

# Chittenden County COVID-19 Isolation & Recovery Center (Holiday Inn, So. Burlington)

## State Emergency Operations Center Housing Strategy – Isolation/Quarantine & Recovery

### Guest Agreement Rights and Responsibilities

#### Criteria

In order to reside at the CVOEO Chittenden Isolation and Recovery Center while recovering from the COVID-19 illness, you must:

- Have tested positive for COVID-19
- Be able to manage your own activities of daily living
- Have no other suitable place to self-quarantine/isolate (to support healthy recovery and prevent infecting others)
- Be able to follow Responsibilities as listed below
- **Choose to be here** (recovering at this site is voluntary)

#### Your Rights: What you can Expect from Us

We are glad that you are here to recover, and you can expect the following from us:

- Supportive staff on site to help ensure your needs and the needs of others are met
- Clean bedroom and bathroom when you arrive, and supplies to keep it clean
- Three meals a day delivered to your room
- Health checks and access to medical support as you need it (including with your own providers). There will be health checks to make sure you are feeling well, and if you start to feel worse, we can arrange for you to be seen at the University of Vermont Medical Center hospital.
- Access to technology to connect with family, friends, and supports while you are here
- We will remind other guests of the rules as often as possible to ensure a peaceful environment that is conducive to recovering.
- Security onsite to ensure that it is a safe environment for you and others
- If you decide that you wish to move out before you have recovered, we will work with you to ensure you have a safe and appropriate place to self-isolate/quarantine on return to your community. We will help arrange transportation for you.

#### Your Responsibilities: What we Expect from You

For your health and safety and the health and safety of others, we ask you to accept the following responsibilities. If you do not act according to these responsibilities, you may be asked to leave:

##### Health and Wellbeing

- You are responsible for your own health. Please pay attention to how you are feeling and let staff know if you start to feel ill and we will ensure that you get the medical care you need.
- Please maintain personal hygiene
- Please keep your room clean, and clean up after yourself, using disinfecting supplies to clean surfaces every day
- Please always wear a face mask and gloves when you are around others
- Please take care of yourself, rest to support your recovery, and remain safe
- Please be respectful of others, including other guests, staff, and volunteers

# Chittenden County COVID-19 Isolation & Recovery Center (Holiday Inn, So. Burlington)

## State Emergency Operations Center Housing Strategy – Isolation/Quarantine & Recovery

### Staying at the Chittenden Recovery Center

- Governor Scott announced a “Stay Home, Stay Safe” order for all residents, asking everyone to stay home, which applies here, too.
- You agree to stay onsite at the Chittenden Recovery Center (Holiday Inn) at all times.
- You may go outside for fresh air in the interior courtyard. You are required to stay in this area, and it is monitored by staff.
- Quiet hours are from 8 p.m. to 8 a.m. to ensure a quiet and peaceful environment for all guests.
- If you decide to end your stay at the Recovery Center, we can arrange transportation to a reasonable destination within the State. **Once you leave the Recovery Center you may not be able to return.**

### Behavior

- You are expected to participate in regular health checks, up to daily, as requested
- If you are required to follow certain restrictions or conditions from other programs, you are expected to follow them here
- Drugs and Alcohol are not allowed on property
- If you are found to be selling drugs (including medication) on the property, we will notify the police, and obtain a no-trespass order.
- Please respect quiet hours between 8 p.m. and 8 a.m.
- Smoking is only allowed in the interior courtyard
- Weapons, violence and threatening behavior are not allowed
- You must be clothed and have shoes or slippers on at all times.
- Due to the Stay Safe Stay Home order, no visitors will be allowed at any time.

### Personal Items

- Please take with you any items that you bring. Any owner identifiable belongings left onsite after discharge will be held on site securely for 15 days, and you can call us to retrieve them.

**By signing below I agree that I have read this agreement and understand my rights (what I can expect from the Chittenden County Isolation and Recovery Center) and my responsibilities (what is expected of me, and that I must follow) that are listed above.**

Guest Signature \_\_\_\_\_

Date \_\_\_\_\_, 2020

Guest Name \_\_\_\_\_

Date \_\_\_\_\_, 2020

Staff Signature \_\_\_\_\_

Date \_\_\_\_\_, 2020

# **Chittenden County COVID-19 Isolation & Recovery Center (Holiday Inn, So. Burlington)**

**State Emergency Operations Center Housing Strategy – Isolation/Quarantine & Recovery**

Version 4.13.2020