



State of Vermont
Agency of Human Services
280 State Drive, Center Building
Waterbury, VT 05671-1000

Global Commitment Register

May 24, 2024

GCR 24-032
PROPOSED

Change Healthcare Outage—Pharmacy Enhanced Dispensing Fee

Policy Summary:

The Vermont Medicaid program is making changes to support providers impacted by the Change Healthcare cybersecurity incident identified on February 21, 2024. The cybersecurity incident impacted enrolled pharmacy providers' ability to process and submit claims for Medicaid services. In response to the outage, Vermont Medicaid is making a change to the Professional Dispensing Fee on a temporary basis.

Vermont Medicaid will provide a temporary enhanced Professional Dispensing Fee for prescribed drugs to account for the manual and time-consuming procedures pharmacies had to perform due to the Change Healthcare outage. The Professional Dispensing Fee for a retail community, institutional, or long-term care pharmacy of \$11.13 will increase by \$3.26 per claim from June 3, 2024 – June 30, 2024.

This change is one of several temporary flexibilities and changes being made to support providers impacted by the Change Healthcare cybersecurity incident. Additional information on these changes can be found in [Global Commitment Register 24-029 Change Healthcare Outage—Medicaid Response](#).

Effective Date: June 3, 2024

Authority/Legal Basis:
[Medicaid State Plan](#)

This change is being done through Global Commitment to Health waiver authority, where DVHA may establish rates with providers on an individual or class basis without regard to the rates currently set forth in the approved State Plan.

[Global Commitment to Health Waiver](#): Waiver authority #5 [Section 1902(a)(13), 1902(a)(30)]; Special Term and Condition #6.8.

Population Affected:
All Medicaid

Fiscal Impact:
The estimated gross annualized budget impact is \$560,000.

Public Comment Period:

May 24, 2024 – June 21, 2024

Send comments to:

Medicaid Policy Unit

280 State Drive, Center Building

Waterbury, VT 05671-1000

Or submit via e-mail to AHS.MedicaidPolicy@vermont.gov.

To be added to the GCR email list, send an email to AHS.MedicaidPolicy@vermont.gov.

Additional Information:

[Pharmacy Programs Bulletins and Advisories](#) describe the temporary flexibilities and can be found on the Vermont Department of Health Access website.

The draft Global Commitment amended State Plan page provides additional details on the proposed changes; copies of the draft page can be requested from local Department for Children and Families (DCF) offices or from DVHA at (802) 355-8843, or can be found on the [Agency of Human Services website](#).