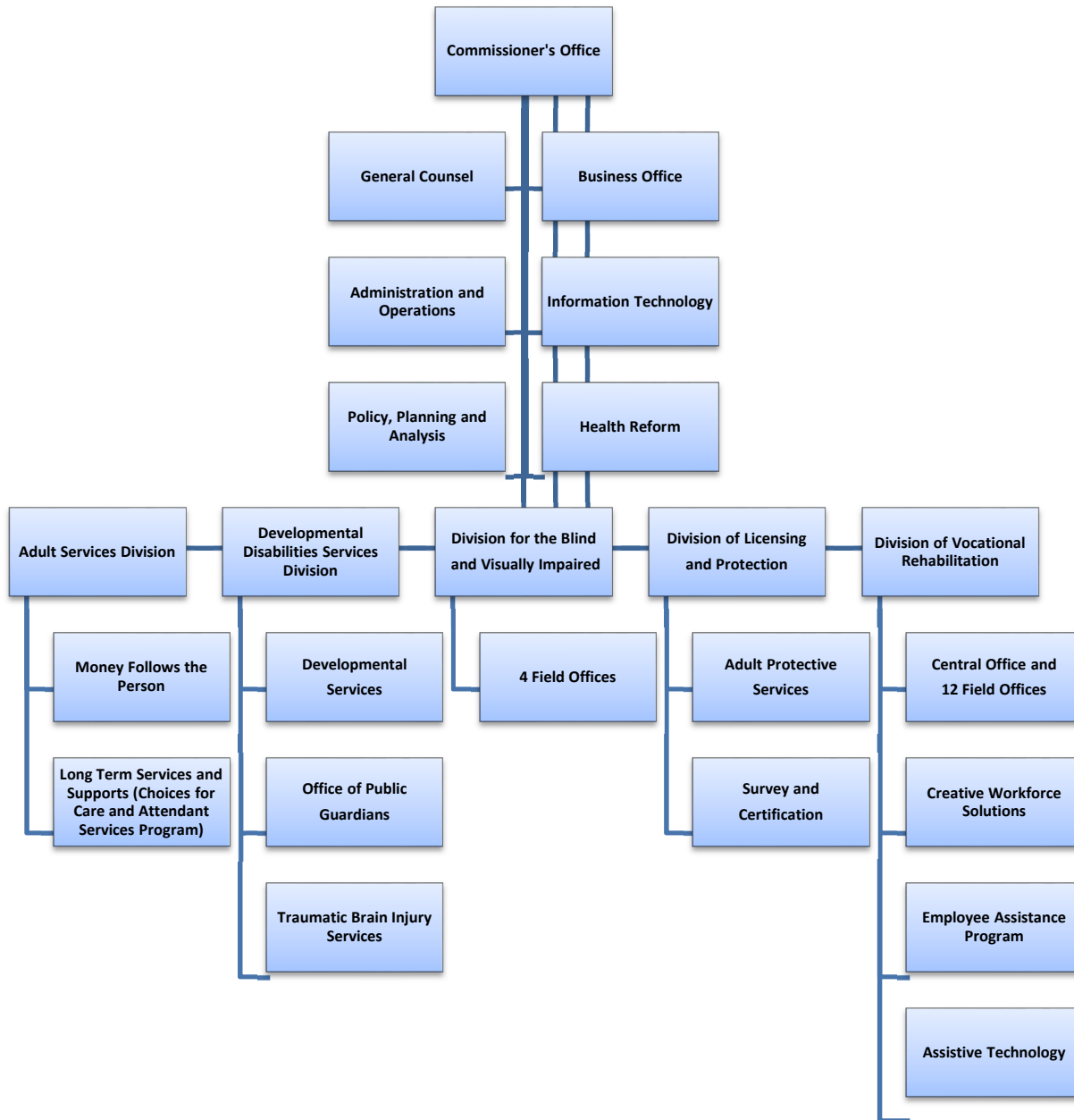
The Department of Aging and Independent Living is the center of the Agency of Human Services' program management and policy development with respect to older persons and persons with disabilities. The Department has the following goals:

- Assist older persons and adults with physical disabilities to live as independently as possible.
- Assist persons with disabilities to find and maintain meaningful employment.
- Assure quality of care and life to individuals receiving health care and/or long term care services from licensed or certified health care providers and protect elderly and disabled adults from abuse, neglect and exploitation.

Within this document, we have included an overview of DAIL's organizational structure and a list of the specific functions performed by DAIL, referred to as plan departments or cost pools, and the allocation method for each function.

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II. DAIL Organizational Chart



* With the October 1, 2005 implementation, of the Global Commitment to Health 1115 Waiver, all administrative costs allocated to the Global Commitment Waiver are now claimed at the program rate and reported on line 49 of the CMS-64. Those Program Codes with the asterisk are affected by Global Commitment. The Global Commitment Waiver was renewed on January 1, 2015.

III. Department of Disabilities, Aging and Independent Living Cost Allocation Methodologies

Organizational Unit 1: Indirect Cost Allocations

DAIL is assessed costs from both the State of Vermont, called SWICAP, and the Agency of Human Services Central Office, for activities performed on its behalf.

Program Code	Program Code Name	Description	Allocation Method
10000*	SWICAP	DAIL Allocation of State Wide Indirect Costs. (Department level indirect costs, Statewide costs (including Single Audit), and Agency costs are allocated to each division based on their share of Department wide salary costs excluding the Attendant Service Program salaries. Costs are allocated at the divisional level based on total cost.)	Total Salaries Across DAIL less Attendant Services Salaries
10002*	Attorney General's Office	DAIL Allocation of Attorney General's Office	Total Salaries Across DAIL less Attendant Services Salaries
11111*	AHS Indirect Cost	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
37070*	Computer Services Unit	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
33333*	Secretary's Office	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
37200*	Single State Audit	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
37220*	Human Services Board	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
37240*	Field Services	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
37250*	Human Resources Investigations	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
1000.1*	SWICAP	DAIL allocation of Statewide Indirect Costs	Total Salaries Across DAIL less Attendant

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			Services Salaries
1000.2*	AHS Audit Unit	DAIL allocation of costs related to the AHS Audit Unit	Total Salaries Across DAIL less Attendant Services Salaries
1000.3*	AHS Secretary's Office	DAIL allocation of costs related to the AHS Secretary's Office	Total Salaries Across DAIL less Attendant Services Salaries
1000.4*	AHS Information Technology	DAIL allocation of costs related to AHS Information Technology	Total Salaries Across DAIL less Attendant Services Salaries
1000.5*	Financial Statement and Internal Controls Audit	DAIL allocation of costs related to the Single Audit – Financial Statement and Internal Controls	Total Salaries Across DAIL less Attendant Services Salaries
1000.6*	Human Services Board	DAIL allocation of costs related to the Human Services Board	Total Salaries Across DAIL less Attendant Services Salaries
1000.7*	Human Resources Investigations Unit	DAIL allocation of costs related to the Human Resources Investigations Unit	Total Salaries Across DAIL less Attendant Services Salaries
1000.8*	AHS Policy	DAIL allocation of costs related to AHS Policy	Total Salaries Across DAIL less Attendant Services Salaries

Organizational Unit 2: Commissioner's Office

The Commissioner's Office administers oversight to DAIL and enables the department to meet its mission: to make Vermont the best state in which to grow old or to live with a disability, with dignity, respect and independence.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37700*	Global Commitment Administration	Staff and related expenses for administering DAIL's Medicaid programs.	Direct to Global Commitment Administration
37703	VHC Open Enrollment	Volunteered staff time working on VHC. Costs to be reimbursed by DVHA.	Direct to VHC
37717	IE HC 90/10 Staff	Integrated Eligibility Health Care – DDI (Development) costs.	Direct to CMS-E&E (90/10)
37991	SIM Grant	Staff work related to the SIM Grant.	Direct to SIM Grant
37998	YR2 SIM Testing - Staff	DAIL staff, including Limited Service positions,	Direct to SIM Grant

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		time spent on SIM related work	
37988	YR2 SIM Testing - Contracts	CMS approved contract expenditures pursuant to the SIM grant	Direct to SIM Grant
39166	Bioterrorism Prepare Info	Costs related to the Bioterrorism Grant	Direct to Bioterrorism Preparedness Grant
41499	MMIS—T&TA (Advanced Planning Document)	Conversations or work that is related to MMIS Technical Assistance efforts. Costs coded here are based on positive reporting by employees.	Direct to MMIS—T&TA
41607	IEWS – Eligibility and Enrollment	Staff work related to Health Enterprise Eligibility and enrollment DDI and IV&V.	Per Approved Health Enterprise IAPD
41618	SOA Infrastructure Components	Staff Expenses related to Health Enterprise shared component design and development.	Per approved Health Enterprise IAPD
41640	ICD-10	Direct staff work associated with the ICD-10 planning and implementation.	Direct to ICD-10 IAPD
41642	MES – DDI	Direct staff work that is related to the replacement of the current MMIS.	Per approved Health Enterprise IAPD
43010*	Commissioner's Office – Department Administration	DAIL Allocation of State Wide Indirect Costs	Total Salaries Across DAIL less Attendant Services Salaries
43040	Leave Time	Timesheet code for all hours reported not worked.	Quarterly Results of Individual Employees Positive Reporting
43500	General Fund	Expenses that are entirely State funded	Direct to State Fund
43570	State Health Insurance Program	Area Agencies on Aging provide outreach and assistance to Medicare beneficiaries.	Direct to State Health Insurance Program Grant
43890	State Plan Administration and National Family Care Supplemental (III-E)	Activities related to administering OAA programs & for III-E services	Direct to Admin on Aging National Family Care Supplemental III-E
43902	MFP—ADRC	Expenses related to the federal Money Follows the Person grant.	Direct to MFP Grant

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43955*	MCO Investments	State expense reportable under the Global Commitment Waiver	Direct to MCO Investments
43972	ADRC Options Counseling – AoA Enhanced Part A	Expenses related to AoA Enhanced ADRC Options Counseling.	Direct to ADRC Options Counseling – AoA Enhanced Part A
43403	MCO Investments - SASH	Support and services at home (SASH)	Direct to MCO Investments
43404	MCO Investments - HomeSharing	HomeSharing	Direct to MCO Investments
43405	MCO Investments – Self-Neglect	Self-neglect initiative	Direct to MCO Investments

Organizational Unit 3: Adult Services Division (ASD)

The Adult Services Division administers long-term services and supports to older Vermonters and adults with physical disabilities. ASD works with private organizations to provide a broad array of long term services and supports, including: residential support, community support, case management, family supports, respite, employment support, crisis services, clinical interventions, assistance with activities of daily living, assistive technology, guardianship services, nursing home level of care, rehabilitation services, support to live at home, information and referral, integrated health care and personal care. The Division supports older Vermonters and adults with physical disabilities to live as they choose, pursuing their goals and preferences within their chosen communities. ASD seeks to ensure their basic human and civil rights, health, well-being and safety, provides effective leadership for disability and aging policy and services in Vermont, and meets federal and state mandates by developing and managing public resources effectively.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37703	VHC Open Enrollment	Volunteered staff time working on VHC. Costs to be reimbursed by DVHA.	Direct to VHC
37991	SIM Grant	Staff work related to the SIM Grant.	Direct to SIM Grant
37998	YR2 SIM Testing - Staff	DAIL staff, including Limited Service positions, time spent on SIM related work	Direct to SIM Grant
37988	YR2 SIM Testing - Contracts	CMS approved contract expenditures pursuant to the SIM grant	Direct to SIM Grant
41499	MMIS – T&TA (Advanced Planning Document)	Conversations or work that is related to MMIS Technical Assistance efforts are coded here based on positive time reporting.	Direct to MMIS – T&TA
41607	VIEWS – Eligibility and Enrollment	Staff work related to Health Enterprise Eligibility and enrollment DDI and IV&V.	Per Approved Health Enterprise IAPD

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43030*	ASD Managers and Support Staff	Managers and support staff in the Adult Services Division	Total Salaries Across ASD (Method M) Method M—Percent of Salary Dollars Directly Charged (Managers' & support staff salaries, fringe, and operating expenses will be aggregated and allocated to all direct program charges in the quarter based upon an aggregate percentage of salary dollars directly charged in their unit.)
43040	Leave Time	Timesheet code for all hours reported not worked.	Quarterly Results of Individual Employees Positive Reporting
43070*	ASD Division Director and Support Staff	Expenses associated with the Division Director and Administrative Staff who have broad responsibilities for programs operated within the division.	Total Costs Across ASD (Method A2) Method A2—Ratio of Total Direct Program Funds Expended in Quarter (Salary & Expenses of Division Director and Administrative Staff are allocated based on a ratio of total costs in each division.)
37700*	Global Commitment Administration	Staff and related expenses for administering Vermont's Section 1115 Waivers of the Social Security Act and other Global Commitment State Plan Services. Includes grant payments to Area Agencies on Aging for Global Commitment outreach to Ombudsman Program.	Direct to Global Commitment Administration
37710	Global Commitment Program	Expenses related to Global Commitment programs (TBI, ICF-IID, Waiver, Clinic, Adult Day and ASP Personal Care)	Direct to Global Commitment Program
37711*	DUALS Project	Expenses related to DUAL Medicaid/Medicare project	Direct to DUALS
37800	Social Services Block Grant	Expenses related to Social	Direct to Social Services

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		Services Block Grant	Block Grant
39727	Commodities Supplemental Food Program	Delivery of Commodities to primarily Seniors	Direct to Commodities Supplemental Food Program
41602	State Children's Health Insurance Program	Expenses related to the CHIP Program	Direct to CHIP
41618	SOA Infrastructure Components	Staff Expenses related to Health Enterprise shared component design and development.	Per approved Health Enterprise IAPD
41620	Refugee Assistance Program	Expenses paid via weekly Medicaid draw for clients determined to be refugees.	Direct to Refugee Assistance Program
41642	MES – DDI	Direct staff work that is related to the replacement of the current MMIS.	Per approved Health Enterprise IAPD
41640	ICD-10	Direct staff work associated with the ICD-10 planning and implementation.	Direct to ICD-10 IAPD
41820	Civil Monetary Funds	Funds generated by Nursing Home penalties.	Direct to Civil Monetary Funds
42016*	Nurse SMP Time	Expenses related to Nurse Professional time to administer Global Commitment Program.	Direct to Global Commitment Administration
43050	Attendant Services Program	Staff and expenses related to administering the Attendant Services Program, a program providing attendants to elderly persons and persons with disabilities who manage their own care.	Allocated to Title III-E, State Fund and Global Commitment Administration based on client count (Method O) Method O—Persons Served in Quarter By ASD (Allocated among Title III-E, General Fund, and Global Commitment Admin 50% based upon the persons served in the quarter.)
43060*	Case Management	State staff time and expenses related to training program for case managers. Recipients of training are staff from the Area Agencies on Aging and Home Health Agencies.	Method P—Divided between Title III-E and Global Commitment Admin 50%
43530	Administration on Aging Support	Expenses related to	Direct to Admin on

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	Services (III-B)	administration on aging support services	Aging Support Services – Title III – B
43531	AAA Congregate Meals III-C-1	Expenses related to grant for congregate meals	Direct to AAA Cong. Meals III-C1
43532	AAA Home Delivered Meals (III-C-2)	Expenses related to Admin on Aging Home Delivered Meals	Direct to AAA Delivered Meals III-C-2
43534	AAA Preventative Health III-D	Expenses related to Admin on Aging Preventative Health	Direct to Admin on Aging Preventative Health Title III-D
43535	AAA Abuse Prevention VII	Expenses related to Admin on Aging Abuse Prevention	Direct to Admin on Aging Abuse Prevention VII
43536	Ombudsman Title VII	Expenses related to Ombudsman Title VII	Direct to Ombudsman Title VII
43550	AAA General Fund	Costs for AAA programs providing services to seniors	Allocated to Food and Nutrition Services based on cost of the program (using AAA GF Transportation method) for the quarter and then allocated proportionately to the Title III programs based upon Title III total costs in the quarter (using Direct to Older American's Act Method %'s)
43570	State Health Insurance Program	Area Agencies on Aging provide outreach and assistance to Medicare beneficiaries.	Direct to State Health Insurance Program Grant
43590	NSIP USDA	Expenses related to NSIP Grant	Direct to NSIP Grant
43600	SNAP Outreach	Supplemental Nutrition Assistance Program Outreach	Direct to SNAP Outreach
43610	Liheap Energy	Expenses related to the Energy Outreach Grant	Direct to Energy Outreach Grant
43810	Robert Wood Johnson	Private Grant for housing related expenses	Direct to Robert Wood Johnson Grant
43820	ASD Transportation –Adult Day Centers	Expenses related to ASD Transportation	Direct to State Fund
43890	State Plan Administration and National Family Care Supplemental (III-E)	Activities related to administering OAA programs & for III-E services	Direct to Admin on Aging National Family Care Supplemental III-E
43896	Money Follows the Person – general admin	Expenses related to the federal Money Follows the Person grant.	Direct to MFP Grant

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43897	MFP – Transition Coordinators Travel Time	Expenses related to the federal Money Follows the Person grant.	Direct to MFP Grant
43898	MFP – Transition Coordinators Education Time	Expenses related to the federal Money Follows the Person grant.	Direct to MFP Grant
43901	MFP – Transition Coordinators Case Management Time (skilled nursing)	Expenses related to the federal Money Follows the Person grant.	Direct to MFP Grant
43902	MFP—ADRC	Expenses related to the federal Money Follows the Person grant.	Direct to MFP Grant
43951	CMS CSRE System Change	Expenses related to the CMS CSRE System Change Grant	Direct to CMS CSRE System Change
43952	1115 LTC Waiver extra admin - 50%	New costs incurred for the purpose of implementing the 1115 LTC Waiver	Direct to Medicaid 50% Global Commitment Administration
43953	1115 LTC Waiver extra admin - 75% SMP	Time and travel of the LTC Nursing Staff for new activities pertaining to the LTC Section 1115 Medicaid Waiver. These activities are limited to: assessing the necessity for and adequacy of services, including level of care determination and utilization review; consulting with staff, providers and other agencies regarding the necessity for and adequacy of medical care and services; and furnishing professional medical opinions.	Direct to Medicaid 75% Global Commitment Administration
43956	Senior Center Earmark	Costs associated with the Senior Center Grant	Direct to Senior Center Grant
43970	Ombudsman State General Fund	Expenses related to legal aid portion of long-term care ombudsman program	Direct to Admin on Aging Support Services III-B
43972	AoA Enhanced ADRC Options Counseling Part A	Expenses related to AoA enhanced ADRC Options.	Direct to AoA Enhanced Options Counseling Part A
43980	Senior Farmers Market	Food Coupons to Seniors for use at Farmer's Markets	Direct to Senior Farmers Market

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43981	Nursing Home Diversion Grant	Expenses related to the Nursing Home Diversion Grant	Direct to Nursing Home Diversion Grant
43982	MIPPA ACA 2008 LIS-MSP OR	Affordable Care Act Medicare Patients and Providers Act 2008 LIS/MSP Outreach Grants	Direct to MIPPA ACA 2008 LIS/MSP
43983	MIPPA ACA Medicare Enroll – AAAs	Affordable Care Act Medicare Patients & Providers Act Medicare Enrollment-AAAs Grant	Direct to MIPPA ACA Medicare Enroll - AAAs
43984	MIPPA ACA Medicare Enroll – ADRC	Affordable Care Act Medicare Patients & Providers Act Medicare Enrollment-ADRC Grant	Direct to MIPPA ACA Medicare Enroll - ADRC
43985	Emergency Preparedness	Expenses related to Emergency Preparedness	Direct to Emergency Preparedness
43986	MIPPA MEA—AAA	MIPPA Medicare Enrollment Assistance—AAA	Direct to MIPPA MEA—AAA
43987	MIPPA MEA—ADRC	MIPPA Medicare Enrollment Assistance—ADRC	Direct to MIPPA MEA—ADRC
43988	MIPPA 2007 LIS/MSP Outreach	MIPPA 2007 Outreach (AAA and ADRC split)	Direct to MIPPA 2007 LIS/MSP Outreach
43989	MIPPA 2008 LIS/MSP Outreach	MIPPA 2008 Outreach (Medicare beneficiary I&A—other)	Direct to MIPPA 2008 LIS/MSP Outreach
43991	Senior Community Service Employment Program	Federal Grant related to employment services for elders	Direct to Senior Community Service Employment Program
43992	Elderly & Disabled Transportation	Expenses related to a federal transportation grant	Direct to Elderly & Disabled Transportation
43996*	Robert Wood Johnson Cash and Counseling Grant	Expenses related to the RWJ Cash and Counseling Grant	Direct to RWJ Cash and Counseling which is funded 50% Global Commitment Admin and 50% RWJ funds
43998	CMS Long Housing & Supports Grant	Expenses related to the CMS Long Housing & Supports Grant	Direct to CMS Long Housing & Supports
43500	General Fund	Programs that are entirely State funded	Direct to State Fund
43403	MCO Investments - SASH	Support and services at home (SASH)	Direct to MCO Investments
43404	MCO Investments - HomeSharing	HomeSharing	Direct to MCO Investments
43405	MCO Investments – Self-Neglect	Self-neglect initiative	Direct to MCO

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Investments

Organizational Unit 4: Division for the Blind and Visually Impaired (DBVI)

The Division for the Blind and Visually Impaired administers programs to assist Vermonters who are blind or have a visual impairment, to enter or return to work. DBVI also provides some funding for independent living services, to help blind or visually impaired individuals to live in and contribute to their communities. The major programs in DBVI include: The core rehabilitation work, known as Section 110 services and the Older Blind Program.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
43020*	Division Director and Staff	Expenses associated with the Division Director, the Casework Supervisor and Administrative Secretary who have broad responsibilities for programs operated within the division.	Total Costs Across DBVI (Method A2) Method A2—Ratio of Total Direct Program Funds Expended in Quarter (Blind and Visually Impaired) (Cost of staff and associated operating that oversee grants programs are allocated on the ratio of total cost of program funds expended during the quarter. This treatment allocates a share of indirect cost to all benefiting grant programs, regardless of whether the individual grant actually provides funding for this indirect cost.)
43040	Leave Time	Timesheet code for all hours reported not worked.	Quarterly Results of Individual Employees Positive Reporting
43620	Independent Living Part B	Expenses related to the Independent Living grant	Direct to Independent Living Grant Part B
43630	Mobile Low Vision Grant Title VII	Grant for elders with low vision	Direct to Mobile Low Vision
43640	Rehabilitation Training Grant	Staff Training Grant	Direct to Rehab Training Grant
43650	Section 110 (Blind and Visually Impaired)	Expenses related to Section 110 grant	Direct to Section 110 (Blind)

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43655	DBVI Pets to Students	Expenses related to Pets to Students	Direct to Section 110
43660	Supported Employment Title VI-C	Supported Employment services	Direct to Title VI-C
43661	Title VI SE Services to Youths	Supported Employment services for youth.	Direct to Title VI-C
43670	Innovation & Expansion	Expenses related to Section 110 grant.	Direct to Section 110 (Blind)
43680	Vending & Other	Expenses related to Vending	Direct to Vending and Other
43500	General Fund	State funded programs	Direct to State Fund
43400	MCO Investments – Mobility Training - Elderly Visually Impaired	Mobility Training/Other Services – Elderly Visually Impaired	Direct to MCO Investments

Organizational Unit 5: Division of Vocational Rehabilitation (VR)

The Division of Vocational Rehabilitation administers a wide variety of programs and individual support services to assist Vermonters with a disability to enter or re-enter the work force. The core program (VR Section 110) enables Vermonters with a disability to assess their skills and abilities, identify a vocational goal, develop an Individualized Plan for Employment and receive services leading to meaningful employment. VR invests heavily to service people with the most significant disabilities through supported employment programs and has developed a network of specialized Transition Counselors to support young adults from school to work. The Division operates the VR Reach Up program to serve TANF recipients with disabilities, a state wide Benefits Counseling Program to support Social Security beneficiaries to work, and the Assistive Technology (AT) Project that provides Vermonters with information and training on AT devices and services.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
43020*	Division Director and Staff	Expenses associated with the Division Director, the Program Services Chief, Rehabilitation Coordinator, Systems Developer II, Administrative Secretary, and clerical support staff who have broad responsibilities for programs operated within the division.	Total Costs Across VR (Method A2) Method A2—Ratio of Total Direct Program Funds Expended in Quarter (Voe Rehab) (Cost of staff and associated operating that oversee grants programs are allocated on the ratio of total cost of program funds expended. This treatment allocates a share of indirect cost to all benefiting grant programs, regardless of

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			whether the individual grant actually provides funding for this indirect cost.)
43040	Leave Time	Timesheet code for all hours reported not worked.	Quarterly Results of Individual Employees Positive Reporting
37700*	Global Commitment Administration	Salary and Expenses related to Personal Care Services	Direct to Global Commitment Administration
37710	Global Commitment Program	Expenses related to personal care services	Direct to Global Commitment Program
37991	SIM Grant	Staff work related to the SIM Grant.	Direct to SIM Grant.
37998	YR2 SIM Testing - Staff	DAIL staff, including Limited Service positions, time spent on SIM related work	Direct to SIM Grant
37988	YR2 SIM Testing - Contracts	CMS approved contract expenditures pursuant to the SIM grant	Direct to SIM Grant
43290	Regional Support Staff and General Operating Costs	Expenses incurred by the regional and district offices that support all activities within the region. This includes regional manager salaries and expenses; support staff salaries and expenses; and operating bills not directly attributable to an activity.	Total Costs Across VR (Method R) Method R—Ratio of Total Direct Program Funds Expended in Quarter by Regional Staff (Voc Rehab) (Statewide VR Regional managers, support staff, and operating expenses will be allocated based upon the percentage of statewide regional office personal services and operating direct charged expenses charged to activities.)
43690	Assistive Technology Grant	Federal Grant to help consumers receive information pertaining to assistive Technology and system changes	Direct to Assistive Technology Grant
43700	Employee Assistance	Expenses related to the EAP program	Direct to Employee Assistance
43701	EAP VHCIP (SIM)	MOU with DVHA funded by SIM Grant	Direct to EAP VHCIP (SIM)
43730	Supported Employment Title VI-B	Expenses related to Supported Employment grant	Direct to Supported Employment Title VI-B
43731	Title VI SE Services to Youths	Supported Employment	Direct to Title VI-C

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		services for youth.	
43750	VR Independent Living Grant Part B	Direct expenses related to the Grant	Direct to Independent Living Grant Part B
43760	Rehabilitation Training Grant	Staff Training Grant	Direct to Rehab Training Grant
43765	VR Quality Training Grant	Staff Training Grant	Direct to VR Quality Training Grant
43770	Section 110 (VR)	Expenses related to Section 110 grant.	Direct to Section 110 (VR)
43771	VDOL Evaluations	Expenses related to VDOL Evaluations	Direct to VDOL Evaluations
43775	VR Pets to Students	Expenses related to Pets to Students	Direct to Section 110
43780	VR UMASS BOND	Expenses related to grant from UMASS for Social Security Demonstration	Direct to VR UMASS BOND
43785	UMASS Progressive Employment	Expenses in developing and testing of VR's Progressive Employment Program as evidence-based program for job placements.	Direct to UMASS Progressive Employment
43790	Welfare to Work	Expenses related to Welfare to Work grant.	Direct to Welfare to Work
43795	Community Action - SSI	Expenses related to VR Community Action - SSI applications	Direct to Community Action - SSI
43800	Innovation & Expansion	Expenses related to the Section 110 Grant	Direct to Section 110
43890	State Plan Administration and National Family Care Supplemental (III-E)	Activities related to administering OAA programs & for III-E services	Direct to Admin on Aging National Family Care Supplemental III-E
43891	Senior Community Service Employment Program - Supplemental	Federal Grant related to employment services for elders	Direct to Senior Community Service Employment Program - Supplemental
43895	Reach Up Non VR	Expenses related to Reach Up grant	Direct to Reach Up – Non VR
43954	Corrections Disability Tracking	Expenses related to Corrections SSA Billing	Direct to Corrections SSA Billing
43961	Work Incentives Planning & Assistance Grant	Expenses related to the Work Incentives Planning & Assistance Grant	Direct to Work Incentives Planning & Assistance Grant
43991	Senior Community Service Employment Program	Federal Grant related to employment services for elders	Direct to Senior Community Service Employment Program

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43500	General Fund	Programs that are entirely State funded	Direct to State Fund
43695	Assistive Technology - DPS Equipment Distribution Program	MOU with DPS; expenses related to the administration of the AT Equipment Distribution Program, per V.S.A. §218a	Direct to Equipment Distribution Program
43702	EAP – Jobs for Independence Pilot	MOU with DCF (SNAP); expenses related to Federal Grant for employment pilot	Direct to EAP Jobs for Independence Pilot

Organizational Unit 6: Division of Licensing and Protection (DLP)

The Division of Licensing and Protection administers various programs to ensure the quality of many health care services and to protect vulnerable adults from abuse, neglect and exploitation. Major programs in DLP include: Survey and Certification which conducts inspections and surveys of all Medicare and Medicaid facilities and organizations including nursing home and home health agencies, state licensure of residential care homes and other facilities, and Adult Protective Services which investigates allegations of abuse, neglect and exploitation against vulnerable adults

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37700*	Global Commitment Admin	Expenses related to Global Commitment Admin	Direct to Global Commitment Administration & State General Fund
37703	VHC Open Enrollment	Volunteered staff time working on VHC. Costs to be reimbursed by DVHA.	Direct to VHC
37991	SIM Grant	Staff work related to the SIM Grant.	Direct to SIM Grant.
37998	YR2 SIM Testing - Staff	DAIL staff, including Limited Service positions, time spent on SIM related work	Direct to SIM Grant
37988	YR2 SIM Testing - Contracts	CMS approved contract expenditures pursuant to the SIM grant	Direct to SIM Grant
43020*	Director, Nurse Survey & Staff	Expenses associated with the Division Director and Administrative Staff who have broad	Total Salaries Across DLP (Method J) Method J—Salary &

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		responsibilities for programs operated within the division.	Expenses in Quarter— Director of Division of Licensing and Protection and Staff (Time and expenses of Director and staff are allocated to all division programs based on salary costs in the quarter.)
43040*	Leave Time	Timesheet code for all hours reported not worked.	Quarterly Results of Individual Employees Positive Reporting
43070*	Director and Administrative Support	Expenses for the Division director and administrative support that supports entire division.	Total Salaries Across DLP (Method I) Method I— Salary & Expenses in Quarter— Director of Division of Licensing and Protection (Time and expenses of Director and secretarial support for the Division are allocated to all division programs based on salary costs in the quarter.)
43100*	Public Safety Fire Prevention	Expenses for staff of the Division of Fire Safety that work with the Survey and Certification staff on the licensure of facilities.	Total Salaries Across DLP programs that require facility inspections (Method H) Method H— Allocated based on total costs of survey work to programs that require facility engineering.
43110	Clinical Laboratory Cer. and Insp.	Costs incurred in the enforcement of federal regulations in federally certified clinical laboratories.	Direct to Clin Lab Cert and Insp
43120	Certification of Home Health Agencies	Costs incurred in the survey of Vermont Home Health Agencies to ensure compliance with all federal regulations related to HHA	Allocation Between Medicare (XVIII Funds), Medicaid (XIX Funds), and General State Funds based on CMS directive

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43130	Non-Certified Health Care Facilities	Expenses incurred in the surveys, follow-up visits, and complaint investigations occurring in nursing homes that are state licensed, but not federally certified.	Direct to State Fund
43140	Hospital XVIII Non Licensed HC Facilities	Expenses incurred in the surveys of Outpatient Rehabilitation Facilities; End State Renal Dialysis Units; Rural Health Centers; Outpatient P.T.; Outpatient S.T., Independent Physical Therapists; and the Medicare-certified portion of Vermont State Hospital.	Direct to Medicare (XVIII Funds)
43150	Hospital XVIII Licensed HC Facilities	Expenses incurred in the performance of validation surveys, and substantial allegation surveys in hospitals as directly by CMS. Includes enforcement of federal regulations in psychiatric hospitals, psychiatric units of hospitals, rehabilitation units of hospitals, and swing beds.	Direct to Medicare (Title XVIII Non-SNF)
43160	State Licensure	Expenses incurred in the enforcement of State licensure requirements in Level III residential care facilities that do not provide Assistive Community Care Services; Level IV residential care facilities; assisted living facilities; and therapeutic community residences.	Direct to State Funds

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43170*	LTC – Multi, Licensure of Nursing Facilities	Expenses incurred in the surveys, follow-up visits, occurring in nursing facilities that are federally certified for participation in the Title XVIII & XIX program.	Allocation between Medicare (XVIII Funds) and Medicaid (XIX Funds) based on dually certified facilities. XVIII and XIX, based on Homes Certification per Surveys and Certification Policies (for Nursing Homes).
43190	ICF/IIDs	Expenses incurred in the enforcement of federal ICF/IID requirements.	Direct to Medicaid (XIX Funds)
43200	Residential Care Homes & Therapeutic Community Residences	Expenses related to Level III & Level IV Residential Care Homes and Therapeutic Community Care Homes	Direct to State Fund
43210*	Level III Licensed Facilities	Expenses incurred in the review and enforcement of state licensure and federal requirements related to facilities providing Assistive Community Care Services.	Allocated between Global Commitment and State General Funds using # ACCS beds billed Global Commitment for qtr by 15th of month divided by total # ACCS beds on 15th of month beginning quarter
43240*	Enhanced Residential Care	Expenses related to time spent assessing placement variance and assessments required for 1115 Waiver applications. This includes time spent on activities required beyond the normal licensing time for residential care home licensure due to the placement of a 1115 Waiver resident in a residential care home.	Direct to Global Commitment Administration

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43250	Outcome and Assess. Info Set (OASIS)	Cost associated with administration of the federally mandated home health agency Outcome and Assessment Information Set.	Direct to OASIS
43260*	NATCEP Admin & Registry	Cost related to the nurse assistant testing competency evaluation program	Direct to NATCEP Admin & Registry and S&C Medicare XVIII LTC
43270*	Minimum Data Set (MDS)	Cost associated with information technology and reporting associated with the administration of the federally mandated nursing home Minimum Data Set.	Allocation between Medicare (XVIII Funds), Medicaid (XIX Funds) and State Fund based on CMS directive Allocation between XVIII, XIX, and State based on Surveys and Certification (for Nursing Homes) (Costs are allocated in accordance with survey and certification procedure based on the licensure of nursing homes.)
43310*	Training ICF/IID	Covers expenses incurred by staff in attending in-services, conferences, and workshops related to the enforcement of federal regulations in ICF/IID	Direct to Medicaid (XIX Funds).
43320	Health Care Facilities Training Nursing Facilities	Covers expenses incurred by staff in attending in-services, conferences, and workshops related to the enforcement of federal regulations in certified facilities.	Direct to Medicare (XVIII Funds) Title XVIII Non-SNF & Medicare XVIII LTC
43330	Home Health Hotline	Costs for operating the Home Health Hotline.	Direct to Medicare (XVIII Funds)
43340*	Nursing Home Complaints	Expenses related to nursing home complaints	Allocation between Medicare (XVIII Funds) and Medicaid (XIX Funds) based on dually certified facilities. XVIII, XIX, and State based on licensure of

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			nursing homes-
43350*	Nurse Aid Training and Competency (NATCEP)	Costs incurred in the administration of competency tests and skills tests to nurse aides as required by federal regulations.	Direct to Nurse Aid Testing
43360	Assisted Living	Expenses related to assisted living services	Direct to State Fund
43370	Patient Safety Initiative	Expenses related to PSI surveys	Direct to Medicare (Title XVIII)
43380	Hospice Surveys	Expenses incurred while certifying Hospice Agencies (includes complaints)	Direct to Medicare Non-SNF Personnel
43950	Medicare Supplemental for Equipment	Specific funding dedicated by HHS/CMS Medicare to purchase equipment to upgrade/replace equipment for Nurse Surveyor's in division.	Direct to Medicare Supplemental for Equipment
43955*	MCO Investments	State expenses reportable under the Global Commitment Waiver	Direct to MCO Investments
44444*	NATCEP Registry and Administration	Costs incurred in the administration of federally mandated nurse aide training and competency program and maintenance of registry.	Allocation between XVIII and NATCEP Admin & Registry based on Certified and Participating Facilities (for NATCEP Admin) (Expenditures for administration and Nurse Aid Registry are allocated to the Medicare portion of Survey and Certification and Medicaid Administration based on the number of participating facilities certified for Medicare and Medicaid programs.)
55551*	Consultants	Expenses related to Consultants	Total Cost of Program Funds Expended in Quarter
55555*	Communication	Expenses related to communication	Total Cost of Program Funds Expended in Quarter
66661*	Subcontracts	Expenses related to	Total Cost of Program

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		subcontracts	Funds Expended in Quarter
66666*	Supplies	Expenses related to Supplies	Total Cost of Program Funds Expended in Quarter
77771*	Workers Compensation	Expenses related to Workers Compensation	Total Cost of Program Funds Expended in Quarter
77777*	Space	Expenses related to space	Total Cost of Program Funds Expended in Quarter
88881*	Liability Insurance	Expenses related to liability insurance	Total Cost of Program Funds Expended in Quarter
66662*	Equipment	Expenses related to equipment	Total Cost of Program Funds Expended in Quarter
88888*	Equipment	Expenses related to equipment	Total Cost of Program Funds Expended in Quarter
43500	General Fund	Programs that are entirely State funded	Direct to State Fund

Organizational Unit 7: Developmental Disabilities Services Division (DDSD)

The Developmental Disabilities Services Division administers services to people with developmental disabilities, traumatic brain injuries and guardianship services to adults with developmental disabilities and older Vermonters. DDSD works with private organizations to provide a broad array of long term services and supports, including: service coordination, family supports, community supports, employment supports, guardianship services, residential support, crisis support, clinical intervention, respite and rehabilitation services. The Division supports older Vermonters and Vermonters with disabilities to live as they choose, pursuing their individual goals and preferences within their chosen community. DDSD seeks to ensure their basic human and civil rights, health, well-being and safety, provides effective leadership for disability and aging policy and services in Vermont, and meets federal and state mandates by developing and managing public resources effectively.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37991	SIM Grant	Staff work related to the SIM Grant.	Direct to SIM Grant.
37998	YR2 SIM Testing - Staff	DAIL staff, including Limited Service positions, time spent on SIM related work	Direct to SIM Grant
37988	YR2 SIM Testing - Contracts	CMS approved contract expenditures pursuant to the SIM grant	Direct to SIM Grant
41499	MMIS—T&TA (Advanced Planning Document)	Conversations or work that is related to MMIS	Direct to MMIS—T&TA

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		Technical Assistance efforts. Costs coded here are based on positive reporting by employees.	
41607	VIEWS – Eligibility and Enrollment	Staff work related to Health Enterprise Eligibility and enrollment DDI and IV&V.	Per Approved Health Enterprise IAPD
43030*	DDSD Managers and Support Staff	Managers and support staff in the Developmental Disabilities Services Division	Total Salaries Across DDSD (Method M) Method M—Percent of Salary Dollars Directly Charged (Managers' & support staff salaries, fringe, and operating expenses will be aggregated and allocated to all direct program charges in the quarter based upon an aggregate percentage of salary dollars directly charged in their unit.)
43040	Leave Time	Timesheet code for all hours reported not worked.	Quarterly Results of Individual Employees Positive Reporting
43070*	DDSD Division Director and Support Staff	Expenses associated with the Division Director and Administrative Staff who have broad responsibilities for programs operated within the division.	Total Costs Across DDSD (Method A2) Method A2—Ratio of Total Direct Program Funds Expended in Quarter (Salary & Expenses of Division Director and Administrative Staff are allocated based on a ratio of total costs in each division.)
37700*	Global Commitment Administration	Staff and related expenses for administering Vermont's Section 1115 Waivers of the Social Security Act and other Global Commitment State Plan Services. Includes grant payments to Area Agencies on Aging	Direct to Global Commitment Administration

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		for Global Commitment outreach to Ombudsman Program.	
37710	Global Commitment Program	Expenses related to Global Commitment programs (TBI, ICF- IID, Waiver, Clinic, Adult Day and ASP Personal Care)	Direct to Global Commitment Program
37711*	DUALS Project	Expenses related to DUAL Medicaid/Medicare project	Direct to DUALS
37800	Social Services Block Grant	Expenses related to Social Services Block Grant	Direct to Social Services Block Grant
41602	State Children's Health Insurance Program	Expenses related to the CHIP Program	Direct to CHIP
41618	SOA Infrastructure Components	Staff Expenses related to Health Enterprise shared component design and development.	Per approved Health Enterprise IAPD
41620	Refugee Assistance Program	Expenses paid via weekly Medicaid draw for clients determined to be refugees.	Direct to Refugee Assistance Program
41640	ICD-10	Direct staff work associated with the ICD-10 planning and implementation.	Direct to ICD-10 IAPD
41642	MES – DDI	Direct staff work that is related to the replacement of the current MMIS.	Per approved Health Enterprise IAPD
42011	Guardianship Services Specialists	Provide Guardianship services to the eligible developmentally disabled population	Direct to DDSD Guardianship
42006*	PASRR	Expenses related to Preadmission Screening and Record Review (PASRR).	Direct to PASRR
43960	TBI Planning Grant	Direct expenses related to the Grant	Direct to TBI Planning Grant
43969	VT TBI Fund	Expenses related to TBI special fund.	Direct to VT TBI Fund—21994
43967	TBI Employment Grant	Employment Focused Neuro-Resource Facilitation for VT Vets with TBI	Direct to TBI Employment Grant
43965	TBI—Vets Info & Referral Grant	Expenses related to the TBI—Vets Info & Referral	Direct to TBI—Vets Info & Referral Grant

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		Grant	
43500	General Fund	Programs that are entirely State funded	Direct to State Fund
43991	Senior Community Service Employment Program	Federal Grant related to employment services for elders	Direct to Senior Community Service Employment Program
43401	MCO Investments – DS Special Payments	DS special payments for medical services	Direct to MCO Investments
43402	MCO Investments – FFF/FMR	Flexible family/respice funding	Direct to MCO Investments
43406	MCO Investments – Seriously Functionally Impaired (SFI)	Seriously functionally impaired	Direct to MCO Investments

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Department of Vermont Health Access (DVHA)

I. Introduction

The DVHA is the State office responsible for the management of Medicaid, the State Children's Health Insurance Program (CHIP), and other publicly funded health insurance programs in Vermont. The DVHA is the largest insurer in Vermont in terms of dollars spent and the second largest insurer in terms of covered lives.

The mission of the DVHA is to:

- Assist beneficiaries in accessing clinically appropriate health services.
- Administer Vermont's public health insurance system efficiently and effectively.
- Collaborate with other health care system entities in bringing evidence based practices to Vermont Medicaid beneficiaries.

During the fall of 2005, the State received approval from the Centers for Medicare and Medicaid Services (CMS) for a Section 1115 Medicaid Waiver known as "Global Commitment to Health Waiver". The Waiver allows the State to fundamentally restructure the Medicaid program and imposes a cap on the amount of federal funding available for services for the Medicaid population. The State exchanged the risk of operating under a capped funding arrangement for the opportunity to use federal Medicaid funds for non-Medicaid health programs.

The goals of the Waiver include:

1. Financial and programmatic flexibility to help maintain public health care coverage and provide for more effective services.
2. To lead in exploring new ways to reduce the number of uninsured.
3. Foster innovation within health care by focusing on health care outcomes.

The Waiver became effective October, 2005, and allows the State to deviate from traditional federal Medicaid law and regulations in the following key ways:

1. Imposes a global cap on federal funds.
2. Establishes the DVHA as a managed care entity (MCE).
3. Allows the State to use federal Medicaid funds for state fiscal relief and non-Medicaid health programs.
4. Provides flexibility to reduce benefits, increase cost sharing, and limit enrollment for optional and expansion populations with some limits.

Within the Agency of Human Services (AHS), the Waiver will allow cross-departmental initiatives to obtain the greatest value from scarce health care dollars. The flexibility of the Waiver allows the State to effectively manage public resources, provide the tools necessary to make health care programs fiscally sustainable, and improve the Vermont health care system.

Under the Global Commitment to Health Waiver, the DVHA is an MCE, and must meet rules for Medicaid MCEs. The DVHA has intergovernmental agreements (IGAs) with the AHS and AHS departments that make them part of the MCE within the framework of the Global Commitment to Health Waiver. The State desires to use the Global Commitment to Health Waiver flexibility to integrate a Chronic Care Management Program (CCMP) into a system of care that can be used to benefit Medicaid beneficiaries, providers, and the DVHA.

Other Departmental Claiming

The following AHS Departments also claim allowable administrative to the Medicaid program, such as school-based and child welfare related costs

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Social and Rehabilitative Services (SRS), now DCF

- Percentage of Social Worker time spent on allowable Medicaid administrative activities.

Prevention Assistance, Transition, and Health Access (PATH), now DCF

- Medicaid outreach and eligibility.

Department of Mental Health

- The Mental Health Department contracts with 11 designated community agencies (DAs) to provide services to children and adults who are experiencing an acute mental-health crisis.
- The contracted designated agencies also operate the mental health Emergency Services Programs which are available 24 hours a day, seven days a week, responding to any individual experiencing a mental health crisis.
- Emergency programs screen situations to determine if there is need for admission into involuntary and/or acute care arrangements
- Inpatient psychiatric services at Brattleboro Retreat, Rutland Regional Medical Center, Fletcher Allen Health Care and Vermont Psychiatric Care Hospital (VPCH - at the Morrisville location) provide involuntary emergency examinations and commitments in which adults have become dangerous to themselves or others or for psychiatric evaluations of competency to stand trial in criminal cases. Vermont opened a new twenty-five bed acute care hospital called Vermont Psychiatric Care Hospital (VPCH at the Berlin location) on July 3, 2014.

Department of Aging and Independent Living (DAIL)

- Grants to designated agencies for local administration of HCB waiver.
- Grants to area agencies on aging to assist elders in Medicaid outreach.
- Division of Advocacy and Independent Living staff time on administering waivers and fulfilling Medicaid state plan requirements.
- NATAC Registry and Administration.
- Licensed Nursing Facilities Survey, Licensure, and Complaints.
- ICF/MR Licensure.
- Level III Homes Licensure.
- Home Health Hotline.
- Auditing MDS+ Forms.
- Prior authorization personnel.
- Developmental Services administration.
- Vocational Rehabilitation staff administering traumatic brain injury HCB waiver.

Vermont Department of Health (VDH)

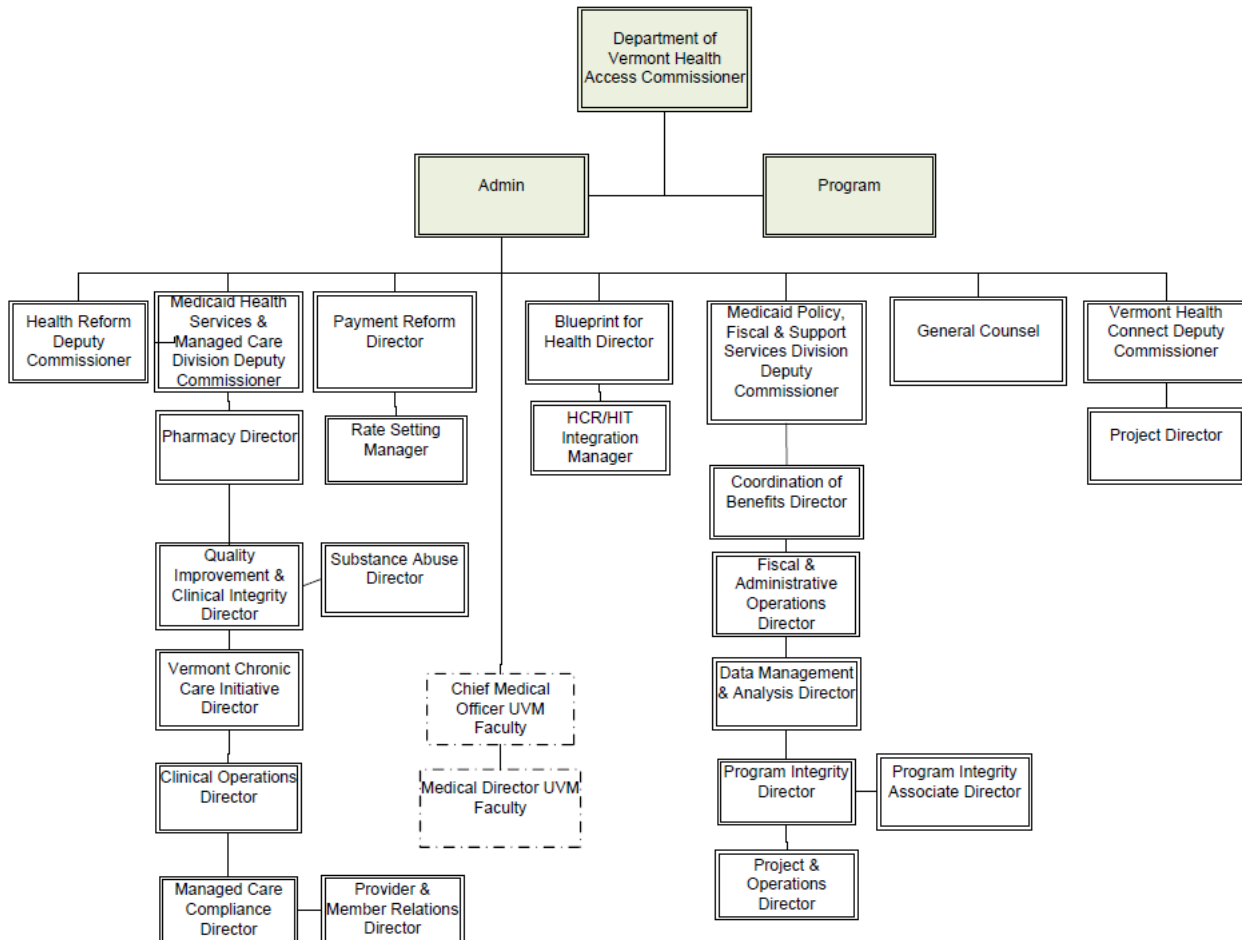
- Medicaid outreach and eligibility.
- Medical Practice Division (Quality Assurance).
- Selected Skilled Professional Medical Personnel.

Costs for these activities are included in each Department's plan and included on the CMS-64 as appropriate.

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II. DVHA Organizational Chart

Department of Vermont Health Access



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III. Department of Vermont Health Access Cost Allocation Methodologies

Organizational Unit 1: Indirect Cost Allocations

Nature and Extent of Services: Department of Vermont Health Access is assessed costs from both the State of Vermont, called the SWICAP, and the Agency of Human Services Central Office, for activities performed on its behalf.

Program Code	Program Code Name	Description	Allocation Method
1000.1*	SWICAP	DVHA Allocation of Statewide Indirect Costs	Total h Hours a Across a All p Program e Codes
1000.2	AHS – Audit Unit	DVHA Allocation of costs related to the AHS Audit Unit	Total Hours Across All Program Codes
1000.3*	AHS – Secretary’s Office	DVHA Allocation of costs related to the AHS Secretary’s Office	Total h Hours a Across a All p Program e Codes
1000.4*	AHS Information Technology	DVHA Allocation of costs related to AHS Information Technology	Total h Hours a Across a All p Program e Codes
1002.1*	Field Services	DVHA Allocation of Field Services Costs	Total hours across all program
1000.5*	Financial Statement and Internal Controls	DVHA Allocation of costs related to the Single Audit – Financial Statement and Internal Controls	Total h Hours a Across a All p Program e Codes
1005.1*	AAG’s	DVHA Allocation of Attorney General's Office Costs	Total hours across all program
1000.6*	Human Services Board	DVHA Allocation of the costs associated with the Human Services Board	Total Hours Across All Program Codes
1000.7*	Human Resources Investigations Unit	DVHA Allocation of the costs associated with the Human Resources Investigations Unit	Total Hours Across All Program Codes
1000.8	AHS Policy	DVHA Allocation of Field Services Costs	Total Hours Across All Program Codes

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Organizational Unit 2: Administration

Nature and Extent of Services:

The DVHA is led by the Department of Vermont Health Access Commissioner, Deputy Commissioner, Medicaid Policy, Fiscal and Support Services Division, Deputy Commissioner, Health Services and Care Management, the Deputy Commissioner of Healthcare Reform, the Health Exchange Deputy Commissioner, and the Medical Director. The Department of Vermont Health Access Commissioner is responsible for oversight of all of DVHA's operations. The Health Services and Care Management Deputy Commissioner, is primarily responsible for data analysis, health programs integration, and pharmacy and program integrity. Deputy Commissioner of Medicaid Policy, Fiscal and Support Services is responsible for policy, provider relations, benefit coordination, reimbursement and administrative services. The Deputy Commissioner of Healthcare Reform is responsible for oversight of Healthcare Reform initiatives excluding the Vermont Blueprint for Health division. The Health Insurance Exchange Deputy Commissioner is responsible for oversight of all Healthcare Exchange related activities, including the development and implementation of the Healthcare Exchange. The Medical Director is responsible for clinical operations, chronic care management and care coordination.

Program Code	Program Code Name	Description	Allocation Method
37531	Refugee Administration	Costs associated with the administration of the Refugee program.	Direct to RMA Grant
37701*	EBCP Contracts L1C	Contractual Costs associated with the Enterprise Business Capability Platform	Per Negotiated EBCP IAPD
37702	Exchange Lvl 1C IT Contract	IT Consulting and contractual costs related to the Level 1c CCIIO Exchange Grant	Direct to Exchange Level 1C
37703	VHC Open Enrollment	Staff work related to VHC Open Enrollment	Direct to IDT
37704	HIE Contracts - Fair Share	Contractual Costs related to Health Information Exchange Expansion	Per Approved HIT IAPD
37705	EBCP Contracts L2	Contractual Costs associated with the Enterprise Business Capability Platform	Per Negotiated EBCP IAPD
37706	IEWS Training Contracts	Contractual Expenses related to Health Enterprise Eligibility and Enrollment training	Per Approved Health Enterprise IAPD
37707	IEWS Training Staff	Staff work related to Health Enterprise Eligibility and Enrollment training	Per Approved Health Enterprise IAPD
37708	VHC/MAGI - E&E - Staff 1C	Staff work related to Health Enterprise	Per Negotiated E&E IAPD

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Program Code	Program Code Name	Description	Allocation Method
		Eligibility and Enrollment DDI and IV&V	
37711	Dual Eligible Program	Costs associated with dual eligible program	Direct to Duals Grant
37716	IE HC 90/10 Contracts	Contractual Expenses related to Health Enterprise Integrated Eligibility DDI and IV&V	Direct to CMS-E&E (90/10)
37717	IE HC 90/10 Staff	Staff work related to Health Enterprise Integrated Eligibility DDI and IV&V	Direct to CMS-E&E (90/10)
37718	HSE Analytics Contracts	Costs associated with HSE Shared Analytics	Per Approved Health Enterprise IAPD
37719	HSE SOA Software	Contractual cost related to SOA infrastructure licenses	Per Approved Health Enterprise IAPD
37990	SIM YR 1 Testing-Contracts	Contracts approved by CMS using YR 1 Testing and approved Carryover identified subcontract Funds	Direct to SIM Grant
37991	SIM YR 1 Testing-Staff	Direct Staff and operating costs that are related to SIMS activities for Testing Activities and approved Carryover Activities	Direct to SIM Grant
37998	YR 2 SIM testing- Staff	Direct Staff and operating costs that are related to SIMS activities for YR 2 Testing Activities and approved Carryover Activities are coded here	Direct to SIM Grant
41050*	Enrollment Broker Services	Benefits counseling enrollment outreach and member services	Quarterly combined Case Count Across AHS and VHC Enrollment for Global Commitment, CHIP, Designated State Health Programs (DSHP) and QHP
41051*	Pharmacy Benefit Manager Services	Pharmacy Benefit Manager Services	Quarterly number of Pharmacy Claims paid for Global Commitment,

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Program Code	Program Code Name	Description	Allocation Method
			CHIP, and All Other benefiting Programs
41085*	DUR/MAB Board	Provide consultation and feedback on program design, management, and operations. The Drug Utilization Review Board (DUR) consists of physicians and pharmacists. The DUR Board reviews drug utilization in terms of prescriber practices, pharmacy dispensing, and beneficiary use. The Board also acts as DVHA's Pharmacy and therapeutics P&T Committee, advising DVHA on benefit design for the pharmacy programs. The Medicaid Advisory Board consists of providers and beneficiaries and their representatives; representatives of other related government entities; and other interested parties providing evaluation and advice on the design and operations of all of DVHA's benefit programs.	Quarterly Enrollment for Global Commitment, CHIP, and all other benefiting programs
41090*	SPMP	Cost of time staff in positions requiring a professional medical certification or degree spent on duties and responsibilities that require professional medical knowledge and skills.	Direct to Global Commitment Admin
41120*	Fiscal Intermediary	Cost of contractual services for the	Quarterly number of paid claims for Global

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Program Code	Program Code Name	Description	Allocation Method
		administration of Medicaid/CHIP program. Receives, organizes and processes bills for medical recipients, maintains and makes available on-line histories of benefits paid and develops new applications with the context of approved advance planning documents	Commitment, CHIP, and All Other benefiting Programs
41470	State Only Expenses	Administrative expenses for “State Only” programs	Direct to State Funds
41486*	Commissioner’s Office	Operations and oversight of DVHA units in both operations and the administration of the State of Vermont’s public health care programs; Act as Chief Liaison to and directs staff interaction with administration, legislature, AHS central office and departments, other state agencies, the media and federal entities.	Total h Hours a Across a All p Program e Codes
41487*	Data Analysis Management	Provides data and analytical support to DVHA. Responds to Medicaid claims and enrollment data requests in a timely and accurate manner as well as providing analytical support to DVHA staff and units.	Quarterly Enrollment for Global Commitment, CHIP, and All Other benefiting Programs
41488*	Pharmacy Unit	Implements and manages the pharmacy benefits for Medicaid and the VHAP, VHAP Pharmacy, VScript,	Quarterly number of Pharmacy Claims paid for Global Commitment, CHIP and other benefiting Programs.

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Program Code	Program Code Name	Description	Allocation Method
		VScript Expanded, Medicare Part D and VPharm plans. Ensures that the State's pharmacy benefit plans are implemented and administered appropriately so that benefits can be accessed appropriately and pharmacies' claims for those activities are processed correctly and paid on a timely basis. Also work with Vermont Medicaid enrolled providers regarding the State's pharmacy programs.	
41489*	Health Program Integrity	Responsible for monitoring the integrity of our Medicaid Program, including the provision of medically necessary and appropriate health care services, accurate reimbursement to qualified providers of those services, efficient administration of the program and the prevention of inappropriate services and reimbursement. Works closely with each department within DVHA as well as the Medicaid Fraud and Residential Abuse Unit to investigate referred issues to determine if there is a problem.	Quarterly Enrollment for Global Commitment, CHIP, and All Other benefiting Programs
41490*	Clinical Unit	Manages Care Coordination (CC), Quality Initiatives (QI) and Prior Authorizations. CC	Quarterly Enrollment for Global Commitment, CHIP, and All Other benefiting Programs

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Program Code	Program Code Name	Description	Allocation Method
		initiative is designed to facilitate the provider/patient relationship by coordinating interventions that assist primary care practices for the needs of our beneficiaries – specifically in emergency room utilization and inpatient hospitalization. QI provides operational direction necessary to monitor and evaluate the quality and appropriateness of care and service for our members, identify opportunities for clinical and service improvement, ensure resolution of identified problems and to measure/monitor intervention results over time to assess the need for new improvement strategies.	
41491*	Chronic Care Initiative	Extension of the above mentioned clinical unit responsibilities with the addition of make routine visits to provider/patients.	Quarterly Enrollment for Global Commitment, CHIP, and All Other benefiting Programs
41493*	Provider & Member Relations	Provide assistance to all provider groups for both incoming and outgoing communication regarding issues that affect providers.	Quarterly Enrollment for Global Commitment, CHIP, and All Other benefiting Programs
41495*	Policy and Reporting	Represents DVHA in a variety of venues and furnishes required reports for the state and federal governments.	Total h Hours a Across a All p Program e Codes

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Program Code	Program Code Name	Description	Allocation Method
		Also responsible for maintaining and revising when necessary the Vermont Medicaid State Plan, the Vermont Medicaid Rules and Procedures and the Vermont Health Access Program rules and procedures. Coordination and management of the administrative process of responding to requests for non-covered services by beneficiaries as well as representing DVHA at fair hearings.	
41496*	Coordination of Benefits	Investigates claims potential for third party liability for areas of health insurance, court ordered medical support, Medicare Part D drug plans, estate recovery, cost effective health insurance, workers compensation and subrogation. When a liability is found, claims and/or liens are filed with the liable party obligating the party to reimburse the Medicaid paid claims.	Quarterly Enrollment for Global Commitment, and All Other benefiting Programs
41497*	Administrative Services	Responsible for fiscal and operational activities, including budget items, AR, AP, payroll and expenses, contract and grant monitoring, federal reporting, cost allocation and overall human resources and building maintenance.	Total h Hours a Across a All p Program e Codes
41607	VHC/MAGI - E&E - Staff	Staff work related to	Per Negotiated E&E

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Program Code	Program Code Name	Description	Allocation Method
		Health Enterprise Eligibility and Enrollment DDI and IV&V	IAPD
41609	VHC/MAGI - E&E - Contracts	Contractual Expenses related to Health Enterprise Eligibility and Enrollment DDI and IV&V	Per Negotiated E&E IAPD
41612	EBCP Staff L2	Staff Expenses associated with the Enterprise Business Capability Platform	Per Negotiated EBCP IAPD
41613	MMIS-DDI Contracts	Contractual Expenses related to Health Enterprise MES DDI and IV&V	Direct to CMS-MMIS
41614	ICD-10 Data Storage	Contractor expenses - associated with the ICD-10 planning	Direct to ICD-10 IAPD
41617	ONC HIT 3013	Costs Associated with Vermont State HIT-HIE Program and eHealth Initiative	Per approved Health Enterprise IAPD
41618	HSE PMO - Staff	Staff Expenses related to Health Enterprise shared component design and development	Per Negotiated PMO allocation of HSE sources
41626*	Health Care Reform	Time and effort associated with implementing Vermont's Healthcare Reform program. Healthcare Reform in the State of VT is made up of over 60 specific initiatives all designed to increase access, improve the quality, and contain costs of healthcare for Vermonters.	Bi-Annual % of State population Eligible for Medicaid to GC Admin remainder to MCO. Staff in this Program code also direct code time as appropriate to other Program codes.
41627*	Blueprint Administration	All costs associated with Blueprint for Health staff	Bi-Annual % of State population Eligible for Medicaid to GC Admin remainder to MCO.
41628*	Blueprint – Partnerships	Costs associated with	Bi-Annual % of State

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Program Code	Program Code Name	Description	Allocation Method
		Contractual and grant	population Eligible for Medicaid to GC Admin remainder to MCO.
41629*	Quality Improvement Division	Responsible for ensuring compliance to the State and Federal quality standards including oversight of any delegated activities; implementation, management and oversight of quality initiatives including the CHIPRA Quality Demonstration Grant; and authorization and concurrent review of inpatient psychiatric services.	Quarterly Enrollment for Global Commitment, CHIP, and All Other benefiting Programs
41632	HSE PMO - Contracts	Contractual Expenses related to Health Enterprise shared component design and development	Per Negotiated PMO allocation of HSE sources
41634	Provider Directory – Staff & DII Project Management	Salary, operating and DII staff expenses related to Health Enterprise provider directory	Per Approved Health Enterprise IAPD
41636	MAPIR – EHR Incentive Payments	EHR Incentive Payments to providers	Direct to CMS - HIT EHRIP 100%
41637	MAPIR – State Customization – Contractual Costs	Contractor expenses – State Customization – contract associated with the Medical Assistance Provider Incentive Repository Program -	Direct to CMS-MMIS
41639	ICD-10 – Contractual Costs	Contractor expenses – associated with the ICD-10 planning and Implementation	Direct to ICD-10 IAPD
41640	ICD-10 – Staff Costs	Work associated with the ICD-10 planning and Implementation	Direct to ICD-10 IAPD
41642	MMIS – DDI Staff	Staff work related to	Direct to CMS-MMIS

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Program Code	Program Code Name	Description	Allocation Method
		the development of the MMIS	
41692*	HCR/HIT – Contracts	Compuware, Bi-state and any other “non-base” HCR expense	Bi-Annual % of State population Eligible for Medicaid to GC Admin remainder to MCO. Staff in this Program code also direct-code time as appropriate to other Program codes.
41693	HIT: Implementation and Operation- Staff	Staff Expenses related to Health Enterprise HIT, HIE, EHR, and Public Health Development and Implementation	Direct to CMS-HIT
41694	HIT: Implementation and Operation- Contractors	Contractual Costs related to Health Enterprise HIT HIE, EHR, and Public Health Development and Implementation	Direct to CMS-HIT
41695	MAPIR Incentive Payments	EHR Incentive Payments for Eligible Hospitals	Direct to CMS - HIT EHRIP 100%
41697*	Reimbursement Unit	Administrative expenses associated with the operation and oversight of Vermont’s provider assessment, Disproportionate Share Hospital (DSH) payments, cost settlement process, and value based reimbursements.	Quarterly Enrollment for Global Commitment, CHIP, and All Other benefiting Programs
41698*	Substance Abuse Initiative	Expenses associated with the execution of substance abuse targeted programs including the “Team Care” and the “Hub and Spoke” models.	Quarterly Enrollment for Global Commitment, CHIP, and All Other benefiting Programs
41699*	Managed Care and Compliance	Executive salary expenses associated with Program Integrity, Provider and Member Services, and the	Quarterly Enrollment for Global Commitment, CHIP, and All Other benefiting Programs

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Program Code	Program Code Name	Description	Allocation Method
		Substance Abuse initiative	
41701	Exchange Level 2 – IT staff and operating	Cost associated with Exchange Level 2 related IT staff and operating expenses	Direct to Exchange Level 2
41703*	GC Administrative Contracts	Contract Expenses associated with Administrative services charged to GC	Quarterly Enrollment for Global Commitment, CHIP, and All Other benefiting Programs
41704	Exchange Level 2- non-IT Staff and operating	Cost associated with Exchange Level 2 related non- IT staff and operating expenses	Direct to Exchange Level 2
41705	Exchange Level 2 – IT Contractual	Cost associated with IT related Exchange Level 2 contracting and consulting expenses	Direct to Exchange Level 2
41706	Exchange Level 2 – non-IT Contractual	Cost associated with non-IT Exchange Level 2 related contract and consulting expense	Direct to Exchange Level 2
41761	HSE Infrastr Infrastructure Staff w/ Lvl 1C	Staff Expenses related to Health Enterprise shared component design and development	Per Negotiated PMO allocation of HSE sources
41762	VHC/MAGI-E&E-Cont_1C	Contractual Expenses related to Health Enterprise Eligibility and Enrollment DDI and IV&V	Per Approved Health Enterprise IAPD
41763	Exchange Lvl 1C non-IT Staff	Non-IT Salary and Operating costs related to the Level 1c CCIIO Exchange Grant	Direct to Exchange Level 1C
41764	Exchange Lvl 1C non-IT Contract	Non-IT Consulting and contractual costs related to the Level 1c CCIIO Exchange Grant	Direct to Exchange Level 1C
41765	Adult Medicaid Quality Grant Level 1 Staff	Costs associated with AMQ Level 1 related to staff expense	Direct to AMQ Grant
41766	Adult Medicaid Quality Grant Level 1 Contractual	Costs associated with AMQ Level 1 related to Contractual expense	Direct to AMQ Grant
41768	Exchange level 1b Non-IT Staff and Operating	Non-IT Salary and Operating costs related	Direct to Exchange Level 1B

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Program Code	Program Code Name	Description	Allocation Method
		to the Level 1b CCIIO Exchange Grant	
41769*	Navigator - State	Non-IT Navigator grant costs related to the Level 1b CCIIO Exchange Grant	Direct to Exchange Level 1B NOA
41770*	Navigator – Allocated	Non-IT In Person Assistor grant costs related to the Level 1b CCIIO Exchange Grant	Direct to Exchange Level 1B NOA
41772	CAQH ACA IAPD Staff	Cost associated with Vermont CAQH (Committee for Affordable Quality Healthcare) Core Operating Rules project related staff and operating expenses	Direct to ACA CAQH Grant
41773	CAQH ACA IAPD Contract	Cost associated with Vermont CAQH (Committee for Affordable Quality Healthcare) Core Operating Rules project related contract and consulting expenses	Direct to ACA CAQH Grant
41774	TMSIS Staff	Cost associated with TMSIS project related staff and operating expenses	Direct to T-MSIS grant
41775	TMSIS Contract	Cost associated TMSIS project related contract and consulting expenses	Direct to T-MSIS grant
41778*	VHC Operations Contract	Cost associated with VHC Maintenance and Operations related contract expenses	Quarterly combined Case Count Across AHS and VHC Enrollment for Global Commitment, CHIP, Designated State Health Programs (DSHP) and QHP
41779*	VHC Operations Staff	Cost associated with VHC Maintenance and Operations related staff and operating expenses	Quarterly combined Case Count Across AHS and VHC Enrollment for Global Commitment, CHIP, Designated State Health Programs (DSHP) and QHP

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Program Code	Program Code Name	Description	Allocation Method
41780	VHC Medicaid elig and enroll -contract	Cost associated with VHC Medicaid eligibility and enrollment related contract expenses, eligible for 75% match are coded here	Quarterly combined Case Count Across AHS and VHC Enrollment for Global Commitment, CHIP, Designated State Health Programs (DSHP) and QHP

Organizational Unit 3: Program

Nature and Extent of Services: The following program codes, Program Code Names, Description, and Allocation Method are for other programmatic costs associated with DVHA programs not including, salary, benefits, travel and medical services contracts.

Program Code	Program Code Name	Description	Allocation Method
37714	Graduate Medical Education Payment	Graduate Medical Education Payment	Direct to Global Commitment Program
41470	State Only Expenses	Healthcare related expenditures as identified on the MMIS quarterly expenditure reports	Direct to State Funds
41601	Medicaid	Healthcare related expenditures as identified on the MMIS quarterly expenditure reports	Actual Charges Incurred for Total Costs Across Global Commitment, Other Benefiting Programs (41601.115) (.116) Direct to MCO Investments (.117) Based on CMS Invoice Billing
41602	CHIP Payments	Healthcare related expenditures as identified on the MMIS quarterly expenditure reports	Direct to CHIP
41603	Civil Union	Healthcare related expenditures as identified on the MMIS quarterly expenditure reports	Direct to Global Commitment MCO Investments
41605	State-Only Pharmacy	Healthcare related expenditures as	Direct to State Funds

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Program Code	Program Code Name	Description	Allocation Method
		identified on the MMIS quarterly expenditure reports	
41610	HIV/INS	Healthcare related expenditures as identified on the MMIS quarterly expenditure reports	Direct to Global Commitment MCO Investments
41615	Buy-in Part A	Medicare Part A premiums paid on behalf of Vermont residents	Total costs across GC, CHIP, and Other Benefitting Programs Based on CMS Invoice Billing
41620	Refugee Program	Healthcare related expenditures as identified on the MMIS quarterly expenditure reports	Direct to RMA grant
41625	Vermont Legal Aid MAP	Payments to Vermont Legal Aid for services related to the Medicare Advocacy Project	Direct to Global Commitment Program
41631	GEARWAR	Financial transactions resulting from outcome of Gearwar vs. Wilson legal action	Direct to Global Commitment Program
41641	Buy-in Part B	Medicare Part B premiums paid on behalf of Vermont residents	Total costs across GC, CHIP, and Other Benefitting Programs Based on CMS Invoice Billing
46405	Medicare Clawback	Per person per month payments made to CMS for Part D beneficiaries	Direct to State Funds
41645	DSH	Medicaid Disproportionate Share Hospital Payments	Direct to DSH Medicaid Allotment
41643	Vermont Premium Assistance	Premium Assistance payments made on behalf of eligible members enrolled in a Qualified Health Plan	Direct to GC Program or Direct to State Funds, Based on validation of remittance to carrier
41644	Cost Sharing reduction	Payments made on	Direct to State Funds

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Program Code	Program Code Name	Description	Allocation Method
		behalf of eligible members enrolled in a Qualified Health Plan, to assist with out of pocket medical costs	
41646	Adult Medicaid Quality Grant Level 1 PIP	Adult Measures Grant performance improvement project	Direct to AMQ Grant
41647	Drug Rebate	Drug Rebates received based on eligible Pharmacy expenditures	Allocated to Global Commitment Program, CHIP and Other Benefiting Programs by percent of total pharmacy spend for prior 4 quarters

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Department of Health (VDH)

I. Introduction

The Vermont Department of Health (VDH) has three appropriations, as follows:

Administration appropriation

- Administration division

Public Health appropriation

- Emergency Preparedness, Response, and Injury Prevention
- Health Surveillance
- Chief Medical Examiner
- Maternal and Child Health
- Health Promotion and Disease Prevention
- Office of Local Health
- Medical Practice Board
- Environmental Health

Alcohol and Drug Abuse Programs appropriation

- Alcohol and Drug Abuse Programs

VDH's mission statement is as follows:

Mission: To protect and promote optimal health for all Vermonters.

Vision: Healthy Vermonters living in healthy communities.

Goals:

1. Effective and integrated public health programs
2. Communities with the capacity to respond to public health needs
3. Internal systems that provide consistent and responsive support
4. A competent and valued workforce that is supported in promoting and protecting the public's health
5. A public health system that is understood and valued by Vermonters
6. Health equity for all Vermonters

Within this document we have included an overview of VDH's organizational structure and a list of the specific functions performed by VDH, the program code associated with the function, and the allocation method for each function.

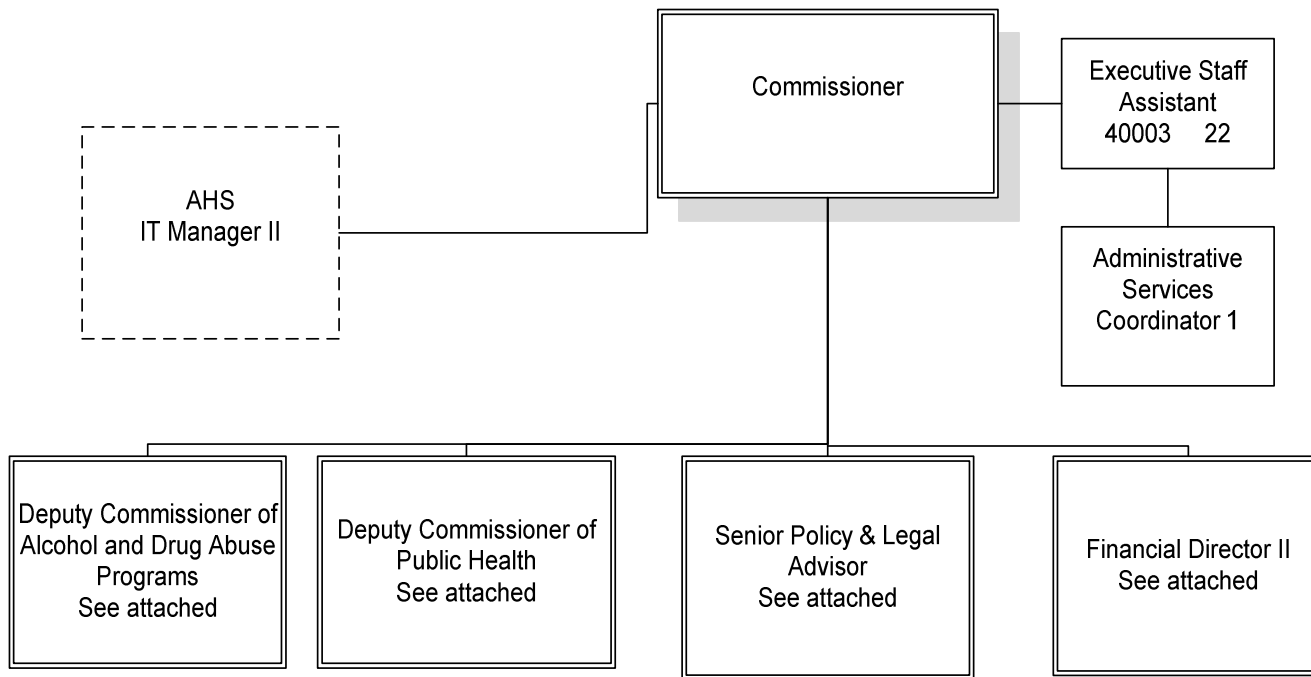
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II. Organizational Chart



Office of the Commissioner

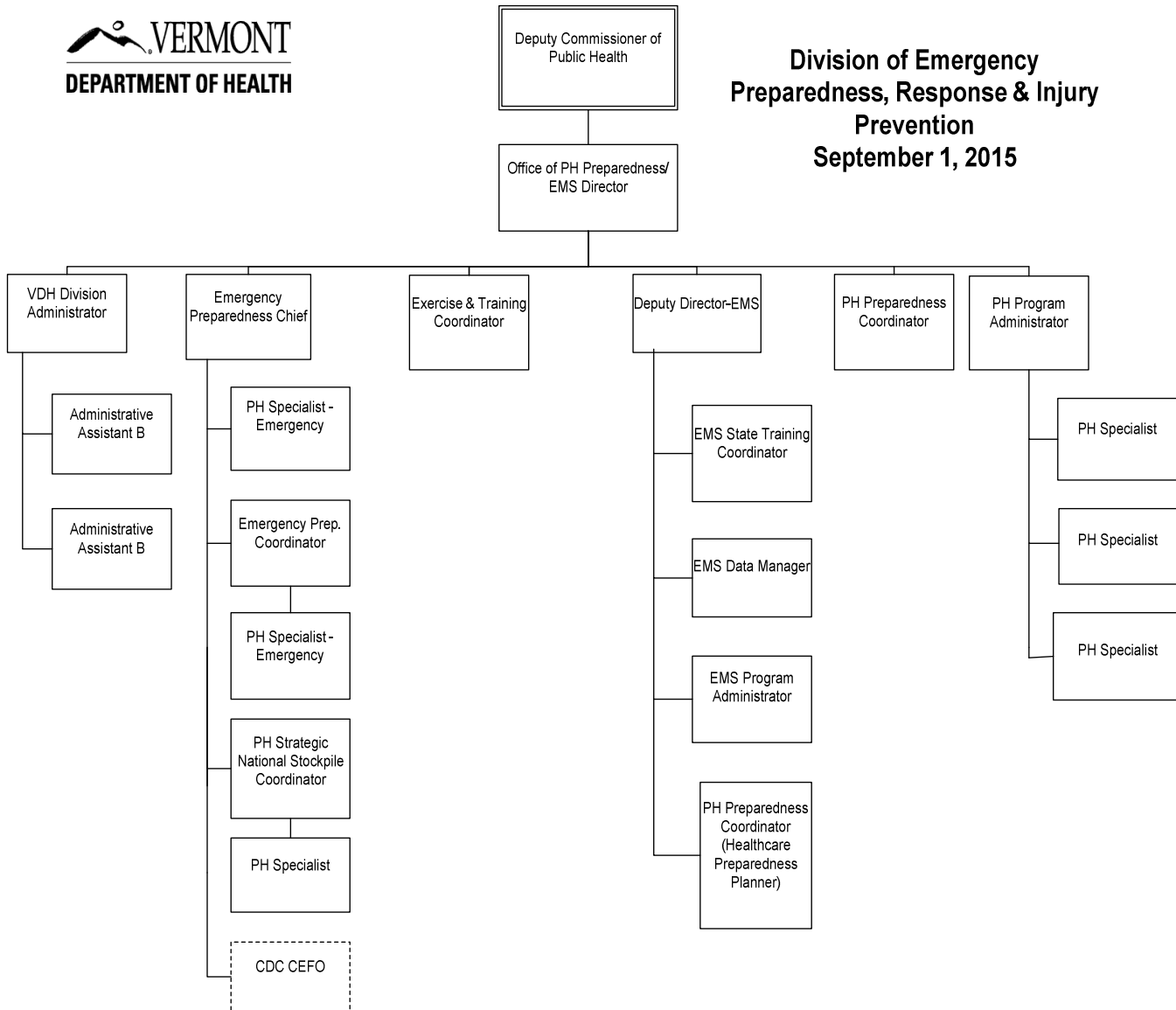
September 1, 2015



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**Division of Emergency
Preparedness, Response & Injury
Prevention
September 1, 2015**

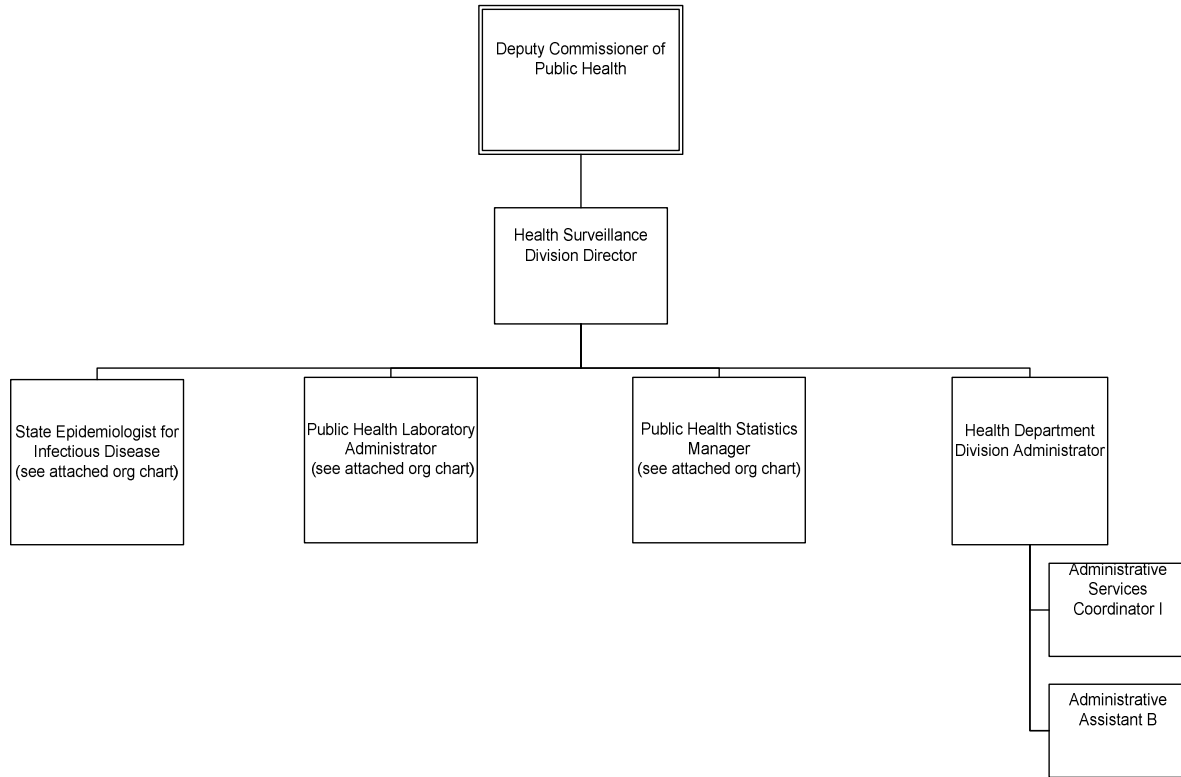


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Division of Health Surveillance

September 1, 2015

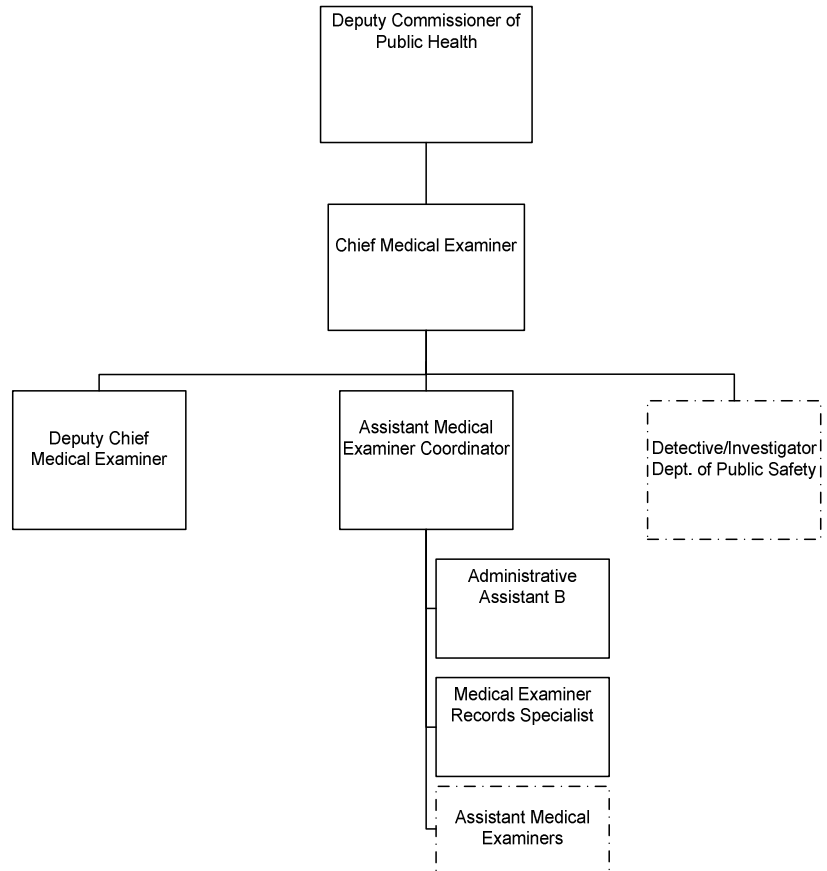


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Office of the Chief Medical Examiner

September 1, 2015

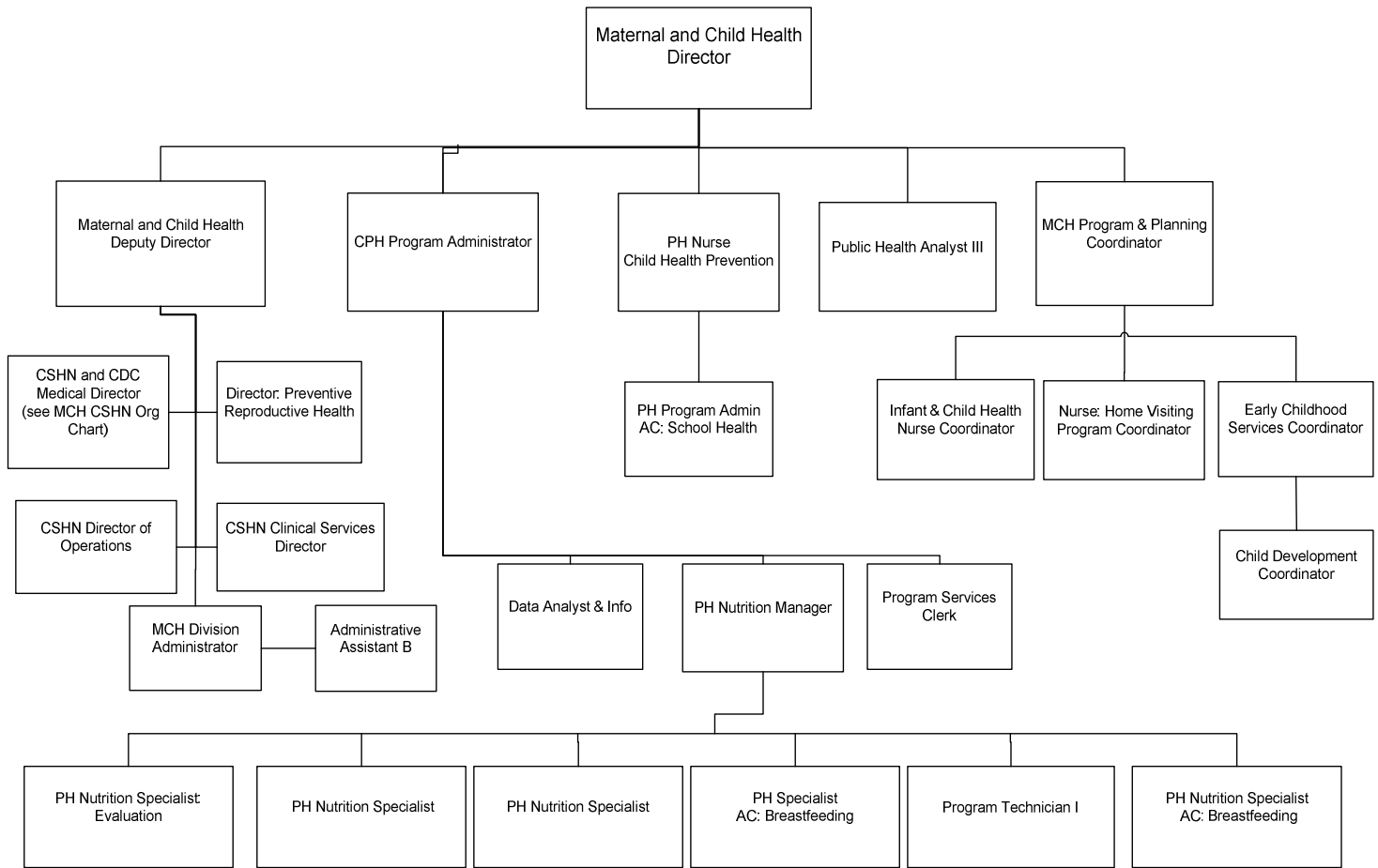


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Division of Maternal and Child Health

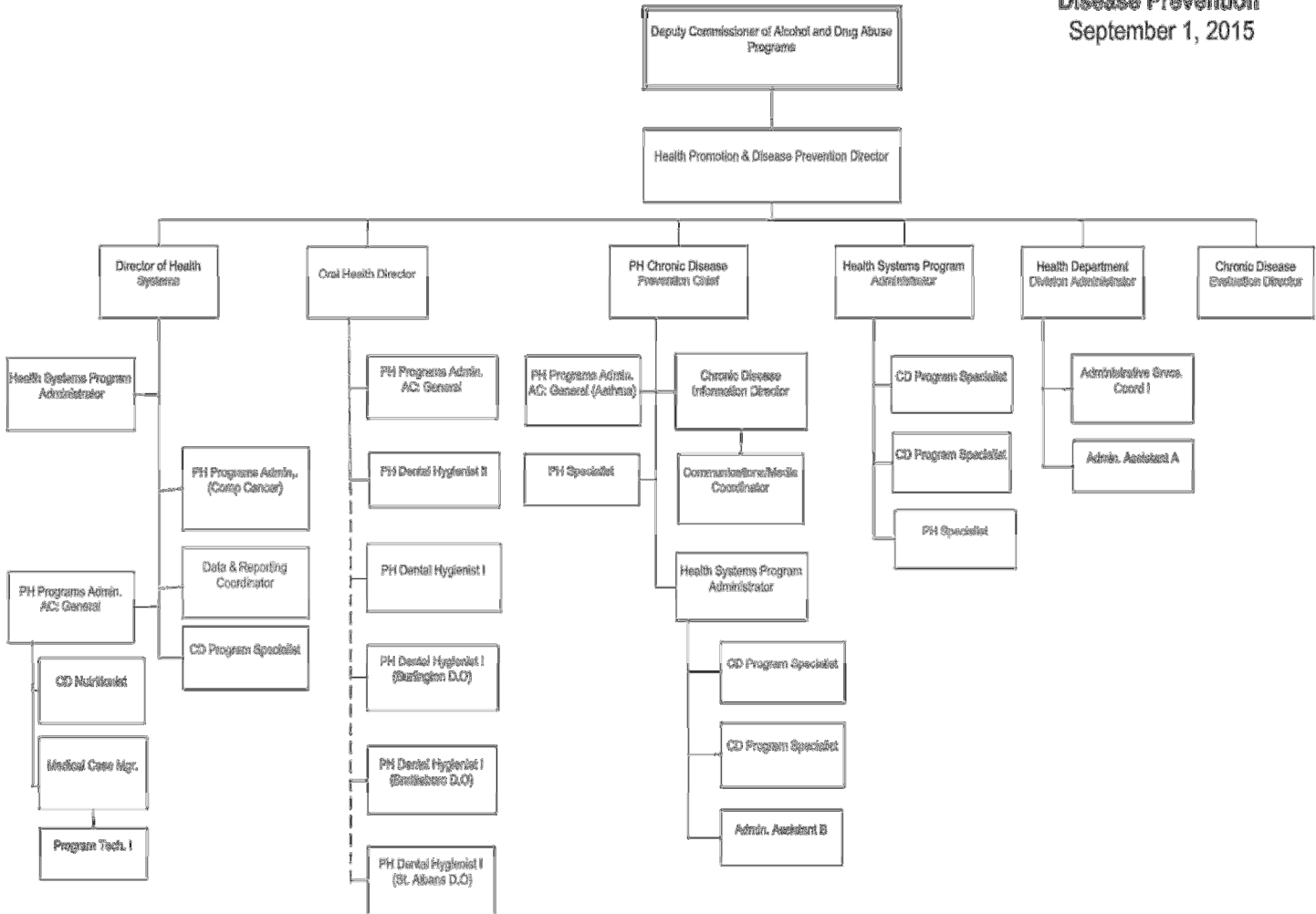
September 1, 2015



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Division of Health Promotion & Disease Prevention
September 1, 2015

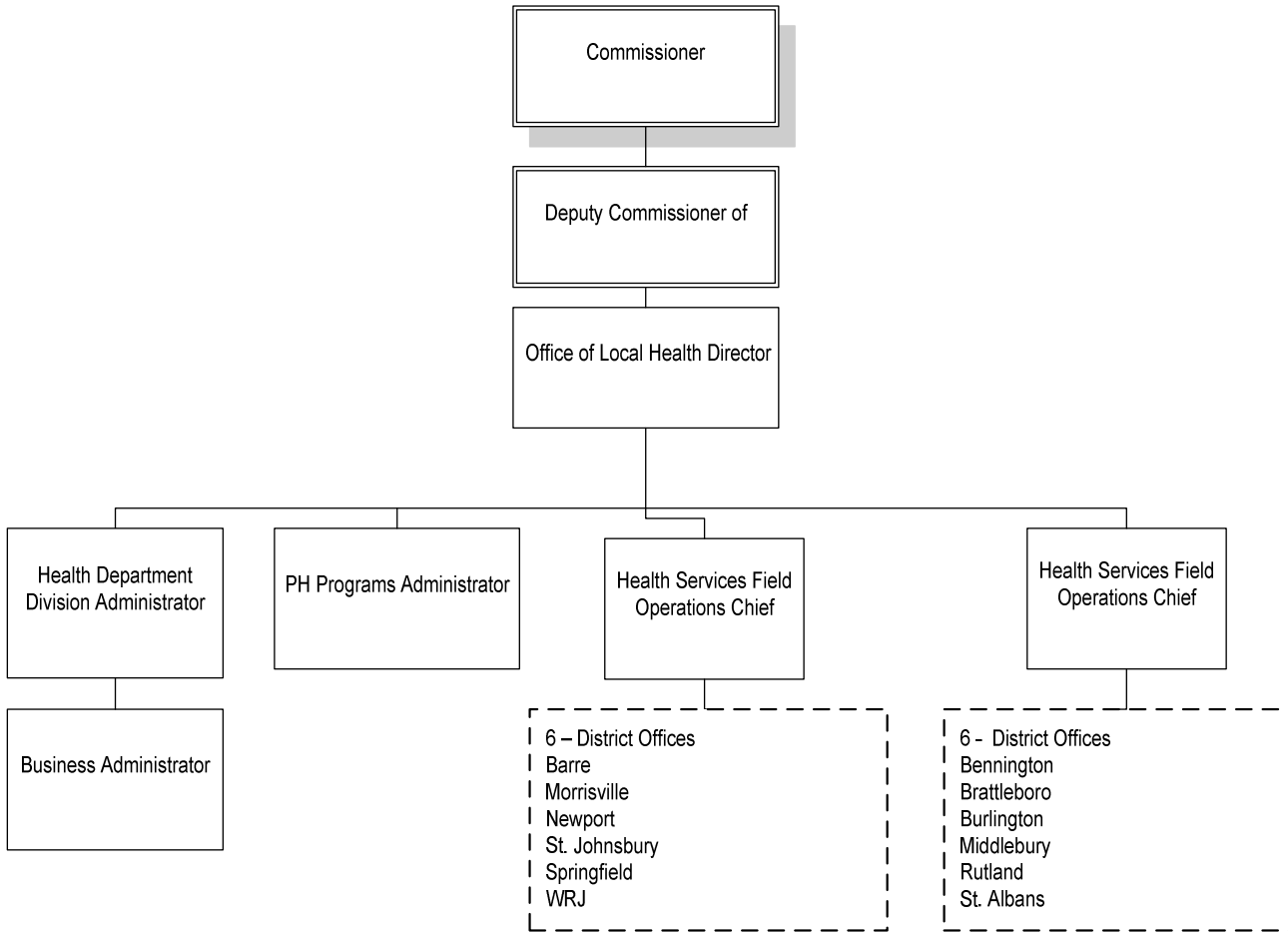


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Office of Local Health

September
September 1, 2015

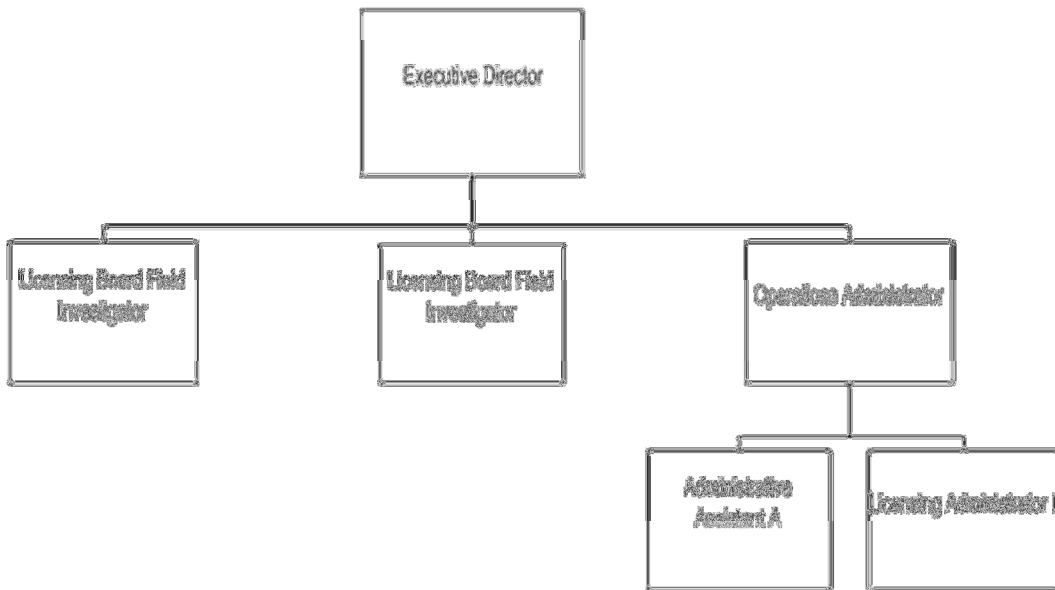


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Board of Medical Practice

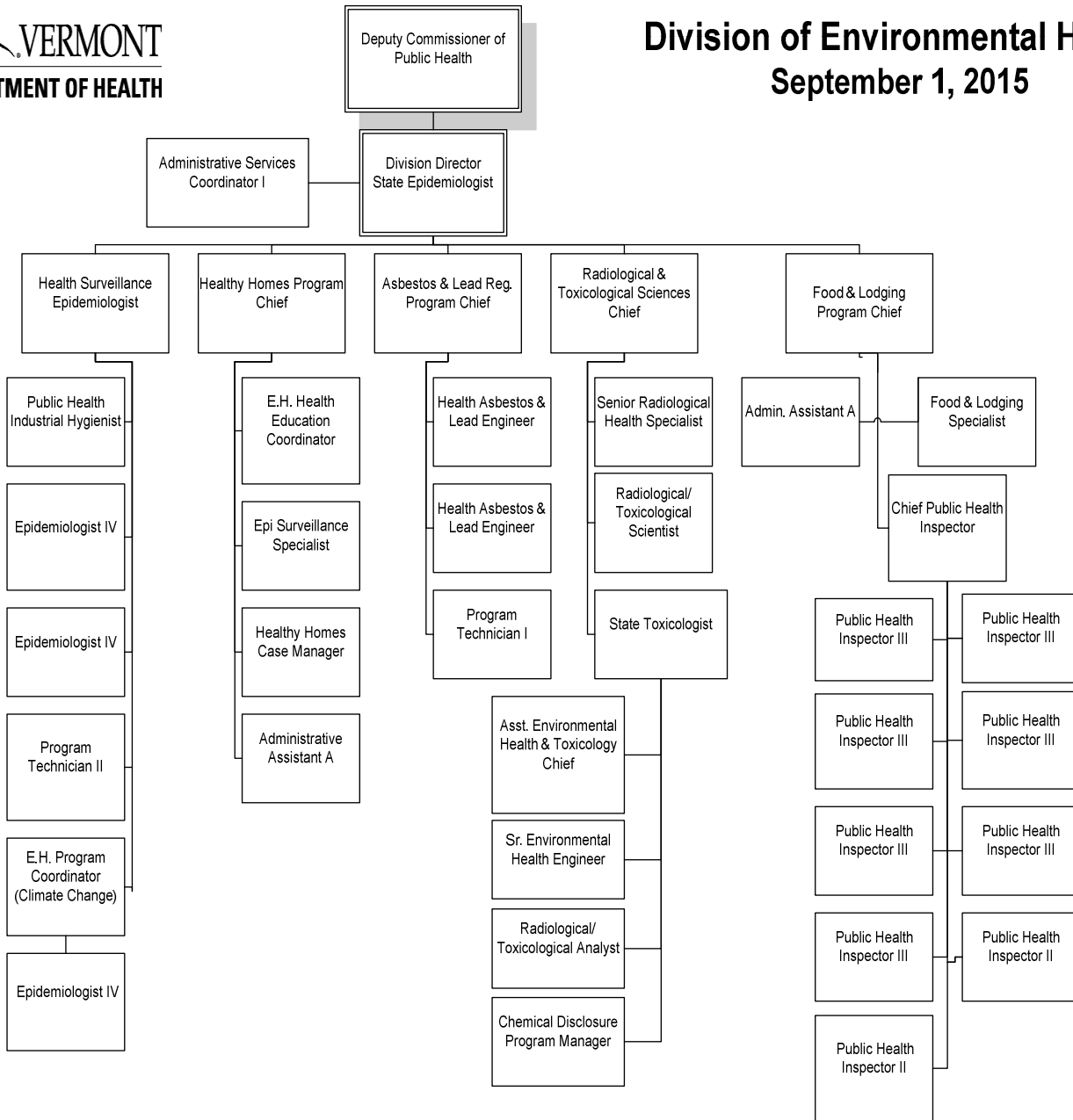
September 1, 2015



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Division of Environmental Health September 1, 2015

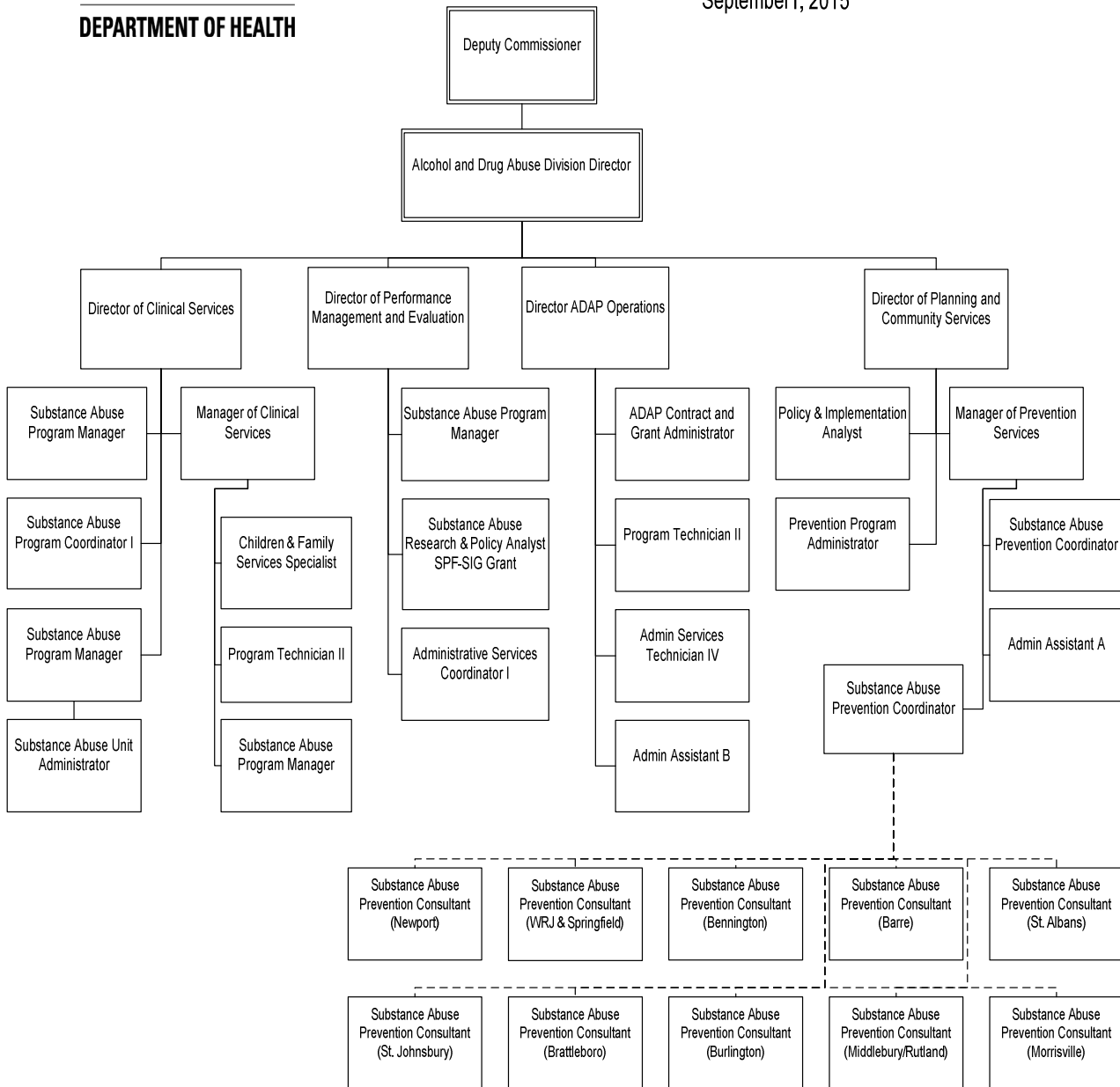


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Division of Alcohol & Drug Abuse Programs

September 1, 2015



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III. Vermont Department of Health Cost Allocation Methodologies

Organizational Unit 1: Indirect Cost Allocations

Vermont Department of Health is assessed costs from both the State of Vermont, called the SWICAP, and the Agency of Human Services Central Office, for activities performed on its behalf.

Program Code	Program Name	Description	Allocation Method
1000.1*	SWICAP	VDH allocation of Statewide Indirect Costs	Relative Share of Department Salaries Total Salaries Across VDH
1000.2*	AHS Audit Unit	VDH allocation of costs related to the AHS Audit Unit	Relative Share of Department Salaries Total Salaries Across VDH
1000.3*	AHS Secretary's Office	VDH allocation of costs related to the AHS Secretary's Office	Relative Share of Department Salaries Total Salaries Across VDH
1000.4*	AHS Information Technology	VDH allocation of costs related to AHS Information Technology	Relative Share of Department Salaries Total Salaries Across VDH
1000.5*	Financial Statement and Internal Controls Audit	VDH allocation of costs related to the Single Audit - Financial Statement and Internal Controls	Relative Share of Department Salaries Total Salaries Across VDH
1000.6*	Human Services Board	VDH allocation of costs related to the Human Services Board*	Relative Share of Department Salaries Total Salaries Across VDH
1000.7*	Human Resources Investigations Unit	VDH allocation of costs related to the Human Resources Investigations Unit	Relative Share of Department Salaries Total Salaries Across VDH
1000.8*	AHS Policy	VDH allocation of costs related to AHS Policy	Total Salaries Across VDH

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Organizational Unit 2: Administration

The following program codes, descriptions, and allocation methods are for costs associated with the Commissioner's Office; Information Technology Services; Health Planning; Department Operations, and the Business Office. It had been standard practice that any staff person in the department can code costs to any program code in the department if that code is the most appropriate description of the cost until the May 16, 2013 payday. At that time the State of Vermont converted to a new payroll system. The only Cost Allocation implication of this new payroll system is that employees are given a limited number of program codes from which to choose. However, the practice is to add program codes to employees' list of available codes upon request so that any program code is made available to any employee. There have not been changes in the pattern of time reporting as a result. These program codes are shown within this Division as an approximate guide to the most likely users of these codes.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37703	VHC Open Enrollment- Non It Staff	Direct state staff expenses related to "volunteer" VHC Open Enrollment efforts – not associated with VHC DDI or otherwise funded first year operations.	Direct to VHC Open Enrollment – Non IT Staff.
37991	State Innovation Model (SIM or VHCIP)	Direct Staff and operational costs associated with SIM Project – testing years	Per Approved SIM NOA
37998	SIM YR 2 Testing	Direct Staff and operating costs that are related to SIMS activities for YR 2 Testing activities and approved carryover activities	Per Approved SIM NOA
39001*	Administration-Departmental	Costs associated with overall management of VDH including: legal services, policy, development, planning, public affairs, administrative support, financial management and Board of Health activities.	Total Salaries Across VDH
39009*	Administration-Leave Time	Time code for all staff paid for time not worked such as vacations, holidays, sick leave, personal time and compensatory time.	Quarterly Results of Individual Employees Positive Reporting

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Program Code	Program Code Name	Description	Allocation Method
39011	Public Health Training Center	Costs associated with VDH participation in the New England Public Health Workforce Development Alliance.	Direct to Public Health Training Center
39012	Organ Donation	All costs of grants from the Department of health related to organ donation.	Direct to Organ Donation.
39013	Corrections Dept Quality Oversight	Expenditures associated with Quality Oversight of the Corrections Department.	Direct to Department of Corrections Quality Oversight
39014*	Duty Officer Time	Standby time and work time associated with assignment as Duty Officer outside of normal business hours.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population
39016*	Patient Safety Surveillance	All costs associated with activities related to patient safety surveillance and improvement system.	Allocated 50% to Global Commitment Investment and 50% to State Funds
39023	Hospital Licensing	Expenses related to license applications, developing rules and monitoring compliance with same, issuance of licenses and other activities.	Direct to Hospital Licensing
39040*	Area Health Education Center program support	Payments to provide support to Area Health Education Centers (AHECs) in order to improve Vermont's public health by establishing educational partnerships, supporting students and health professionals and engaging in community outreach and education.	Direct to Global Commitment Investment.

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Program Code	Program Code Name	Description	Allocation Method
39041*	Federally Qualified Health Center and Look-Alike Funding	Payments associated with legislative funding for Federally Qualified Health Centers (FQHC) or for Federally Qualified Health Center look-alikes.	Direct to Global Commitment Investment.
39042*	Free Clinic Administrative Support	Payments to the Vermont coalition of clinics for the uninsured to provide outreach, enrollment, education, and care coordination to patients receiving services at any of the free clinics.	Direct to Global Commitment Administration.
39043*	Tele-child psychiatry services	Payments associated with tele-child psychiatry patient consultation services and tele-education in the area of assessment, treatment, and referral of children with emotional or behavioral problems who are seen in federally qualified health centers.	Direct to Global Commitment Investment.
39044	Prescription Drug Education	Payments to support an evidence-based prescription drug education program, including Academic Detailing teams, for health care professionals.	Direct to Prescription Drug Education (Evidence-Based Education and Advertising special fund)
39046	Public Health Infrastructure	All costs associated with a project funded through the Affordable Care Act, to build public health infrastructure and improve the delivery of public health services	Direct to Public Health Infrastructure
39047	Statewide Quality Assurance System	Funding to VPQHC to implement and maintain a statewide quality assurance system to evaluate and improve the quality of healthcare services rendered in Vermont.	Direct to Statewide Quality Assurance System

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Program Code	Program Code Name	Description	Allocation Method
39048	Building a Culture of Health	All costs of those activities associated with incorporating factors associated with quality-of-life into the State's analysis of health resources and expenditures.	Direct to Building a Culture of Health
39523*	Poison Control and Surveillance Activities	Activities associated with poison control and surveillance, including services currently provided by the Northern New England Poison Center, other than Real Time Disease Detection activities.	Allocated 27% to Global Commitment Admin and then to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39530	Primary Care	Costs related to Primary Care Cooperative Agreement, including personnel, operating expenses and grants.	Direct to Primary Care
39531*	CHAMPPS (Coordinated Healthy Activity, Motivation, and Prevention Programs)	Grants payments to community organizations to support the Coordinated Healthy Activity, Motivation and Prevention Programs (CHAMPPS)	Direct to CHAMPPS (Global Commitment Investment)
39532	Rural Health Office	Costs associated with activities related to the establishment and operation of a State Office of Rural Health.	Direct to Rural Health Office
39534	Rural Hospital Flexibility Program	Costs associated with the activities under the ongoing Rural Hospital Flexibility Program grant from HRSA to help stabilize rural hospitals and improve access to health services in rural	Direct to Rural Hospital Flexibility Grant

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Program Code	Program Code Name	Description	Allocation Method
		communities.	
39538	Hospital Preparedness	Costs associated with a program to support hospitals and other health care entities in preparing public health emergencies.	Direct to Hospital Preparedness
39539*	Vermont Loan Repayment	Costs associated with grants to support educational loan repayment to health care professionals.	Direct to Vermont Loan Repayment MCO Investments Global Commitment Investment.
39541	Small Hospital Improvement	Costs associated with a project to assist small hospitals in implementing prospective payments systems, improving quality and complying with certain provisions of the Health Insurance Portability and Accountability Act (HIPAA).	Direct to Small Hospital Improvement Grant
39546	State Loan Repayment Program	All costs of those activities associated with the State Loan Repayment Program, funded under the grant from HRSA	Direct to State Loan Repayment Program.
39574	Oral Health Workforce	All personnel costs and associated expenditures for the Public Health Dental Hygienist covered by the UVM Medical Center grant.	Direct to Oral Health Workforce
41639	ICD-10 Contractual Costs	Contractual work associated with the ICD-10 planning & Implementation	Direct to CMS ICD-10-IAPD
41640	ICD-10 - Staff	Direct staff work associated with the ICD-10 planning & Implementation	Direct to ICD-10-IAPD
41642*	MMIS - DDI Staff	Staff work that is related to the replacement of the current MMIS. Medicaid	Direct to CMS-MMIS

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Program Code	Program Code Name	Description	Allocation Method
		claims payment system. Also known as Medicaid Enterprise System (MES) Design.	
41693	HIT: Implementation and Operation Staff.	Direct Staff work associated with State Medicaid Health Plan (SMHP) - HIT Implementation and Operation: HIE, EHR Incentive program, and Public Health	Direct to CMS-HIT
41694	HIT: Implementation and Operation Contract	Contractual work associated with State Medicaid Health Plan (SMHP) - HIT Implementation and Operation: HIE, EHR Incentive program, and Public Health	Direct to CMS-HIT
41704*	Exchange Level 2 non-IT Staff	Non-IT Salary and Operating costs related to the Level 2 OCIO Exchange Grant	Direct to Exchange Level 2

Organizational Unit 3: Emergency Preparedness, Response, and Injury Prevention

The following program codes, descriptions, and allocation methodologies are for costs primarily associated with the following programs: Public Health Emergency Preparedness, and Injury Prevention (e.g., child passenger safety, elderly falls prevention) and Emergency Medical Services. (It is standard practice that any staff person in the department can code costs to any program code in the department if that code is the most appropriate description of the cost. These program codes are shown within this Division as an approximate guide to the most likely users of these codes.)

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
39101*	Office of Public Health Preparedness Administration	Staff time and operating costs associated with overall administration of the Office of Public Health Preparedness.	Total Salaries across Office of Public Health Preparedness.
39109*	Office of Public Health	Time code for time	Quarterly Results of

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Program Code	Program Code Name	Description	Allocation Method
	Preparedness Leave Time	not worked, such as vacations, holidays, sick leave, personal leave, and compensatory time.	Individual Employees Positive Reporting
39171	CRI – Cities Readiness Initiative	All costs associated with the Cities Readiness Initiative component of the Bioterrorism and Public Health Preparedness program.	Direct to Bioterrorism Preparedness Grant
39172	PHER H1N1	Costs associated with the Department's efforts to prepare for and respond to an H1N1 influenza pandemic under the Public Health Emergency Response (PHER) program.	Direct to PHER H1N1.
39173	H1N1 Implementation	Costs associated with the Department's efforts to prepare for and respond to an H1N1 influenza pandemic under the Public Health Emergency Response (PHER) program.	Direct to H1N1 Implementation
39174	PHEP Ebola Supplement	All Costs associated with a project to support accelerated public health preparedness planning and response for Ebola.	Direct to PHEP Ebola Supplement
39179*	EMS Special Fund	All costs to improve EMS services in Vermont through training and other activities underwritten by the insurance companies via a Special Fund. Costs eligible for	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.

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Program Code	Program Code Name	Description	Allocation Method
		Special Funds will not receive GC reimbursement.	
39181*	EMS Program Services	Cost associated with statewide developmental and administrative activities including complaint investigation and technical consultation to services, hospitals and communities. Does not cover any costs associated with licensing, certification or with direct provision of patient services such as vehicles, equipment, training or provider personnel.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39182*	EMS Licensing	Staff time and other costs associated with the quality assurance functions performed by the Vermont Department of Health necessary to credential EMS personnel, vehicles and organizations. Activities related to regulation: licensing, ambulances, testing, certification, complaint investigation and training for either certification or re-certification.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39184	EMS – Highway Safety	Costs associated with the EMS Highway Safety Program.	Direct to EMS Highway Safety
39183	EMS for Children	Staff time, contracts and other payments for the EMS for Children project.	Direct to EMS for Children

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Program Code	Program Code Name	Description	Allocation Method
39186	Automated External Defibrillator Purchase	Costs associated with a project to provide automated external defibrillators and training in their use to emergency responders throughout Vermont.	Direct to EMS Program Services
39187	EMS Trauma Plan	Costs associated with a project to develop a new State Emergency Medical Service plan, including a Trauma Care System Plan.	Direct to EMS Trauma Plan
39188	SIREN	All costs associated with the development, implementation and ongoing maintenance of a Statewide Incident Reporting Network (SIREN) for Emergency Medical Services.	Direct to PHHS Block Grant.
39189	Siren MOU with DPS	All costs associated with the SIREN project funded by the VT Dept. of Public Safety	Direct to IDT SIREN. Siren MOU with DPS
39190	Childhood Passenger Safety MOU with DPS	All costs of those activities associated with the Childhood Passenger Safety MOU with the DPS Governor's Highway Safety Program	Direct to Childhood Passenger Safety MOU with DPS
39191	Opioid Antagonist Pilot Program	All Costs associated with the development and administration of a statewide pilot program for the purpose of distributing opioid antagonists as required by Act 75 of 2013	Direct to Opioid Antagonist Pilot Program
39192	Evidence-Based Fall Prevention Program	All costs of those activities associated with decreasing the	Direct to Evidence-Based Fall Prevention Program

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Program Code	Program Code Name	Description	Allocation Method
		number of falls, injuries, hospitalizations and deaths among older adults and older adults with disabilities.	
39543	Hospital Preparedness Program Ebola	All costs associated with a program to support hospitals and other health care entities in preparing for Ebola public health emergencies	Direct to Hospital Preparedness Program Ebola

Organizational Unit 4: Health Surveillance

The following program codes, descriptions, and allocation methodologies are for costs associated the Health Surveillance Division.

The Health Surveillance division includes:

- Public Health Laboratory – performs laboratory tests annually to identify infectious disease toxins or contaminants in air, food, water and clinical samples;
- Epidemiology – investigates and monitors reportable diseases and operates programs that provide service and prevention for sexually transmitted disease, HIV/AIDS, hepatitis and tuberculosis;
- Immunizations – provides vaccine to children and adults, assures adherence to vaccination procedures and policies;
- Chronic Disease – investigates and monitors chronic disease-Public Health Statistics – provides statistical and analytical support to all department programs, maintains and analyzes vital records, conducts health surveys and operates the Vermont Cancer Registry.
- Research and Statistics - the analysis, collection, and reporting of data, research, and records that inform and guide our work to protect and promote the health of Vermonters. These resources provide the public with access to information about population health status and contributors to health.

(It is standard practice that any staff person in the department can code costs to any program code in the department if that code is the most appropriate description of the cost. These program codes are shown within this Division as an approximate guide to the most likely users of these codes.)

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37717*	IE HC 90/10 Staff	Staff work related to Health Enterprise Integrated Eligibility DDI and IV&V	Per Approved Health Enterprise IAPD
37901	Irene Related Expenses	All related costs for fixing the damage caused by Tropical Storm Irene	Direct to Irene
39130	Terrorism Task Force	Costs associated with activities	Direct to Bioterrorism

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Program Code	Program Code Name	Description	Allocation Method
		undertaken to support the State's Terrorism Task Force, including consequence management planning, exercise and training activities.	Preparedness Grant
39165	DMORT Egyptian Airlines	Costs associated with the activities of the Office of the Chief Medical Examiner in coordinating New England DMORT activities related to Egyptian Airlines crash near Nantucket in October 1999.	Direct to Medical Examiner
39230	Immunization VTrcks	All costs associated with a project to integrate the CDC Vaccine Tracking System (VTrcks) with the Vermont Immunization Registry	Direct to Immunization VTrcks
39231*	Vermont Vaccine Purchasing Program	All costs associated with Providing vaccines for all Vermonters	Allocated to Global Commitment Investment and Vermont Vaccine Purchasing Program based on Medicaid Eligibility Rate for Adults (GC MCO Investment and Vermont Vaccine Purchasing Program)
39240	Epi Lab Capacity non-PPHF	All Costs of those activities of the Epi Lab Capacity program which are not funded by Prevention and Public Health Funds	Direct to Epi Lab Capacity
39241	ELC Ebola Supplement	All costs associated with a project to enhance healthcare infection control and laboratory biosafety under the Ebola supplement to the Epidemiology and laboratory Capacity Grant	Direct to ELC Ebola Supplement
39301*	Health Surveillance Administration	Staff time and operating costs associated with overall administration of the Health Surveillance Division	Total Salaries Across Health Surveillance Program
39309*	Health Surveillance – Leave Time	Time code for all staff paid for time not worked such as vacations, holidays, sick leave, personal time and	Quarterly Results of Individual Employees Positive Reporting

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Program Code	Program Code Name	Description	Allocation Method
		compensatory time.	
39311	Vaccines	Vaccine purchases	Direct to Vaccines
39313	Vaccinations	Costs of administration of vaccines to individuals by nurses, except when these activities are included in a more specific cost center, for example, Rabies Control or Hepatitis B.	Direct to Vaccines
39314	Immunization Services	Staff time and expenditures for Immunization Services. This includes the preparation of doctors' orders for vaccines and the distribution of vaccines to local providers.	Direct to Immunization
39315	Immunization Action Plan	Costs associated with activities related to day care facilities and follow-up of non-Global Commitment eligible children that are associated with the Immunization Action Plan. Follow-up activities for Global Commitment eligible clients are coded to EPSDT Administration functions.	Direct to Immunization
39316	Immunization Information System	Costs associated with the implementation and operation of an immunization information system, including the development of an information system infrastructure.	Direct to Immunization
39317*	Epidemiology – General	Time and supplies used in day to day routine infectious disease epidemiology and disease control work, not otherwise funded under specific grants or programs.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39318*	Epidemiology – Outbreak Management	Costs associated with episodic outbreak control. Use specific control or investigation codes, if available.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state

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Program Code	Program Code Name	Description	Allocation Method
			population.
39322	Hepatitis B – State Employees	Costs for staff time and vaccine to immunize State employees, including vaccine administration, distribution, appointment-making and pre- and post-clinic activities.	Direct to Hepatitis B – State Employees
39323	Refugee Health	Costs associated with refugee health activities.	Direct to Refugee Health
39324	HIV Prevention	Costs associated with activities related to the HIV Prevention project, including health education and risk reduction, counseling and testing and public information.	Direct to HIV/Prevention Grant
39325	State-funded HIV Prevention Activities	Payments to service organizations using State funds appropriated for HIV Prevention activities.	Direct to AIDS Services Support
39327	AIDS Surveillance	Costs associated with activities having to do with active surveillance for AIDS or HIV infection.	Direct to AIDS Surveillance
39328	AIDS Services Support	Expenditures to support AIDS services in Vermont which cannot be reported against a more specific cost center, such as AIDS education or HIV care.	Direct to AIDS Services Support
39329	HIV Care	Costs associated with the Ryan White (Title II) HIV Care project.	Direct to HIV Care
39330	AMAP Payments to EDS	Payments to EDS for their reimbursement on behalf of the AIDS Medication Assistance Program.	Direct to HIV Care
39331	Sexually Transmitted Diseases	Costs of the STD program, time, supplies, travel, etc., not to include AIDS.	Direct to Sexually Transmitted Diseases
39332	Tuberculosis Control	Cost related to the Tuberculosis Control Program, including staff time and operating expenses, except the costs of clinical services and medication provided to tuberculosis patients.	Direct to Tuberculosis Control
39333*	TB Medical Services	Costs of clinical services and medication provided to	Allocated 90% to Global Commitment

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Program Code	Program Code Name	Description	Allocation Method
		tuberculosis patients in Vermont.	Investment and 10% to State Funds based on the Medicaid share of total TB Patients.
39334	Rabies Control	Staff time and other costs associated with prevention of rabies in humans and animals.	Direct to Rabies Control
39336	Bioterrorism Preparedness Planning "A"	Costs associated with activities providing coordination and direction of the statewide effort to prepare for response to events of bioterrorism or other public health emergencies, including assessment and development of the necessary public health infrastructure and the development and exercise of a public health response plan. (Focus Area "A" of the Bioterrorism Preparedness program.)	Direct to Bioterrorism Preparedness Grant
39344*	Enhanced Immunization Program	Time, expenses and vaccine purchases associated with the Enhanced Immunization Program	Direct to Global Commitment Investment
39345	CSTE – Avian Flu Trainings	All costs associated with avian influenza rapid response trainings conducted under agreement with the Council of State and Territorial Epidemiologists.	Direct to CSTE Avian Flu
39347	Adult Viral Hepatitis	All activities associated with the prevention of adult viral hepatitis	Direct to Adult Viral Hepatitis
39349	Epi Lab Capacity PPHF	All costs funded through the Prevention and Public Health Fund (PPHF) and associated with a project to build and strengthen the Department's epidemiology, laboratory and health information systems.	Direct to Epi Lab Capacity
39351*	Epidemiology – Chronic Disease	Costs associated with supervising of performing activities related to chronic disease epidemiology.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share

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Program Code	Program Code Name	Description	Allocation Method
			of total state population.
39352	Chronic Disease Epidemiologist	Salary and fringe costs of the position of Chronic Disease Epidemiologist.	Direct to Epidemiology
39353	Diabetes Services Improvement	Costs associated with a project to improve the capacity to provide comprehensive health services to people with diabetes.	Direct to Diabetes Services Improvement
39355	Asthma	Costs associated with asthma planning and epidemiology.	Direct to Asthma
39356	Cancer Registry	Costs associated with the Vermont Cancer Registry.	Direct to Cancer Registry
39365	Komen Breast Services	Costs of mammograms for women aged 40-44.	Direct to Komen Breast Services
39381*	Vital Registration	Costs associated with the registration, collection, preservation, amendment and certification of vital records and the processing and publication of vital statistics.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39382*	Vital Statistics	Costs associated with the analysis and dissemination of vital statistics.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39384*	Research and Statistics	Costs associated with the activities related to the collection, editing, coding, key entry, processing, analysis and publication of health statistics. This cost center also includes the provision of consultative and statistical support services to various Health Department and Agency of Human Services Programs and the involvement in independent research projects, but excludes computer systems development and	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.

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Program Code	Program Code Name	Description	Allocation Method
		computer programming.	
39385	Hospital Data Council/Utilization	Research staff time and related computer costs and any other costs associated with producing the inpatient monograph.	Direct to Hospital Data Council
39386	Hospital Data Council/Hospital Utilization Companion Volume	Staff time and other costs associated with producing data and printing of the companion to the utilization monograph bulletin.	Direct to Hospital Data Council
39387	Hospital Data Council/Ambulatory Surgery Study	Staff time and other costs associated with producing data for this HDC contract.	Direct to Hospital Data Council
39388	Other Hospital Data Requests	Staff time and other costs associated with hospital data requests not attributable to a more specific cost center.	Direct to Other Hospital Data Requests
39390	Health Statistics Requests	Staff time and other costs of responding to requests for health statistics, not attributable to a more specific cost center.	Direct to Vital Statistics
39391	Population/Estimates	Costs associated with activities	Direct to Population
39392	Population/Other	Staff time and other costs of responding to requests for information related to the population estimates.	Direct to Population
39393	Health Risk Survey	Staff time and other costs associated with the Health Risk Survey.	Direct to Health Risk Survey
39394	Behavioral Risk Factor Surveillance	Staff time and other costs associated with designing, administering and conducting the behavioral risk factor survey.	Direct to Behavioral Risk Factor Surveillance
39395	Pregnancy Risk Assessment Monitoring	Costs associated with planning, developing and implementing a pregnancy risk assessment monitoring system.	Direct to Pregnancy Risk Assessment Monitoring
39397	Electronic Death Registry System	All costs associated with the activities related to the creation of an electronic death registration system.	Direct to Electronic Death Registry System.
39398	Advanced Directives Registry	All costs associated with advanced directives registry.	Direct to Advanced Directives Registry
39432*	Laboratory Certification	Costs and activities associated with certification of other laboratories, except CLIA activities.	Allocated to Global Commitment Investment and to State Funds based on

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Program Code	Program Code Name	Description	Allocation Method
			the Medicaid, Uninsured, and Underinsured, share of total state population.
39433*	Laboratory Customer Service	Costs and activities associated with customer services which do not fit into program areas.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population
39434*	Laboratory Administration	Costs and activities associated with the overall administration of the laboratory which are not directly related to another functional area. This does not include training, meetings and other activities directly related to a specific program, but do include such activities when they are broader than a single function.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39451*	Laboratory – Water Bacteriology	Costs and activities associated with microbiological water testing.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39452*	Laboratory – Drinking Water, Organic and VOCs	Costs and activities associated with organic testing of drinking water related to VOCs and THMs (EPA method 524.2).	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39453*	Laboratory – Drinking Water, Inorganic, Other	Costs and activities associated with organic drinking water testing except for VOCs and THMs.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid,

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Program Code	Program Code Name	Description	Allocation Method
			Uninsured, and Underinsured, share of total state population.
39454*	Laboratory – Inorganic Drinking Water, Metals	Costs and activities associated with inorganic testing of drinking water for metals.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39455*	Laboratory – Inorganic Drinking Water, Other	Costs and activities associated with inorganic testing of drinking water except for metals and radiological testing.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39456*	Laboratory – Miscellaneous Chemistry	Costs and activities associated with environmental lead, special projects and other chemistry work that is not described under other codes.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39458*	Urine Drug Program	Time and materials for urine drug analysis of clinical and correction samples	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39470*	Laboratory – Radiological, Water	Costs and activities associated with radiochemistry water testing.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state

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Program Code	Program Code Name	Description	Allocation Method
			population.
39471	Laboratory – Radiological, Vermont Yankee	Costs and activities associated with Vermont Yankee surveillance.	Direct to Laboratory – Radiological, Vermont Yankee
39472*	Laboratory – Radiological, Other	Costs and activities associated with radiological testing except water and Vermont Yankee surveillance.	Direct to Laboratory
39481*	Laboratory – Diagnostic Microbiology, Serology	Costs and activities associated with serology such as hepatitis, HIV, measles, mumps, rubella, syphilis and similar tests.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39482*	Laboratory – Diagnostic Microbiology, Other	Costs and activities associated with parasitology and virology or other diagnostic microbiology excluding serology.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population
39483*	Laboratory – Environmental Microbiology	Costs and activities associated with testing of food products or similar samples.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population
39484	Bioterrorism Laboratory Capacity “C”	Costs associated with enhancing laboratory capacity for diagnosis of biological bioterrorist agents and all costs associated with participation in the Laboratory Response Network (Focus Area “C” of the Bioterrorism Preparedness program.)	Direct to Bioterrorism Preparedness Grant
39485*	Laboratory – Clinical Toxicology	Costs and activities associated with clinical toxicology, including blood lead testing.	Allocated to Global Commitment Investment and to State Funds based on

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Program Code	Program Code Name	Description	Allocation Method
			the Medicaid, Uninsured, and Underinsured, share of total state population.
39490	ISO 17025 Accreditation for State Food Testing Laboratories	All costs of those activities associated with acquiring ISO 17025 laboratory accreditation for microbiological food testing areas, providing the FDA with data generated during response to food born outbreaks and establishing an integrated consortium of laboratory networks funded under a grant from the FDA	Direct to Accreditation for State Food Testing Laboratories
39515	Injury Prevention Program	Costs associated with the Injury Prevention Program.	Direct to Injury Prevention Program
39516	Injury Prevention	Costs associated with activities related to Healthy Vermonters 2000 Nutrition and Physical Activity objectives.	Direct to Injury CPSC
39526	Chronic Disease Self-Management Program – ARRA	All costs with efforts to build state infrastructure to implement evidence-based chronic disease self-management programs	Direct to Chronic Disease Self-Management Program – ARRA
39537	Minority Health	All costs associated with implementing the objectives of the Department's Minority Health Strategic Plan.	Direct to Minority Health
39544	Refugee Preventive Health	All costs associated with a set of preventive health services for refugees, funded under the new Refugee Preventive Health grant from the Administration for Children and Families	Direct to Refugee Preventive Health
39545	Domestic and Sexual Violence Prevention	To support the development of a state prevention plan on domestic and sexual violence.	Direct to Domestic and Sexual Violence Prevention

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Organizational Unit 5: Chief Medical Examiner

The Medical Examiner's Office has statutory authority under Vermont law to investigate deaths when a person dies:

- from violence; suddenly, when in apparent good health; unattended by a physician or a recognized practitioner of a well-established church; by casualty; by suicide; as a result of injury; in jail or prison or in a mental institution; in any unusual, unnatural or suspicious manner; or
- in circumstances involving a hazard to public health, welfare, or safety.

If the Chief Medical Examiner deems it necessary, and in the interest of public health, welfare and safety, or in the furtherance of the administration of the law, the Chief Medical Examiner has authority under Vermont law to order an autopsy to be performed. Autopsy reports may be provided to next of kin.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
39161	Medical Examiners Program	Expenses incurred in performing autopsies and maintaining the Office of the Chief Medical Examiner.	Direct to Medical Examiner
39162	Medical Examiner – Medicolegal Consultation/Education	Expenses incurred for the following: lawyers, conferences, expert testimony and lectures for hospitals, schools and emergency medical services.	Direct to Medical Examiner
39163	Regional Medical Examiner Payments	Payments to Regional Medical Examiners for services provided.	Direct to Medical Examiner
39164	Assistant Medical Examiner System	Cost associated with developing, implementing and maintaining the Assistant Medical Examiner system of death investigation, including all payments to Assistant Medical Examiners for services provided.	Direct to Medical Examiner
39167	Cremation Permits	All receipts and disbursements of	Direct to Medical Examiner

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Program Code	Program Code Name	Description	Allocation Method
		cremation permit fees from funeral homes, etc. to assistant medical examiners.	
39168	CME – Coverdell MOU	All costs related to the OCME program funded with Coverdell funds from the VT Dept. of Public Safety	Direct to CME – Coverdell MOU

Organizational Unit 6: Maternal and Child Health

The following program codes, descriptions, and allocation methodologies are costs associated with the various programs in support of Maternal and Child Health, including the following:

- Maternal and Child Health – administers the Maternal and Child Health federal block grant and monitors and works to improve the system of health care for women, children and families, including the work through the School Based Medicaid Administration Claiming (MAC) and the Vermont Child Health Improvement Project at the University of Vermont;
- Children with Special Health Needs – provides and/or assures that health care and support services are available to children (0-21) who have complex health problems and to their families;
- WIC – federally funded program to enhance the health of infants, young children, pregnant women and new mothers.
- Family Planning.

(It is standard practice that any staff person in the department can code costs to any program code in the department if that code is the most appropriate description of the cost. These program codes are shown within this Division as an approximate guide to the most likely users of these codes.)

The Maternal and Child Health Division includes the School Based Medicaid Administration Claiming (MAC) program, code 39758. A key element in this program is the web-based random moment time study (RMTS) designed and implemented by the University of Massachusetts, our contractor, in cooperation with the Vermont Department of Health (VDH). VDH submitted descriptions of the RMTS to the Division of Cost Allocation and then to CMS in 2010 and 2011. There were a series of phone conversations with CMS and revisions and re-submission of documents describing the implementation of the RMTS during 2011. A letter approving Vermont's RMTS was sent by CMS Region I on May 16, 2013. Vermont did not receive this letter, however, until a copy was forwarded by DCA on November 25, 2014. The CMS letter approved the RMTS subject to ten conditions. Vermont accepts these conditions. Specifically,

1. Vermont agrees to amend this Cost Allocation Plan whenever there is a change from the RMTS methodology approved by CMS.
2. Vermont agrees that any CMS guidelines related to RMTS or other elements of our claims will be promptly incorporated into our program on a prospective basis.
3. Vermont agrees to seek CMS advance review of any forms or documents that are subsequently developed for this program.
4. Vermont agrees to continue to monitor the overall implementation of the RMTS and to review all claims submitted.

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5. Vermont agrees to monitor the RMTS for appropriateness of the use of activity codes by coders and for the proper implementation of the RMTS methodology.
6. Vermont agrees to report to CMS any changes in: the number of RMTS moments to be included in the sample (as described in the “VDH Implementation Guide for Statewide RMTS,” Section 1(B) and Appendix A, Section II); the statistical validity of the sample selection and sample results; any changes in the criteria for inclusion of contractual staff in the sample; and any changes in services or administrative activities performed.
7. Vermont agrees to provide oversight of any outside entity contracted to operate or monitor the time study, as described in the “VDH Implementation Guide for Statewide RMTS,” Section II, “Oversight and Monitoring.”
8. Vermont agrees to submit any changes from the approved plan to CMS prior to implementation. Any such changes will be submitted as a change to this Cost Allocation Plan.
9. Vermont agrees that any costs claimed are subject to review or audit.
10. Vermont agrees to monitor the time study to assure proper use of activity codes and proper application of the methodology.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
37995	Race to the Top-ELC Grant	All costs associated with a State-wide project to improve early learning and development programs for children with high needs	Direct to Race to the Top
39517	Sex Offense Prevention	Costs associated with activities concerned with sex offense prevention, education, training, printing, research, media, etc. Staff time for all above activities.	Direct to PHHS Block Grant
39540	Rape Prevention and Education Program	Costs associated with a program for rape prevention and education.	Direct to Rape Prevention and Education Program
39551	Family Planning – Title X	Costs associated with grants and contracts for the family planning program including staff activities to develop and monitor programs.	Direct to Family Planning Program
39552	Family Planning – SSBG	Costs associated with grants and contracts for the family planning program.	Direct to Social Services Block Grant
39553*	Family Planning	Costs associated with grants and contracts for the family planning program funded by General Funds.	Direct to Global Commitment Family Planning-MCO Investments
39554*	Family Planning Look-alike	Grant payments in support of the family planning Medicaid initiative	Direct to Global Commitment Family Planning (MCO Investments)
39581	CSHN	Payments for Children with	Direct to MCH Grant

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Program Code	Program Code Name	Description	Allocation Method
	Administration	Special Health Needs overall administration which are not attributable to a specific clinic service, including staff time, equipment, medical supplies, etc.	
39582	CSHN Payments to HP for Treatment Services	CSHN payments to HP for authorized therapies.	Direct to MCH Grant
39583	CSHN – Case Management	Staff positions and operating costs directly related to case management as defined in the SPRANS grant application.	Direct to MCH Grant
39584	CSHN – Orthopedic	Expenditures for pediatric congenital orthopedic conditions. Includes costs of children who are Vermont residents and are sent to other states for orthopedic care and children who receive care at University Orthopedics.	Direct to MCH Grant
39585	CSHN – Arthritis	Expenditures related to rheumatoid arthritis authorized through the Vermont Arthritis Clinic as well as those who go to the Dartmouth Hitchcock Medical Center.	Direct to MCH Grant
39586	CSHN – Myelo Clinic	Staff time, clinical costs and treatment costs related to children followed through CSHN Myelo Clinic.	Direct to MCH Grant
39587	CSHN – Hearing Impairment	Expenses directly related to the diagnosis and treatment of hearing impairment, including contractual services, hearing aids, etc.	Direct to MCH Grant
39588	HOP	Staff time and other costs related to the hearing screening program for infants and toddlers.	Direct to MCH Grant
39589	CSHN – Cleft Lip and Palate	Staff time, clinic costs and treatment costs directly related to cleft lip/palate or other facial anomaly, including dental care, orthodontics and speech therapy.	Direct to MCH Grant
39590	CSHN – Epilepsy	Costs directly related to the diagnosis and treatment of epilepsy and seizure control, including physician services and pharmacy.	Direct to MCH Grant
39591	CSHN – Metabolic	Staff time, clinical costs and	Direct to MCH Grant

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Program Code	Program Code Name	Description	Allocation Method
		treatment costs directly related to diagnosis and treatment of metabolic disorders.	
39592	CSHN – Cystic Fibrosis	Costs associated with the diagnosis and treatment of cystic fibrosis.	Direct to MCH Grant
39593	CSHN – Special Services	Costs associated with congenital conditions not covered by other, more specific, Handicapped Children Services programs.	Direct to MCH Grant
39594	Jamie Rosen Fund	Costs associated with the care of children within the guidelines of the Rosen Fund as authorized by the CSHN Director.	Direct to Jamie Rosen Fund
39595	CSHN – Cardiac	Costs associated with a pediatric congenital heart condition.	Direct to MCH Grant
39596	Child Development Clinic	Costs associated with the Child Development Clinic.	Direct to MCH Grant
39597	ILEHP	Staff time and other costs associated with the Interdisciplinary Leadership Education for Health Professionals program.	Direct to MCH Grant
39598	NICU	Staff time and other costs related to services for children at the Newborn Intensive Care Unit.	Direct to MCH Grant
39599*	Renal Disease	Payments made to the Vermont Kidney Association for Renal Patient Fund.	Direct to Renal Disease MCO Global Commitment Investments
39600	Part C	Costs associated with the implementation of an early intervention program for children aged 0-36 months.	Direct to Part C
39603	Early Hearing Detection and Intervention Grant	Costs associated with the Children’s Hearing Intervention and Resources Project, the Early Detection and Intervention CDC Grant.	Direct to Early Hearing Detection and Intervention Grant
39605	CSHN Medical Home	Costs associated with the implementation of a MCHB grant to promote more comprehensive coordinated care for children with special health needs in the context of their primary care “medical home”.	Direct to CSHN - Special Services
39606	Universal Newborn Hearing Screening	All costs associated with the activities authorized under a grant	Direct to Universal Newborn Hearing

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Program Code	Program Code Name	Description	Allocation Method
		from HRSA to support a program of universal newborn hearing screening.	Screening
39607*	ILEHP Services	All costs associated with grant payments to UVM for ILEHP services for Global Commitment eligible children.	Direct to Global Commitment Administration
39608	Integrated Community Systems for CSHCN	All costs of those activities associated with the Integrated Community Systems for CSHN, funded under a grant from HRSA	Direct to Integrated Community Systems for CSHCN
39610	Autism	All costs associated with a project to improve services for children youth with Autism Spectrum Disorder and other developmental disabilities	Direct to Autism
39701*	Maternal & Child Health Division Administration	Staff time and operating costs associated with overall administration of the Maternal Child Health Division.	Total Salaries Across MCH/OLH
39709	MCH/OLH Leave Time	Time code for time not worked such as vacations, holidays, sick leave, personal leave, and compensatory time.	Quarterly Results of Individual Employees Positive Reporting
39719	WIC MIS Planning & Implementation	Costs associated with Planning for replacement of the legacy WIC MIS system and transfer & implementation of the chosen replacement system	Direct to WIC MIS Planning & Implementation
39721	WIC Supplemental Food	Costs of WIC food and formula paid directly to dairies and drug companies.	Direct to WIC Supplemental Food
39725*	WIC General Administration	Costs (direct or indirect) generally considered to be overhead or management costs. General management costs include those costs associated with program monitoring, prevention of fraud, general oversight and food instrument accountability. Examples include WIC administrative salaries/benefits and other costs necessary to conduct outreach, food instrument reconciliation, monitoring and payment, vendor monitoring, administrative record keeping and reporting.	Allocated to WIC Admin and Global Commitment Investment based on availability of WIC Admin grant award.

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Program Code	Program Code Name	Description	Allocation Method
39729	WIC Health Care Provider Collaboration	Costs associated with a project to develop and test a model delivering WIC services in collaboration with health care providers.	Direct to WIC Provider Collaboration
39730	WIC Loving Support	Costs associated with a project to use "Loving Support" materials to promote breastfeeding.	Direct to WIC Loving Support
39731*	WIC Breastfeeding Peer Counselor Project	All costs associated with development and implementation of a WIC breastfeeding peer counselor demonstration project.	Allocated to Breastfeeding Peer Counselor Project and to Global Commitment Investment based on availability of WIC Breastfeeding Peer Counseling grant award.
39735	WIC Infrastructure	All Costs associated with a WIC Infrastructure funded under a grant from the USDA	Direct to WIC Infrastructure
39736	Breast Feeding Peer Counseling	Costs associated with the PHHS Block Grant for expanded activity of Breast Feeding in Franklin and Grand Isle Counties	Direct to PHHS Block Grant
39738	WIC2Five	All costs associated with a project to use mobile health education messaging to support WIC program retention	Direct to WIC2Five
39737	WIC EBT Planning	All costs associated with grant-funded WIC EBT planning activities	Direct to WIC EBT Planning.
39741	Maternal and Child Planning and Evaluation	Staff time, purchased supplies, equipment and services and other costs of MCH planning and evaluation.	Direct to MCH Grant
39742	MCH Primary Care Planning	Costs associated with activities related to the development of a comprehensive primary care system of services for children.	Direct to MCH - Primary Care Planning
39743	Newborn Screening	Staff and contract activity related to the Newborn Screening Program.	Direct to Newborn Screening
39748	Abstinence Education	Costs associated with the provision of Abstinence Education.	Direct to Abstinence Education
39758*	School Based MAC	Payments to schools of Federal Global Commitment funds to	Direct to Global Commitment -

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Program Code	Program Code Name	Description	Allocation Method
		reimburse costs of the School Based MAC	Administration
39759*	VCHIP Non-SPMP	Costs associated with this project, a joint effort between UVM, the Office of VT Health Access and the Vermont Department of Health.	Direct to Global Commitment - Administration
39760*	VCHIP SPMP	All SPMP Costs associated with VCHIP	Direct to Global Commitment - Administration
39790	PREP-Personal Responsibility Education	All costs associated with a project to establish evidence-based comprehensive sexuality education for high risk and vulnerable youth in Vermont.	Direct to PREP-Personal Responsibility Education
39792	MCH Home Visiting	All costs associated with a project to establish an evidence-based nurse home visiting program for Vermont families with young children who are at risk.	Direct to MCH Home Visiting
39793	LAUNCH (Linking Actions for Unmet Needs in Children's Health)	All costs associated with a strength-based, family-centered, culturally competent community system for promoting young child wellness in all developmental domains. This project will serve children aged pre-natal through 8 yrs and their families.	Direct to LAUNCH
39794	Home Visiting Expansion	All costs associated with the expansion of the MCH Home Visiting program, funded under a supplementary grant from HRSA	Direct to MCH Home Visiting

Organizational Unit 7: Health Promotion and Disease Prevention

The following program codes, descriptions, and allocation methodologies are costs associated with the Health Promotion and Disease Prevention division: Tobacco Control, Health Promotion, Dental Health. (It is standard practice that any staff person in the department can code costs to any program code in the department if that code is the most appropriate description of the cost. These program codes are shown within this Division as an approximate guide to the most likely users of these codes.)

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
39354	Arthritis	Costs associated with arthritis planning and epidemiology.	Direct to Arthritis

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Program Code	Program Code Name	Description	Allocation Method
39357	Breast and Cervical Cancer Screening Services	Costs associated with screening services provided under the breast and cervical cancer early detection program.	Direct to Cancer Screening
39358	Breast and Cervical Cancer Public Education Activities	Costs associated with public education activities under the breast and cervical cancer early detection program.	Direct to Cancer Screening
39359	Breast and Cervical Cancer Case Management Services	Costs associated with case management services provided under the breast and cervical cancer early detection program.	Direct to Cancer Screening
39360	Breast and Cervical Cancer Case Professional Education Activities	Costs associated with professional education and quality assurance activities under the breast and cervical cancer early detection program.	Direct to Cancer Screening
39361	Breast and Cervical Cancer Case Evaluation Activities	Costs associated with program evaluation activities under the breast and cervical cancer early detection program.	Direct to Cancer Screening
39362	Ladies First Donations	All receipts and costs associated with donations for the Ladies First Program - non Komen Foundation fund related.	Direct to Ladies First Donations
39363	Ladies First Education and Marketing	Costs of education and marketing for the Ladies First program.	Direct to Ladies First
39366	Ancillary Breast Cancer Treatment	Costs associated with the provision ancillary treatment and education for Ladies First clients with breast cancer.	Direct to Ladies First
39368	Wisewoman Administration	Costs not allocated to outreach, screening, case management or intervention.	Direct to Wisewoman
39369	Wisewoman Intervention	Costs associated with activities which may improve participants' awareness of cardiovascular disease risk. This includes counseling, nutrition classes and physical activity classes.	Direct to Wisewoman
39370	Wisewoman Screening	Costs associated with activities that collect medical information and provide professional assessments of individual health profiles.	Direct to Wisewoman
39371	Wisewoman Case Management	Costs associated with activities that assure high-risk individuals receive required attention.	Direct to Wisewoman
39372	Wisewoman Outreach	Costs associated with outreach activities.	Direct to Wisewoman
39374	Breast and Cervical	Costs allocated to assure	Direct to Cancer

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Program Code	Program Code Name	Description	Allocation Method
	Cancer Administration	infrastructure development and mortality in New England.	Screening
39376	Comprehensive Cancer Control	Costs associated with the activities of the Comprehensive Cancer Control component of the Cancer Prevention and Control Program.	Direct to Comprehensive Cancer Control
39377	Cervical Cancer Diagnosis and Treatment	All costs associated with cervical cancer diagnosis and treatment.	Direct to Cervical Cancer.
39501*	HPDP Administration	Staff time and operating costs associated with overall administration of the Health Promotion and Disease Prevention Division.	Total Salaries Across Health Promotion & Disease Prevention
39509*	HPDP Leave Time	Time code for time not worked, such as vacations, holidays, sick leave, personal leave, and compensatory time.	Quarterly Results of Individual Employees Positive Reporting
39511	Health Promotion	Costs associated with activities that generally cover public health education and community organization (programs around exercise, nutrition, stress, smoking, etc.). Central office staff time.	Direct to PHHS Block Grant
39512	Education and Community Services	Costs associated with promotion, prevention and surveillance activities for communities or special populations.	Direct to PHHS Block Grant
39513	Conference Costs	Costs associated with conferences underwritten by the Department to be offset by conference fees or transfers.	Direct to Conference Costs
39518	Nutrition for Healthy Vermonters 2000	Costs associated with activities related to Healthy Vermonters 2000 Nutrition and Physical Activity objectives.	Direct to PHHS Block Grant
39519*	Fit and Healthy Kids	Costs associated with the Fit & Healthy Kids program.	Direct to Fit and Healthy Kids MCO Investments
39521	Obesity Prevention	Costs associated with a program for nutrition and physical activity to prevent obesity and other chronic diseases.	Direct to PHHS Block Grant
39562	Dental Services – Homeless Health	Costs associated with activities for the Homeless Health Program including patient care (subcontractors) and program administration.	Direct to Dental Services - All Other Programs
39563*	Dental Services Global Commitment Professional Medical	Costs associated with assessment, treatment plan review, travel and consultations for the Global	Direct to Global Commitment Administration

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Program Code	Program Code Name	Description	Allocation Method
		Commitment program.	
39564*	Dental Services – Global Commitment Administration	Costs associated with claims processing for the Global Commitment program.	Direct to Global Commitment Administration
39565	Dental Services – All Other Programs	Costs associated with General Assistance, Vocations Rehabilitation, Farm Family, Child Health Services, Headstart and Mental Health Programs. This includes assessment, treatment plan review, claim processing, travel, meals, consultations and meetings.	Direct to Dental Services – All Other Programs
39566*	Dental Access Grants	Payments to dental providers, hospitals or schools to increase dental access to low income and Global Commitment recipients.	Direct to Global Commitment Administration
39567	Dental Health Education	Costs associated with education, assessment, referrals for treatment, parent notices, in-service training, scheduling, fluoride rinse program, travel, meals, consultation and meetings. (Schools, nursing homes, day care, etc.)	Direct to MCH Grant
39569*	Fluoridation	Costs associated with school and community fluoridation, promotion, systems management time spent preparing contracts and correspondence.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39570	Fluoridation Systems Assistance	Operating and contractual expenses entailed in assisting community water systems to install and upgrade water fluoridation systems and to improve the operations of these systems.	Direct to Fluoridation Systems Assistance
39573	Oral Health Access Assessment	Costs associated with an assessment of Vermont’s oral health system and the development of a strategic plan to improve that system, especially for children.	Direct to Oral Health Initiative
39575*	Dental Public Health in D.O.’s	All costs associated with public health dental hygienists in district offices.	Direct to Global Commitment Administration
39576	Oral Disease Prevention Program	All costs associated with supporting efforts to address activities associated with the CDC State-Based Oral	Direct to Oral Disease Prevention Program

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Program Code	Program Code Name	Description	Allocation Method
		Disease Prevention Program	
39621	Tobacco Control	Costs associated with the Tobacco Prevention and Control project.	Direct to Tobacco Control
39623	Tobacco Control – Other	Costs associated with tobacco control program activities that are not funded by CDC, RWJ, ALF or State Settlement funds and are not eligible for Global Commitment reimbursement.	Direct to Tobacco Control – Other
39626*	Tobacco Countermarketing - GC Investment	Costs associated with tobacco countermarketing activities	Direct to Global Commitment Investment
39627	Tobacco Community Based	Costs associated with tobacco community based programs.	Direct to Tobacco Settlement
39628	Tobacco Countermarketing	Costs associated with tobacco countermarketing activities.	Direct to Tobacco Settlement
39629	Tobacco Cessation	Costs associated with tobacco cessation programs.	Direct to Tobacco Settlement
39630	Tobacco Statewide	Costs associated with tobacco statewide programs.	Direct to Tobacco Settlement
39631	Tobacco Surveillance and Evaluation	Costs associated with tobacco surveillance and evaluation programs.	Direct to Tobacco Settlement
39634	Tobacco Control Supplement - CDC	All costs associated with Tobacco Control Supplement funded activities	Direct to Tobacco Control Supplement - CDC
39635	Community Transformation	All costs associated with the implementation of the Community Transformation Grant to strengthen local public health infrastructure in rural areas of Vermont	Direct to Community Transformation
39637	Public Health Actions (1305)	All costs associated with funding to be used to prevent and manage obesity and associated chronic conditions with an emphasis on nutrition, activity, hypertension and diabetes awareness.	Direct to Public Health Actions (1305)
39638	Public Health Actions-Heart Disease (1305)	All costs associated with enhanced heart disease & stroke prevention awareness	Direct to Public Health Actions (1305)
39639	Public Health Actions – Diabetes (1305)	All costs associated with enhanced diabetes awareness	Direct to Public Health Actions (1305)
39640	Public Health Actions – School Health (1305)	All costs associated with school health awareness	Direct to Public Health Actions (1305)
39641	Public Health Actions - Obesity (1305)	All costs associated with obesity prevention	Direct to Public Health Actions (1305)

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Program Code	Program Code Name	Description	Allocation Method
41320	SNAP Nutrition Education	All costs Associated with the development and implementation of Vermont's Supplemental Nutrition Assistance Program Education (SNAP-Ed) nutrition education state Plan.	Direct to SNAP Nutrition Education

Organizational Unit 8: Office of Local Health

The following program codes, descriptions, and allocation methodologies are costs associated with the twelve District Offices around the State.

- The District Offices around the State provide the essential health promotion and disease prevention services necessary for an effective public health system. It is through these district offices that most Health Department programs reach the people of Vermont, including
 - WIC – federally funded program to enhance the health of infants, young children, pregnant women and new mothers;
 - EPSDT – consists of two main components: (1) assuring the availability and accessibility of required health care resources; and (2) helping Global Commitment recipients and their parents or guardians effectively use these resources;

(It is standard practice that any staff person in the department can code costs to any program code in the department if that code is the most appropriate description of the cost. These program codes are shown within this Division as an approximate guide to the most likely users of these codes.)

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
39702*	Office of Local Health Administration	District Office (DO) staff time and other DO costs attributable to completion of administrative functions in support of VDH programs, including office-level planning and goal-setting (not related to a program); staff meetings (not program specific); supervision; general correspondence, paperwork, budget tasks and non-program-specific public meetings, trainings, workshops, and conferences, etc.	Total Salaries Across VDH
39709*	MCH/OLH Leave Time	Time code for time not worked such as vacations, holidays, sick leave, personal leave, and compensatory time.	Quarterly Results of Individual Employees Positive Reporting

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Program Code	Program Code Name	Description	Allocation Method
39711*	Clinic Activities – SPMP	Time of skilled medical personnel and other costs related to clinic services including intake, assessment, diet screening, nutrition education and food delivery administration. This cost center also includes activities performed by directly supporting staff providing functions supporting the activities above.	Allocated to Global Commitment Administration and to WIC Administration based on Medicaid Eligibility Rate for WIC Clients.
39712*	Clinic Activities – Non-SPMP	Time of staff other than skilled professional medical personnel and other costs related to clinic services, including intake, assessment, diet screening, nutrition education and food delivery administration.	Allocated to Global Commitment Administration and to WIC Administration based on Medicaid Eligibility Rate for WIC Clients.
39722*	WIC Client Services	Costs expended to deliver food and other client services and benefits. Examples include: WIC staff salaries/benefits and medical supplies and equipment necessary to conduct diet and health assessments required in the certification process, salary/benefits of WIC staff that issue food instruments and explain their use. WIC staff salary/benefits and other costs necessary to refer clients to other health care and social services, to coordinate services with other programs, to participate in activities which promote a broader range of health and social services for participants and to conduct the impact of WIC on its participants.	Allocated to WIC Admin and Global Commitment Investment based on availability of WIC Admin grant award.
39723	WIC Nutrition Education	Costs associated with all WIC nutrition education activities.	Direct to WIC Admin
39724*	WIC Breastfeeding Support	Time and operating expenses associated with promoting and supporting breastfeeding. May include group education, home visiting time, training, materials, travel and space rental.	Allocated to WIC Admin and Global Commitment Investment based on availability of WIC Admin grant award.
39744	MCH – Pregnancy/Postpartum	Costs associated with Maternal and Child Health services benefiting women 22 years of age or over. This covers all costs including staff activities, purchases and grants.	Direct to MCH Grant
39745	MCH – Infants	Costs associated with Maternal and	Direct to MCH Grant

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Program Code	Program Code Name	Description	Allocation Method
		Child Health services benefiting infants up to 12 months of age. This covers all costs including staff activities, purchases, grants and contracts.	
39746	MCH – Children	Costs associated with Maternal and Child Health services benefiting children 1 to 21 years of age (except pregnant adolescents). This covers all costs including staff activities, purchases, grants and contracts.	Direct to MCH Grant
39747	MCH – Adolescent Pregnancy/Postpartum	Costs associated with Maternal and Child Health services benefiting pregnant women who are under 22 years of age. This covers all costs including staff activities, purchases, grants and contracts.	Direct to MCH Grant
39749	CHP – Maternal and Child Health	Costs associated with case management, counseling and health education, risk reduction intervention, home-based care and other supportive services for pregnant women and infants through age one for CHP commercial members.	Direct to CHP - Maternal and Child Health
39750*	Healthy Babies	Time spent in collaboration with DCF's Child Development Division and community-based partner agencies on behalf of Medicaid-eligible pregnant and post-partum women and children ages 0 through 5 years participating in the HBKF, plus allowable costs associated with this work. These tasks include participation in the design and review of HBKF or Children's Integrated Services policies, procedures, protocols, and forms.	Direct to Global Commitment Administration
39751*	Healthy Babies – Non-SPMP	Time spent by Non-SPMP staff in collaboration with DCF's Child Development Division and community-based partner agencies on behalf of Medicaid-eligible pregnant and post-partum women and children ages 0 through 5 years participating in the HBKF, plus allowable costs associated with this work. These tasks include participation in the design and review of HBKF or	Direct to Global Commitment Administration

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Program Code	Program Code Name	Description	Allocation Method
		Children's Integrated Services policies, procedures, protocols, and forms.	
39752	Global Commitment Skilled Nursing	Costs associated with visits to pregnant women and infants on Global Commitment which are authorized through the Healthy Babies Program for Level II and Level III individuals. Requires a signed physician's order and a plan of care. Includes time spent in: travel to visit site, face to face contact with client, documentation in the client record and case consultations with providers. Do not use this code for the assessment visit.	Direct to Skilled Nursing
39756*	EPSDT Administration Functions 1	Costs associated with preliminary assessments in the home, comparing treatment to screening abnormalities previously found, determining when a recipient has received a complete screen in accordance with the periodicity schedule and assessing the necessity for and adequacy of medical care and services required by individual recipients. This cost center also includes activities performed by directly supporting staff providing functions supporting the activities above.	Direct to Global Commitment Administration
39757*	EPSDT Administration Function 2	Costs associated with accounting and auditing; budgeting; program management for categories of services not requiring medical expertise; emergency transportation; non-emergency transportation and home and community-based waiver services; program analysis where the emphasis is cost or utilization of services in lieu of the medical aspects of the program, cost reimbursement including all analytical work related to the program cost of covered services; cost report settlements and establishments of rates; program integrity including any investigation and follow-up activities not directly involving the determination of the	Direct to Global Commitment Administration

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Program Code	Program Code Name	Description	Allocation Method
		<p>medical necessity of specific services; third party liability activities/overpayment collection activities; administrative practices and procedures including the development of State plans, administrative rates, cost allocation and provider agreements; all claims processing activities except those involving medical review of complex physician bills, reviewing the medical necessity of prior authorized services and providing required second medical opinions, which would be allowable 75% functions; outreach activities such as notifying clients of required screens from a periodicity schedule, scheduling appointments, informing clients and arranging transportation; eligibility determination; legal services including administrative appeals; and contract management.</p>	
39766	Health Contract Services	<p>Costs associated with activities by employees for/with schools and Headstart which have contracted with the Department of Health for school health services.</p>	Direct to Health Contract Services
39767*	Foster Children Health Mentoring	<p>Costs classified as skilled professional medical associated with a pilot program to provide health advocacy and health monitoring services for pre-adolescents and adolescent foster children in the Burlington area.</p>	Direct to Global Commitment Administration
39768*	Foster Children Health Mentoring – Global Commitment Administration	<p>Costs not classified as skilled professional medical associated with a pilot program to provide health advocacy and health monitoring services for pre-adolescents and adolescent foster children in the Burlington area.</p>	Direct to Global Commitment Administration
39771*	EPSDT Outreach and Informing	<p>Development, evaluation, review and revision of EPSDT informing letters; completion of tasks that bring about the dissemination of these letters or materials; and clarification and problem-solving, when needed, relative to Medicaid beneficiaries'</p>	Direct to Global Commitment Administration

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Program Code	Program Code Name	Description	Allocation Method
		receipt of informing letters; follow-up with newly eligible Medicaid beneficiaries ages zero through 20.	
39772*	EPSDT Systems/Infrastructure Building (SPMP)	Time and other costs for tasks that are intended to improve the system of care available to Medicaid/Dr. Dynasaur beneficiaries ages zero through 20 years and pregnant women and, in some instances, for Medicaid beneficiaries 21 years and older.	Direct to Global Commitment Administration
39773*	EPSDT Systems/Infrastructure Building (Non - SPMP)	Time and other costs for Non-SPMP staff tasks that are intended to improve the system of care available to Medicaid/Dr. Dynasaur beneficiaries ages zero through 20 years and pregnant women and, in some instances, for Medicaid beneficiaries 21 years and older.	Direct to Global Commitment Administration
39774*	Fostering Healthy Families	Time spent by VDH staff working collaboratively with DCF Family Services division staff on tasks that improve access to health services for and the health status of children and adolescents in state custody, plus allowable costs associated with this work.	Direct to Global Commitment Administration
39775*	Fostering Healthy Families (Non-SPMP)	Time and other costs for Non-SPMP staff tasks that are intended to improve the system of care available to Medicaid/Dr. Dynasaur beneficiaries ages zero through 20 years and pregnant women and, in some instances, for Medicaid beneficiaries 21 years and older.	Direct to Global Commitment Administration
39776*	Healthy Child Care Vermont (HCCVT)	Time spent by VDH staff on tasks that are intended to improve the health of Medicaid/Dr. Dynasaur beneficiaries attending DCF-regulated child programs, plus allowable costs associated with this work.	Direct to Global Commitment Administration
39778*	School-Based Health Access Program	Time and associated costs for School-based Health Access Program or Coordinated School Health tasks that are intended to improve the health of school-age Medicaid/Dr. Dynasaur beneficiaries. In limited instances, time spent by Public Health Nutritionists on Coordinated School	Direct to Global Commitment Administration

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Program Code	Program Code Name	Description	Allocation Method
		Health tasks is also covered by this code. This does not include payments to schools that are paid under program code 39758.	
39780	Other Program Initiatives	Time and other costs related to program or special initiative activities when no other program code is available to use for this work.	Direct to Other Program Initiatives.
39030*	Blueprint Health Systems	All costs related to changing health systems to support care for people with chronic conditions as identified in the strategic plan. Does not include health systems work associated with a specific condition or funding source.	Direct to Global Commitment Investment
39032*	Blueprint Community Support	All costs related to enhancing community infrastructure and programs to help people manage chronic conditions. Does not include community work associated with a specific condition or funding source.	Allocated Between Global Commitment Investment and Global Commitment Administration (Based on Medicaid eligible population as a % of the total state population .)

Organizational Unit 9: Board of Medical Practice

The Board of Medical Practice licenses physicians, podiatrists and physician assistants. The Board investigates all complaints and charges of unprofessional conduct against any person subject to its jurisdiction. The Board is also required by law to create individual profiles on all health care professionals licensed, certified or registered by the department and make these profiles available to the public.

The following program codes, descriptions, and allocation methodologies are for costs associated with the Board of Medical Practice.

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
39020	Medical Practice Board	Costs associated with the Medical Practice Board except those costs specifically described elsewhere.	Direct to Medical Practice Board.
39021	Vermont Practitioner Health Program	Costs associated with the Vermont Medical Society.	Direct to Medical Practice Board.
39029	Medical Practice Board Leave Time	Time code for time not worked, such as vacations, holidays, sick leave,	Quarterly Results of Individual Employees

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Program Code	Program Code Name	Description	Allocation Method
		personal leave and compensatory time.	Positive Reporting

Organizational Unit 10: Environmental Health

The following ~~program codes plan departments~~, descriptions, and allocation methodologies are costs associated with the Environmental Health division: Environmental Tracking, Healthy Homes and Childhood Lead Poisoning Prevention; Asbestos and Lead Regulation, Radiology and Toxicology, and Food and Lodging. (It is standard practice that any staff person in the department can code costs to any program code in the department if that code is the most appropriate description of the cost. These program codes are shown within this Division as an approximate guide to the most likely users of these codes.)

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
39111	Environmental Toxicology – General	All costs associated with the investigation or control of environmental toxins, which cannot be coded to a more specific cost center.	Direct to Environmental Toxicology
39112	Fish Testing	Costs associated with testing fish from Vermont waters for mercury	Direct to Fish Testing
39115	Indoor Radon Surveillance	Cost associated with providing information to general public, contractors, etc., concerning basic description of radon and methods of abatement of high levels of radon. Includes attendance at workshops and seminars concerning joint State/EPA radon activities. Extensive mailings may be involved.	Direct to Indoor Radon Surveillance
39118	Act 125 IAQ Schools	Costs associated with Act 125 legislations.	Direct to Asthma
39119	Lead Investigation	Staff time and other costs associated with investigating sources of exposure for severely lead poisoned children.	Direct to Lead Investigation
39120*	Healthy Homes Case Management & Outreach	All costs associated with the Healthy Homes activities, including case management for children with elevated lead levels and community outreach and education. Follow-up activities for Global Commitment-eligible clients are coded to EPSDT Administration functions.	Direct to Global Commitment Investment
39121	EPA Lead	Costs associated with establishing an	Direct to EPA Lead

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Program Code	Program Code Name	Description	Allocation Method
	Certification Project	EPA-authorized Lead Model Plan, including an equity project, processing of certification applications, public outreach, and enhanced tracking programs.	Certification Project
39122*	Act 125 Activities	Costs associated with carrying out the enforcement activities related to Act 125: An Act to Prevent Lead Poisoning in Children in Rental Housing and Child Care Facilities	Direct to Global Commitment Investment
39123	Lead Safe Housing Education Contract	Cost of all activities under contract with Vermont Housing and Conservation Board to provide educational and informational services related to lead safe housing.	Direct to Lead Safe Housing
39124	Lead Poisoning Prevention & Surveillance	Costs associated with the CDC Lead Poisoning Prevention & Surveillance grant. Activities include data surveillance, community outreach and education, and prevention activities.	Direct to Lead Poisoning Prevention
39125	Water Supply Program Support	Costs associated with activities which support the public water supply program administered by the Department of Environmental Conservation.	Direct to Water Supply Program Support
39126	Private Water Supplies	Costs associated with providing information and assistance to the public regarding the quality of private water supplies other than the costs of laboratory analysis of water samples.	Direct to Private Water Supplies
39127	Asbestos Certification, Notification and Technical Assistance	Costs of activities associated with certification of asbestos removal contractors, site inspections and technical assistance.	Direct to Asbestos Certification, Notification and Technical Assistance
39128	Asbestos in Schools	Costs associated with conducting inspections of schools and providing technical assistance to schools for compliance with AHERA.	Direct to Asbestos in Schools
39129	Health Officer Assistance	Costs associated with any work dealing with Health Officers or local health issues.	Direct to PHHS Block Grant
39132	Potassium Iodide Distribution	All staff time and other costs associated with distribution of potassium iodide.	Direct to VRERP
39133*	North Clarendon Toxicology Assessment	Costs associated with the investigation, risk assessment and remediation of potential health issues in the North Clarendon area.	Direct to Global Commitment Investment.

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Program Code	Program Code Name	Description	Allocation Method
39136	ABLES	All costs and receipts associated with the Adult Blood Lead epidemiology Surveillance Program from CDC.	Direct to ABLES
39137	Environmental Public Health Tracking Program	All costs associated with the establishment and maintenance of a tracking network to obtain integrated health and environmental data in support of actions that improve the health of communities.	Direct to Environmental Public Health Tracking
39138	BRACE (Building Resilience Against Climate Change Effects in VT)	All costs associated with the implementation of the BRACE grant to support activities and staff, funded by the CDC	Direct to BRACE
39139	Rutland Pesticide 2013	All costs associated with the investigation of misuse of Chlorpyrifos	Direct to Rutland Pesticide 2013
39140	Chemical Disclosure Program	All Costs associated with the management and operation of the Chemicals of High Concern to Children program.	Direct to Chemical Disclosure Program.
39141	Support for Public Drinking Water Programs (SPDWP)	All costs of those activities to improve drinking water program efficacy.	Direct to Support for Public Drinking Water Programs (SPDWP)
39151	Food and Lodging – Surveillance, Technical Assistance and Licensing	Cost associated with the inspection of food and lodging establishments. Includes paperwork associated with issuing licenses to establishments, change of owner and new establishment inspections. Also includes formal and informal review of plans and blueprints.	Direct to Food and Lodging
39152	Food and Lodging – Administration and Program Development	Cost associated with planning, goal setting, paperwork, staff meetings, supervision, general correspondence, budget, public meetings, formal training of others, attending workshops, conferences, etc.	Direct to Food & Lodging
39153	Food and Lodging – Data Management	Cost associated with computer time, data entry, programming, work with programmer and statistician, data retrieval, etc.	Direct to Food & Lodging
39154	Food Protection Task Force	All costs associated with the implementation of the Food Protection Task Force grant to support activities & meetings of a food safety task force	Direct to Food Protection Task Force.
39155	Manufactured Food	All costs of those activities associated	Direct to

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Program Code	Program Code Name	Description	Allocation Method
	Regulatory Program	with the conformance with the Manufactured Food Regulatory Program Standards	Manufactured Food Regulatory Program
39156	National Retail Food Regulatory Program Standards (NRFRPS)	All costs of those activities to advance conformance with the elements of retail standards.	Direct to National Retail Food Regulatory Program Standards (NRFRPS)
39210	Radiation Inspections	Costs associated with on site evaluation of medical/dental x-ray equipment functions, radiation shielding and exposure to employees, patients and general public. Maintaining and updating registration program for all x-ray equipment in the state. Conducting all other types of radiation evaluations.	Direct to Radiation Inspections
39211	Mammography X-Ray Unit Inspection	Costs associated with radiation safety inspection of mammography x-ray equipment per the current agreement with the Food and Drug Administration.	Direct to Mammography X-ray Unit Inspection
39212	Emergency Response Plan	Costs associated with activities related to implementation of the VRERP, including participation in emergency response drills, exercises and updating the plan.	Direct to VRERP
39213	Environmental Radiation Surveillance	Costs associated with sampling and evaluation of ambient air, water, milk, vegetation and similar media around Vermont Yankee and Yankee Atomic nuclear power plants and technical advice on radioactive waste.	Direct to VRERP
39214	VRERP Training	All training and educational activities related to implementation of the VRERP (Vermont Radiological Emergency Response Plan).	Direct to VRERP
39215	Tritium Leak 2010	All costs associated with the investigation of elevated tritium levels from Vermont Yankee	Direct to Tritium Leak 2010
39401	Environmental Health Administration	Staff time and operating costs associated with overall administration of the Environmental Health Division.	Total Salaries Across Environmental Health.
39409	Environmental Health Leave Time	Time code for time not worked such as vacations, holidays, sick leave, personal leave, and compensatory time	Quarterly Results of Individual Employees Positive Reporting.

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Organizational Unit 11: Alcohol and Drug Abuse Programs

The following plan departments, descriptions, and allocation methodologies are for costs associated with Alcohol and Drug Research and Planning; Alcohol and Drug Abuse Treatment; and Alcohol and Drug Prevention. (It is standard practice that any staff person in the department can code costs to any program code in the department if that code is the most appropriate description of the cost. These program codes are shown within this Division as an approximate guide to the most likely users of these codes.)

Detailed explanations of individual functions are included below.

Program Code	Program Code Name	Description	Allocation Method
39801*	Alcohol and Drug Abuse Programs Administration	Staff time and operating costs associated with overall administration of the Alcohol and Drug Abuse Programs	Total Salaries Across ADAP Program
39809*	Alcohol and Drug Abuse Programs – Leave Time	Time code for time not worked, such as vacations, holidays, sick leave, personal leave and compensatory time.	Quarterly Results of Individual Employees Positive Reporting.
39811	Substance Abuse Prevention Consultant System	All costs associated with the Substance Abuse Prevention Consultant System including payroll, benefits, travel, operations, etc.	Direct to Substance Abuse Grant
39812	Vermont Alcohol & Drug Information Clearinghouse	All costs associated with Vermont Alcohol and Drug Information Clearinghouse (VADIC) / Prevention communications activities.	Direct to Substance Abuse Grant
39814	OJJDP	Costs associated with combating underage drinking through public policy enforcement.	Direct to OJJDP
39815	Juvenile Accountability Incentive Block Grant (JAIBG)	Costs associated with action steps that will improve the adolescent service system for children in trouble with substance abuse.	Direct to JAIBG
39816	ADAP SBIRT Gant-Infrastructure	Infrastructure component of the SBIRT Gant	Direct to SBIRT
39817	ADAP SBIRT Gant-Data Collection	Data Collection component of the SBIRT Grant	Direct to SBIRT
39818	ADAP SBIRT Gant-Administration	Administration component of the SBIRT Grant	Direct to SBIRT
39819	ADAP SBIRT Gant-Direct SBIRT Services	Direct Services component of the SBIRT Grant	Direct to SBIRT
39822	Youth Initiative – Community Based Programs	Costs associated with Community Based Programs, such as the continuation of the New Directions Coalition grants, New Directions staff salaries and operating expenses for things like meetings, publishing	Direct to Substance Abuse Grant

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Program Code	Program Code Name	Description	Allocation Method
		reports, travel, etc.	
39823	Student Assistance Programs (SAP) – Assessment and Referrals	Costs associated with a school based program for assessment and referral with regard to substance abuse.	Direct to Student Assistance Programs
39825	Strategic Prevention Framework Partnership for Success (SPF-PFS)	All costs associated with the Strategic Prevention Framework initiative targeted to prevent the onset and reduce the progression of substance abuse.	Direct to Strategic Prevention Framework Partnership for Success (SPF-PFS)
39827	Strategic Prevention Framework Partnership for Success -- Community (SPF-PFS)	All community subgrant costs associated with the Strategic Prevention Framework Partnership for Success Grant.	Direct to Strategic Prevention Framework Partnership for Success (SPF-PFS)
39829	SPF – SPE Community Evaluation	All Community evaluation costs associated with the Strategic Prevention Framework State Incentive Grant (SPF-SIG).	Direct to SPF – SPE.
39831*	Other Opiate Initiatives Medication Assisted Treatment	Services supporting opiate treatment other than direct medication-assisted therapy. All costs associated with a program to expand/enhance treatment service systems and recovery support services to individuals with opioid use disorders.	Allocated to Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding. Direct to Medication Assisted Treatment
39832	Block Grant Administration	Costs associated with administration of grant.	Direct to Substance Abuse Grant
39833*	DDRP	Costs associated with the Drinking Driver Rehabilitation Program including DWI assessments and CRASH schools.	Allocated between Global Commitment Administration and Substance Abuse Block Grant based on the quarterly Medicaid eligibility rate for ADAP clients
39834*	Public Inebriate Program	Costs associated with program.	Allocated to Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding.
39838*	Payments to Providers	Direct payments.	Allocated to

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Program Code	Program Code Name	Description	Allocation Method
	for Treatment – Residential		Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding.
39841*	Payments to Providers for Treatment: Half-Way	Direct payments.	Allocated to Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding.
39844*	Payments to Providers for Treatment: Special Populations	Direct payments.	Allocated to Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding.
39845*	Alcohol and Drug Abuse Programs Provider Monitoring	Costs associated with monitoring activities.	Allocated between Global Commitment Administration and Substance Abuse Block Grant based on the quarterly Medicaid eligibility rate for ADAP clients
39846*	Payments to EDS for Global Commitment: General	Direct payments.	Direct to Global Commitment - Program
39847*	GC Program: Outpatient	All costs associated with GC Program: Outpatient	Direct to Global Commitment - Program
39848*	GC Program: Opiate	All costs associated with GC Program: Opiate	Direct to Global Commitment - Program
39849*	GC Program: Residential	All costs associated with GC Program: Residential	Direct to Global Commitment - Program
39851	Payments to EDS for CHIP	Payments to EDS on behalf of children eligible for the Children's Health Insurance Program.	Direct to CHIP Program
39853*	Treatment	Costs associated with tracking funds	Allocated to

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Program Code	Program Code Name	Description	Allocation Method
	Improvement	for accreditation and provider data collection.	Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding.
39854*	Performance Outcome Indicators	Costs associated with performance indicators, including support for development of processes for monitoring treatment outcome indicators used for continuous treatment improvement.	Allocated to Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding
39855*	Service Planning and Coordination	Costs associated with services to ensure that adequate treatment plans are developed and implemented for adolescents receiving treatment through DDMH facilities and their families. Paid through the transfer of match funds to DDMH.	Allocated to Substance Abuse Block Grant and to Global Commitment Investment-based on availability of Substance Abuse Block Grant funding.
39859	Payments to Providers for Residential Treatment – Non Block Grant Expenses	Direct payments.	Direct to Payments to Providers for Residential Treatment – Non Block Grant Expenses
39860*	ADAP Treatment Unit	To aggregate the time the Alcohol and Drug Abuse Treatment Unit staff whose assigned duties comprise the assessment, certification and monitoring of residential and individual treatment providers pursuant to the Global Commitment State Plan.	Direct to Global Commitment Administration.
39861	Adolescent Treatment System Enhancement Grant - Infrastructure	Infrastructure costs associated with the Adolescent Treatment System Enhancement grant.	Direct to Adolescent Treatment System Enhancement Grant
39862	Payments to Providers for Opiate Treatment	Non- Global Commitment Eligible	Direct to Substance Abuse Grant
39863*	Student Assistance Program (SAP) – Treatment Grants	Payments to providers for treatment: SAP	Split between Substance Abuse Grant and Global Commitment Admin based on Medicaid allowable share of costs.

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Program Code	Program Code Name	Description	Allocation Method
39864*	Youth Initiative: Outpatient Treatment	Costs associated with specialized youth clinicians and case managers. Also grants to preferred providers in a particular geographic area to fund youth treatment services.	Allocated to Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding
39866*	Payments to Providers – Bradford Operations	Payments to OAS, LLC for residential treatment at the Valley Vista Facility.	Allocated to Global Commitment Investment and to State Funds based on the Medicaid, Uninsured, and Underinsured, share of total state population.
39867	Payment to Provider Non Resident Non Block Grant	To identify payments to providers for non-residential services that are non-block grant expenditures.	Direct to Payment to Provider Non Resident Non Block Grant
39868	Adolescent Treatment System Enhancement Grant - Direct Services	Direct services costs associated with the Adolescent Treatment System Enhancement grant.	Direct to Adolescent Treatment System Enhancement Grant
39869	Prescription Drug Monitoring Program	Costs associated with developing and maintaining a program to prevent prescription drug abuse in Vermont.	Direct to Prescription Drug Monitoring
39870	Prescription Drug Monitoring Program - Enhanced	All costs associated with enhancing an existing program to prevent prescription drug abuse in Vermont	Direct to Prescription Drug Monitoring Program - Enhanced
39871	State Epidemiological Outcomes Workgroup (SEOW) Program	All Costs associated with staffing and operating expenses for the State Epidemiological Outcomes Workgroup (SEOW) Program	Direct to State Epidemiological Outcomes Workgroup (SEOW) Program
39873	School-Based Surveillance	Costs associated with the implementation, analysis, and dissemination of the Youth Risk Behavior Survey and the School Health Profiles survey.	Direct to School-Based Surveillance
39875	Needs Assessment – Treatment	Staff time, contractual payments and all other costs associated with implementing the needs assessment contract for Treatment contract with began 9/26/97.	Direct to Needs Assessment Contract
39876	Needs Assessment – Prevention	Staff time, contractual payments and all other costs associated with	Direct to Needs Assessment Contract

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Program Code	Program Code Name	Description	Allocation Method
		implementing the needs assessment contract for Prevention contract.	
39877*	Case Management – Rutland Court System	Costs associated with providing case management services to high risk youth in the court system. Case Managers broker clinical, educational and vocational services and they assure that the clients access the necessary services.	Allocated to Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding.
39880*	Community Recovery Centers	Costs to provide seed funding to establish community-based and community-run recovery centers which provide a place for self-help, education and referral services in the community.	Direct to Global Commitment Investment
39883	State Data Infrastructure	Costs associated with a project to develop an infrastructure for data collection pertaining to substance abuse treatment services.	Direct to State Data Infrastructure
39884*	Other Treatment Grants – Transitional Housing	Costs associated with short-term (30 to 90 days) housing for clients who have completed formal treatment and are in need of a supportive residential environment to enable them to reestablish themselves in the community.	Allocated to Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding.
39885	Transitional Housing-Charitable Choice		Direct to Transitional Housing-Charitable Choice (state funds)
39886	Partnerships for Success III Community	All community costs associated with a program to reduce underage drinking, prescription drug misuse & abuse, and marijuana use among 12-25 year olds.	Direct to Partnerships for Success III
39887	Partnerships for Success III State	All state costs associated with a program to reduce underage drinking, prescription drug misuse & abuse, and marijuana use among 12-25 year olds.	Direct to Partnerships for Success III
39888*	Methadone Treatment – NonBlock Grant Eligible	Methadone costs not eligible for SAPT Block Grant reimbursement	Allocated to Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse

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Program Code	Program Code Name	Description	Allocation Method
			Block Grant funding.
39889	Substance Abuse Prevention Administration and Planning.	All costs associated with Substance Abuse Prevention including payroll, benefits, travel, operations, etc., for administration, planning, evaluation, and sub-recipient monitoring.	Direct to Substance Abuse Grant
39890	Substance Abuse Prevention Community Grants Program	All costs associated with Substance Abuse Prevention Community grants program.	Direct to Substance Abuse Grant
39891	Substance Abuse Prevention Community – Project Rocking Horse.	All costs associated with the Project Rocking Horse grant program.	Direct to Substance Abuse Grant
39892*	Substance Abuse Workforce Development	All costs associated with substance abuse workforce development and training.	Allocated to Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding.
39893*	Direct Outpatient Treatment Services	All costs associated with outpatient, intensive outpatient, or clinical case management services.	Allocated to Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding.
39894*	Building Substance Abuse Treatment Capacity	All costs associated with the building of substance abuse treatment capacity in Franklin, Chittenden, Rutland, Caledonia and Orleans County in accordance with the Memorandum of Understanding with the Department of Corrections as authorized by H.859 (S.179) in the 2007-2008 Legislative session.	Allocated to Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding.
39895*	Other Opiate Addiction Related Services Prescription Drug Overdose Prevention	Provides specification for opiate services that are not direct treatment services. All costs associated with a program to enhance efforts to prevent overdose deaths related to prescription opioids.	Allocated to Substance Abuse Block Grant and to Global Commitment Investment based on availability of Substance Abuse Block Grant funding. Direct to Prescription Drug Overdose

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Program Code	Program Code Name	Description	Allocation Method
			Prevention
39896*	Public Inebriate Services, Challenges for Change, Global Commitment	Crisis intervention for Mental Health and substance abuse issues; non-categorical case mgt; development of a detoxification bed program	Direct to Global Commitment MCO Investment

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Department of Mental Health (DMH)

I. Introduction

The Department of Mental Health (DMH) was established by the state legislature effective July 1, 2007.

Within this document we have included an overview of DMH's organizational structure and a list of the specific functions performed by DMH, referred to as plan departments or cost pools, and the allocation method for each function. Please note that the plan department numbers correspond to internal AHS program codes, from the state accounting system.

Our cost allocation plan (CAP) narrative is broken out into organizational areas called "cost centers" that are based on the sections of our organizational chart. Cost centers are comprised of various plan departments or units of cost that fall under each cost center.

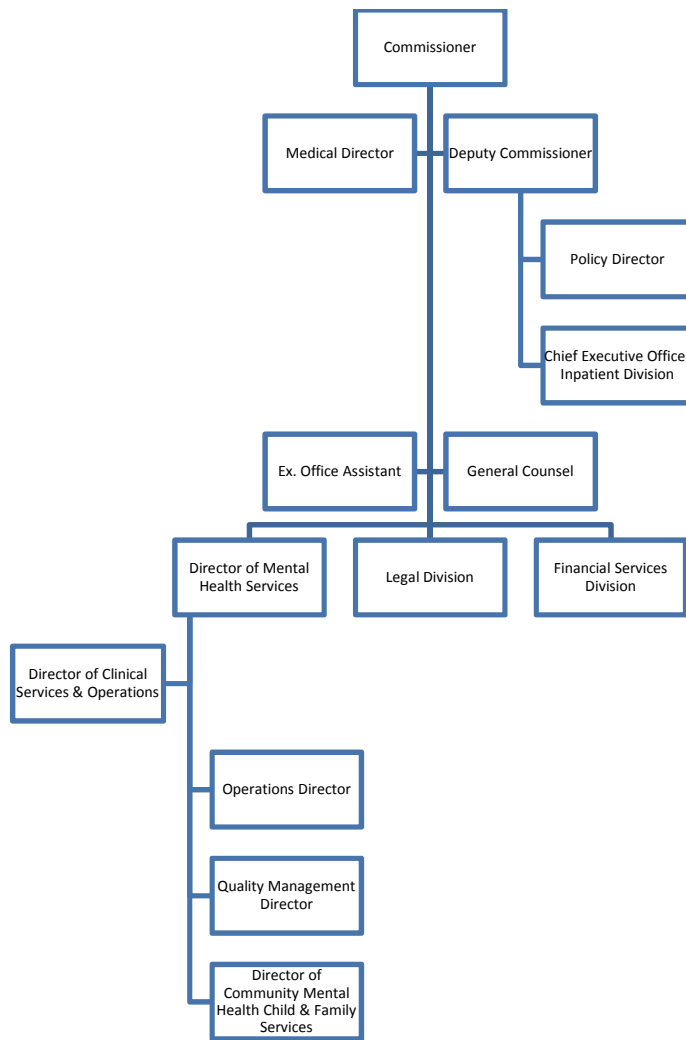
Staff at DMH direct code their time to the programs they support throughout their work day. DMH staff enters their time into the state's payroll system. When staffs enter timesheet information, they "direct code" their time and the data feeds the VISION accounting system. Staff performing support functions will use their assigned VISION code unless they work on a specific function where they are required to direct code their time to a specific function or program. Staff who works across multiple programmatic and direct service areas will code their time appropriately to multiple VISION codes. 100% of staff time is recorded. As a result, the staff costs in each VISION code are from staff recording their time, and an individual's cost may appear in more than one code, though it cannot exceed the total cost of that employee.

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II. Organizational Chart

DMH has set up our cost allocation plan narrative to mirror the organizational structure under which it operates. Section VI of this document describes, in narrative form, our cost allocation process. We have included a table that breaks out each of our cost pools, which mimic the boxes below on the organization chart; the narrative and organizational chart crosswalk to one another, and the narrative further describes the programs that the units within DMH administer.

DEPARTMENT OF MENTAL HEALTH



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III. Vermont Department of Mental Health Cost Allocation Methodologies

Organizational Unit 1: Indirect Cost Allocations

Nature and Extent of Services: Vermont Department of Mental Health is assessed costs from both the State of Vermont, called the SWICAP, and the Agency of Human Services Central Office, for activities performed on its behalf.

Program Code	Program Name	Description	Allocation Method
1000.1*	SWICAP	DMH Allocation of Statewide Indirect Costs	Total Salaries across departments
1000.2*	Financial Statement & Internal Control Reviews	DMH Allocation of Financial Statement & Internal Control Reviews Indirect Costs	Total Salaries across departments
1000.3*	Attorney General's Office	DMH Allocation of Attorney General's Office Costs; costs are allocated to DMH based on time studies performed by the attorneys	Total Salaries across departments
1000.4*	AHS Secretary's Office	DMH Allocation of AHS Secretary's Office	Total Salaries across departments
1000.5*	AHS Field Services	DMH Allocation of the costs of AHS Field Services	Total Salaries across departments
1000.6*	AHS Information Technology	DMH Allocation of AHS IT costs for salaries, fringe, and operating expenses; costs are allocated to DMH based time studies performed by IT staff	Total Salaries across departments

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Organizational Unit 2: Administrative Services

Nature and Extent of Services: This cost center is comprised of costs associated with running the department from an administrative, organizational standpoint. The Commissioner, Deputy Commissioner, Medical Director and Executive Office Assistant are all included in this cost center.

Program Code	Program Code Name	Description	Allocation Method
37703	VHC Open Enrollment	Staff work related to VHC Open Enrollment	IDT
37991	SIMS Testing - Staff	Non-IT salary and operating costs related to the SIM (State Innovation Models) grant	Direct to the SIM Grant (federal)
41618	HSE PMO – Staff Costs (Match from GF and Capital Budget – DII)	Staff Expenses related to Health Enterprise shared component design and development	Per Negotiated PMO allocation of HSE sources
41639	ICD-10 – Contractual Costs	Contractor expenses – associated with the ICD-10 planning	Direct to ICD-10 IAPD
41640	ICD-10 Staff Costs	Conversations or work associated with the ICD-10 planning	Direct to ICD-10 IAPD
41642	MMIS – DDI Staff	Staff work associated with the development of the MMIS	Direct to CMS-MMIS
42014*	DMH Administration	Staff costs associated with overall management of DMH programs, including Commissioner, the Medical Director, Executive Office Assistant, General Counsel, Operations Manager, Administrative Support Coordinator, and Deputy Commissioner	Total Cost of All Programs, Including Community Health and Inpatient Care
42600	General Funded Activities and Services	Activities that are not eligible for reimbursement under other funding sources	Direct to General Fund

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Organizational Unit 3: Legal

Nature and Extent of Services: The Legal cost center is for all costs related to our legal services staff.

Program Code	Program Code Name	Description	Allocation Method
42320*	Legal Director and Assistant	Staff costs associated with the overall costs of the Legal Director and Assistant Legal Director	Total Cost of All Programs, Including Community Health and Inpatient Care
42321	Legal Services – Inpatient	Legal services costs associated with Inpatient programs	Cost of All Inpatient Care Programs
42322*	Legal Services – Community Mental Health	Legal services costs associated with Community Mental Health programs	Total Cost of All Community Health Programs
42323*	Legal Services – All Mental Health	Legal services costs associated with Mental Health programs	Total Cost of All Programs, Including Community Health and Inpatient Care

Organizational Unit 4: Financial and Operations

Nature and Extent of Services: Financial and Operations is comprised of all costs related to our financial and operations staff.

Program Code	Program Code Name	Description	Allocation Method
42014*	DMH Administration	Staff costs associated with overall management of DMH programs, including Commissioner, the Medical Director, Executive Office Assistant, General Counsel, Operations Manager, Administrative Support Coordinator, and Deputy Commissioner	Total Cost of All Programs, Including Community Health and Inpatient Care
42313*	Financial – All Programs	Staff costs within the financial unit associated with workers supporting all programs	Total Cost of All Programs, Including Community Health and Inpatient Care
42314*	Financial – Adult Programs	Staff costs within the financial unit associated with workers supporting all adult programs	Total Cost of All Adult Programs
42315*	Financial – Children Programs	Staff costs within the financial unit associated with workers supporting all children	Total Cost of All Children Programs

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Program Code	Program Code Name	Description	Allocation Method
		programs	
42316	Financial – Inpatient Programs	Staff costs within the financial unit associated with workers supporting all inpatient programs	Total Cost of All Inpatient Programs

Organizational Unit 5: Quality Management

Nature and Extent of Services: This cost center houses costs related to DMH's quality management services.

Program Code	Program Code Name	Description	Allocation Method
42005	Data Infrastructure	Non-staff time associated with Data Infrastructure for the collection, analysis, and reporting on Mental Health System data	Direct to Data Infrastructure
42317*	Quality Assurance	Staff costs associated with quality assurance, outcomes, and reporting efforts across the department, including coordination of oversight activities with other departments within AHS	Total Cost of All Programs, Including Community Health and Inpatient Care
42319*	Technology and Data Collection	Staff costs associated managing information and data received from all state and non-state facilities	Total Cost of All Programs, Including Community Health and Inpatient Care
42771*	Data Infrastructure Staff Costs	Costs related to data collection, analysis, and reporting conducted by staff members	Allocated to Data Infrastructure and all DMH programs

Organizational Unit 6: Other Mental Health Support

Nature and Extent of Services: This cost center is comprised of costs associated with oversight of the programs that the department provides for children and adults.

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Program Code	Program Code Name	Description	Allocation Method
42014*	DMH Administration	Staff costs associated with overall management of DMH programs, including Commissioner, the Medical Director, Executive Office Assistant, General Counsel, Operations Manager, Administrative Support Coordinator, and Deputy Commissioner	Total Cost of All Programs, Including Community Health and Inpatient Care
42301	Direct Service Technical Assistance Supports	Staff costs associated with mental health -Technical Assistance	Global Commitment Program or Investment by Statewide Medicaid Eligibility Rate
42303*	Department Planning and Development	Staff costs associated with oversight of all policy development and assessment of impacts of legislative actions across the department	Total Cost of All Programs, Including Community Health and Inpatient Care

Organizational Unit 7: Adult Clinical and Operations

Nature and Extent of Services: All costs associated with providing clinical services to adults are associated with this cost center.

Program Code	Program Code Name	Description	Allocation Method
2000.1	CRT Billings	Medicaid Billings for the CRT Program	Direct to CRT Global Commitment
2000.2	VPCH Revenue	Client Billings, Medicare and Other Revenues	Direct to VPCH GCI
2000.3	MTCR Revenue	Client Billings and Other Revenues	Direct to Community Rehab and Treatment (CRT Investment)
37712	Medicaid Program – Adults	Medicaid Fee for Service costs associated with mental health services for adults	Direct to Global Commitment (Program)
37800	Social Services Block Grant	Social Services Block Grant costs associated with the hospital diversion program and as part of the Community Rehabilitation and Treatment program for adults	Direct to Social Services Block Grant
42006*	Pre-Admission Screen and Resident Review (PASARR)	PASSAR contracted activities related to all mental health clients	Direct to Global Commitment Admin
42015*	Community Mental Health Administration – Adults and Children	Staff time and operating costs associated with overall administration of adult and children’s mental health	Total Costs of All Programs Excluding Inpatient Care

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Program Code	Program Code Name	Description	Allocation Method
		programs, excluding inpatient care	
42302*	Care Management	Costs associated with care management of adult individuals who are in the custody of the department or voluntary psychiatric inpatient.	Global Commitment Program or Investment by Statewide Medicaid Eligibility Rate
42305*	Adult Services Utilization Director	Costs associated with the oversight of Housing Supports, Utilization Review, and Employment Supports	Full Time Equivalent Count across Housing, Utilization Review, and Employment Supports
42306*	Inpatient Utilization Review	Costs associated with conducting utilization review activities for inpatient services	Global Commitment Program or Investment by Statewide Medicaid Eligibility Rate
42307	Residential and Intensive Services Director	Responsible for overseeing technical assistance and secure residential staff	Full Time Equivalent Count across Technical Assistance and Secure Residential
42410	Refugee Program	Costs Associated with the Federal Refugee Program	Direct to Refugee Program (Federal)
42520	Homeless Block Grant for Adults	Mental Health Services for Homeless adults	Direct to Homeless Block Grant
42531	Mental Health Block Grant for Adults	Grant pays for respite, community outreach, and CRT efforts	Direct to MHBG
42580	Olmstead Grant for Adults	Grant for contracted activities that promote recovery and community integration for adults	Direct to the Olmstead Grant
42641	Special Services – Adults	The operating costs of dental services, eye glasses, adaptive equipment, and other ancillary services for adults not covered by Medicaid	Direct to Special Services (Global Commitment Investment)
42643	CRT Mental Health Consumer Support Program – Adults	The costs to provide peer education, support and advocacy to adults with serious mental illness, their families, and the community to promote resiliency and recovery	Direct to CRT Consumer Support (Investment)
42646	Emergency Mental Health for Adults	The costs associated with 24/7 triage, assessment, mobile outreach, short-term family stabilization, and referral and screening for hospitalization or hospital diversion for adults experiencing a mental health crisis	Direct to Adult Emergency Mental Health (Investment)
42648*	Adult Division Only	Staff and operating costs associated	Total Cost of All

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Program Code	Program Code Name	Description	Allocation Method
		with all adult programs administered by the department	Adult Programs
42651	Emergency Mental Health For Adults - CRT	The costs associated with 24/7 triage, assessment, mobile outreach, short-term family stabilization, and referral and screening for hospitalization or hospital diversion for CRT adults experiencing a mental health crisis.	Direct to CRT Adult Emergency Mental Health (Investment)
42730	Case Rate Payments	Payments to designated agencies for the provision of services for the adult CRT population	Direct to Case Rate Payments
42740	CRT Doc/Hospital for Adults	Inpatient or Private Psychiatric services provided to adult CRT patients	Direct to CRT Doc Hospital
42758	Jail Diversion Grant	Contracted activities associated with a grant from SAMHSA for the implementation of a jail diversion and trauma recovery program for adult Veterans	Direct to Jail Diversion (Fed)
42760	Outpatient Services for Adults	The costs associated with mental health assessment, counseling, case management, medication management, care coordination, and outreach supports for adults	Direct to Outpatient Services for Adults (Global Commitment Investment)
42763	CRT Community Support Services for Adults	The costs associated with assessment and treatment, medication management, case management, community support, transportation, employment supports, and housing supports for adults who have a severe and persistent mental illness	Direct to Community Rehab and Treatment (CRT Investment)
42767	CRT Staff Secure Transportation	The costs associated with adults placed in involuntary care who require transport to receiving hospitals and who will have access to alternative transportation options that reduce traumas, provide safety, and are the least restrictive options available.	Direct to Community Rehab and Treatment (CRT Investment)
42768	CRT Peer Supports for Adults	Funds to develop peer-run or peer-guided recovery and peer support services for adults	Direct to Community Rehab and Treatment (CRT Investment)
42769	Recovery Housing	Funds to support approximately 100 – 150 adult CRT or pending CRT consumers to obtain or retain housing,	Direct to Recovery Housing – MCO Investment (CRT)

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Program Code	Program Code Name	Description	Allocation Method
		prevent homelessness, allowing timely step-down from psychiatric inpatient settings, preventing unnecessary hospitalization, providing rental assistance or subsidy, security deposits, and providing apartment set-up and cover other one-time housing expenditures	
42773	Serious Functional Impairment (SFI)	Costs associated with service provision required under the comprehensive community service plan to an adult who has been determined to have an SFI	Direct to SFI (Investment)
42774	Transformation Grant	Costs of implementing new techniques to make Vermont's adult mental health services more computer-driven and recovery-oriented	Direct to MH Transformation Grant
42778	Employment Development Initiative Grant	Activities to support knowledge of evidence based employment practices and strengthen MH/SA treatment, and develop Supported Employment Champions workforce, including workshops, trainings, and consultation activities for adults	Direct to Employment Development Initiative
42779	Transformation Transfer Initiative (TTI)	Activities to develop peer based prevention and early intervention services and supports for young adults at risk of serious mental illness	Direct to TTI
42784	CRT Housing Subsidies	Costs for housing subsidies as part of a comprehensive treatment plan.	Direct to Community Rehab and Treatment (CRT Investment)
42916	CRT Secure Residential Recovery	Staff Time and Operating Costs associated with running the Secure Residential Recovery Facility	Direct to Community Rehab and Treatment (CRT Investment)

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Organizational Unit 8: Children, Adolescents, and Families Unit

Nature and Extent of Services: All costs associated with providing services to children are associated with this cost center.

Program Code	Program Code Name	Description	Allocation Method
37713	Medicaid Program – Children	Medicaid Fee for Service costs associated with mental health services for children	Direct to Global Commitment (Program)
39757*	EPSDT Administration Functions	Costs related to grants that pay for consultation and education services	Direct to Global Commitment Administration
39851	Children’s Health Insurance Plan (CHIP)	Children’s Health Insurance Plan billings associated with children’s mental health	Direct to CHIP
42532	Mental Health Block Grant for Children and Families	Grant pays for Children’s Hospital Diversion, Respite, Emergency, Peer Support Services, Community Outreach, and Community Rehabilitation and Treatment Services Program for children	Direct to MHBG
42642	Special Services – Children	The operating costs of dental services, eye glasses, adaptive equipment, and other ancillary services for children not covered by Medicaid	Direct to Special Services (Global Commitment Investment)
42644	Mental Health Consumer Supports Program – Children	The costs to provide peer education, support and advocacy to children with serious mental illness, their families, and the community to promote resiliency and recovery	Direct to Consumer Support (Investment)
42645	Emergency Mental Health for Children	The costs associated with 24/7 triage, assessment, mobile outreach, short-term family stabilization, and referral and screening for hospitalization or hospital diversion for children, youth, and families	Direct to Children’s Emergency Mental Health (Investment)
42649*	Children’s Division Only	Staff and operating costs associated with all children’s programs administered by the department	Total Cost of All Children’s Programs, Including Community Health
42757	Youth In Transition	Contracted activities associated with a grant from SAMHSA to develop a system of care for young adults, ages 16 – 21, with serious mental health problems	Direct to Youth In Transition Grant
42764	Children’s Community Services	The costs associated with clinical assessment and individualized treatment, individual, group and family therapy, psychiatric	Direct to Children’s Community Services (Investment)

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Program Code	Program Code Name	Description	Allocation Method
		evaluation, medication management and consultation, case management, community support, community education, transportation, and housing supports for children who have been diagnosed with a serious emotional disturbance	
42766	Respite Services for Youth with SED and their Families	The costs associated with respite services for short-term support and relief to the families of children and adolescents with significant mental health issues	Direct to Respite for SED Youth (Investment)

Organizational Unit 9: Inpatient Services

Nature and Extent of Services: This cost center houses all costs associated with the provision of inpatient services.

Program Code	Program Code Name	Description	Allocation Method
42647	Brattleboro Retreat –	Costs associated with CRT Billings at Brattleboro	Direct to Community Rehab and Treatment (CRT Investment)
42650	Brattleboro Retreat –	Costs associated with CRT Medicaid billings at Brattleboro Retreat	Direct to CRT Global Commitment (program)
42780	Direct Acute Patient Care - All Facilities Excluding Springfield	State staff and operating costs associated with direct acute patient care in all locations other than Springfield; post dislocation due to Tropical Storm Irene	Direct to Acute Care – Non-Springfield (Global Commitment Investment)
42781	Direct Acute Patient Care - Springfield	State staff and operating costs associated with direct acute patient care at Springfield; post dislocation due to Tropical Storm Irene	Direct to Direct Acute Care – Springfield (State General Fund)
42782	Admin and Program Support for Acute Care	Non-direct staff time and operating costs; post dislocation due to Tropical Storm Irene	Allocated to direct acute patient care cost centers based on FTE
42783	Staff and Operating Expenses Not Related to a Specific Site	Costs that are not related to Springfield or other direct care sites or GC Admin, including staff time not worked, that cannot reasonably be related to the admin cost center that is being stepped down	Direct to State General Fund
42785	Psych Inpatient – RRMC – GC Invest	Rutland Regional Medical Center – Costs associated with Level One Care	Direct to RRMC Psych Inpatient (Investment)
42786	Psych Inpatient –BR –	Brattleboro Retreat - Costs associated	Direct to BR Psych

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Program Code	Program Code Name	Description	Allocation Method
	GC Invest	with Level One Care	Inpatient (Investment)
42787	Psych Inpatient – RRMC – GC XIX	Rutland Regional Medical Center – Costs associated with Level One Care Medicaid Billings – GC Medicaid	Direct to RRMC Psych Inpatient Medicaid
42788	Psych Inpatient – FAHC – GC Invest	Fletcher Allen Health Care – Costs associated with Level One Care – GC Investment	Direct to FAHC Psych Inpatient (Investment)
42789	Psych Inpatient – FAHC – GC XIX	Fletcher Allen Health Care – Costs associated with Level One Care Medicaid Billings – GC Medicaid	Direct to FAHC Psych Inpatient Medicaid
42795	Psych Inpatient – Brattleboro Medicaid	Brattleboro Retreat – Medicaid costs associated with Level One care	Direct to BR Psych Inpatient Medicaid
42796	Psych Inpatient – AHC – GC Investment	Arbour Health Care – Costs associated with Level One care – GC Investment	Direct to AHC Psych Inpatient (GC Investment)
42797	Psych Inpatient – AHC – GC Medicaid	Arbour Health Care – Costs associated with Level One care – GC Medicaid	Direct to AHC Psych Inpatient (GC Medicaid)
42798	Psychiatric Inpatient RRMC Cost Settlement and Rate Setting	DMH's reimbursement to DVHA for Rutland Regional Medical Center's Involuntary Psychiatric Rate Setting expenses	Direct to RRMC Psych Inpatient (Investment)
42799	Psychiatric Inpatient BR Cost Settlement and Rate Setting	DMH's reimbursement to DVHA for Brattleboro Retreat's Involuntary Psychiatric Rate Setting expenses	Direct to BR Psych Inpatient (Investment)
42800	Psychiatric Inpatient FAHC Cost Settlement and Rate Setting	DMH's reimbursement to DVHA for Fletcher Allen Health Care's Involuntary Psychiatric Rate Setting expenses	Direct to FAHC Psych Inpatient (Investment)
42901	Emergency VSH Patient Relocation	Costs incurred to relocate VSH patients during Hurricane Irene between 8/28/11 and 8/29/11	Direct to FEMA
42902	Relocation Expenses	Includes all staff overtime, mileage, and other expenses necessary due to the relocation of VSH patients	Direct to FEMA
42903	Brattleboro Retreat Renovations	Includes all expenses related to the necessary renovations to BR in order to temporarily care for the acute level of the VSH patients	Direct to FEMA
42904	Rutland Regional Medical Center Renovation	Includes all expenses related to the necessary renovations to RRMC in order to temporarily care for the acute level of the VSH patients	Direct to FEMA
42905	State Run Acute Inpatient Morrisville	Includes all expenses related to the necessary renovations to in order to temporarily care for the acute level of	Direct to FEMA

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Program Code	Program Code Name	Description	Allocation Method
		the VSH patients	
42906	Rent at the Brattleboro Retreat	Includes the cost to rent the BR for VSH patients	Direct to FEMA
42907	Rent at the Fletcher Allen Health Care	Includes the cost to rent FAHC for VSH patients	Direct to FEMA
42908	Rent at the Rutland Regional Medical Center	Includes the cost to rent RRMC for VSH patients	Direct to FEMA
42909	Temporary Acute Inpatient Facility Start Up	Costs of furnishing, fixtures, and other equipment for the temporary inpatient location in Morrisville	Direct to FEMA
42910	Acute Inpatient Facility Planning and Development	Costs associated with the planning, development, and construction of the new 15-25 bed state run inpatient facility	Direct to FEMA
42911	Secure Residential Recovery Facility	Costs associated with building renovations, furnishings, fixtures, and other equipment of secure residential recovery facilities	Direct to FEMA
42940	Berlin Administration	Costs Associated with the Berlin Site	Direct to Berlin (GCI)
42942	Admin & Gen/Exec/BO/QA	Staff time and operating costs associated with administration of the Vermont Psychiatric Care Hospital (VPCH), including the Executive Office, QA, Admissions, Switchboard and other related services	Direct to VPCH (GCI)
42943	Adult Gen Routine Care	Staff time and operating costs associated with general routine patient care at VPCH	Direct to VPCH (GCI)
42944	Treatment Team	Staff time and operating costs associated with the VPCH Treatment Team	Direct to VPCH (GCI)
42945	Medical Records	Staff time and operating costs associated with medical records at the VPCH	Direct to VPCH (GCI)
42946	Nursing Administration	Staff time and operating costs associated with nursing administration and maintaining staffing levels at the VPCH	Allocated to direct Secure Res Recovery Operating (MTCR) and Adult General (VPCH) cost centers based on FTE count
42947	Ancillary & Laboratory Services	Staff time and operating costs associated with ancillary services at the VPCH	Direct to VPCH (GCI)
42948	Occupational Therapy	Staff time and operating costs associated with occupational therapy department at the VPCH	Direct to VPCH (GCI)

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Program Code	Program Code Name	Description	Allocation Method
42949	Physical Therapy	Staff time and operating costs associated with physical therapy at the VPCH	Direct to VPCH (GCI)
42950	Pharmacy	Staff time and operating costs associated with pharmacy services at the VPCH	Direct to VPCH (GCI)
42951	Housekeeping	Staff time and operating costs associated with housekeeping at the VPCH	Direct to VPCH (GCI)
42952	Dietary	Staff time and operating costs associated with food service at the VPCH	Allocated to Secure Residential Recovery Operating (MTCR) and Adult General (VPCH) based on meal count
42953	Laundry and Linen	Operating costs associated with laundry and linen services at the VPCH	Direct to VPCH (GCI)
42954	Electronic Health Record – VPCH	Operating costs associated with the Electronic Health Record at VPCH	Direct to VPCH (GCI)
42955	Social Service Admin/Vol & Lib	Non-direct service staff time and operating costs associated with the social services, volunteer and library services at VPCH	Direct to VPCH (GCI)

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X. TIME TRACKING AND TIME STUDY INFORMATION

ESD Time Study

The random moment time study (RMTS) is a survey process that includes all of the activities performed by the Economic Services Division (ESD), Benefit Programs Specialists (BPS) within the Vermont Department for Children and Families (DCF). An updated study begins on July 1, 2015. Participating staff are those who support multiple programs administered by DCF in ESD. Based on these observations, the total effort of a group of employees is determined with a high degree of confidence that approximates the same results as having observed employees for 100% of their time at work. The results of the RMTS are used in the quarterly cost allocation plan (CAP) to allocate department costs to reimbursable and non-reimbursable areas. This level of detail is required for DCF to participate in federal claiming efforts.

The RMTS must be conducted on a continuous basis to support quarterly claiming efforts.

We thank participants in advance for their time and cooperation. Please direct all questions to either Public Consulting Group, Inc. (PCG) at vtdcfbps@pcgus.com or DCF at AHS.DCFESDOverdueReport@state.vt.us. Participants may also call the PCG hotline at 866-912-2983.

How to Complete the Random Moment Time Study

Participants receive an e-mail that directs them to a website via a web link. Participants log in to the system and then answer several different questions. Depending on the answers to the questions, they select from a list of individual activity and program codes.

After answering all of the questions provided, the user selects a Submit button to respond to the survey. The surveys must be completed within 72 hours. Participants receive a reminder e-mail 24-hours and 48-hours after each moment if the survey has not yet been completed. If a participant is working on a case, the worker is asked to provide the client's first initial, last name, and last four digits of the client's social security number (SSN) as a unique case identifier.

The RMTS is mandatory and must be completed in a timely manner. Every survey that is assigned must be completed! Moments stay 'live' in the system for 72 hours so if a participant is on leave for a short time, they must still complete the moment upon their return.

RECORDING VHC ACTIVITIES

DCF BPS staff may connect Medicaid applicants to the Vermont Health Connect (VHC, the State's Health Insurance Exchange) to seek enrollment in a qualified health plan and premium tax credit and cost sharing reduction programs through the federal exchange. Staff activities in support of Medicaid or VHC eligibility determinations are considered to be part of the Medicaid program for the purpose of completing this time study.

For example: If participants direct a client to VHC, provide them with the website or phone number for VHC, connect them with HAEU staff, or provide the applicant with information on how to apply for the health insurance programs offered by the VHC, participants would select the following activity and program code combination:

Case Specific Activity Code: Eligibility Determination or Redetermination Work

Program Code: Medicaid

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ROOT QUESTION

The following describes each of the activities available to RMTS participants. Activities performed and programs administered on behalf of the client are described below. *Please note that meetings, phone calls, e-mails, filing, driving, and similar other administrative tasks should be tied to the activity that they are in support of; these are not general administrative activities unless they are truly not tied to a case.*

The first question a participant is asked when completing the time study is: Were you working on a Case or on behalf of a client? The participant responds Yes or No.

For the purpose of the RMTS, a case is any client where you are actively working on assisting the client to access or continue accessing state or federal benefit programs. Please review the following examples for clarity.

- 1. If you are performing lobby monitoring to assist a potential client apply for a federal or state assistance program, regardless of whether a case has been opened, it is considered a case-related activity; select the Eligibility Determination and Redetermination activity and then select the federal or state program to which the client is applying.*
- 2. If you are performing lobby monitoring and directing a potential client to the Vermont Health Insurance Exchange, it is considered a case-related activity; select the Eligibility Determination and Redetermination activity and then select the Medicaid program.*
- 3. If you are performing lobby monitoring and there is no one in the lobby at the time of your assigned moment, it is not considered a case-related activity; select General Administrative and General Training Activities as your activity and you will not be asked to select a program(s) that the effort was in support of.*

After selecting Yes or No, the participant is asked to first identify their activity, and then select the program(s) the activity is associated with.

CASE SPECIFIC ACTIVITY CODES

Please select the activity you are performing at the time of your moment, not the type of case.

1. Eligibility Determination or Redetermination

This activity includes all efforts made to determine or redetermine eligibility for a program on behalf of a client.

Examples include:

- a. Scheduling and conducting client initial interviews;
- b. Reviewing case records for initial eligibility determination or redetermination;
- c. Verifying documents;
- d. Conducting verification requests;
- e. Verifying factors related to eligibility;
- f. Preparing calculation entries or computations;
- g. Data entry for eligibility purposes (including filling out forms specifically used for Reach Up Financial Assistance);
- h. Issuing vouchers for prescriptions, dental emergencies, or durable medical equipment (specifically for General Assistance clients);
- i. Completing necessary online forms to determine eligibility;
- j. Discussing eligibility determination requirements with a client or a DCF case participant; and
- k. Following up on "To-Do's" related to eligibility determination or redetermination requirements.

These activities may be completed when the client is present or on the telephone. Meetings, phone calls, collateral calls, e-mails, filing, driving, mailing, contact with case managers, working in ININ, and other similar administrative tasks associated with this activity should also be coded here.

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2. Utility Eligibility, Outreach, and Referrals

This activity includes all efforts made to determine or redetermine eligibility for Vermont Gas or Green Mountain Power. This activity should also be used for outreach or referrals to a utility program. This activity should only be used when performing these activities related to Vermont Gas or Green Mountain Power. ***Please note that the only Program allowed for selection after choosing this activity is “Utility Discount”.*** Meetings, phone calls, collateral calls, e-mails, filing, driving, mailing, contact with case managers, working in ININ, and other similar administrative tasks associated with this activity should also be coded here.

3. Active Case Updates/Changes

This activity should be selected when documenting case notes or a change to the case in a client record. Examples include but are not limited to any of the following:

- a. Documenting changes regarding employment status;
- b. Documenting changes regarding the number of children in the household;
- c. Supporting an audit request/case read by rerunning/correcting budgets or producing documents missing from the file;
- d. Reviewing or performing a case read for accuracy;
- e. Processing a 218E;
- f. Splitting a case or transferring a case to another worker, county, or district;
- g. Processing over/under payments;
- h. Performing QA variances;
- i. Cleaning up the case file;
- j. Generating, printing/copying, and/or mailing notification letters to clients; and
- k. Closing a case or previewing a pending closure case due to “unable to locate”.

Time spent following up on “To-Do’s” or “Dailys” related to updates or changes on active cases should also be coded here. Meetings, phone calls, collateral calls, e-mails, filing, driving, mailing, contact with case managers, working in ININ, and other similar administrative tasks associated with this activity should also be coded here.

4. Fraud Referrals

This activity includes all tasks involved in processing fraud referrals and responses. This activity includes:

- a. Referring to and communicating about potential fraud to a Supervisor, the Fraud Unit, or the Investigations Unit at DCF;
- b. Gathering information and documenting the referral for submission;
- c. Processing over/under payments; and
- d. Conducting QA variances due to potential fraud.

Meetings, phone calls, collateral calls, e-mails, filing, driving, mailing, contact with case managers, working in ININ, and other similar administrative tasks associated with this activity should also be coded here.

5. Fair Hearings and Appeals

This activity involves all worker tasks related to fair hearings and appeals, including but not limited to:

- a. Responding to fair hearing requests;
- b. Meeting with the client for pre-hearing conferences;
- c. Attending administrative hearings;
- d. Testifying at administrative hearings;
- e. Attending an appeals case; and
- f. Preparing pre-process or post-hearing paperwork or other documentation for any of these scenarios, including the 113 report.

Meetings, phone calls, collateral calls, e-mails, filing, driving, mailing, contact with case managers, working in ININ, and other similar administrative tasks associated with this activity should also be coded here.

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6. Reach Up Sanctions

This activity should be selected when performing activities related to Reach Up Sanctions, including processing payments to landlords on behalf of the Reach Up client until the client complies with penalties and attends a follow up meeting with the BPS. Meetings, phone calls, collateral calls, e-mails, filing, driving, mailing, contact with case managers, working in ININ, and other similar administrative tasks associated with this activity should also be coded here. *Please note that the only Program allowed for selection after choosing this activity is “Reach Up”.*

7. Reach Up Controlled Vendor Payments

This activity should be selected when monitoring and making controlled vendor payments for various expenses, including money mismanagement or processing payment requests from the client. Meetings, phone calls, collateral calls, e-mails, filing, driving, mailing, contact with case managers, working in ININ, and other similar administrative tasks associated with this activity should also be coded here. *Please note that the only Program allowed for selection after choosing this activity is “Reach Up”.*

8. Outreach and Education Activities

This activity should be used when performing activities related to outreach about the assistance programs offered by DCF. This activity includes any time spent:

- a. Conducting outreach about services offered by the programs BPS administers;
- b. Educating potential clients about the benefits and availability of services;
- c. Encouraging clients to access state and federal services and programs;
- d. Compiling and distributing educational materials about assistance programs; and
- e. Assisting a client fill out a program application.

Meetings, phone calls, collateral calls, e-mails, filing, driving, mailing, contact with case managers, working in ININ, and other similar administrative tasks associated with this activity should also be coded here.

9. Referrals to Medicaid and/or Medical/Behavioral Health Services

This activity includes referral of a client to Medicaid or other governmental or private agencies for Medical/Behavioral Health services that are not part of the services offered by BPS. This activity includes time spent:

- a. Working with Community Connections related to the medical needs of the client;
- b. Connecting clients with medical/behavioral health services; and
- c. Coordinating medical/behavioral health services for the client.

Meetings, phone calls, collateral calls, e-mails, filing, driving, mailing, contact with case managers, working in ININ, and other similar administrative tasks associated with this activity should also be coded here. *Please note that the only Program allowed for selection after choosing this activity is “Medicaid” or “SSI”.*

10. Referrals to Non-Medicaid/Non-Medical, Community Services

This activity includes referral of client to social services, housing agencies, Family Services, or other governmental or private agencies for Non-Medical services that are not part of the services offered by BPS. This activity includes time spent:

- a. Working with Community Connections related to the non-medical needs of the client;
- b. Connecting clients with non-medical/non-behavioral health services such as social or religious groups or affiliations; and
- c. Coordinating non-medical/non-behavioral health services for the client.

This activity should not be used to record activities associated with the utility programs. Meetings, phone calls, collateral calls, e-mails, filing, driving, mailing, contact with case managers, working in ININ, and other similar administrative tasks associated with this activity should also be coded here.

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NON-CASE SPECIFIC ACTIVITY CODES

1. Program Specific Training or Reporting

This activity should be used for program specific trainings related to your job as a BPS participant. This activity should also be used for any time you spend creating, editing, or updating program specific reports. The trainings and reports can be on any specific program you support clients with. Examples include trainings and reports on topics such as:

- a. Reach Up Financial Assistance;
- b. 3Squares;
- c. Fuel;
- d. Medicaid;
- e. SSI;
- f. General Assistance/Emergency Assistance;
- g. Essential Person;
- h. Utility Discount;

You will be asked to select which program(s) the training or report covered. Any administrative efforts related to this activity should also be coded here.

2. General Administrative and General Training Activities

This code includes activities performed not related to case work and specific clients but necessary for your job. Please use this activity code for tasks such as:

- a. Attending work-related conferences within your office;
- b. Attending conferences or one-on-ones with your supervisor to discuss non-case related issues;
- c. Attending general trainings not specifically related to your job as a BPS participant, such as:
 - a. Domestic Violence;
 - b. Long Term Care;
 - c. Eligibility Redetermination;
 - d. Interview Training;
 - e. Using the ININ phone system;
 - f. Email system usage;
 - g. Fire drills;
 - h. RMTS training;
 - i. General office procedures trainings; or
 - j. Mentoring New Workers on any of these programs.
- d. Bathroom or Personal Breaks;
- e. Cleaning or organizing your workspace;
- f. Completing your timesheet;
- g. Filling out or looking at the "Daily Duties" spreadsheet;
- h. Preparing for or involvement in office functions;
- i. Covering the front desk (greeting clients and answering phones);
- j. Filling out personnel forms for human resources;
- k. Attending general staff meetings not related to your cases;
- l. Processing general mail/faxes/e-mails not related to a case;
- m. Testing computer systems or working with IT to fix a computer problem; and
- n. Reading new office policies not specific to any of the programs you work with.

You will be asked to describe the activity in your own words, and this activity should not be used for any phone call, collateral calls, e-mail, documentation activity, travel to/from meetings with clients or required trainings that you attend, or filing activity if you can tie it to a specific case. Any administrative efforts related to this activity should also be coded here.

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NON-WORK RELATED ACTIVITY CODES

1. Paid Time Off (Annual/Sick/School/Administrative Leave/Comp)

This activity is used when the participant is not working but is being paid for the time off. Examples include using regular annual leave for vacation, sick time, Family Medical Leave Act (FMLA), banked leave time, breaks, union leave, or approved personal educational leave. Paid days not working due to a weather emergency would also be recorded here.

2. Unpaid Time Off: Lunch or Not Scheduled to Work/Flex Time

Any approved leave you take that you are not paid for should be coded here. Use this activity code if you were either not scheduled to work at the time of the observation, (i.e., it is before your regular start time, or after your regular end time, or the sample is received at a time when you are not scheduled to work due to your adjusted work schedule). For example,

- a) you flex on Monday and the sample is received on Monday.
- b) the sample is before or after your regular work hours (e.g., at 7:49 a.m. and you do not start until 8:00 a.m.).

Sick, vacation, annual leave, and “snow or weather” days should not be coded here unless you are not paid for the time off.

3. Non-DCF Activity or Other Emergency Situation

This activity should be used when the participant performs an activity unrelated to any responsibility that they would normally have as an employee of DCF. Examples may include performing a function for another state agency or working on non-human services activities in the event of a natural disaster. Participants are required to provide a brief description of the activity being performed when this activity is chosen.

PROGRAM CODES

Please select the program/program combinations you are supporting at the time of your moment. If you are assisting a client with one activity that supports multiple programs, please select the appropriate combination of programs.

1. Reach Up

Reach Up provides temporary cash and financial assistance to families with children and pregnant women who meet certain financial and nonfinancial eligibility factors in order to help them pay for living expenses such as rent, heat, utilities, clothing, food, and personal care items. This program includes two-parent families and incapacitated families, and also includes time spent on Reach First and Reach Ahead.

2. 3 Squares

3Squares provides temporary food assistance benefits to eligible households and individuals with low income to increase their food purchasing power.

3. Fuel

The Fuel program assists applicants with safe, decent, affordable housing and other essential needs, as well as assistance to help with household heat, electric, and home repair costs, when an emergency situation arises.

4. General Assistance (GA) and Emergency Assistance (EA)

General Assistance provides financial assistance to disabled adults who are not eligible for Reach Up to meet their basic personal and shelter needs such as dental and housing assistance.

5. Essential Person (also called “Aid to the Aged, Blind, and Disabled (AABD)”)

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Essential Person provides financial assistance to help aged, blind, and disabled people who have little or no income with a cash benefit to help contribute to the cost of having someone live with them to provide essential care.

6. Medicaid

The Medicaid program provides medical assistance to those who meet the financial and nonfinancial eligibility factors to ensure that essential health care services are made available to those who otherwise would not have financial resources to purchase them.

7. Social Security Income (SSI)

SSI is a Federal income supplement program designed to help aged, blind, and disabled people who have little or no income with a cash benefit to provide for basic needs such as food, clothing, and shelter.

8. Utility Discount

The Utility Discount programs through Green Mountain Power and Vermont Gas provide financial assistance to eligible households with low income to help with household energy and natural gas.

9. Reach Up/3 Squares

Includes activities in support of a Reach Up/3 Squares multi-program case or application, when the worker is assisting a client with both programs with the same activity.

10. Reach Up/GA and EA

Includes activities in support of a Reach Up/GA and EA multi-program case or application, when the worker is assisting a client with both programs with the same activity.

11. Reach Up/Fuel

Includes activities in support of a Reach Up/Fuel multi-program case or application, when the worker is assisting a client with both programs with the same activity.

12. Reach Up/3 Squares/Fuel

Includes activities in support of a Reach Up/3 Squares/Fuel multi-program case or application, when the worker is assisting a client with the three programs with the same activity.

13. Reach Up/3 Squares/Fuel/GA and EA

Includes activities in support of a Reach Up/3Squares/Fuel/GA and EA multi-program case or application, when the worker is assisting a client with the four programs with the same activity.

14. 3 Squares/Fuel

Includes activities in support of a 3 Squares/Fuel multi-program case or application, when the worker is assisting a client with both programs with the same activity.

15. 3 Squares/Essential Person

Includes activities in support of a 3Squares/Essential Person multi-program case or application, when the worker is assisting a client with both programs with the same activity.

16. 3 Squares/GA and EA

Includes activities in support of a 3Squares/GA and EA multi-program case or application, when the worker is assisting a client with both programs with the same activity.

17. 3 Squares/Fuel/Essential Person

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Includes activities in support of a 3Squares/Fuel/Essential Person multi-program case or application, when the worker is assisting a client with the three programs with the same activity.

18. 3 Squares/Fuel/GA and EA

Includes activities in support of a 3Squares/Fuel/GA and EA multi-program case or application, when the worker is assisting a client with the three programs with the same activity.

19. 3 Squares/Fuel/GA and EA/Essential Person

Includes activities in support of a 3Squares/Fuel/GA and EA/Essential Person multi-program case or application, when the worker is assisting a client with the four programs with the same activity.

20. Fuel/GA and EA

Includes activities in support of a Fuel/GA and EA multi-program case or application, when the worker is assisting a client with both programs with the same activity.

21. Fuel/GA and EA/Essential Person

Includes activities in support of a Fuel/GA and EA/Essential Person multi-program case or application, when the worker is assisting a client with the three programs with the same activity.

22. GA and EA/Essential Person

Includes activities in support of a GA and EA/Essential Person multi-program case or application, when the worker is assisting a client with both programs with the same activity.

23. All Programs: Reach Up/3 Squares/Fuel/GA and EA/Essential Person

Includes activities in support of a Reach Up/3Squares/Fuel/GA and EA/Essential Person multi-program case or application, when the worker is assisting a client with the five programs with the same activity.

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ESD Random Moment Time Study Matrix

Program/Activity	Reach Up	3 Squares	Fuel	GA and EA	EP/AABD	Medicaid	SSI	Utility Discount****	Reach Up/3 Squares	Reach Up/GA and EA	Reach Up/Fuel
Eligibility Determination or Redetermination	Direct to TANF/State	Direct to SNAP	Direct to LIHEAP	Direct to State General Fund	Direct to Global Commitment				50/50	50/50	50/50
Utility Eligibility, Outreach, and Referrals								Direct to Utility Discount			
Active Case Updates/Changes	Direct to TANF/State	Direct to SNAP	Direct to LIHEAP	Direct to State General Fund	Direct to Global Commitment				50/50	50/50	50/50
Fraud Referrals*	Direct to TANF/State	Direct to SNAP	Direct to LIHEAP	Direct to State General Fund	Direct to Global Commitment				50/50	50/50	50/50
Fair Hearings and Appeals**	Direct to TANF/State	Direct to SNAP	Direct to LIHEAP	Direct to State General Fund	Direct to Global Commitment				50/50	50/50	50/50
Reach up Sanctions	Direct to TANF/State										
Reach Up Controlled Vendor Payments	Direct to TANF/State										
Outreach and Education Activities***	Direct to TANF/State	Direct to SNAP	Direct to LIHEAP	Direct to State General Fund	Direct to Global Commitment	Direct to Medicaid (50%)	Direct to Medicaid (50%)		50/50	50/50	50/50
Referrals to Medicaid and/or Medical/Behavioral Health Services						Direct to Medicaid (50%)	Direct to Medicaid (50%)				
Referrals to Non-Medicaid/Non-Medical, Community Services	Direct to TANF/State	Direct to SNAP	Direct to LIHEAP	Direct to State General Fund	Direct to Global Commitment				50/50	50/50	50/50
Program Specific Training or Reporting											
General Administrative and General Training Activities											
Paid Time Off											
Unpaid Time Off											
Non-DCF Activity or Other Emergency Situation											

* With the October 1, 2005 implementation, of the Global Commitment to Health 1115 Waiver, all administrative costs allocated to the Global Commitment Waiver are now claimed at the program rate and reported on line 49 of the CMS-64. Those Program Codes with the asterisk are affected by Global Commitment. The Global Commitment Waiver was renewed on January 1, 2015.

Program/Activity	Reach Up/3 Squares/Fuel	Reach Up/3 Squares/Fuel/G A and EA	3 Squares/Fuel	3 Squares/Essential Person	3 Squares/GA and EA	3 Squares/Fuel /Essential Person	3 Squares/Fuel/G A and EA	3 Squares/Fuel/G A and EA/EP	Fuel/GA and EA	Fuel/EP/GA and EA
Eligibility Determination or Redetermination	33/33/33	25/25/25/25	50/50	50/50	50/50	33/33/33	33/33/33	25/25/25/25	50/50	33/33/33
Utility Eligibility, Outreach, and Referrals										
Active Case Updates/Changes	33/33/33	25/25/25/25	50/50	50/50	50/50	33/33/33	33/33/33	25/25/25/25	50/50	33/33/33
Fraud Referrals*	33/33/33	25/25/25/25	50/50	50/50	50/50	33/33/33	33/33/33	25/25/25/25	50/50	33/33/33
Fair Hearings and Appeals**	33/33/33	25/25/25/25	50/50	50/50	50/50	33/33/33	33/33/33	25/25/25/25	50/50	33/33/33
Reach up Sanctions										
Reach Up Controlled Vendor Payments										
Outreach and Education Activities***	33/33/33	25/25/25/25	50/50	50/50	50/50	33/33/33	33/33/33	25/25/25/25	50/50	33/33/33
Referrals to Medicaid and/or Medical/Behavioral Health Services										
Referrals to Non-Medicaid/Non-Medical, Community Services	33/33/33	25/25/25/25	50/50	50/50	50/50	33/33/33	33/33/33	25/25/25/25	50/50	33/33/33
Program Specific Training or Reporting										
General Administrative and General Training Activities										
Paid Time Off										
Unpaid Time Off										
Non-DCF Activity or Other Emergency Situation										

* With the October 1, 2005 implementation, of the Global Commitment to Health 1115 Waiver, all administrative costs allocated to the Global Commitment Waiver are now claimed at the program rate and reported on line 49 of the CMS-64. Those Program Codes with the asterisk are affected by Global Commitment. The Global Commitment Waiver was renewed on January 1, 2015.

Program/Activity	EP/GA and EA	All Programs	Other (Non- Case Related)
Eligibility Determination or Redetermination	50/50	20/20/20/20/20	
Utility Eligibility, Outreach, and Referrals			
Active Case Updates/Changes	50/50	20/20/20/20/20	
Fraud Referrals*	50/50	20/20/20/20/20	
Fair Hearings and Appeals**	50/50	20/20/20/20/20	
Reach up Sanctions			
Reach Up Controlled Vendor Payments			
Outreach and Education Activities***	50/50	20/20/20/20/20	
Referrals to Medicaid and/or Medical/Behavioral Health Services			
Referrals to Non-Medicaid/Non-Medical, Community Services	50/50	20/20/20/20/20	
Program Specific Training or Reporting			Direct to Program(s) Indicated by Participant's Response
General Administrative and General Training Activities			Reallocated
Paid Time Off			Reallocated
Unpaid Time Off			Remove
Non-DCF Activity or Other Emergency Situation			Direct to State General Funds

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*Costs associated with Fraud Referrals for 3Squares are reported on line 5 of the SNAP Federal Report.

**Costs associated with Fair Hearings and Appeals for 3Squares are reported on line 8 of the SNAP Federal Report.

***Costs associated with Outreach and Education for 3Squares are reported on line 17 of the SNAP Federal Report.

****The Utility Discount program consists of Vermont Gas and Green Mountain Power. Billing to these companies will be split based on the percentages negotiated in DCF's agreements with these companies.

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BPS Time Study

Introduction

The purpose of this random moment time study (RMTS) is to measure the level of effort spent on various eligibility activities performed by Benefit Programs Specialists (BPS) in the State of Vermont. These staff, who are all state employees, perform integrated eligibility determination activities on behalf of residents in the state and clients served by the Department for Children and Families (DCF) and other Departments within the Agency of Human Services (AHS) umbrella. Organizationally, BPS staff work in the Economic Services Divisions (ESD) of DCF.

The time study is administered using EasyRMTS™, which is a tool that has been developed by Public Consulting Group, Inc. (PCG). EasyRMTS™ is an automated, web-based RMTS application that gives users a comprehensive tool for administering a time study for federal claiming, cost allocation, or other similar activities. Fully customizable for an individual agency or school district's specific requirements, EasyRMTS™ gives an administrative user the capability to assign random moments, monitor staff participation, update respondents' information, create and produce reports for federal claiming and other purposes, and view and analyze tabulated responses from participating staff. Participants of an EasyRMTS™ administered time study only need to have access to the Internet and an e-mail address in order to receive and complete their assigned random moments.

The application serves its state and local government or school district users by allowing for a timely and effective system to record staff activities performed, especially with respect to key federal programs that are supported by their staff. The automated RMTS application was developed to comply with all federal rules and regulations related to cost allocation practices and claiming for reimbursement of federal dollars. The software supports accurate reporting of reimbursable administrative activities, which are generally required by federal approving agencies to be measured through a time study. EasyRMTS™ puts the least administrative burden on staff as possible while allowing users to measure their time and claim for federal revenue. The system allows participants to indicate directly, via a series of survey questions in the software, the activities and programs they are supporting.

The purpose of this manual is to provide step by step explanation of how to complete the Vermont DCF BPS RMTS. It has been created to assist DCF in managing and administering the RMTS. It serves as a procedural guide and instructional tool for sustaining the RMTS for its ongoing support of the cost allocation plan (CAP) process.

Please note that DCF is a state administered system. The use of the word "county" or "local office" indicates where the participant is physically located. The reference is still a person employed by the state.

Operation

There is a single RMTS (with 3,000 moments per quarter) operated for ESD BPS staff. PCG provides the EasyRMTS™ system (via a web-hosted service), generates each quarterly sample, provides assistance to DCF with monitoring participant responses, and provides customer service. The sample is generated using data from the payroll system on a quarterly basis. Participants are

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responsible for selecting activity and program codes when they respond to the RMTS. Initial training is provided by PCG, while annual refresher and ongoing new worker training is conducted by DCF. The following table displays the responsibilities of PCG and DCF when it comes to RMTS administration.

Task	DCF	PCG
Host EasyRMTS™ on Server		X
Provide DCF with System and Administrator Support/Address Technical Issues with System		X
Gather Participant Rosters	X	
Support Users on System Use through Dedicated E-mail Address	X	X
Support Users on System Use through Dedicated Hotline (<i>Note: the hotline will be staffed from 9:00 a.m. to 5:00 p.m. EST, excluding weekends and holidays; a voice-mail box will always be available in the event that a live worker is unable to answer immediately.</i>)	X	X
Calendar and Work Schedule Maintenance	X	
Generate Monthly Response Reports	X	
Review Subsample Results for Quality Control	X	
Ongoing CAP Amendments for Changes to RMTS Activities	X	
Adding Activities to the Decision-Tree in EasyRMTS™	X	X
Quality Control (<i>refer to the Quality Control section of this appendix</i>)	X	X
Quarterly Moment Generation	X	
Quarterly Trainings for New Hires/Participants	X	
Annual Refresher Trainings	X	

Sampling Population

The sampling population includes eligibility workers within DCF. These participants work to assess the need and determine eligibility for multiple public assistance programs. Specifically, workers included in the RMTS are Economic Services Division (ESD) Benefit Programs Specialists (BPS) within DCF.

BPS staff ensure that each person or family that applies for public assistance receives the type and level of assistance that they are eligible for. The BPS reviews the application and decides which forms and verifications are needed. The specialists then evaluate the information contained in all documents and uses complex policies and procedures to determine eligibility. The BPS also assess the needs of each person/family and provide appropriate information; making any referrals and/or contacts to persons/agencies to help them meet their needs. The BPS provide all families with information about the expectations and goals of DCF programs and maintaining eligibility. These positions also process changes as necessary on active cases.

Supervisors are not included in the RMTS.

On a quarterly basis, DCF updates the information for all staff members participating in the RMTS to account for new staff, terminated staff, and staff on long-term leave and updates the actual sample on a quarterly basis (for each new quarterly sample). Throughout the quarter and before the subsequent quarterly sample is drawn, RMTS administrators at DCF collect additions, deletions, and schedule changes and update the software system accordingly (note that these changes have no effect on the current sample). Changes are accepted by DCF until the sample is

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drawn for the next quarter. If a person leaves mid-way through the quarter, their supervisor notifies the RMTS administrators, and the leave information is noted so as to not initiate additional follow up. RMTS administrators change that individuals e-mail to a “dummy” e-mail address to stop e-mails from going out, but there is no type of replacement in the system. These moments are counted as non-responses.

It is important to note the DCF participants who have participated in the RMTS in the past, but whom are no longer in the sample selection (e.g., retired, left position), are not deleted from the EasyRMTS™ database but are deactivated so that prior quarter data is available for audit trail purposes.

Sampling Unit

An RMTS asks a participant what they are doing at a specific moment in time (e.g., 11:48 a.m.). The RMTS sampling unit is defined as a single minute, or sixty second length of time, randomly selected within the workday of each participant. The moments for the participants occur between the work schedules assigned to the individual workers. The moments are drawn from the core hours for each working day in a quarter, exclusive of official state holidays. Participants receive the e-mail within a few minutes after their assigned random moment time. There is no pre-notification of when a participant will have a moment assigned to them.

Responses and Response Time

Participants have 72 hours to respond to all moments. If the participant does not respond to their moment within the first 24 and 48 hours, reminder e-mails are sent to both the participant and their supervisor, requesting that they answer their moment. The moment expires after 72 hours. Reminder e-mails do not include the participant’s username and password to ensure that only the participant has access to their unique login credentials and that no one other than the participant responds to their moments.

DCF RMTS administrators are cc’d on all reminder e-mails and follow-up with non-responders as needed. If a specific individual is identified as a non-responded, the RMTS administrators notify the specific supervisor so that person may be further trained on the importance of completing the RMTS. If a systemic issue is identified, communication is sent to all participants. PCG and DCF may also send out occasional e-mails over the holidays or other times when participation may be less to ensure that individuals are responding to the RMTS whenever possible.

Sampling Period

The sampling period is a calendar quarter.

Confidence and Precision Level

This level is kept at 95% confidence level with +/- 2% precision for all activities. This level is consistent with federal regulations for statistical validity. Cost Allocation Services (CAS, formerly the Division of Cost Allocation or DCA) determines that statistically validity is met

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when the minimum number of moments received (responded to) as determined in the formula below.

Sample Size

DCF generates 3,000 moments per quarter for the RMTS. This number is to ensure that 2,000 valid observations are obtained and is in compliance with the federally-required formula below. Specifically, the Public Assistance Cost Allocation Plan Review Guide states that:

The sample size needed may be determined from the formula included in the State Guide. The State Guide specifies that a minimum 2,000 valid observations per sample period be obtained. A “valid observation” is defined as any observation other than a “non-strike”. A “non-strike” occurs whenever a selected employee could not be contacted at the selected moment, i.e., the employee no longer works in the office, the employee is on a flex-schedule and not at work at the time of the observation, etc.

The formula used to determine the baseline number of moments is as follows:

$$N = \frac{P(1-P)}{\left(\frac{SE}{T}\right)^2}$$

Where	N	=	Sample Size
	P	=	Anticipated Rate of Occurrence of the Activities Being Observed
	SE	=	Desired Sample Precision
	T	=	Confidence Level Factor (1.96 for 95%)

With the updated system, DCF will update the maximum rate of occurrence and adjust the sample size as needed but also ensure the floor of moments responded to (2,000), as required by CAS.

Sample Calculation

Solving for N (with a maximum rate of occurrence of 42%):

$$N = \frac{.42(1-.42)}{\left(\frac{.02}{1.96}\right)^2} = 2,338$$

As mentioned above, this formula will be recalculated and updated on an annual basis. If the formula indicates a number less than 2,000 at any point, DCF will generate enough moments to still maintain 2,000 valid samples.

Please note that because the BPS RMTS is a new process, the above formula is truly a sample calculation. Once the first quarter has been completed, the sample calculation will be updated with the actual maximum rate of occurrence.

Standard Observation Form and Definitions

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A standard observation form has been developed that includes numerous questions, up to 15 distinct activity codes and 23 program codes (including combinations of more than one program) that encompass the universe of activities that the population being surveyed performs.

- The sample is generated (e.g., moments are assigned to participants) just prior to the beginning of the quarter.
- E-mails are sent to the participant, indicating that they have been selected to report their activity for the moment shown (e.g., 10:12 a.m. on 1/5/14).
- The e-mail contains a username and password and link to the website to respond to the moment.
- The participant selects the link to the website. At the website, they logon and have access to the questions and activity/program codes.
- The participant answers the questions and selects the appropriate activity and program (client specific activities require the client's last name and last four digits of the client's social security number (SSN)).
- There is no advance notification of moments.

Participants are sent 24 and 48-hour reminder e-mails (if the participant has not yet responded) and have 72 hours to complete each moment for it to be considered valid. Participants are not able to respond to moments once they have expired. Expired/non-response moments are not included in the RMTS activity percentage calculations.

A participant is asked numerous questions in the time study. The root question is "Were you working on a Case or on behalf of a client?" (Y/N). Below, is the sequence of questions depending on how they answer the root (first) question.

For answering "Yes" to case-related activity.

1. Please select the activity you are performing at the time of your moment, not the type of case.
2. Please select the program(s) you were supporting at the time of your moment.
3. Please provide the client's first initial, last name, and last four digits of the client's social security number (SSN).

For answering "No" to case-related activity.

1. Please select the activity you were performing at the time of your moment.

Below are the case specific activity codes:

Case Specific Activity Codes

1. Eligibility Determination or Redetermination
2. Utility Eligibility, Outreach, and Referrals
3. Active Case Updates/Changes
4. Fraud Referrals
5. Fair Hearings and Appeals
6. Reach Up Sanctions
7. Reach Up Controlled Vendor Payments
8. Outreach and Education Activities
9. Referrals to Medicaid and/or Medical/Behavioral Health Services

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10. Referrals to Non-Medicaid/Non-Medical, Community Services

Below are the non-case specific activity codes:

Non-Case Specific Activity Codes

1. Program Specific Training or Reporting
2. General Administrative and General Training Activities

Below are the non-work related activity codes:

Non-Work Related Activity Codes

1. Paid Time Off (Annual/Sick/School/Administrative Leave/Comp)
2. Unpaid Time Off: Lunch or Not Scheduled to Work/Flex Time
3. Non-DCF Activity or Other Emergency Situation

Below are the program codes and combination codes:

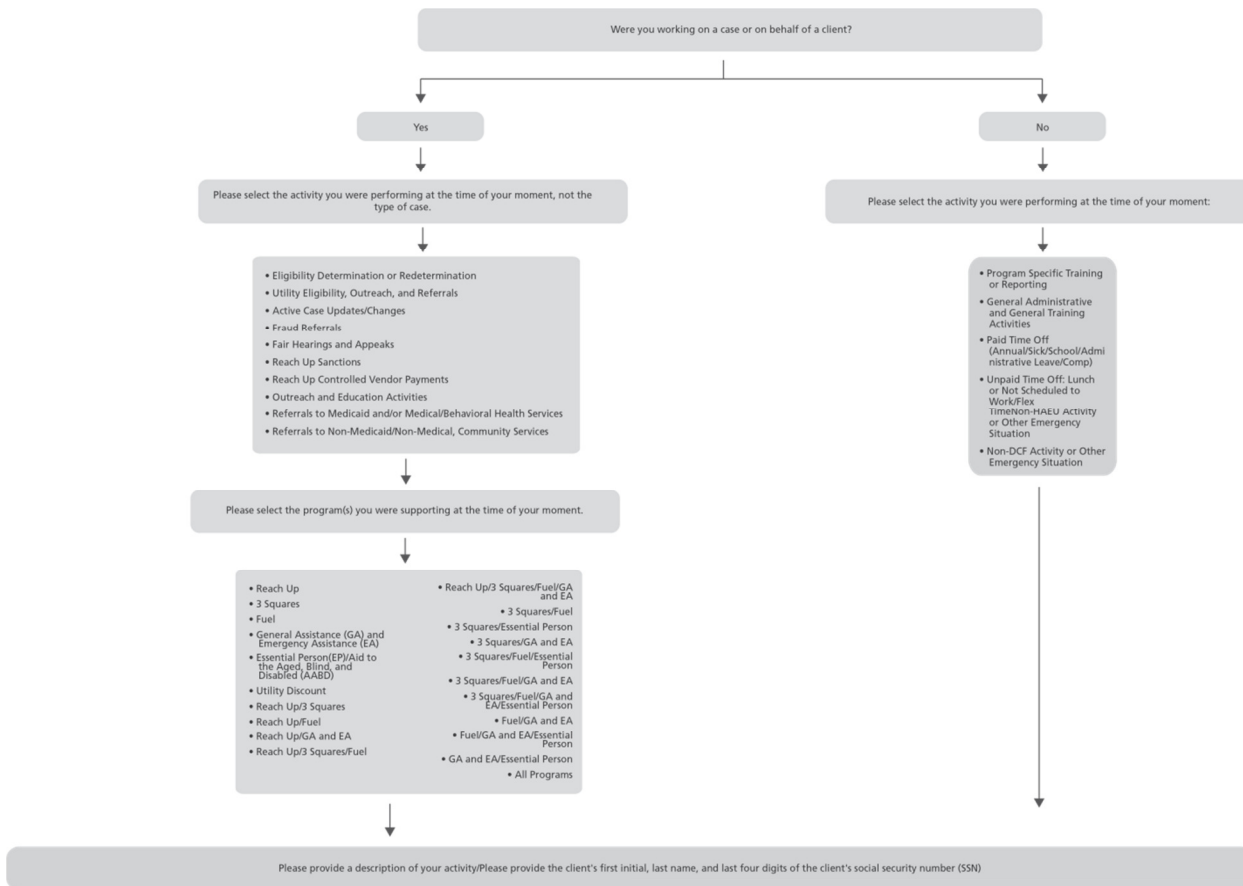
Program Codes

1. Reach Up
2. 3 Squares
3. Fuel
4. General Assistance (GA) and Emergency Assistance (EA)
5. Essential Person (also called "Aid to the Aged, Blind, and Disabled (AABD)")
6. Medicaid
7. Social Security Income (SSI)
8. Utility Discount
9. Reach Up/3 Squares
10. Reach Up/GA
11. Reach Up/Fuel
12. Reach Up/3 Squares/Fuel
13. Reach Up/3 Squares/Fuel/GA and EA
14. 3 Squares/Fuel
15. 3 Squares/Essential Person
16. 3 Squares/GA and EA
17. 3 Squares/Fuel/Essential Person
18. 3 Squares/Fuel/GA and EA
19. 3 Squares/Fuel/GA and EA/Essential Person
20. Fuel/GA and EA
21. Fuel/GA and EA/Essential Person
22. GA and EA/Essential Person
23. All Programs: Reach Up/3 Squares/Fuel/GA and EA/Essential Person

Please note that the activity and program codes are not numbered in the system. In addition, the program codes are only options if the participant selects a particular activity. Some activity codes are also only shown for case-related work, while others only appear for non case-related or non work-related activities. Not all program codes are available for every activity selection.

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Please refer to the allocation matrix for the valid combinations of activity/program codes available to participants through the decision tree nature of the EasyRMTS™ software. Additionally, the following graphic represents the questions participants are walked through in order to select an activity/program combination; this graphic is provided to participants as part of the training presentation.



Date Stamp

The moment date/time is provided to the participant in the e-mail notification and is viewed by the participant when they log in to EasyRMTS™ to complete their moment. Each response is date stamped when the participant responds to the moment.

Help Desk

A Help Desk is operated where participants can call (via an 800 number) and speak to PCG if they have questions. This number is contained in all e-mails and on the RMTS system when participants log in to the system. If someone is unavailable, they can leave a message. All messages related to questions asked about activities are logged. Participants can also respond to the e-mail that they receive and receive an e-mail response.

Training

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Employees must participate in a web-based training before completing their first random moment. Training sessions occur for all participants on an annual basis. Quarterly sessions are also held for workers who would like to attend or are required to attend additional trainings (participants who regularly fail to respond) as necessary. Periodic newsletters or memos are also sent to participants.

Analysis of Results

On a monthly basis, the results of the RMTS are compared to previous months to determine if there are any significant variances in the responses. If a significant variance is discovered, a review is conducted in order to determine the reason for the variance. If the reason for the variance is due to bias or improper technique, it will be determined whether to make a change to the RMTS form. Additional training may also be conducted. The state will also, as necessary, send communication and memorandum to participants to clarify any common issues.

On a monthly basis, reports are forwarded to the BPS RMTS coordinators so that they can follow up with non-responsive participants. Individual supervisors are involved as necessary. The system generates 24 and 48 hour follow-up e-mails. Additional follow-ups will be employed as necessary.

Evaluation and Modification of the System

The RMTS system, observation form, and distribution procedures are continuously evaluated to identify necessary modifications in order to improve their efficiency and effectiveness. If modifications are determined necessary, they are made promptly.

Subsample Process

For the entire BPS time study, 10% of all moments are randomly selected as part of the subsample process. Participants who are selected for the subsample are required to answer one additional question when responding to their moments, requiring them to write in their own words the activity they were performing. The RMTS administrators generate a report detailing those moments that have been selected as part of the subsample on the 18th day of the month (for moments that occurred in the first two weeks of the month) and 3rd day of every month (for moments that occurred in the second two weeks of the month). RMTS administrators will then review the reports, comparing the activity selection to the participants own description of their task to ensure that they match appropriately. If the activity selection does not match, RMTS administrators will contact the participants. If validation is not confirmed on any moments within the 10% subsample for whatever reason, these moments will be reallocated direct to state general fund. The RMTS statistic will be updated accordingly.

Documentation

All aspects of the RMTS process are documented. This documentation includes but is not limited to the following:

- Assigned moments e-mailed;

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- Data related to tabulations;
 - Analysis of sample results; and
 - Final computation of results that are used in the cost allocation plan.

Procedural documentation is also kept on the procedures used.

Quality Control

Quality control is performed on the RMTS on an ongoing basis. Some codes require the participant to enter the client's first initial, last name, and last four digits of the client's social security number (SSN) during their random moment to ensure those cases are active for the department. For codes that require the participant to provide a description, those descriptions are reviewed by PCG and DCF to ensure the participants are using them appropriately. This information, along with other common participant errors recognized by PCG and DCF, is used to determine training needs.

The decision-tree setup of EasyRMTS™ ensures that participants cannot select incompatible combinations (please refer to the allocation matrix). If new activities are added or removed from the time study, EasyRMTS™ is reviewed and updated accordingly to ensure edits have been made correctly. Edits to the system are effective the first day of the quarter, in line with an accompanying CAP amendment. All amendments related to the RMTS process are prospective.

The following items, at a minimum, are reviewed throughout the quarter and prior to sample generation for the subsequent quarter:

- Identification of upcoming Vermont state or observed federal holidays (excluded from the sample).
- Data related to participant contact information, including full name and e-mail address.
- Participant roster updates to reactivate an employee who may have been on extended leave or to deactivate someone who will be on extended leave or no longer working in the BPS position at DCF.
- Workers who select the wrong activity (based on their own description of their work) are e-mailed directly to explain what the appropriate selection was so that the mistake does not continue to occur (either from reviewing the subsample moments or general observations regarding common mistakes made by participants).

Any employee on extended leave (exceeding six weeks during a single quarter) will be deactivated from the system until further notice. All other instances of leave will be determined on a case-by-case basis by RMTS administrators.

Quarterly Calculation of Results

DCF calculates the quarterly results based on the total number of moment received, minus the number of not scheduled to work (NSTW), and no response/~~invalid~~ moments. Therefore, if 3,000 moments are generated and 500 of those moments received are a combination of unpaid time off,

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or NSTW, ~~or invalid~~ the denominator for the calculation is 2,500. All responses in the system, inclusive of NSTW, count as “responses” in determining the overall response rate.

Contingency Plan

In the event of a technical failure or emergency situation, when staff are not able to receive or respond to moments for longer than 5 days, DCF will take the following steps to ensure that a valid sample can still be obtained and that the time study’s statistical validity is not compromised:

1. Upon resumption of the RMTS, DCF will determine how many moments were affected. DCF will then generate a concurrent sample, starting on the day the RMTS is resumed or shortly thereafter, containing the same number of moments that were affected by the outage through the end of the sample period. For example, if 200 moments were affected due to a technical failure DCF will generate a second sample of 200 moments, to run concurrently with the original sample through the end of the sample period.
2. If the situation occurs closer to the end of the quarter and a concurrent sample is not possible or if the issue will be prolonged, the prior quarter RMTS results will be used for the affected quarter.

Any situation where either option is considered will be communicated with CAS and the appropriate cognizant agencies and documented in the RMTS backup and the backup for all claims prepared using this data.

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HEAU Time Study

The random moment time study (RMTS) is a survey process that includes all of the activities performed by the Economic Services Division (ESD), Health Access Eligibility Unit (HAEU) workers within the Vermont Department for Children and Families (DCF). The time study begins on July 1, 2015. Participating staff are those who support multiple programs administered by DCF in HAEU. Based on these observations, the total effort of a group of employees is determined with a high degree of confidence that approximates the same results as having observed employees for 100% of their time at work. The results of the RMTS are used in the quarterly cost allocation plan (CAP) to allocate department costs to reimbursable and non-reimbursable areas. This level of detail is required for DCF to participate in federal claiming efforts.

The RMTS must be conducted on a continuous basis to support quarterly claiming efforts.

We thank participants in advance for their time and cooperation. Please direct all questions to either Public Consulting Group, Inc. (PCG) at vtdefhaeu@pcgus.com or DCF at AHS.DCFHAEUSupervisor@state.vt.us. Participants may also call the PCG hotline at 866-912-2984.

How to Complete the Random Moment Time Study

Participants receive an e-mail that directs them to a website via a web link. Participants log in to the system and then answer several different questions. Depending on the answers to the questions, they select from a list of individual activity and program codes that fall under their subsequent programs.

After answering all of the questions provided, the user selects a Submit button to respond to the survey. The surveys must be completed within 72 hours. Participants receive a reminder e-mail 24 hours and 48 hours after each moment if the survey has not yet been completed. If a participant is working on a case, the worker is asked to provide the client's contact ID from VHC or UID from ACCESS as a unique case identifier.

The RMTS is mandatory and must be completed in a timely manner. Every survey that is assigned must be completed! Moments stay 'live' in the system for 72 hours so if a participant is on leave for a short time, they must still complete the moment upon their return.

ROOT QUESTIONS

The following describes each of the activities available to RMTS participants. Activities performed and programs administered on behalf of the client are described below. The RMTS is a decision-tree based process whereby the response provided to each question determines what the subsequent question is. *Please note that meetings, phone calls, e-mails, filing, driving, service*

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requests, and similar other administrative tasks should be tied to the activity that they are in support of; these are not general administrative activities unless they are truly not tied to a case.

The first question a participant is asked when completing the time study is: Were you working on a Case or on behalf of a current or potential customer at the time of your moment?

The participant responds Yes or No.

If the participant selects “Yes”, the second question asks: Which eligibility system were you working in at the time of your moment?

The participants responds “Vermont Health Connect (VHC)” or “ACCESS”. After selecting one of the two responses, the participant is asked to identify their activity. Of the “Case Specific Activity Codes”, only certain activities are available for selection in the RMTS system when the worker selects VHC or ACCESS. Please refer to the table following the “Case Specific Activity Codes” section for a crosswalk.

Participants are also asked to provide a Case Identifier. In VHC, this is the Contact ID; in ACCESS, this is the UID.

If the participant selects “No”, the participant is asked to choose from a “Non-Case Specific Activity” or “Non-Work Related Activity”).

CASE SPECIFIC ACTIVITY CODES

Please select the case-specific activity you are performing in the eligibility system at the time of your moment.

1. Collection, Review, and Reconciliation of Application and Data

This activity includes conducting interviews, preliminary review of application forms, verification of documents, data entry, and documenting application/data in VHC or ACCESS. Any other related work that can be conducted in the office, in the field, by mail, or by telephone should also be coded here, including receiving information from others who may be filling out or compiling application on behalf of the client. This activity should only be selected if the worker is physically performing these activities, or related administrative tasks, within the VHC or ACCESS system.

2. Processing Change of Circumstances and/or Updating a Case

This activity should be selected when (documenting case notes or) processing a change of circumstance to the case (in a client record). Related to factors such as changes in employment status or number of children, supporting an audit request/case read by rerunning/correcting budgets or producing documents missing from the file, reviewing or performing a case read for accuracy, splitting a case, processing over/under payments (performing QA variances), or cleaning up the case file. This activity also includes generating notification letters and printing/copying and/or mailing notification letters to clients. This activity should only be selected if the worker is physically performing these activities, or related administrative tasks, within the VHC or ACCESS system.

3. Issuing Eligibility Notices to Customers

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This activity should be selected when generating or printing eligibility notices to send to clients, including using the manual notification tool (MNT). This includes annual review (per year requests), term letters, denial letters, or a letter request for more information. This activity should only be selected if the worker is physically performing these activities, or related administrative tasks, within the VHC or ACCESS system.

4. On-going Case Reviews or Renewals

This activity includes reviewing case records, scheduling and conducting client interviews for renewal purposes, verifying documents, answering verification requests, data entry for eligibility renewal purposes, completing necessary online forms for eligibility reviews and renewals, and discussing eligibility review and renewal with a client or a DCF case participant. This activity can be completed when the client is present or on the telephone. This activity should only be selected if the worker is physically performing these activities, or related administrative tasks, within the VHC or ACCESS system.

5. Processing Cases for Eligibility Determinations

This activity includes scheduling and conducting client intake, reviewing case records, verifying documents, answering verification requests, preparing calculation entries or computations, data entry for eligibility purposes, completing necessary online forms to determine eligibility, and discussing eligibility determination requirements with a client or a DCF case participant. This activity can be completed when the client is present or on the telephone. This activity should only be selected if the worker is physically performing these activities, or related administrative tasks, within the VHC or ACCESS system.

6. Customer Service and E-mail/Portal Response Processing related to Eligibility Determination Issues

This activity should be selected when reviewing or responding to client's comments and questions via phone or e-mail/ helpdesk portal. This includes time spent researching and reviewing the client's case, as well as researching policy regarding eligibility to make clear to the client what they qualify for. This activity can be completed when the client is on the telephone, through e-mail, or through the VHC portal inbox. This activity should only be selected if the worker is physically performing these activities, or related administrative tasks, within the VHC or ACCESS system.

7. Customer Service Response Processing related to General Processing Issues (not related to Eligibility Determinations)

This activity should be selected when reviewing or responding to client's comments and questions. This includes time spent researching and reviewing the client's case, answering questions related to premium processing, reconciling payment discrepancies, as well as researching policy specific to the question or concern being dealt with. This activity can be completed when the client is on the telephone, or through e-mail. Meetings, phone calls, e-mails, filing, driving, mailing, contact with case managers, service requests, and other similar administrative tasks associated with this activity should also be coded here.

8. Documenting, Initiating, Answering Case-related Questions for, or Testifying about Appeals (for the Appeals Unit to Process)

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This activity involves responding to fair hearing requests, meeting with the client for pre-hearing conferences, attending administrative hearings, testifying at administrative hearings, attending an appeals case, or preparing pre-process or post-hearing paperwork or other documentation for any of these scenarios, including the 113 report. Meetings, phone calls, e-mails, filing, driving, mailing, contact with case managers, service requests, and other similar administrative tasks associated with this activity should also be coded here.

9. On-going Case Maintenance related to Plan Choice, including Referring Customers to Carriers

This activity should be selected when educating and advising a client on the plan options available to them. This also includes any time you spend researching the plans and providing the client with the contact information for the providers. Meetings, phone calls, e-mails, filing, driving, mailing, contact with case managers, service requests, and other similar administrative tasks associated with this activity should also be coded here.

10. Policy Development and Research related to Eligibility Determination Standards and Methodologies

This activity should be selected when reading, reviewing, or researching policy related to eligibility determination for a client. Meetings, phone calls, e-mails, filing, driving, mailing, contact with case managers, service requests, and other similar administrative tasks associated with this activity should also be coded here.

11. Phone-based Assistance to Fill Out Applications

This activity should be selected when assisting a client over the phone with filling out an eligibility related form or application, including answering any client questions about the form or necessary backup and supplemental documentation for the VHC system. Meetings, phone calls, e-mails, filing, mailing, contact with case managers, service requests, and other similar administrative tasks associated with this activity should also be coded here.

12. Referring Customers to Navigators

This activity should be selected when referring a client to a navigator for additional assistance in learning about their health insurance options and select/enroll in a health insurance plan. Meetings, phone calls, e-mails, filing, mailing, contact with case managers, service requests, and other similar administrative tasks associated with this activity should also be coded here.

13. General Outreach and Marketing Activities, related to Open Enrollment

This activity should be used when performing activities related to education and outreach about the assistance programs offered by DCF. This activity includes any time spent educating clients about the benefits and availability of services, attending community events or fairs to speak to Vermonters about VHC, as well as encouraging clients to access the services and programs. This activity also includes all time spent compiling and distributing educational materials about the assistance program or assisting a client fill out a program application. Meetings, phone calls, e-mails, filing, driving, mailing, contact with case managers, service requests, and other similar administrative tasks associated with this activity should also be coded here.

14. Premium Tax Credit Form (1095-A) Processing

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This activity involves reviewing all 1095-A forms to ensure accuracy (dates, premiums, address, etc.) and to also ensure every form is mailed to clients. This activity also includes following up with client complaints regarding their 1095-A, correcting errors, and resending the form if necessary. Meetings, phone calls, e-mails, filing, mailing, contact with case managers, service requests, and other similar administrative tasks associated with this activity should also be coded here.

15. Referrals to Medicaid and/or Medical/Behavioral Health Services

This activity includes referral of client to medical or other governmental or private agencies for Medical/Behavioral Health services that are not part of the services offered by HAEU. Meetings, phone calls, e-mails, filing, driving, mailing, contact with case managers, service requests and other similar administrative tasks associated with this activity should also be coded here.

16. Referrals to Non-Medicaid/Non-Medical, Community Services

This activity includes referral of client to social services, housing agencies, or other governmental or private agencies for Non-Medical services that are not part of the services offered by HAEU. This activity includes time spent working with Community Connections and Community Partners. Meetings, phone calls, e-mails, filing, driving, mailing, contact with case managers, service requests, and other similar administrative tasks associated with this activity should also be coded here.

Activity	VHC	ACCESS
Collection, Review, and Reconciliation of Application and Data	X	X
Processing Change of Circumstances and Other Data Edits	X	X
Issuing Eligibility Notices to Customers	X	X
Ongoing Case Reviews or Renewals	X	X
Processing Cases for Eligibility Determinations	X	X
Customer Service and E-mail/Portal Response Processing related to Eligibility Determination Issues	X	X
Customer Service Response Processing related to General Processing Issues (not related to Eligibility Determinations)	X	X
Documenting, Initiating, Answering Case-related Questions for, or Testifying about Appeals (for the Appeals Unit to Process)	X	X
On-going Case Maintenance related to Plan Choice, including Linking Referring Customers to Carriers	X	
Policy Development and Research related to Eligibility Determination Standards and Methodologies	X	X
Phone-based Assistance to Fill Out Applications	X	X
Referring Customers to Navigators	X	
General Outreach and Marketing Activities, related to Open Enrollment	X	
Premium Tax Credit Form (1095-A) Processing	X	
Referrals to Medicaid and/or Medical/Behavioral Health Services	X	X
Referrals to Non-Medicaid/Non-Medical, Community Services	X	X

NON-CASE SPECIFIC ACTIVITY CODES

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1. Delivery of or Participation in HAEU-Specific Training and Staff Development

This activity should be used for trainings related to your job as a HAEU worker. The trainings can be on any specific program you support clients with. Examples include trainings on topics such as ADA, ACCESS, De-escalation (phone), Release One, Health Plan Selection, Customer Service, Eligibility Rules, Paper Application Processing, Benaissance, Systems 101, Interview Training, ININ phone system training, New Worker training, email system usage, fire drills, time study trainings, general office trainings. You will be asked to select which program/topic the training covered. Any administrative efforts related to this activity should also be coded here.

2. All Staff or Supervision Meetings

Please use this activity code for work-related conferences within your office or one-on-one with your supervisor to discuss non-case related issues. All meetings related to clients should be coded to a Case-Specific Activity Code. Any administrative efforts related to this activity should also be coded here.

3. General Administrative Activities

This activity includes activities performed not related to case work and specific clients but necessary for your job. Examples include cleaning or organizing workspace, timesheet completion, preparation for or involvement in office functions, filling out personnel forms for human resources, mentoring new staff without a client present, general staff meetings not related to your cases, processing mail/faxes/e-mails not related to a case, testing computer systems, working with IT to fix a computer problem, reading new policies, completing general service requests not related to your cases, etc. You will be asked to describe the activity in your own words, and this activity should not be used for any phone call, email, documentation activity, travel to/from meetings with clients or required trainings that you attend, or filing activity if you can tie it to a specific case. Any administrative efforts related to this activity should also be coded here.

NON-WORK RELATED ACTIVITY CODES

4. Paid Time Off (Annual/Sick/School/Administrative Leave/Comp)

This activity is used when the participant is using regular annual leave for vacation, sick hours, Family Medical Leave Act (FMLA), banked leave time, union leave, or approved personal educational leave. Paid days not working due to a weather emergency would also be recorded here.

5. Lunch/Break

Scheduled or unscheduled breaks (bathroom trips, lunch break, coffee breaks, and personal phone calls) should be coded here.

6. Not Scheduled to Work/Flex

Use this activity code if you were either not scheduled to work at the time of the observation, (i.e., it is before your regular start time, or after your regular end time, or the sample is received at a time when you are not scheduled to work due to your adjusted work schedule.) For example,

- c) you flex on Monday and the sample is received on Monday.
- d) the sample is before or after your regular work hours (e.g., at 7:49 a.m. and you do not start until 8:00 a.m.).

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Sick, vacation, annual leave, and “snow or weather” days should not be coded here.

7. Unpaid Time Off

Any leave you take that you are not paid for should be coded here.

8. Non-HAEU Activity or Other Emergency Situation

This activity should be used when the participant performs an activity unrelated to any responsibility that they would normally have as a HAEU worker at DCF. Examples may include performing a function for another state agency or working on non-human services activities in the event of a natural disaster. Participants are required to provide a brief description of the activity being performed when this activity is chosen.

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HAEU Random Moment Time Study Matrix

Program/Activity	VHC	ACCESS	Non Case-Specific	Non-Work
Collection, Review, and Reconciliation of Application and Data	Case Count between CHIP, VHC, and Medicaid 75%	Case Count between CHIP and Medicaid 50%		
Processing Change of Circumstances and/or Updating a Case	Case Count between CHIP, VHC, and Medicaid 75%	Case Count between CHIP and Medicaid 50%		
Issuing Eligibility Notices to Customers	Case Count between CHIP, VHC, and Medicaid 75%	Case Count between CHIP and Medicaid 50%		
On-going Case Reviews or Renewals	Case Count between CHIP, VHC, and Medicaid 75%	Case Count between CHIP and Medicaid 50%		
Processing Cases for Eligibility Determinations	Case Count between CHIP, VHC, and Medicaid 75%	Case Count between CHIP and Medicaid 50%		
Customer Service and E-mail/Portal Response Processing related to Eligibility Determination Issues	Case Count between CHIP, VHC, and Medicaid 75%	Case Count between CHIP and Medicaid 50%		
Customer Service Response Processing related to General Processing Issues (not related to Eligibility Determinations)	Case Count between CHIP, VHC, and Medicaid 50%	Case Count between CHIP and Medicaid 50%		
Documenting, Initiating, Answering Case-related Questions for, or Testifying about Appeals (for the Appeals Unit to Process)	Case Count between CHIP, VHC, and Medicaid 50%	Case Count between CHIP and Medicaid 50%		
On-going Case Maintenance related to Plan Choice, including Linking Referring Customers to Carriers	Case Count between CHIP, VHC, and Medicaid 50%			
Policy Development and Research related to Eligibility Determination Standards and Methodologies	Case Count between CHIP, VHC, and Medicaid 50%	Case Count between CHIP and Medicaid 50%		
Phone-based Assistance to Fill Out Applications	Case Count between CHIP, VHC, and Medicaid 50%	Case Count between CHIP and Medicaid 50%		
Referring Customers to Navigators	Case Count between CHIP, VHC, and Medicaid 50%			
General Outreach and Marketing Activities, related to Open Enrollment	Case Count between CHIP, VHC, and Medicaid 50%			
Premium Tax Credit Form (1095-A) Processing	Case Count between CHIP, VHC, and Medicaid 50%			
Referrals to Medicaid and/or Medical/Behavioral Health Services	Case Count between CHIP, VHC, and Medicaid 50%	Case Count between CHIP and Medicaid 50%		
Referrals to Non-Medicaid/Non-Medical, Community Services	State Funds	State Funds		
Delivery of or Participation in HAEU-Specific Training and Staff Development			Case Count between CHIP and Medicaid 50%	
All Staff or Supervision Meetings			Reallocated	
General Administrative Activities			Reallocated	
Paid Time Off (Annual/Sick/School/Administrative Leave/Comp)				Reallocated
Lunch/Break				Reallocated
Not Scheduled to Work/Flex				Remove
Unpaid Time Off				Remove
Non-HAEU Activity or Other Emergency Situation				Direct to State Funds

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HAEU RANDOM MOMENT TIME STUDY PROCEDURES

RANDOM MOMENT TIME STUDY PROCEDURE MANUAL

Health Access Eligibility Unit Workers

Introduction

The purpose of this random moment time study (RMTS) is to measure the level of effort spent on various eligibility activities performed by the Health Access Eligibility Unit (HAEU) workers in the State of Vermont. These staff, who are all state employees, perform Medicaid eligibility determination activities on behalf of residents in the state and clients served by the Department for Children and Families (DCF) and other Departments within the Agency of Human Services (AHS) umbrella. Organizationally, HAEU staff work within the Economic Services Division (ESD) of DCF.

The time study is administered using EasyRMTS™, which is a tool that has been developed by Public Consulting Group, Inc. (PCG). EasyRMTS™ is an automated, web-based RMTS application that gives users a comprehensive tool for administering a time study for federal claiming, cost allocation, or other similar activities. Fully customizable for an individual agency or school district's specific requirements, EasyRMTS™ gives an administrative user the capability to assign random moments, monitor staff participation, update respondents' information, create and produce reports for federal claiming and other purposes, and view and analyze tabulated responses from participating staff. Participants of an EasyRMTS™ administered time study only need to have access to the Internet and an e-mail address in order to receive and complete their assigned random moments.

The application serves its state and local government or school district users by allowing for a timely and effective system to record staff activities performed, especially with respect to key federal programs that are supported by their staff. The automated RMTS application was developed to comply with all federal rules and regulations related to cost allocation practices and claiming for reimbursement of federal dollars. The software supports accurate reporting of reimbursable administrative activities, which are generally required by federal approving agencies to be measured through a time study. EasyRMTS™ puts the least administrative burden on staff as possible while allowing users to measure their time and claim for federal revenue. The system allows participants to indicate directly, via a series of survey questions in the software, the activities and programs they are supporting.

The purpose of this manual is to provide step by step explanation of how to complete the Vermont DCF HAEU RMTS. It has been created to assist DCF in managing and administering the RMTS. It serves as a procedural guide and instructional tool for sustaining the RMTS for its ongoing support of the cost allocation plan (CAP) process.

Please note that DCF is a state administered system. The use of the word "county" or "local office" indicates where the participant is physically located. The reference is still a person employed by the state.

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Operation

There is a single RMTS (with 3,000 moments per quarter) operated for ESD HAEU workers. PCG provides the EasyRMTS™ system (via a web-hosted service), generates each quarterly sample, provides assistance to DCF with monitoring participant responses, and provides customer service. The sample is generated using data from the payroll system on a quarterly basis. Participants are responsible for selecting activity and program codes when they respond to the RMTS. Initial training is provided by PCG, while annual refresher and ongoing new worker training is conducted by DCF. The following table displays the responsibilities of PCG and DCF when it comes to RMTS administration.

Task	DCF	PCG
Host EasyRMTS™ on Server		X
Provide DCF with System and Administrator Support/Address Technical Issues with System		X
Gather Participant Rosters	X	
Support Users on System Use through Dedicated E-mail Address	X	X
Support Users on System Use through Dedicated Hotline <i>(Note: the hotline will be staffed from 9:00 a.m. to 5:00 p.m. EST, excluding weekends and holidays; a voice-mail box will always be available in the event that a live worker is unable to answer immediately).</i>	X	X
Calendar and Work Schedule Maintenance	X	
Generate Monthly Response Reports	X	
Review Subsample Results for Quality Control	X	
Ongoing CAP Amendments for Changes to RMTS Activities	X	
Adding Activities to the Decision-Tree in EasyRMTS™	X	X
Quality Control <i>(refer to the Quality Control section of this appendix)</i>	X	X
Quarterly Moment Generation	X	
Quarterly Trainings for New Hires/Participants	X	
Annual Refresher Trainings	X	

Sampling Population

The sampling population includes eligibility workers within DCF. These participants work to assess the need and determine eligibility for Medicaid. Specifically, workers included in the RMTS are Health Access Eligibility Unit (HAEU) workers.

HEAU staff ensure that each person or family that applies for health care programs, including health insurance exchange programs, through the Vermont Health Connect (VHC), the state's health insurance exchange (HIX) eligibility system. HAEU workers determine eligibility for Medicaid and work regularly in VHC. Customers are ultimately determined eligible for Medicaid, CHIP, or other insurance coverage through a qualified health plan. HEAU staff review the application and decides which forms and verifications are needed. The specialists then evaluate the information contained in all documents and uses standard policies and procedures to determine eligibility. HEAU staff provide all families with information about the expectations and goals of the Medicaid program. These positions also process changes as necessary on active cases.

Supervisors are not included in the RMTS.

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On a quarterly basis, DCF updates the information for all staff members participating in the RMTS to account for new staff, terminated staff, and staff on long-term leave and updates the actual sample on a quarterly basis (for each new quarterly sample). Throughout the quarter and before the subsequent quarterly sample is drawn, RMTS administrators at DCF collect additions, deletions, and schedule changes and update the software system accordingly (note that these changes have no effect on the current sample). Changes are accepted by DCF until the sample is drawn for the next quarter. If a person leaves mid-way through the quarter, their supervisor notifies the RMTS administrators, and the leave information is noted so as to not initiate additional follow up. RMTS administrators change that individuals e-mail to a “dummy” e-mail address to stop e-mails from going out, but there is no type of replacement in the system. These moments are counted as non-responses.

It is important to note the DCF participants who have participated in the RMTS in the past, but whom are no longer in the sample selection (e.g., retired, left position), are not deleted from the EasyRMTS™ database but are deactivated so that prior quarter data is available for audit trail purposes.

Sampling Unit

An RMTS asks a participant what they are doing at a specific moment in time (e.g., 11:48 a.m.). The RMTS sampling unit is defined as a single minute, or sixty second length of time, randomly selected within the workday of each participant. The moments for the participants occur between 8:00 a.m. to 4:30 p.m., and the moments are drawn from the core hours for each working day in a quarter, exclusive of official state holidays. Participants receive the e-mail within a few minutes after their assigned random moment time. There is no pre-notification of when a participant will have a moment assigned to them.

Responses and Response Time

Participants have 72 hours to respond to all moments. If the participant does not respond to their moment within the first 24 and 48 hours, reminder e-mails are sent to both the participant and their supervisor, requesting that they answer their moment. The moment expires after 72 hours. Reminder e-mails do not include the participant’s username and password to ensure that only the participant has access to their unique login credentials and that no one other than the participant responds to their moments.

DCF RMTS administrators are cc’d on all reminder e-mails and follow-up with non-responders as needed. If a specific individual is identified as a non-responded, the RMTS administrators notify the specific supervisor so that person may be further trained on the importance of completing the RMTS. If a systemic issue is identified, communication is sent to all participants. PCG and DCF may also send out occasional e-mails over the holidays or other times when participation may be less to ensure that individuals are responding to the RMTS whenever possible.

Sampling Period

The sampling period is a calendar quarter.

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Confidence and Precision Level

This level is kept at 95% confidence level with +/- 2% precision for all activities. This level is consistent with federal regulations for statistical validity. Cost Allocation Services (CAS, formerly the Division of Cost Allocation or DCA) determines that statistical validity is met when the minimum number of moments received (responded to) as determined in the formula below.

Sample Size

DCF generates ~~3,000~~ 2300 moments per quarter for the RMTS. This number is to ensure that 2,000 valid observations are obtained and is in compliance with the federally-required formula below. Specifically, the Public Assistance Cost Allocation Plan Review Guide states that:

The sample size needed may be determined from the formula included in the State Guide. The State Guide specifies that a minimum 2,000 valid observations per sample period be obtained. A “valid observation” is defined as any observation other than a “non-strike”. A “non-strike” occurs whenever a selected employee could not be contacted at the selected moment, i.e., the employee no longer works in the office, the employee is on a flex-schedule and not at work at the time of the observation, etc.

The formula used to determine the baseline number of moments is as follows:

$$N = \frac{P(1-P)}{\left(\frac{SE}{T}\right)^2}$$

Where	N	=	Sample Size
	P	=	Anticipated Rate of Occurrence of the Activities Being Observed
	SE	=	Desired Sample Precision
	T	=	Confidence Level Factor (1.96 for 95%)

With the updated system, DCF will update the maximum rate of occurrence and adjust the sample size as needed but also ensure the floor of moments responded to (2,000), as required by CAS.

Sample Calculation

Solving for N (with a maximum rate of occurrence of 42%):

$$N = \frac{.42(1-.42)}{\left(\frac{.02}{1.96}\right)^2} = 2,338$$

As mentioned above, this formula will be recalculated and updated on an annual basis. If the formula indicates a number less than 2,000 at any point, DCF will generate enough moments to still maintain 2,000 valid samples.

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Please note that because the HAEU RMTS is a new process, the above formula is truly a sample calculation. Once the first quarter has been completed, the sample calculation will be updated with the actual maximum rate of occurrence.

Standard Observation Form and Definitions

A standard observation form has been developed that includes numerous questions, up to 24 distinct activity codes that encompass the universe of activities that the population being surveyed performs.

- The sample is generated (e.g., moments are assigned to participants) just prior to the beginning of the quarter.
- E-mails are sent to the participant, indicating that they have been selected to report their activity for the moment shown (e.g., 10:12 a.m. on 1/5/14).
- The e-mail contains a username and password and link to the website to respond to the moment.
- The participant selects the link to the website. At the website, they logon and have access to the questions and activity/program codes.
- The participant answers the questions and selects the appropriate activity and program (client specific activities require a patient identification number and/or name).
- There is no advance notification of moments.

Participants are sent 24 and 48-hour reminder e-mails (if the participant has not yet responded) and have 72 hours to complete each moment for it to be considered valid. Participants are not able to respond to moments once they have expired. Expired/non-response moments are not included in the RMTS activity percentage calculations.

A participant is asked numerous questions in the time study. The root question is “Were you working on a Case or on behalf of a current or potential customer at the time of your moment?” (Y/N). Below, is the sequence of questions depending on how they answer the root (first) question.

For answering “Yes” to case-related activity.

4. Which eligibility system were you working in at the time of your moment?
 - a. Vermont Health Connect (VHC)
 - b. ACCESS
5. Please select the activity you were performing at the time of your moment.
6. Please provide the client’s contact ID from VHS or UID from ACCESS.

For answering “No” to case-related activity.

2. Please select the activity you were performing at the time of your moment.

Below are the case specific activity codes:

Case Specific Activity Codes

10. Collection, Review, and Reconciliation of Application and Data
11. Processing Change of Circumstances and/or Updating a Case
12. Issuing Eligibility Notices to Customers

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13. On-going Case Reviews or Renewals
14. Processing Cases for Eligibility Determinations
15. Customer Service and E-mail/Portal Response Processing related to Eligibility Determination Issues
16. Customer Service Response Processing related to General Processing Issues (not related to Eligibility Determinations)
17. Documenting, Initiating, Answering Case-related Questions for, or Testifying about Appeals (for the Appeals Unit to Process)
18. On-going Case Maintenance related to Plan Choice, including Referring Customers to Carriers
19. Policy Development and Research related to Eligibility Determination Standards and Methodologies
20. Phone-based Assistance to Fill Out Applications
21. Referring Customers to Navigators
22. General Outreach and Marketing Activities, related to Open Enrollment
23. Premium Tax Credit Form (1095-A) Processing
24. Referrals to Medicaid and/or Medical/Behavioral Health Services
25. Referrals to Non-Medicaid/Non-Medical, Community Services

Below are the non-case specific activity codes:

Non-Case Specific Activity Codes

3. Delivery of or Participation in HAEU-Specific Training and Staff Development
4. All Staff or Supervision Meetings
5. General Administrative Activities

Below are the non-work related activity codes:

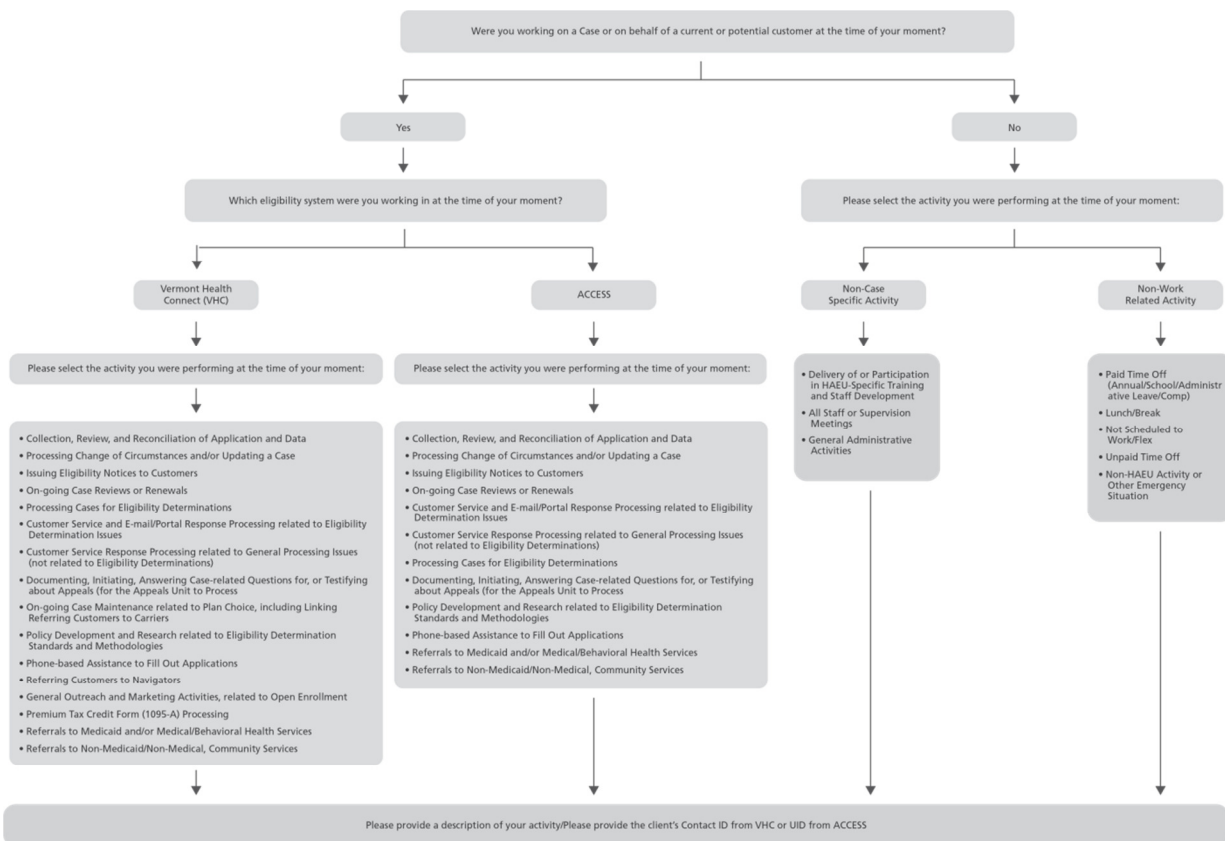
Non-Work Related Activity Codes

4. Paid Time Off (Annual/Sick/School/Administrative Leave/Comp)
5. Lunch/Break
6. Not Scheduled to Work/Flex
7. Unpaid Time Off
8. Non-HAEU Activity or Other Emergency Situation

Please note that the activity codes are not numbered in the system. Some activity codes are also only shown for case-related work, while others only appear for non case-related or non work-related activities.

Please refer to the allocation matrix for the valid combinations of eligibility system/activity codes available to participants through the decision tree nature of the EasyRMTS™ software. Additionally, the following graphic represents the questions participants are walked through in order to select an activity/program combination; this graphic is provided to participants as part of the training presentation.

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Date Stamp

The moment date/time is provided to the participant in the e-mail notification and is viewed by the participant when they log in to EasyRMTS™ to complete their moment. Each response is date stamped when the participant responds to the moment.

Help Desk

A Help Desk is operated where participants can call (via an 800 number) and speak to PCG if they have questions. This number is contained in all e-mails and on the RMTS system when participants log in to the system. If someone is unavailable, they can leave a message. All messages related to questions asked about activities are logged. Participants can also respond to the e-mail that they receive and receive an e-mail response.

Training

Employees must participate in a web-based training before completing their first random moment. Training sessions occur for all participants on an annual basis. Quarterly sessions are also held for workers who would like to attend or are required to attend additional trainings (participants who regularly fail to respond) as necessary. Periodic newsletters or memos are also sent to participants.

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Analysis of Results

On a monthly basis, the results of the RMTS are compared to previous months to determine if there are any significant variances in the responses. If a significant variance is discovered, a review is conducted in order to determine the reason for the variance. If the reason for the variance is due to bias or improper technique, it will be determined whether to make a change to the RMTS form. Additional training may also be conducted. The state will also, as necessary, send communication and memorandum to participants to clarify any common issues.

On a monthly basis, reports are forwarded to the HAEU RMTS coordinators so that they can follow up with non-responsive participants. Individual supervisors are involved as necessary. The system generates 24 and 48 hour follow-up e-mails. Additional follow-ups will be employed as necessary.

Evaluation and Modification of the System

The RMTS system, observation form, and distribution procedures are continuously evaluated to identify necessary modifications in order to improve their efficiency and effectiveness. If modifications are determined necessary, they are made promptly.

Subsample Process

For the entire HAEU time study, 10% of all moments are randomly selected as part of the subsample process. Participants who are selected for the subsample are required to answer one additional question when responding to their moments, requiring them to write in their own words the activity they were performing. The RMTS administrators generate a report detailing those moments that have been selected as part of the subsample on the 18th day of the month (for moments that occurred in the first two weeks of the month) and 3rd day of every month (for moments that occurred in the second two weeks of the month). RMTS administrators will then review the reports, comparing the activity selection to the participants own description of their task to ensure that they match appropriately. If the activity selection does not match, RMTS administrators will contact the participants. If validation is not confirmed on any moments within the 10% subsample for whatever reason, these moments will be reallocated direct to state general fund. The RMTS statistic will be updated accordingly.

Documentation

All aspects of the RMTS process are documented. This documentation includes but is not limited to the following:

- Assigned moments e-mailed;
- Data related to tabulations;
 - Analysis of sample results; and
 - Final computation of results that are used in the cost allocation plan.

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Procedural documentation is also kept on the procedures used.

Quality Control

Quality control is performed on the RMTS on an ongoing basis. Some codes require the participant to enter the case number they are working on during their random moment to ensure those cases are active for the department. For codes that require the participant to provide a description, those descriptions are reviewed by DCF to ensure the participants are using them appropriately. This information, along with other common participant errors recognized by DCF, is used to determine training needs.

The decision-tree setup of EasyRMTS™ ensures that participants cannot select incompatible combinations (please refer to the allocation matrix). If new activities are added or removed from the time study, EasyRMTS™ is reviewed and updated accordingly to ensure edits have been made correctly. Edits to the system are effective the first day of the quarter, in line with an accompanying CAP amendment. All amendments related to the RMTS process are prospective.

The following items, at a minimum, are reviewed throughout the quarter and prior to sample generation for the subsequent quarter:

- Identification of upcoming Vermont state or observed federal holidays (excluded from the sample).
- Data related to participant contact information, including full name and e-mail address.
- Participant roster updates to reactivate an employee who may have been on extended leave or to deactivate someone who will be on extended leave or no longer working in the HAEU position at DCF.
- Workers who select the wrong activity (based on their own description of their work) are e-mailed directly to explain what the appropriate selection was so that the mistake does not continue to occur (either from reviewing the subsample moments or general observations regarding common mistakes made by participants).

Any employee on extended leave (exceeding six weeks during a single quarter) will be deactivated from the system until further notice. All other instances of leave will be determined on a case-by-case basis by RMTS administrators.

Quarterly Calculation of Results

DCF calculates the quarterly results based on the total number of moment received, minus the number of not scheduled to work (NSTW), and no response/~~invalid~~ moments. Therefore, if 3,000 moments are generated and 500 of those moments received are a combination of unpaid time off or NSTW, ~~or invalid~~ the denominator for the calculation is 2,500. All responses in the system, inclusive of NSTW, count as “responses” in determining the overall response rate.

Contingency Plan

In the event of a technical failure or emergency situation, when staff are not able to receive or respond to moments for longer than 5 days, DCF will take the following steps to ensure that a valid sample can still be obtained and that the time study’s statistical validity is not compromised:

* With the October 1, 2005 implementation, of the Global Commitment to Health 1115 Waiver, all administrative costs allocated to the Global Commitment Waiver are now claimed at the program rate and reported on line 49 of the CMS-64. Those Program Codes with the asterisk are affected by Global Commitment. The Global Commitment Waiver was renewed on January 1, 2015.

3. Upon resumption of the RMTS, DCF will determine how many moments were affected. DCF will then generate a concurrent sample, starting on the day the RMTS is resumed or shortly thereafter, containing the same number of moments that were affected by the outage through the end of the sample period. For example, if 200 moments were affected due to a technical failure DCF will generate a second sample of 200 moments, to run concurrently with the original sample through the end of the sample period.
4. If the situation occurs closer to the end of the quarter and a concurrent sample is not possible or if the issue will be prolonged, the prior quarter RMTS results will be used for the affected quarter.

Any situation where either option is considered will be communicated with CAS and the appropriate cognizant agencies and documented in the RMTS backup and the backup for all claims prepared using this data.

* With the October 1, 2005 implementation, of the Global Commitment to Health 1115 Waiver, all administrative costs allocated to the Global Commitment Waiver are now claimed at the program rate and reported on line 49 of the CMS-64. Those Program Codes with the asterisk are affected by Global Commitment. The Global Commitment Waiver was renewed on January 1, 2015.

APPENDICES

1. Accounting System Chart of Accounts

The State of Vermont Financial and accounting system VISION is used to meet the state's accounting and financial reporting responsibilities. VISION is an acronym for Vermont Integrated System for Information and Organizational Needs. VISION is a PeopleSoft product.

VISION-Financials is a Web based Oracle/PeopleSoft enterprise financial management system utilizing the following modules: Travel & Expense, General Ledger, Accounts Payable, Purchasing, Accounts Receivable, Billing, Asset Management, Inventory, and Sub recipient Grant Tracking (VT custom module). The system is managed by the Department of Finance & Management in conjunction with the Department of Information & Innovation.

The Chart of Accounts for VISION include the following fields:

Chartfield Name	Length	Description
Business Unit	5 numeric	Identifies the Governmental Agency/Department established Statutorily or Administratively.
Account	6 numeric	Classifies the nature of the operation transactions. Holds the detail coding values for assets, liabilities, equity, revenues, and expenses/expenditure transactions.
Fund	5 numeric	Maintains the fiscal and accounting entities in which financial resources and the use of those resources are grouped according to Statute, regulation, or current accounting standards.
Dept ID	10 numeric	Identifies Governmental Agency/Department operation unit subdivisions.
Program	5 numeric	Maintains a description and a set of objectives toward which activities and resources are directed. AHS uses this field for CAP cost pools.
Class	5 alpha/numeric	Used to track activities relating to programs across program lines based on departmental, administrative, or legislative needs.
Project	15 alpha/numeric	Captures and controls project or grant information which funding sources are applied.
Affiliate	5 numeric	Reference Business unit for intrastate transactions

* With the October 1, 2005 implementation, of the Global Commitment to Health 1115 Waiver, all administrative costs allocated to the Global Commitment Waiver are now claimed at the program rate and reported on line 49 of the CMS-64. Those Program Codes with the asterisk are affected by Global Commitment. The Global Commitment Waiver was renewed on January 1, 2015.