

Chairs:

**Belinda
Bessette,**
Northwestern
Counseling
and Support
Services

Jill Evans,
Department
of Corrections

**Cheryle
Bilodeau,**

IFS



WELCOME!!!

Thank you for joining us on Cinco de Mayo to kick off the
STATE AND LOCAL SERVICE DELIVERY WORK GROUP!!!

May 5, 2015

9:30-11:30

Agenda for Today's Meeting



- Welcome and Introductions
- Group Objectives-short and long-term
- Overview of where we are currently with IFS
- The Work of this Group
- Prioritization of Goals
- Next Steps
 - Meeting frequency
 - Location
 - Modality

Group Objectives

Short-Term

- Bring everyone up to speed on current status of IFS
- Determine meeting norms and logistics

Long-Term

- Identify how to accomplish the goals on the work plan
- Provide input and feedback on service delivery matrix

AGENCY OF HUMAN SERVICES

Integrating Family Services (IFS) Model



Integrating Family Services



Vision

Vermonters work together to ensure all children, youth and families have the resources they need to reach their fullest potential.

Mission

Integrated Family Services brings state government and local communities together to ensure holistic and accountable planning, support and service delivery aimed at meeting the needs of Vermont's children, youth and families.



The Guiding Principles of IFS

These guiding principles give life and form to Integrating Family Services' vision and mission.

1. **Promote the well-being of Vermont's children, youth and families.** Policies, services and service providers are sensitive and responsive to the unique aspects of each family.
2. **Build communities' capacity to provide a full range of resources in a flexible and timely way that is responsive to the needs of children and youth (prenatal through age 22) and families.**
3. **Focus on the individual and the family.** Understand the child's needs in the context of his/her family.
4. **Ensure that families' voices inform processes, plans and policies.**
5. **Adopt the Strengthening Families approach.** Strengthening Families' five protective factors guide our work.
6. **Invest in a skilled, competent and valued workforce.** People working with children, youth and families need training, support and adequate compensation.
7. **Balance innovation with families' experiences, research and data to inform decisions about how to best use available resources and achieve positive outcomes.**
8. **Assure continuous quality improvement.** Data informs decisions and drives change at the state and local level.
9. **Promote a common language, shared decision-making and cross-disciplinary team work.**

Where are we Headed?

Strategic Plan ~ FY2016-FY2020

| | |
|---------------------------|---|
| FY2016- FY2017 | <ul style="list-style-type: none"> I. IFS' vision, goals and strategies are clearly communicated. II. Additional communities are supported in creating local governance agreements to prepare for IFS expansion. III. State and community partners utilize population indicators as a way to drive decision-making and identify gaps in services. IV. Integrating Family Services (IFS) grantees are held to common outcomes and performance measures. V. State and community partners, in collaboration with people who receive supports and services, work to create effective communications strategies and systems. VI. State and community partners develop a consistent and replicable financing model that connects health, human services and education systems. VII. State and community partners report increased administrative efficiencies and flexible and coordinated service delivery. |
| FY2018-2019 | <ul style="list-style-type: none"> I. State and community partners show improved outcomes for Vermont's children and families. II. Community partners work collaboratively and effectively to use funds flexibly to meet the identified needs of children, youth and families. III. Planning at the state and regional level is driven by a holistic and collaborative perspective of Vermont's children, youth and families service delivery system and community supports. IV. Policies cut across AHS department lines in ways that promote seamless service delivery to children, youth and families that build on strengths in each community. |
| FY2020 | <ul style="list-style-type: none"> I. All AHS regions have implemented the IFS approach. II. Families understand and can easily access supports and services they need regardless of geography, income or type of need. III. Policymakers and service providers use data to drive policy decisions and reallocate resources to most effectively meet the needs of Vermonters. |

Key Components of the 8 Elements



Accountability and Oversight

- Measuring, Monitoring and Improving Performance



Data and Technology

- Shared reporting capacity
- Integrated care coordination system



Financing and Payment Reform

- Statewide consistency regarding what is included in bundled payments
- Formula-based allocation of funds to grantees



Leadership and Governance

- Documented governances and leadership structures at the local and state level that create clear decision-making authority and process



Community-Based Prevention and Promotion

- Practice is evidence-informed and outcome-driven
- Community development focuses on promoting a safe and caring environment to encourage healthy child, youth and family development



Human Resources and Organizational Structure

- Professional development is offered at the state and local level including Results-Based Accountability
- Unifying values, approaches and communication for state and local teams that drive effective teamwork



State and Local Service Delivery

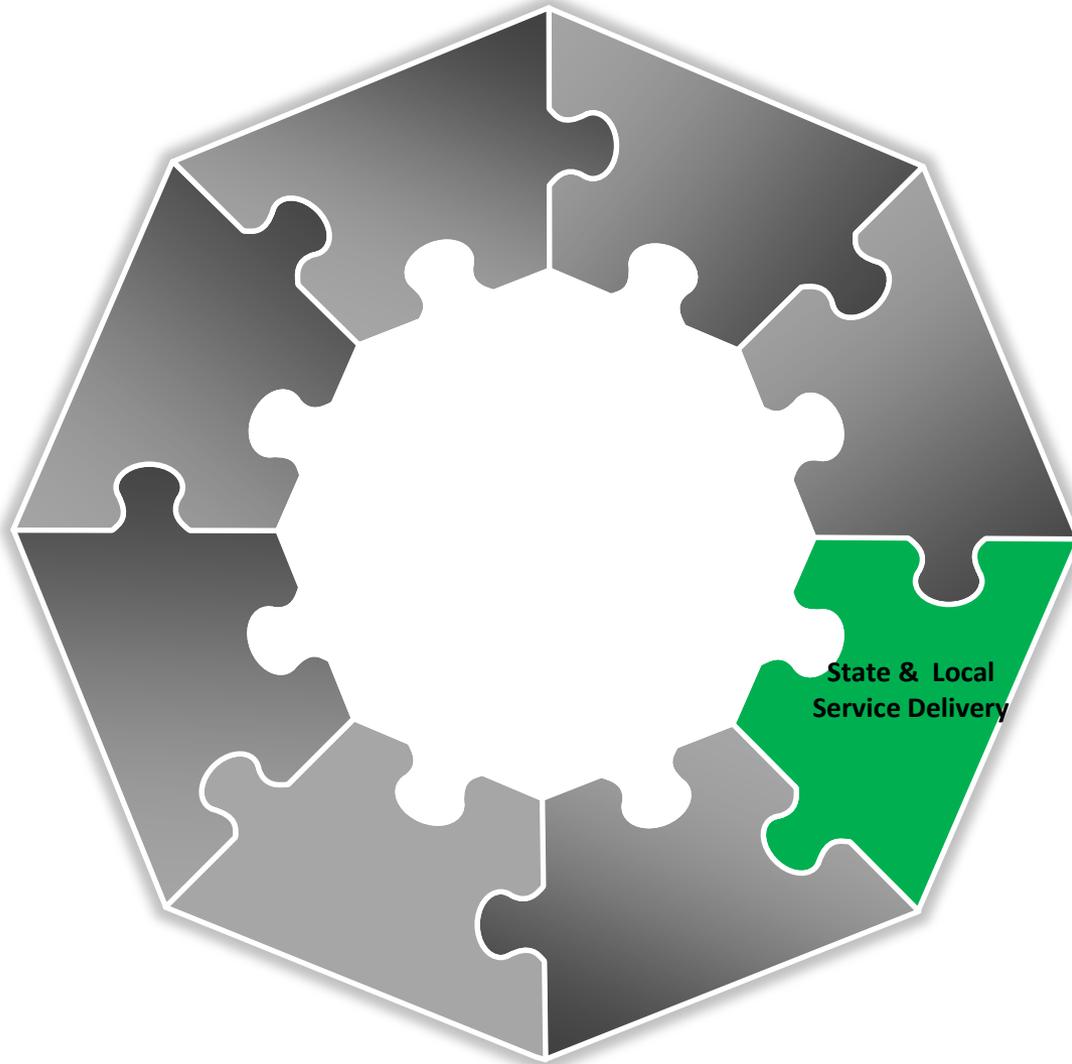
- Services offered along a continuum based on the needs of families



Communications

- Align IFS communication with other efforts in the state and local areas
- Implement a communication strategy to share information including data, outcomes and performance reports

Key Components of State & Local Service Delivery



- Policies provide a guide for consistent practice based on specific standards
- Services offered along a continuum based on the needs of families with children and youth
- State and local capacity-building in all key areas of high-quality service delivery
- Technical support is provided to regions
- Identification of and access to a core set of services offered consistently across IFS communities
- Families have a single plan for supports and services with a lead case coordinator
- Family voice embedded in developing the structure

Work Plan Goals for State and Local Service Delivery

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|--|--|
| <p>1. A core set of high-quality, evidence-informed, outcome-based services provided in every IFS region is identified.</p> | <p>a. Continue to refine the service delivery matrix with identified services and supports with particular attention to:</p> <ul style="list-style-type: none"> i. Child welfare and youth justice ii. Transitions for children and youth iii. MTSS iv. Strengthening Families Framework v. Trauma-informed frameworks e.g. Adverse Childhood/Family Experiences vi. Gender-informed practices vii. VT Family-Based Approach (Dr. Hudziak) viii. Placement Stability Project <p>a. Align service delivery in two early implementer regions</p> |
| <p>2. Transitions for children, youth and families within and among the health care, human services and education system are smooth and streamlined</p> | <p>a. Make sure we look at transition from child to adult services</p> <p>b. Agree on screening and assessment tools to be used in IFS regions i.e. trauma assessment</p> <p>c. Create a consistent and common assessment process (i.e. CANS /Child and Adolescent Needs and Strengths) across disciplines to determine children, youth and family needs for services and to track individual and aggregated progress</p> |
| <p>3. Local and state community partners (e.g. school, health agencies, Designated Agencies, probation and parole, housing, Parent Child Centers) are integrated into the service delivery structure.</p> | <p>a. Develop a template for a regional plan that integrates and consolidates the planning efforts of the Building Bright Futures Councils, the regional planning commissions, etc.</p> |



GROUP NORMS

How do we want to work together?

Group Norms to get us started...

These operating guidelines are intended to help ensure consistency among the work groups and build a shared organizational culture. All of the IFS work groups will follow these same guidelines. One IFS Management Team member will participate on each work group and serve as co-chair.

- Operate by consensus. Consensus does not mean that everyone agrees with the same level of enthusiasm; it means that team members work through disagreement until they arrive at a satisfactory resolution.
- Determine meeting agendas based on:
 - Input from the IFS Management Team
 - Pressing items related to the particular team's work that need attention
 - Items generated from previous meeting discussions.
- Participate in semi-annual stakeholder meetings.

Discussion Points



- How do we make sure we get input from folks beyond this work group?
- What else do you need so you can be a confident, active member of this group?
- Who are we missing?



Thank you!

“Helping a person will not necessarily change the world, but it will change the world for that one person.” ~ Anonymous