

HCBS FMAP

Public Comment – Summary of Comments and Next Steps

Public Comment Themes – Individual and Family

- Independent Direct Support Providers
 - **Funding to address workforce issues** such as wages, benefits, training, and recruitment (centralized database and public awareness)
 - **Allow family members to provide services**
- Other Individual and Family Supports
 - **Provide additional supports for individuals and families** such as peer navigators; day programs; support for DeafBlind individuals; home modifications; and one-time costs for activities, infrastructure, job start-ups.
 - **Support participation on advisory committees**
- Housing and Transportation
 - **Funding to address need for additional housing options for adults with disabilities**
 - **Capital costs** for purchasing or developing housing
 - Funding to **purchase vans and/or provide transportation**
- Organizations
 - **Support Brain Injury Association**

Public Comment Themes – Providers and Organizations

- **New and/or Additional Services** (wide range of suggestions such as housing options, transportation, and technologies to increase independence,)
- **Quality Improvement** through capital improvement/investment grants, stakeholder engagement, cultural and linguistic competence, technology that allows individuals to manage their care, use of an equity lens
- **Strengthen Assessment and Person-Centered Planning** through trainings for providers and individuals/families, avoidance of conflict of interest, development of accessible documents and videos
- **Recruitment and retention** activities such as provider funding opportunities, and strategy development
- **Use of Technology and Cross-system Data Integration Efforts** including provider investments in technology, design and planning; staff training and supports for hybrid workforce; and connecting to the VHIE
- **Payment rate** changes across a broader set of HCBS providers and direct care workers
- **Training** including developing a training plan and direct funding for a wide range of topics
- **Improve Care Coordination and Care Management** through community-based care coordination and longitudinal care program at the ACO, innovation grants, and implementation of 988.
- **Address COVID-19-related concerns** through PPE, emergency preparedness, and workforce strategies